The observations and recommendations of the Performance Panel have been welcomed. The responses have been grouped into five categories (below), depending on the nature of the Panel's comments, with a response or explanatory note included as necessary.

- Recommendation Accepted: Six direct recommendations have all been accepted.
- Recommendation Partially Accepted
- Recommendation Not Accepted
- Observation Noted
- Observation Accepted

Mid-Year 2021/22 Performance Observations

PAGE	Observation/for further reflection	Response	Status
WBO1	Cardiff is a great place to grow up		
	Increased demand on services and the capacity	An evaluative assessment of the strategic	Observation Noted
	to deal with them – The Panel sought assurance	challenges and risks within this area are included	
	from Cabinet of their intention to tackle the	within the chapter. The strategic response and	
	challenge of increasing demand for services and	policy interventions are also outlined in the areas	
	capacity to deliver. Members heard that the	of forward look.	
	Council would do everything in its power to meet		
	increased demand, and its commitment was	This issue was considered at the Children and	
	demonstrated by a good track record of providing	Young People Scrutiny Committee of the 9th	
	additional funding year on year to Education,	December (agenda item 7).	
	Children's Services and the wider social services		
	of, particularly schools, where there has been	Relevant page of the Mid-Year Assessment:	
	growth over and above council budgets.	Page 9	
	The Panel noted there are significant challenges in		
	recruitment, but that a market supplement had		
	been offered to social workers and was paying		

place between the LEA and Consortia "All Schools

dividends. We note the Cabinet will continue to look at innovative ways to meet demand pressures, as reflected in the call to action. In the New Year, further work will be progressed **Observation Noted** Measuring educational achievement and school with the Consortium to consider, challenge and improvement locally and nationally, and the role of the Central South Consortia – The Panel raised support the latest suite of School Improvement the issue of measuring educational achievement Plans produced by schools during the Autumn of and school improvement, what the Council is 2021 for the academic year 2021/22. The Director of Education will ensure that Consortium doing to address this, and what role the Central South Consortium plays in addressing the need. Improvement Partners play a pivotal and consistent role in maintaining the continuity of Cabinet indicated this will be an area of continued learning in schools, and in securing positive outcomes for learners, and will further focus to ensure that the challenge via the Central strengthen arrangements for the Consortium to **South Consortia** in schools is appropriate to each school. The School Improvement Team and the report pupil progress and school performance to Consortia work "hand in glove" and the Council is the local authority whilst the new national satisfied with the work done between the two. accountability and assessment framework Cabinet is also putting in place a local approach emerges. which has a comprehensive view of individual schools across a range of factors (e.g., attainment, Relevant pages of the Mid-Year Assessment: health and well-being, governance and Page 3, 4, 7 and 8 leadership) and will target resources accordingly whilst working alongside the Consortia. The Cardiff Schools Report by the Consortia confirms schools are meeting the improvement priorities identified. Twice termly meetings take

Risk Meeting" to monitor and track the performance of schools. National Assessment Framework – The sector would benefit from clarity around the National Framework. This is very important, and the Council would like to see the publication of the Framework, as there is some uncertainty for schools around comparative performance and data sets nationally. Qualifications for next year currently being told that the exam process for 2022 will go ahead but will be adapted should there be any need to do so arising from the Pandemic. Cardiff is a great place to grow older WBO₂ Quality of Care - The Panel noted the significant A single indicator is unlikely to provide Observation pressure and increased demand on adult services meaningful insight into the quality of care **Accepted** and questioned which KPI provides insight into provided, however it is recognised that a suite of the quality of care being delivered. Advised the indicators could provide useful information about service area captures a range of data which the quality of service being provided. A basket of provides this insight, which is reported quarterly indicators is collected at a service level and to CASSC. consideration will be given to the appropriate corporate indicators in the development of the The Panel suggested consideration be given to Corporate Plan 2022-25. including the data on quality of care within the Customer satisfaction indicators, such as "the KPIs. percentage of clients who felt able to live independently in their homes following support

		independent living services", are included within the current Corporate Plan.	
	Social Care Workforce - Panel suggested more emphasis is placed in the Mid-Year Performance Report on the demands and challenges facing the social care workforce. Panel was advised this is a theme captured throughout the report and specifically detailed on <i>page 15</i> of the draft report.	An evaluative assessment of the strategic challenge is included, with a substantive update provided in relation to the nature of the pressures, the materiality of the risk and the policy interventions being progressed in response. Relevant page of the Mid-Year Assessment:	Observation Noted
KPI2.5	First Point of Contact - Given the results for number of cases dealt directly at First Point of Contact the Panel asked the Cabinet's thoughts on raising the target. Panel was advised Cabinet would be cautious of taking this approach, due to the importance of ensuring inappropriate decisions are not made.	Page 15 Given that each referral must be considered on its merit, and based on an understanding of appropriate activity given the level of referrals and types of issues being dealt with, a "range target" is considered most appropriate, with the range being between 70%-80%. The key performance indicator dashboard will be amended to make this range target clear. This discussion can be revisited when selecting KPIs and agreeing indicators for the Corporate Plan 2022/23.	Observation Noted Key Performance Indicator dashboard will be amended.
	Joint Equipment Service – Lack of Aids. Due to the challenge facing the Joint Equipment Services (shortage of equipment and aids), the Panel recommends this challenge is better reflected in the Mid-Year Performance Report.	The shortage of equipment is a national issue and mitigating actions have been adopted. For instance, the service is seeking opportunities, beyond the all-Wales contract, to secure the necessary equipment and are systematically	Recommendation Accepted Mid-Year Assessment amended (page 16)

		collecting equipment no longer required which can then be re-used in the community. An evaluative assessment of the delivery challenge and future work has been included in the report. A position statement on the Joint Equipment Service and the accessibility issues	
WBO3	Supporting people out of poverty	can be provided to CASSC if required. Relevant page of the Mid-Year Assessment: Page 16	
Challenges & Risks	Removal of EU funding for Into Work posts — Members note that the Leader has a high expectation that the UK Government will provide central monies to meet the gap left by removal of EU funding following Brexit. Members note the Chief Executive's comment that the Council has been working with colleagues in the Cardiff Capital Region City Deal area on a regional approach as it is believed monies may come to the City Deal via the Shared Prosperity Fund as part of the Levelling-Up process, although there is no certainty on this yet. Members are concerned at the lack of certainty, as £1million is a big gap to fill without additional monies and this service is vital to the wellbeing of citizens, both in terms of gaining employment and in terms of encouraging employment in critical areas such as social care roles and other roles important to Cardiff's	The removal of EU funding for into work and employment services has been identified as a key challenge and risk in the report and the work with the Capital Region highlighted as an area of focus for the period ahead. This issue is fully recognised within the Directorate Risk Register and Business Continuity Plans have been updated to set out the service's response should the funding be removed. An Employability Framework is being established by the Cardiff City Region's Regional Skills Partnership Group, in order to bid for future funds, including Central Government's Shared Prosperity Fund. A decision on this funding is not due to be made until late December by Central Government.	Observation Noted

	economy, such as leisure and hospitality. The Panel concurs that this is a risk that needs spotlighting in the mid-year assessment.	Other sources of funding are also being explored, including two successful bids to the Community Renewal Fund, Department of Work & Pensions and WLGA. The service will also be allowed to retain income generated through Cardiff Works, to sustain essential provision for priority groups i.e. care experienced, disabled, southern arc residents etc. though this does not meet all the funding requirements. Direct representations on this issue have also been made to the Secretary of State for Levelling Up, Housing and Communities by the Leader of Cardiff Council and the WLGA. Relevant pages of the Mid-Year Assessment: Pages 20 and 21	
Challenges & Risks	Impact of Covid pandemic on volunteering — Members were interested to understand what the Council is doing to encourage and support people back into volunteering, following suspension during earlier Covid pandemic lockdowns. Members note the Council is promoting volunteering this week, as part of Volunteering Week, particularly in areas such as social care where there are current staff shortages and increasing demand. Members also note that the	Despite a number of volunteering placements being impacted by the imposition of social distancing restrictions, volunteering continues to play an important role in supporting service delivery and, in certain circumstances, supporting the transition into work. Where volunteering places are available, the Council has robust health and safety measures in place to ensure the wellbeing of volunteers, staff and service users.	Observation Accepted Mid-Year Assessment amended (page 21)

	role of volunteer coordinators within specific service areas is crucial in terms of identifying bespoke support needs to encourage volunteers to return and that these staff are best placed to manage concerns and put in place mitigations.	In terms of promoting volunteering placements, the Council must strike an appropriate balance between preventing the spread of the virus and promoting safe opportunities. The call for support within the adult social care sector is a particular case in point with targeted communication work being undertaken in this area. Relevant page of the Mid-Year Assessment: Page 21	
KPI3.7	Universal Credit – The Panel was advised the spike in demand of applicants for Universal Credit is a result of the pandemic and the expectation is that the trend should go downwards. Given the possibility of long-term impact from the pandemic, the Panel feels consideration should be given to raising the target for this KPI in line with demand.	The proposed target for this KPI will be presented to the Performance Panel as part of the next session on the new Corporate Plan 2022-25.	Observation Noted
KPI3.15	Homelessness- The Panel explored why roughly 38% of rough sleepers housed are not maintaining their accommodation. The Panel was advised there are a range of reasons such as the individual having a high level of complex needs, not wishing to engage, and not wishing to remain in accommodation provided. The Panel was advised	This KPI was introduced for the first time in 2021/22 and a benchmark target was set. At the end of Quarter 2, 62% of rough sleepers had maintained their accommodation after one month. This is considered a good result, given the difficulties associated with supporting individuals who have chaotic lifestyles and complex needs.	Observation Noted

	the service area will continue to work with and support such individuals.	The offer of accommodation is there for all; no individual needs to sleep on the city's street and the Outreach Team continues to engage with and support all rough sleepers.	
WBO4	Safe, confident and empowered communities		
Challenges	Libraries and Hubs attendance visits – Members	Since libraries and hubs re-opened in June they	Observation
& Risks	were interested to understand what the Council is	have seen a rise in footfall. Libraries and hubs	Accepted
	doing to encourage usage of libraries and hubs, to	continue to develop and build face-to-face	
	encourage people to feel safe to use these and	activities (within social distancing guidelines)	Mid-Year Assessment
	other community facilities, for the good of	which will see an increase in number of people	amended (page 21)
	residents' health and wellbeing and to assist the	using the facilities. The Council also has robust	
	Council in generating income. Members note the	health and safety measures in place to ensure the	
	Leader's comments that the Council faces a	wellbeing of volunteers, staff and service users	
	balancing act of wanting to encourage usage and build the public's trust in the safety of these	whilst using libraries and hubs.	
	services but also needing to adhere to and	Digital activities are still ongoing, with month on	
	wanting to reinforce the pandemic messaging	month increases in the number of hits on the	
	regarding safety in the middle of a pandemic –	hubs website. Blended activities are also being	
	this was the case given the high case rates in	delivered where suitable.	
	Cardiff and has been brought into sharper focus		
	by the arrival of the Omicron variant. Members	The importance of volunteering, the impact of	
	further note the Leader's points regarding	Covid on volunteering numbers and the need to	
	working differently to assist residents' health and	ensure a pipeline of volunteers has been included	
	wellbeing, for example via digital, schools, Youth	in the Mid-Year Assessment.	
	Service, Summer of Smiles and the 'Move More:	Polovout nogo of the Mid Year Accessor and	
	Eat Well' strategy that Public Service Board	Relevant page of the Mid-Year Assessment:	
	partners are signed up to implement. Members	Page 21	
	agree that the challenge of boosting usage for		

	libraries and hubs should be flagged as a challenge & risk in the mid-year assessment.		
Areas of Focus	Work with GLL – Members highlighted that the work with GLL is referenced in earlier sections but is not listed as an Area of Focus in this report. Members are surprised by this, given the importance of the work in reviewing the contract and determining its sustainability. Members note the Leader's point that not all work is listed in the Areas of Focus sections but believe the work with GLL is of sufficient significance to warrant inclusion. The Panel also stressed due to the changing and competitive nature of the market it is important Council expertise informs our liaison with GLL - particularly around staff wellbeing, including hours worked and rates of pay, to attract the right staff and encourage gym membership.	The review of the contract with GLL has been included as an Area of Focus. Relevant page of the Mid-Year Assessment: Page 28	Observation Accepted Mid-Year Assessment amended (page 28)
Areas of Focus	Regional Sports Partnerships – Members are undertaking an inquiry into Community Sport in Cardiff and are aware that Sport Wales is proposing a regional sports partnership to cover the following local authority areas – Cardiff, Vale of Glamorgan, Bridgend, Merthyr, and Rhondda Cynon Taff. Members wondered why this is not reflected in the mid-year performance assessment report given its significance for Cardiff and why it is not included in the Areas of Focus	The Task & Finish inquiry into the Sports Wales proposal for a regional sports partnership will be taken to the Economy and Culture Scrutiny Committee in January and will subsequently be considered by Cabinet. Relevant page of the Mid-Year Assessment: Page 29	Observation Accepted Mid-Year Assessment amended (page 29)

	list. Members note the response from the Leader that the Administration will work to ensure community sport proposals are fit and right for Cardiff.		
Areas of Focus	Shared Regulatory Services – Members note the challenges and risks flagged for Shared Regulatory Services. Given the importance of this service area, particularly but not solely in being at the forefront of pandemic management, Members are surprised this is not included in the Areas of Focus list, a view which is strengthened by the Chief Executive's comments that there is work going on at a national level regarding the future role of Environmental Health Officers. Members believe the Areas of Focus list should include work re Shared Regulatory Services.	The challenges faced by Shared Regulatory Services have been further articulated in the Mid- Year Assessment and included in the area of focus. Relevant pages of the Mid-Year Assessment: Pages 27, 52 and 54	Observation Accepted Mid-Year Assessment amended (pages 52 and 54)
KPI4.1	New Build Council Homes - Panel sought assurance that the target to deliver 1,000 new council homes by December 2022 will be complete. The Panel note it has been impacted by inflation and workforce pressures however the target is on track.	To date, 591 Council homes have been delivered over the course of the administration, including 38 homes this financial year. Delays to delivery have been experienced due to Covid-19 and the availability of building materials has caused disruption to delivery. Delivery of large construction programmes is often back-ended with projects of this nature and the Council remains on target to reach an overall total of 720 new homes by 31st March 2022. Relevant pages of the Mid-Year Assessment: Pages 23 and 27	Observation Noted

KPI4.14	ASB – Panel stated it is pleasing to note that following the panel's recommendation, a KPI on ASB will be included from year-end. The Panel requests information on how this data will be collected. The Panel recommends a KPI detailing the instances of ASB across the city is also developed.	A proposal for measuring ASB will be presented to the Performance Panel as part of the Corporate Plan discussion on KPIs and Targets for 2022-25.	Recommendation Accepted
WB05	A capital city that works for Wales		l
Challenges & Risks	Labour Shortages – leisure and hospitality – Members noted these and linked this to the earlier comments made regarding the removal of EU funding for Into Work services. Members note the Leader's agreement with this and that this reinforces the importance of the Into Work services.	700 people have been assisted into secure employment by the Into Work Service since April. Many of the roles secured have been in high-demand sectors such as leisure and hospitality. The team have continued to support the sector and partnered with FOR Cardiff in November on a hospitality recruitment fair at the Motorpoint Arena attended by over 20 top employers. Relevant pages of the Mid-Year Assessment: Pages 30 and 32	Observation Noted
Challenges & Risks	Cost inflation and materials shortages – Members note the risks of these to some major projects and that these are being monitored.	All affected projects are being reviewed. These risks are noted in the Mid-year Assessment. Relevant page of the Mid-Year Assessment: Page 32	Observation Noted
Challenges	St David's Hall – Members highlighted the report	The Corporate Property Strategy, which includes	Observation
& Risks	references a report will be taken in Quarter 3 on	the condition survey of St David's Hall, will be	Accepted

	St David's Hall but that this has not hannered	brought to both DDAD and Cabinat for	
	St David's Hall but that this has not happened. Members note the Chief Executive clarified the	brought to both PRAP and Cabinet for consideration in December.	Mid Voor Assossment
		consideration in December.	Mid-Year Assessment
	report was the Corporate Property Strategy,	Delevent ages of the Mid Very Assessment Dage	amended (page 34)
	which included reference to a condition survey of	Relevant page of the Mid-Year Assessment: Page	
	St David's Hall that showed significant issues and	34	
	costs re asset management and renewal.		
	Members note discussions are ongoing to		
	maximise the usage of St David's Hall going		
	forward.		
Challenges	Furlough Scheme – Members highlighted that the	The wording has been amended to reflect the	Recommendation
& Risks	wording in this section does not make clear the	relevance to the Council. The ongoing impact of	Accepted
	relevance of this to the work of the Council.	the economy will continue to be monitored as	
	Members note the Corporate Director, Resources	any increase in unemployment will place pressure	Mid-Year Assessment
	response that the end of the furlough scheme will	on the Council's into work services, which have	amended (page 33)
	deprive the Council of an income stream to offset	already experienced unprecedented levels of	
	the loss of income from income-earning service	demand.	
	areas particularly hit by the pandemic lockdowns		
	where staff have been furloughed. Members also	Relevant pages of the Mid-Year Assessment:	
	note the Operational Manager – Performance and	Pages 30 and 33	
	Policy comments that the end of furlough will	_	
	affect other service provision, such as Into Work		
	and Universal Credit advice services. The Panel		
	recommends that the wording be amended to		
	clarify the relevance to the Council of the end of		
	the furlough scheme.		
WBO6	Cardiff grows in a resilient way		
KP16.4	Electric Vehicles – It was confirmed to the Panel	Relevant page of the Mid-Year Assessment: Page	Observation Noted
	work has commenced with Pod Point for the fleet	39	
	infrastructure project, and the 59 charging units		

	scheduled to be completed by Christmas are broadly on target.		
KPI6.5	Electric Vehicles – The Panel welcomed the planned approach to delivering on-street public electric charging points and noted the comments made regarding limited intervention at this point ahead of further developments in technology. The Panel advised feedback they have received from some residents is that public pavement charging is not viable due to differing tariffs. The Panel recommends a careful and cautious approach. Recognition of developments in technology highlighted at the meeting should be better reflected in the KPI and a rewording of the KPI title is required.	The deployment of electric charging infrastructure across the city will be subject to the development of a new roadmap, as set out in the One Planet Cardiff Strategy, to ensure that any future investment is fit for purpose, is future proofed and represents best value. As part of the development of the new Corporate Plan 2022-25, the current Corporate Plan step regarding electric vehicles is being reviewed to ensure that it captures the work being undertaken on the infrastructure. Consideration is being given to a stand-alone EV infrastructure step. A proposal for a revised KPI will also be presented to the Performance Panel as part of the next session on the new Corporate Plan 2022-25. Relevant page of the Mid-Year Assessment: Page 39	Recommendation Accepted
KPI6.6	Commuting – The Panel questioned whether the increase in commuters indicates a real increase in people travelling to work by sustainable transport or is because there is a reduced number due to more people working from home.	This KPI will be amended going forward to reflect the recommendation of the committee.	Recommendation Accepted

	T	T	
	Panel was advised a survey was last conducted in		
	2019, is historical and further work is required to		
	ensure it now reflects people's movements post		
	pandemic.		
	The Panel recommends that as the KPI is reported		
	in %, the baseline (i.e., number of respondents to		
	the survey) is included in the notes at the bottom		
	of the KPI.		
KPI6.16	Recycling – The Panel sought assurance that the	The new Recycling Strategy will be considered by	Observation Noted
	Council will reach its recycling target by 2024 and	Cabinet in December, and was considered by	
	2025 and questioned the risk of not achieving this	Environment Scrutiny Committee on 7 th	
	target. The Panel was informed movement is in	December.	
	the right direction and the new recycling strategy		
	due to be considered by the Environment Scrutiny	Relevant page of the Mid-Year Assessment:	
	Committee at their December meeting.	Page 43	
WBO7	Modernising & integrating our public services		
KPI 7.8	Reduce the total running cost of occupied	The Council has already achieved a reduction in	Observation
	operational buildings -	running cost of over 15% over the last five years,	Accepted
	The Panel highlighted the potential for a large	delivering a saving of circa £20.5m. The new	
	budget saving in the cost of running occupied	Property Strategy for the next five years will set	Mid-Year Assessment
	operational buildings, however the current year	new targets for reducing total running cost,	amended (page 50)
	target is £400k.	which will be linked to the modernisation of the	
		estate and will support the shift to hybrid	
	Members note that the core office estate has	working.	
	undergone a period of rationalisation over the		
	past 5 years totalling a 15% reduction in running	Relevant pages of the Mid-Year Assessment:	
	costs between 2015 and 2020. We also note that	Pages 45, 49 and 50	
	ending the Wilcox house lease was a large		
	element of reducing running costs. However,		
	despite a limited return to core offices there are		

KPI 7.10	other variables to consider and the requirement to heat offices applies irrespective of the number of staff present. The Corporate Director (Resources) offered to provide a break-down of running costs by core office. Cabinet confirmed there has been no change in policy with regard to the Council estate and within the forthcoming Property Strategy there will be new targets for running costs and reducing the maintenance backlog. When looking at property disposals over time it will very much depend on how the Disposals Programme is running. Capital income generated - The Panel highlighted a substantial difference between the target of £10m and the actual result (£1.2m) at the end of 20-21.	All targets within the Corporate Property Strategy 2015-20 were achieved, with capital receipts amounting to over £35.8m and a reduction of over £20.5m in total running costs secured. An interim plan was adopted in 2020/21, given the	Observation Accepted Mid-Year Assessment amended (page 50)
	1		
KPI 7.10	Capital income generated - The Panel highlighted a substantial difference between the target of £10m and the actual result (£1.2m) at the end of	2015-20 were achieved, with capital receipts amounting to over £35.8m and a reduction of over £20.5m in total running costs secured. An interim plan was adopted in 2020/21, given the disruptive impact of Covid-19 on long-term planning, and this will be reported to Cabinet in December. The lockdown period impacted much of the Council's work in relation to asset disposal in 2020/21 which affected the target for capital income generation. New targets have been included within the new five-year Property Strategy, which will be considered by Cabinet in December.	Accepted Mid-Year Assessment
		Relevant pages of the Mid-Year Assessment: Pages 45, 49 and 50	

KPI 7.12	Sickness absence. Given sickness absence levels improved last year the Panel considers (2019/20) it is disappointing that the outturn forecast for 2021/22 is 10.76 against a target of 9.5. We note your confidence that some Council systems are working to contain sickness, however a combination of Covid-19 absence, increased mixing, restricted access to hospital treatment for other illnesses, increases in other communicable diseases and staff wear and tear following the pandemic, has resulted in the increase. We also note the 3 areas that have concerning long term sickness, Schools, Adult Services, and Waste Management. As short-term sickness absence continues to fall, we recommend you consider separating out the short and long-term sickness results, introducing a new KPI for long-term sickness absence.	Further work on the feasibility of introducing meaningful KPIs for both short term and long-term sickness is being undertaken and proposed KPIS in relation to sickness absence can be rehearsed with the Performance Panel as part of the process for agreeing KPIs and Targets for the 2022/25 Corporate Plan. Relevant page of the Mid-Year Assessment: Page 49	Recommendation Accepted
WB08	Managing the Pandemic		
KPI8.3	PPE – Panel questioned the cost implications of increases in PPE and how the council is managing the disposal of PPE. Panel was informed to date all costs have been recovered from WG Hardship Fund however it has been indicated to the council this fund will end from 1 April. The Panel were informed sensitivity analysis around the length of time PPE is required is currently ongoing.	Update included on page 53 of the Mid-year Assessment to better reflect the ongoing financial impact of PPE and the work being undertaken to understand to likely demand for, and budgetary impact of, PPE equipment going forward Any PPE issued should be disposed of through general waste with no centralised collection or disposal process. Health and Safety guidance has	Observation Accepted Mid-Year Assessment amended (page 53 and 54)

	Ongoing Cost of PPE - The Panel stressed the	been issued on the safe disposal of PPE items	
	importance of analysing the ongoing cost of	where there has been direct contact with Covid-	
	providing PPE and the urgency of using this	19, which is to double-bag the used items, and	
	information to adequately inform the budget	leave them isolated for 72 hours before adding	
	setting process.	them to general waste.	
	Panel was advised for the forthcoming budget	Relevant pages of the Mid-Year Assessment:	
	setting the cost is likely to be taken as a one off	Pages 53 and 54	
	due to unknown in length of time PPE will be	Tages 33 and 34	
	required, rather than adding it to the base		
	budget.		
	Commendation - the Chair of the Children and		Observation noted
			Observation noted
	Young People's Scrutiny Committee considers the		
	Committee has been instrumental in monitoring		
	the impact of the pandemic and recovery for		
	Children & Young People for the past 18 months.		
	We receive bi-monthly reports from Education		
	and Lifelong Learning, updating us on progress in		
	this area, bi-monthly updates from the Youth		
	Justice Service, and we have received further		
	briefings and quarterly performance reports from		
	Children's Services on the pressures they face,		
	with the latest update being brought to CYPSC this		
	week. The Chair commends the Cabinet and		
	Service Areas for their response and proactive		
	approach to dealing with this and would echo the		
	comments from Estyn, as set out in Appendix A to		
	the papers. CYPSC will continue to closely		
	monitor progress going forward.		
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PRAP Performance Panel: Mid-Year Performance 2021/22

6 December 2021

Appendix E

General		
Cllr	Mid-year performance report shows there has	Observation noted
Howells	been a lot of good work undertaken across service	
	areas, coping with the pandemic, and delivering	
	services for citizens. It is pleasing to see so many	
	Indicators with a green status.	
Cllr	Very pleased to see previous recommendation of	Observation noted
Howells	this panel has been taken on board and that this	
	report now includes the number of employees	
	who have benefited from Living Wage work and	
	the value of this to the economy.	