

WBO 1 Cardiff is a great place to grow up PDF Version

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22/10/2021 13:37:27 UTC

Appendix B

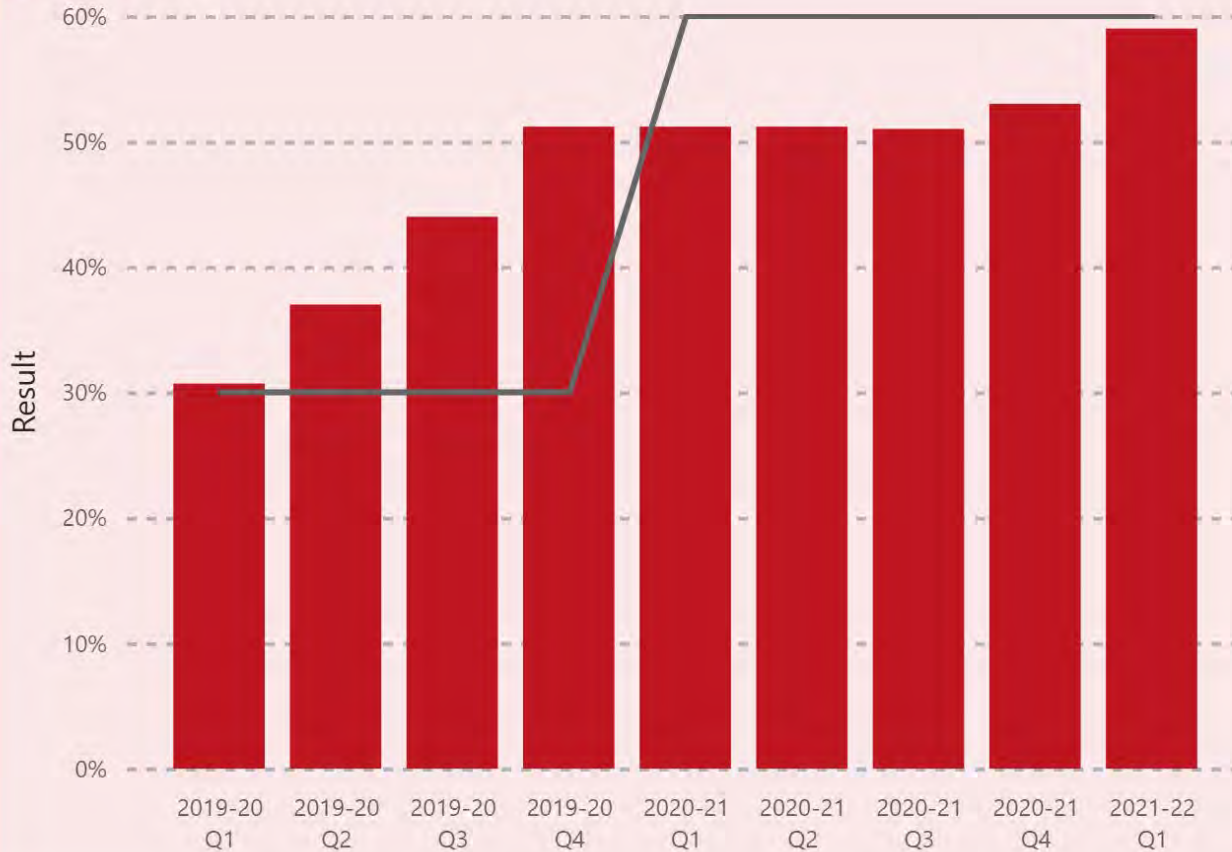
Cardiff is a great place to grow up

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2019-20
Most recent data point result:
2021-22 Q1

The percentage of schools that are Bronze, Silver or Gold Rights Respecting Schools

Performance by Quarter

● Result ● Target



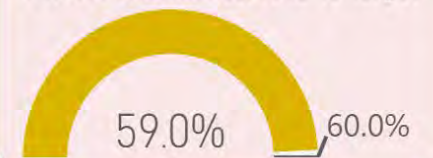
Latest Result

59%

Current Year Target

60%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



The percentage of children and young people between the age of 8 and 18 who are aware of their rights

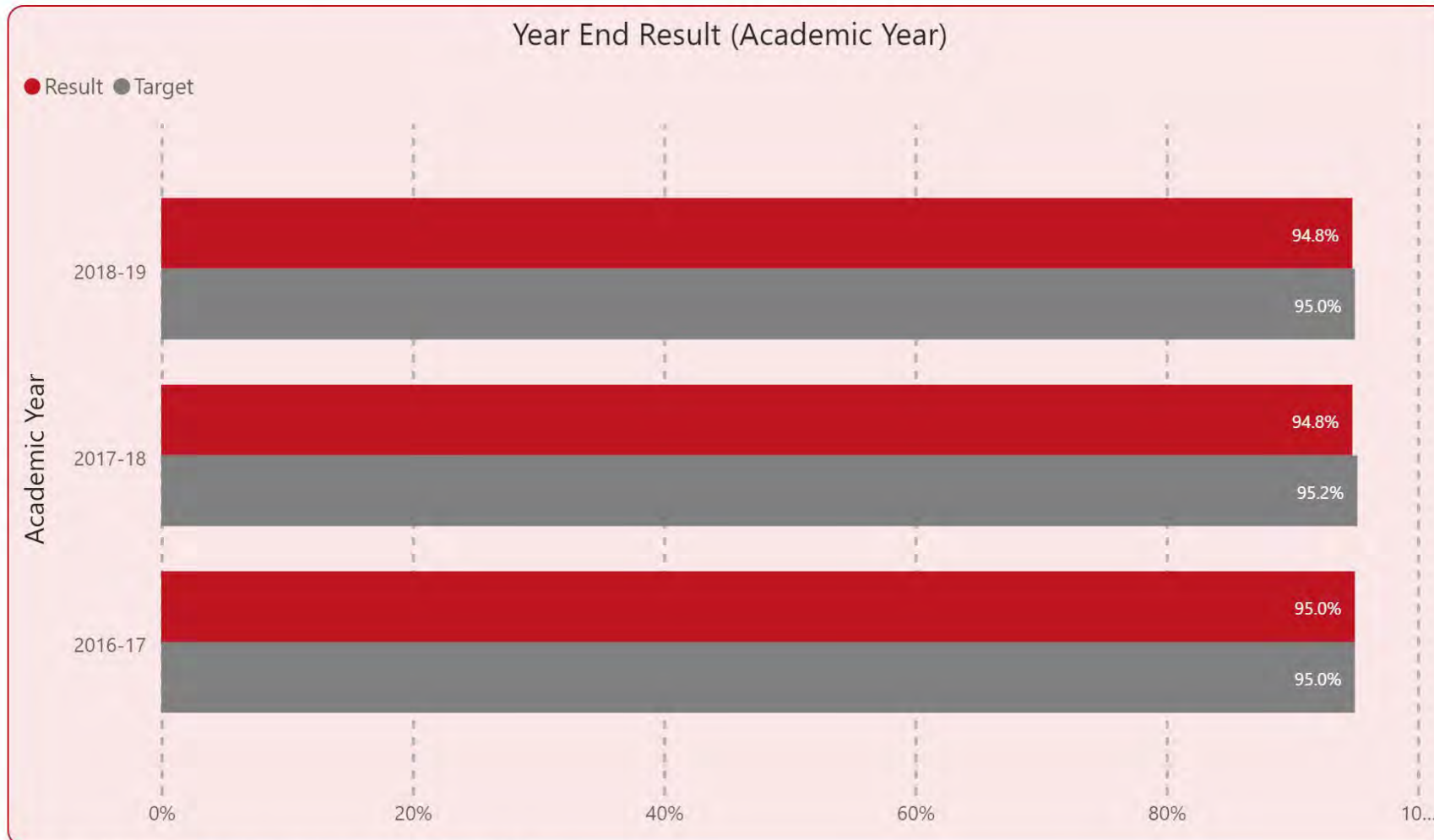
New KPI Introduced 2021-22 reported on annually.
There will be no data until Q4 results in 2021-22

Cardiff is a great place to grow up

The percentage of children and young people between the age of 8 and 18 who state they are able to do their best to learn and progress at school all or most of the time

New KPI Introduced 2021-22 reported on annually.
There will be no data until Q4 results in 2021-22

The percentage attendance: Primary

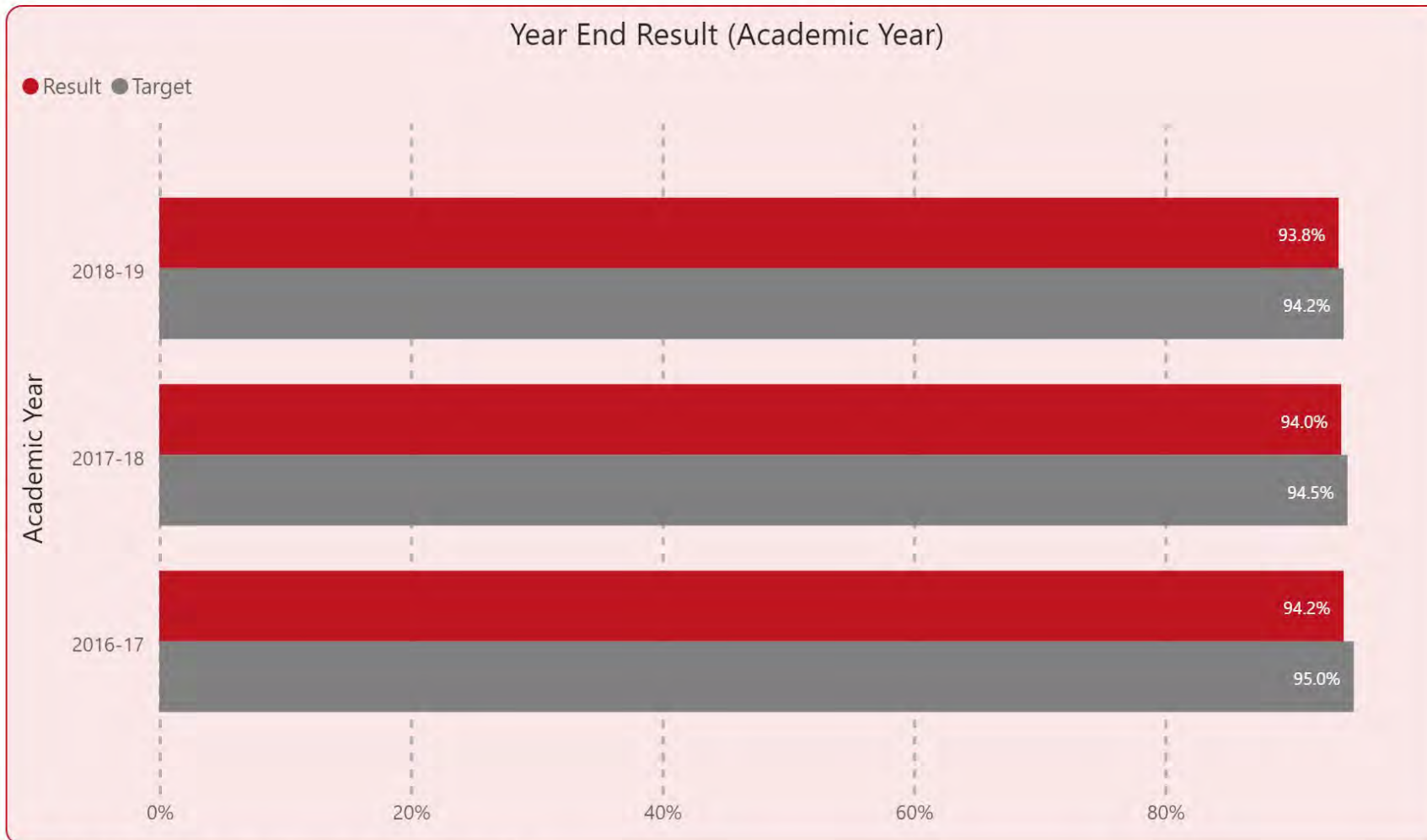


Data for 2019-20 was not collected due to Covid-19

Latest Result
94.8%

Monitor KPI, no
target set

The percentage attendance: Secondary



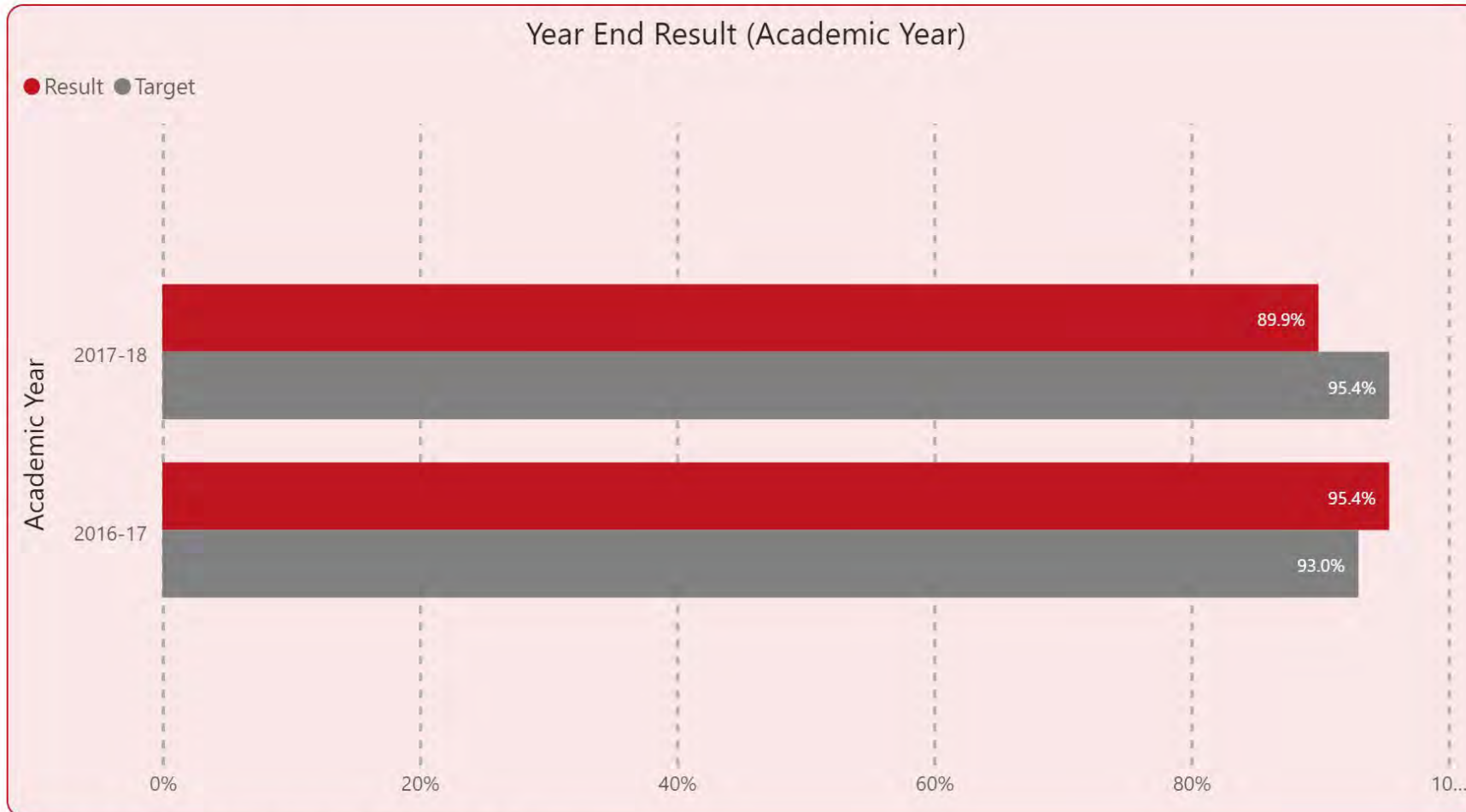
Latest Result
93.8%

Monitor KPI, no
target set

Data for 2019-20 was not collected due to Covid-19

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The percentage attendance of looked after pupils whilst in care in secondary schools



Latest Result

89.9%

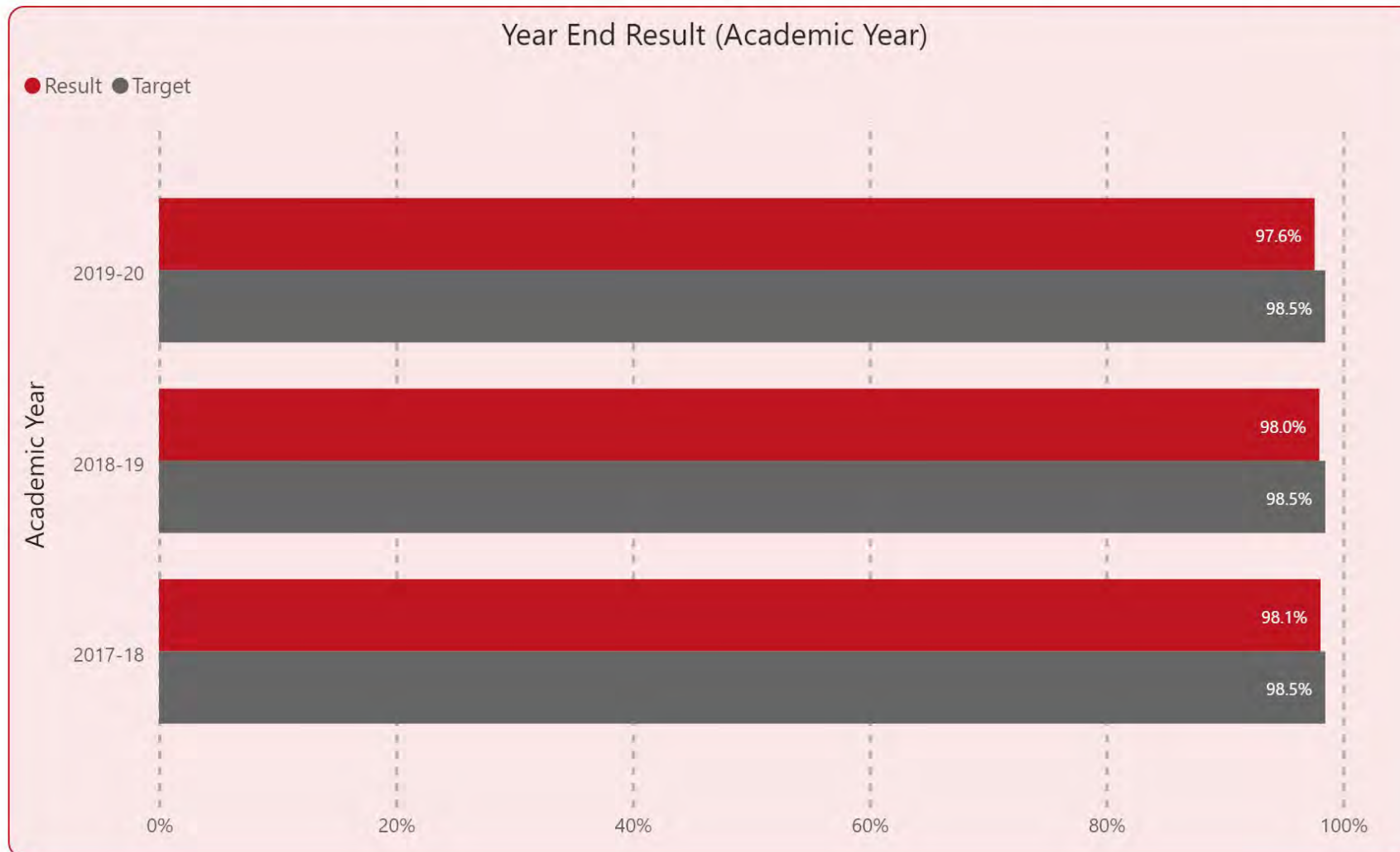
Monitor KPI, no
target set

Data for 2018-19 was not collected due to Covid-19

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Reporting Frequency: Annually
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2020-21

The percentage of all pupils in Year 11 leavers making a successful transition from statutory schooling to education, employment or training.



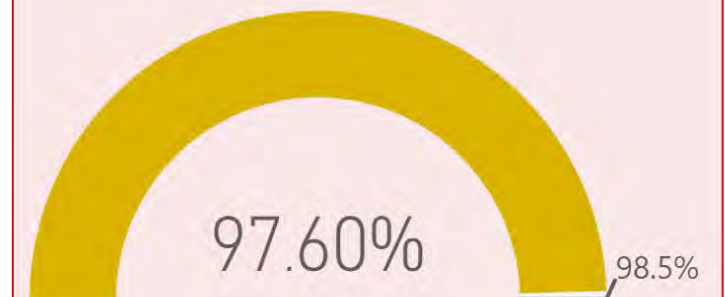
Latest Result

97.6%

Current Year Target

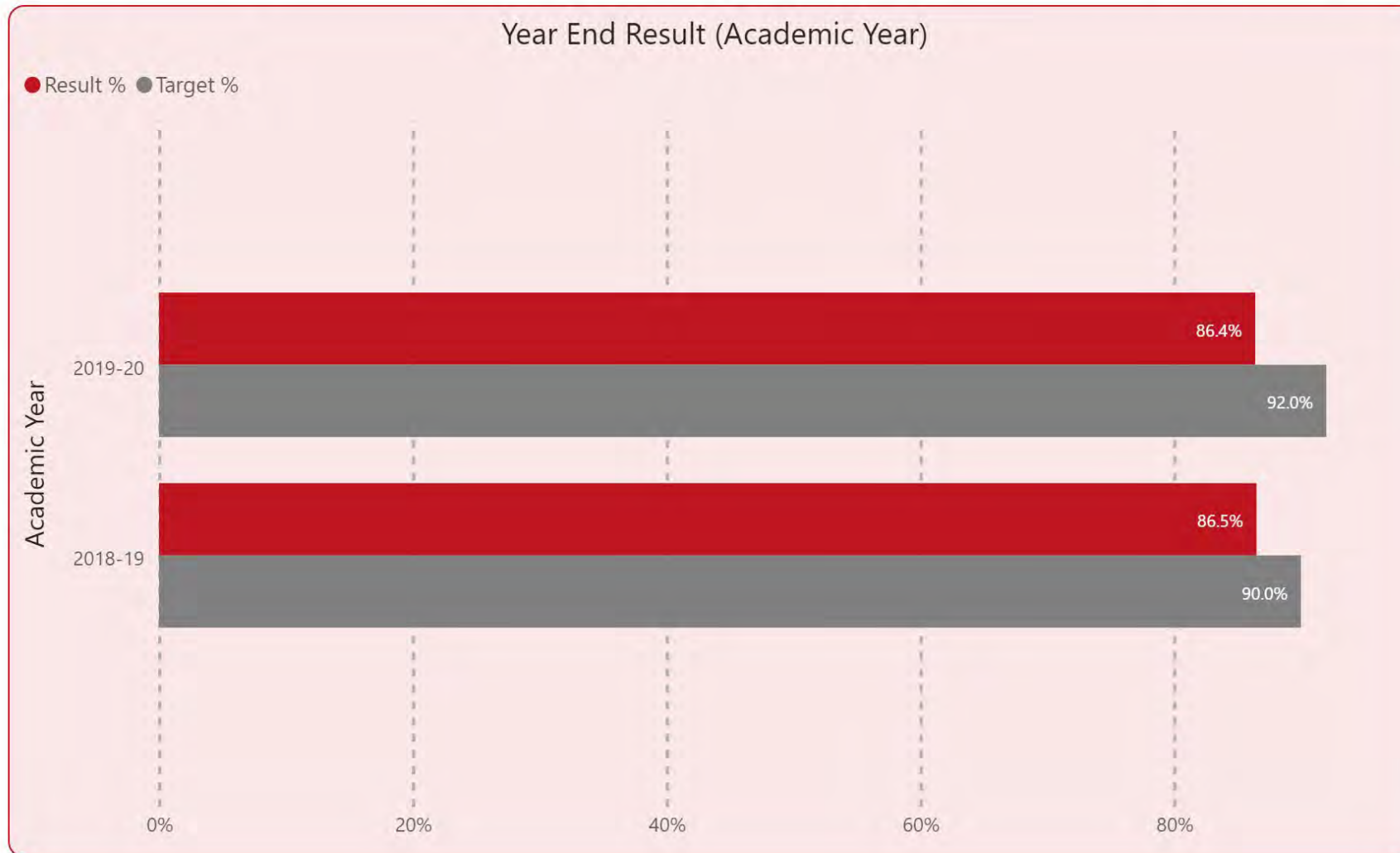
98.5%

Latest Performance: RAG vs Target



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The percentage of EOTAS Learners leaving Year 11 making a successful transition from statutory schooling to education, employment or training



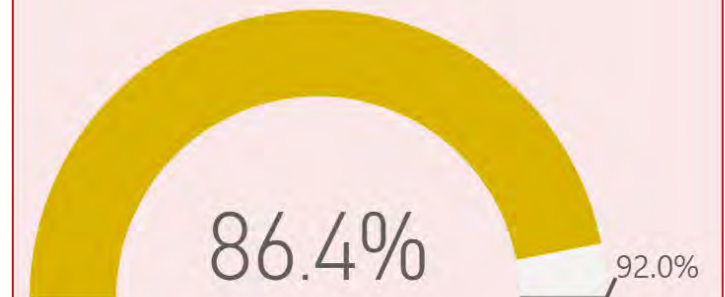
Latest Result

86.4%

Current Year Target

92.0%

Latest Performance: RAG vs Target



Asset renewal spend in the financial year 2021/22

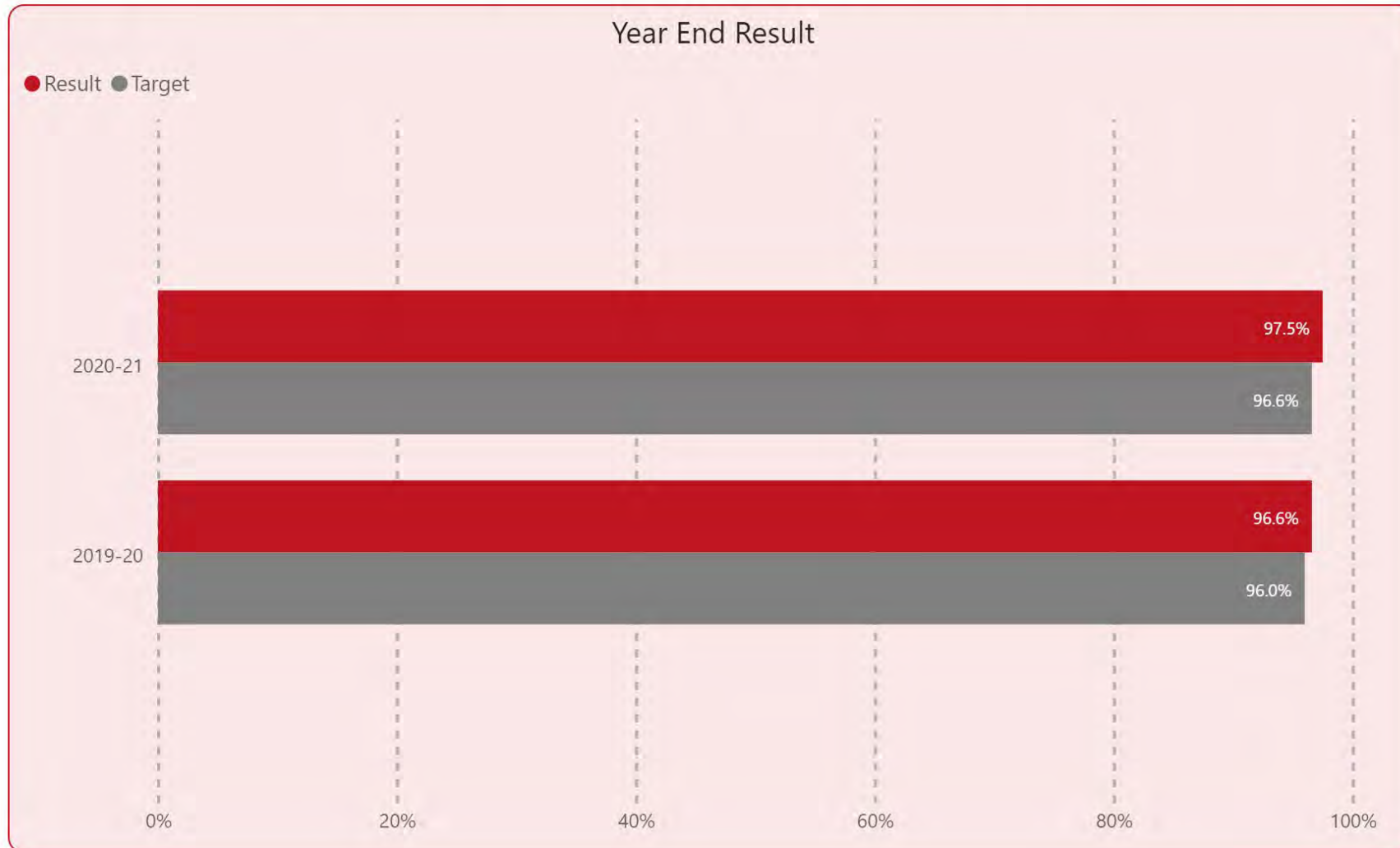
New KPI Introduced 2021-22 reported on annually.
There will be no data until Q4 results in 2021-22

The percentage of Statements of Special Educational Needs replaced by Individual Learning Plans

New KPI Introduced 2021-22 reported on annually.
There will be no data until Q4 results in 2021-22

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The percentage of children securing one of their first three choices of school placement: Primary



Latest Result

97.5%

Current Year Target

96.6%

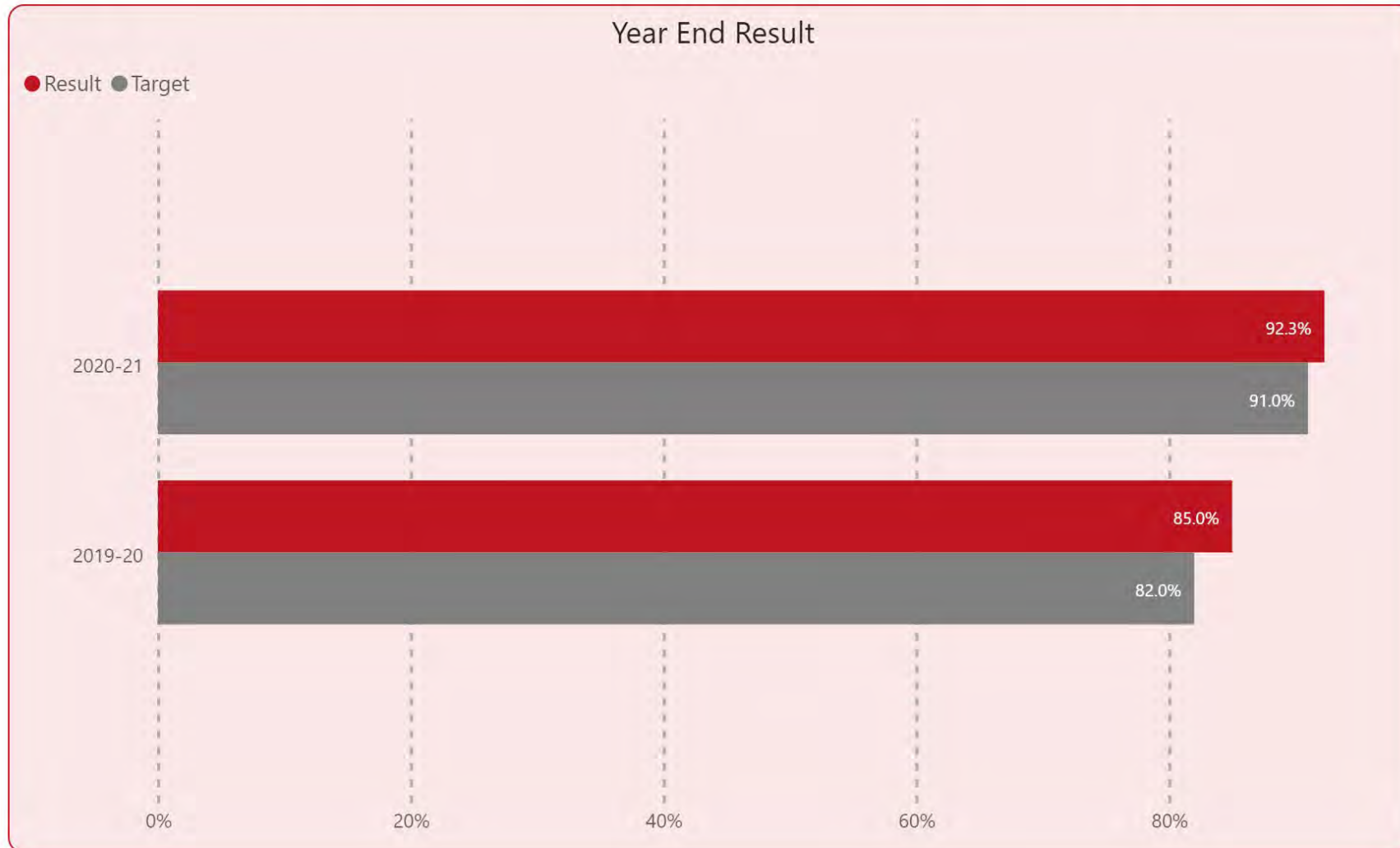
Latest Performance: RAG vs Target



Cardiff is a great place to grow up

Reporting Frequency: Annually
Data Presented Cumulatively? No
KPI Introduced: 2019-20
Most recent data point result:
2020-21

The percentage of children securing one of their top choices of school placement: Secondary



Latest Result

92.3%

Current Year Target

91.0%

Latest Performance: RAG vs Target

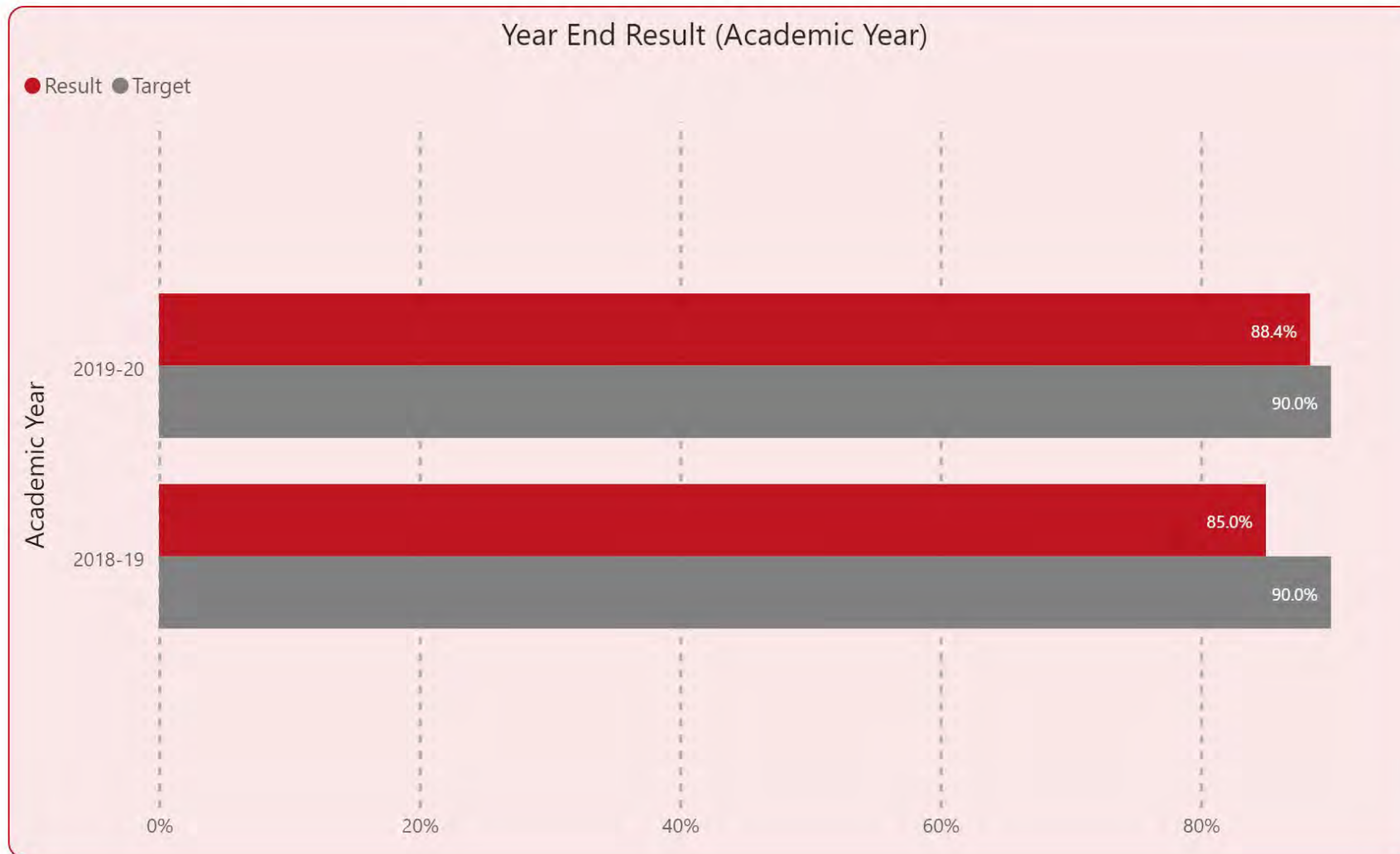


The percentage of learners with their own digital device

New KPI Introduced 2021-22 reported on annually.
There will be no data until Q4 results in 2021-22

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The percentage of Children Looked After leaving Year 11 making a successful transition from statutory schooling to education, employment or training.



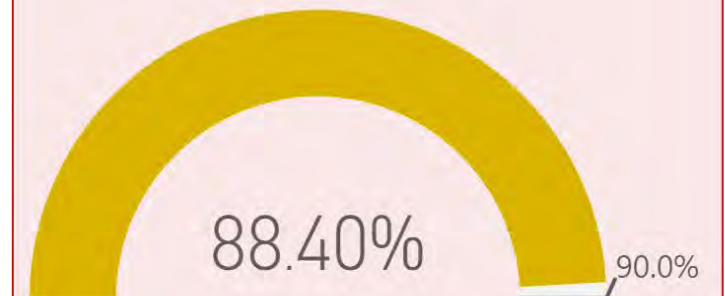
Latest Result

88.4%

Current Year Target

90.0%

Latest Performance: RAG vs Target



The percentage of care leavers in categories 2,3 and 4 who have completed at least 3 consecutive months of employment, education or training in the 12 months since leaving care

New KPI Introduced 2021-22 reported on annually.
There will be no data until Q4 results in 2021-22

The percentage of care leavers in categories 2,3 and 4 who have completed at least 3 consecutive months of employment, education or training in the 13-24 months since leaving care

New KPI Introduced 2021-22 reported on annually.
There will be no data until Q4 results in 2021-22

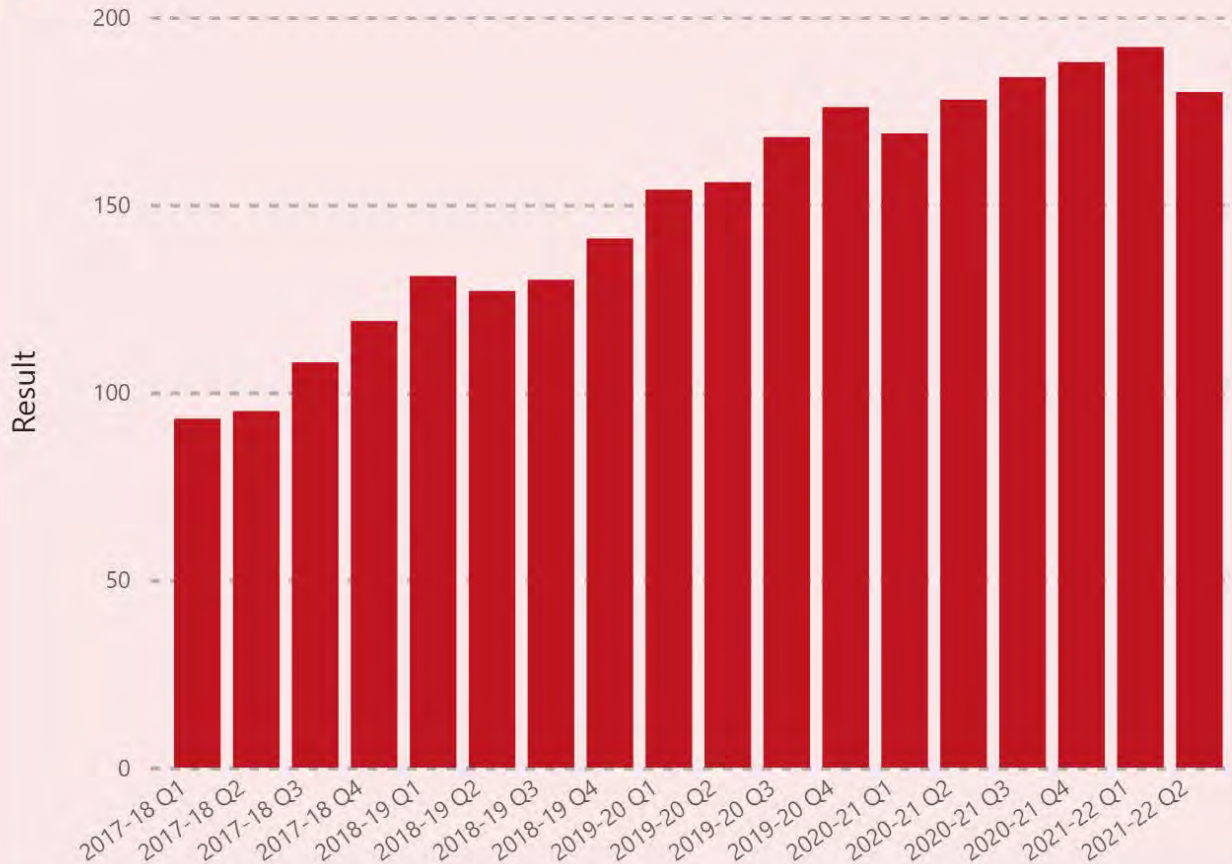
Cardiff is a great place to grow up

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2021-22 Q2

Of the total number of Children Looked After: Number of Children Looked After placed with parents.

Performance by Quarter

● Result ● Target



Latest Result

180

Current Year Target

No target but under constant review

Year End Result

● Result ● Target

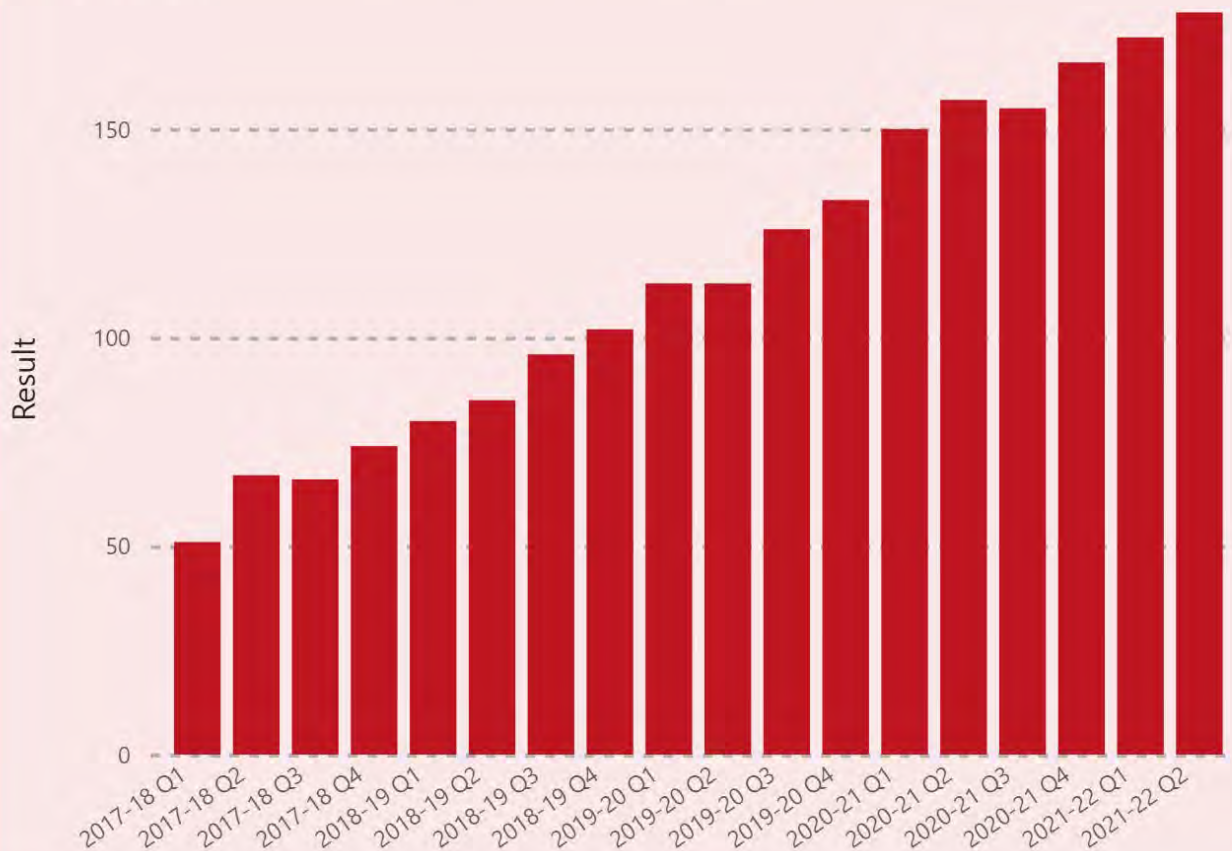


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Of the total number of Children Looked After: Number of Children Looked After in kinship placements.

Performance by Quarter

● Result ● Target



Latest Result

178

Current Year Target

Increase where appropriate

Year End Result

● Result ● Target

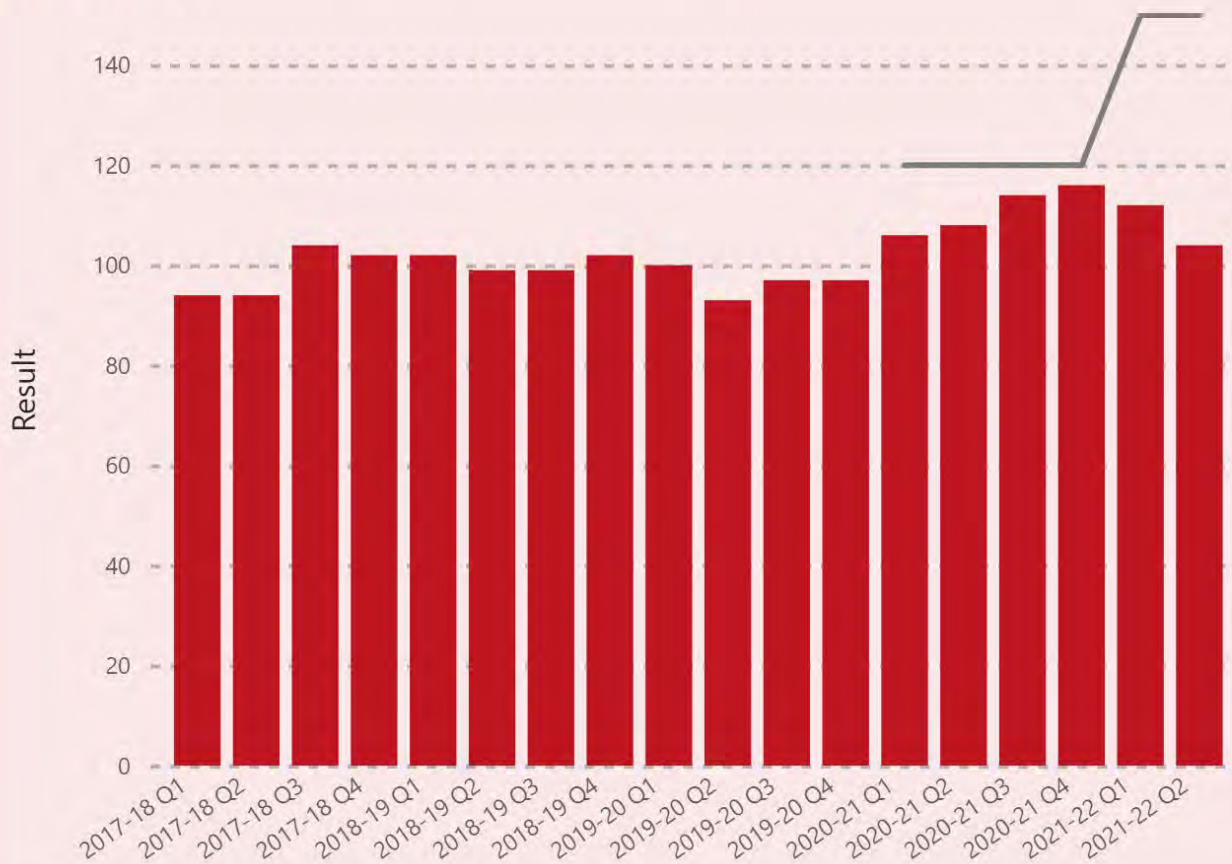


Cardiff is a great place to grow up

Of the total number of Children Looked After: Number of Children Looked After fostered by Local Authority foster carers.

Performance by Quarter

● Result ● Target



Latest Result

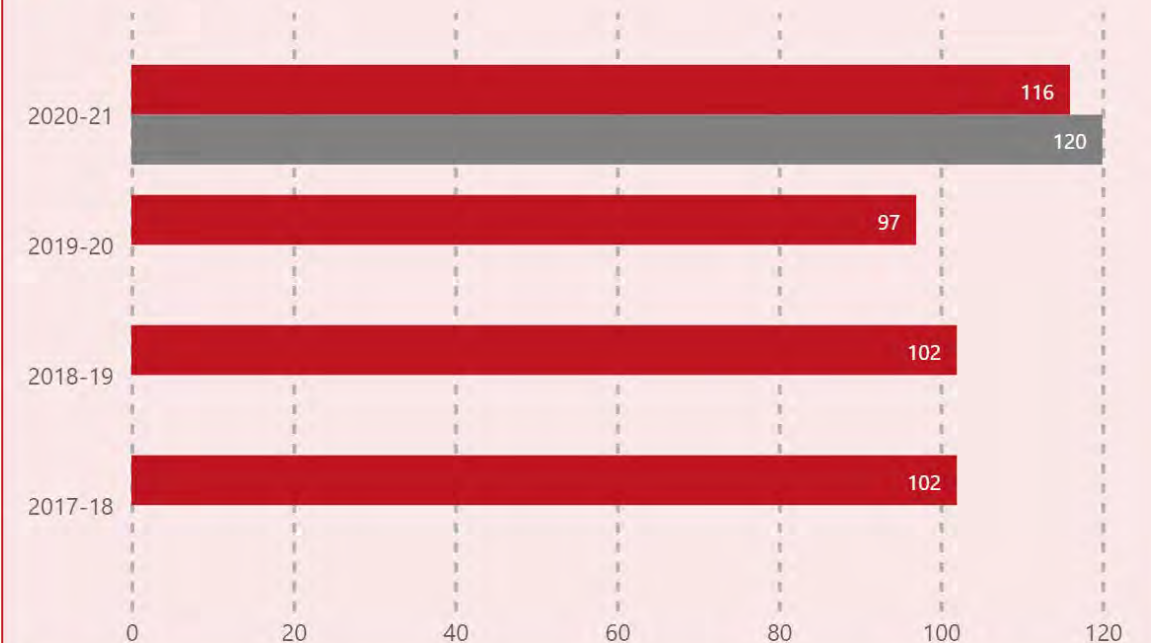
104

Current Year Target

Increase actual to 150

Year End Result

● Result ● Target



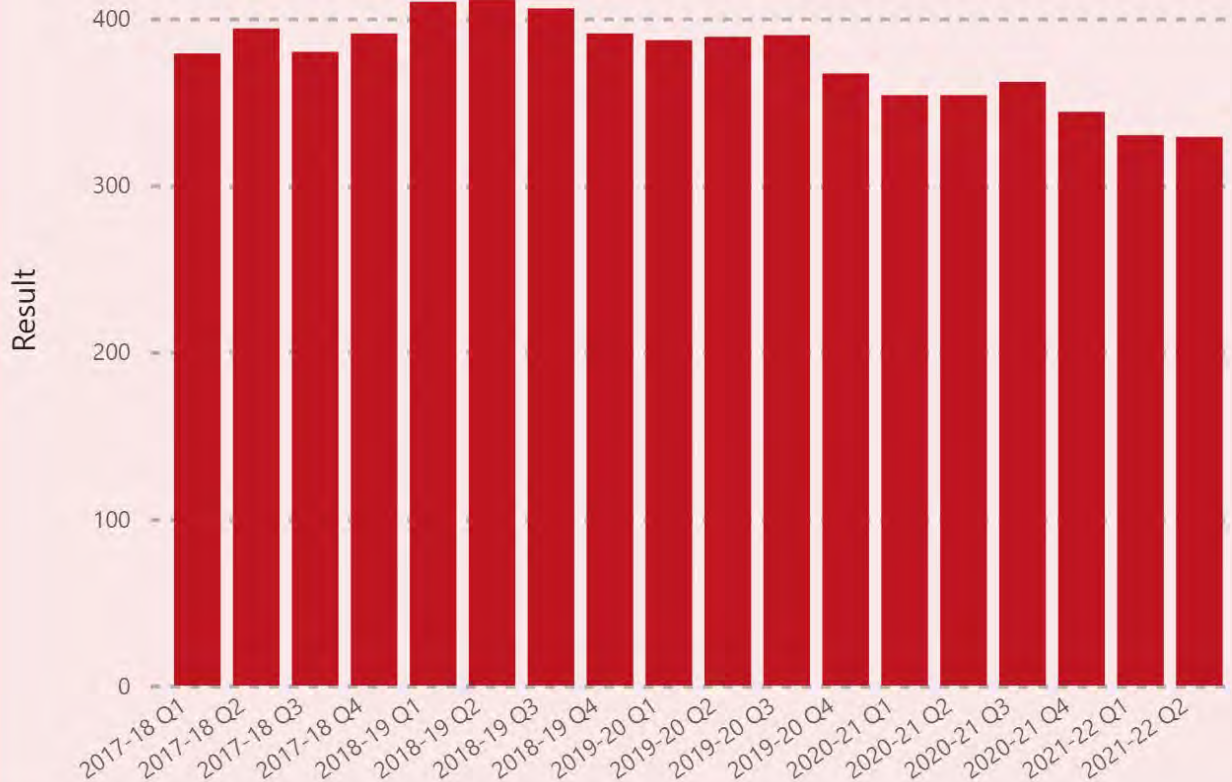
Cardiff is a great place to grow up

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2021-22 Q2

Of the total number of Children Looked After: Number of Children Looked After fostered by external foster carers.

Performance by Quarter

● Result ● Target



Latest Result

329

Current Year Target

No target but under constant review

Year End Result

● Result ● Target



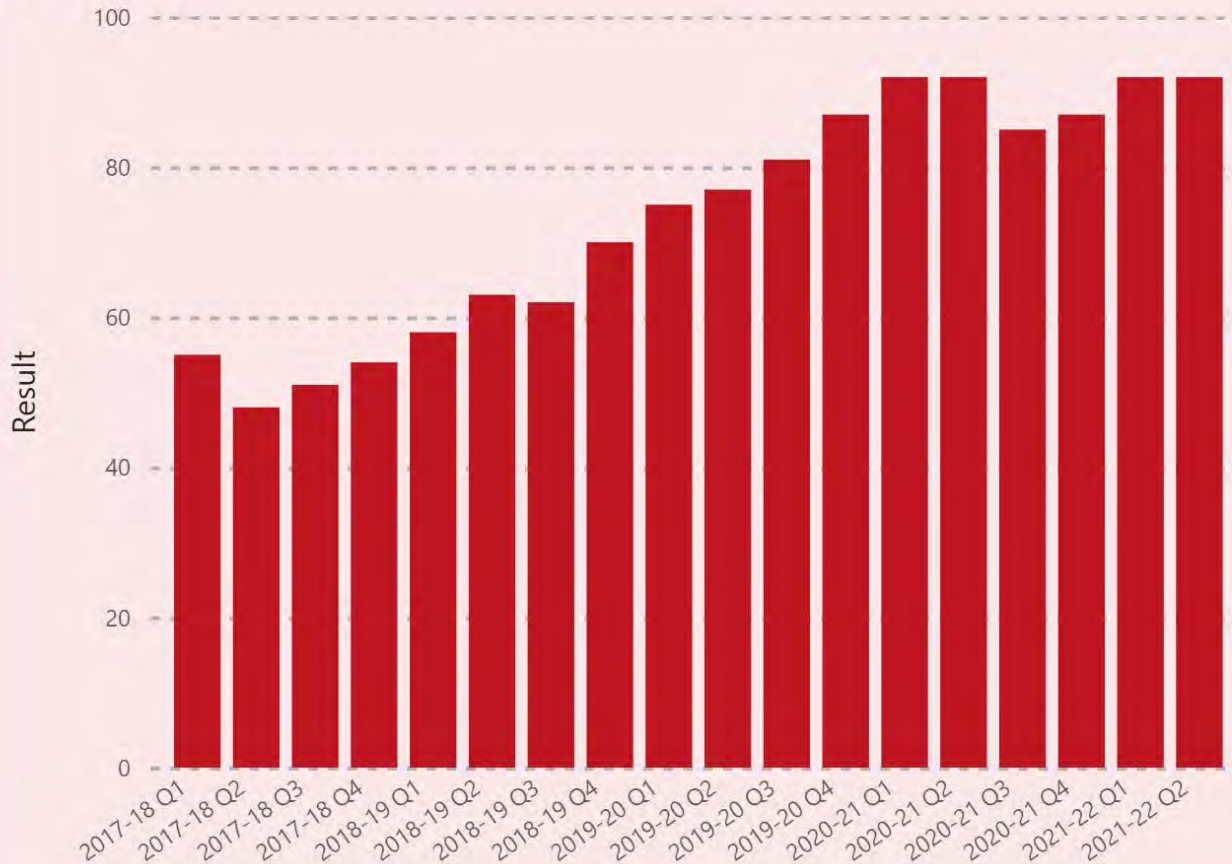
Cardiff is a great place to grow up

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2021-22 Q2

Of the total number of Children Looked After: Number of Children Looked After placed in residential placements.

Performance by Quarter

● Result ● Target



Latest Result

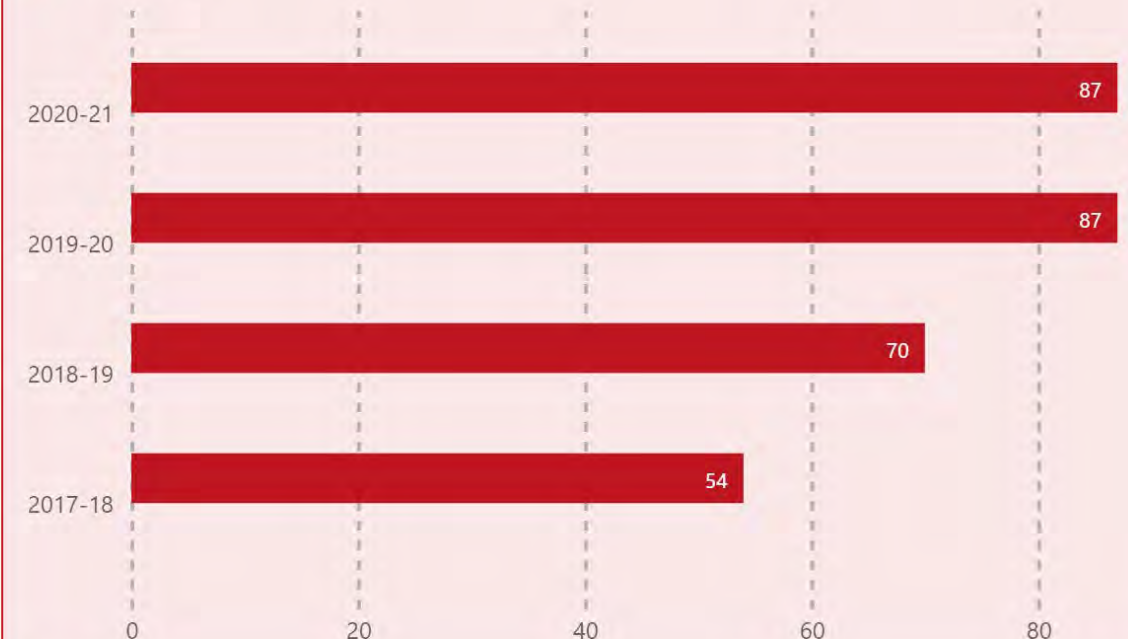
92

Current Year Target

Reduce whilst increasing provision in
Cardiff

Year End Result

● Result ● Target

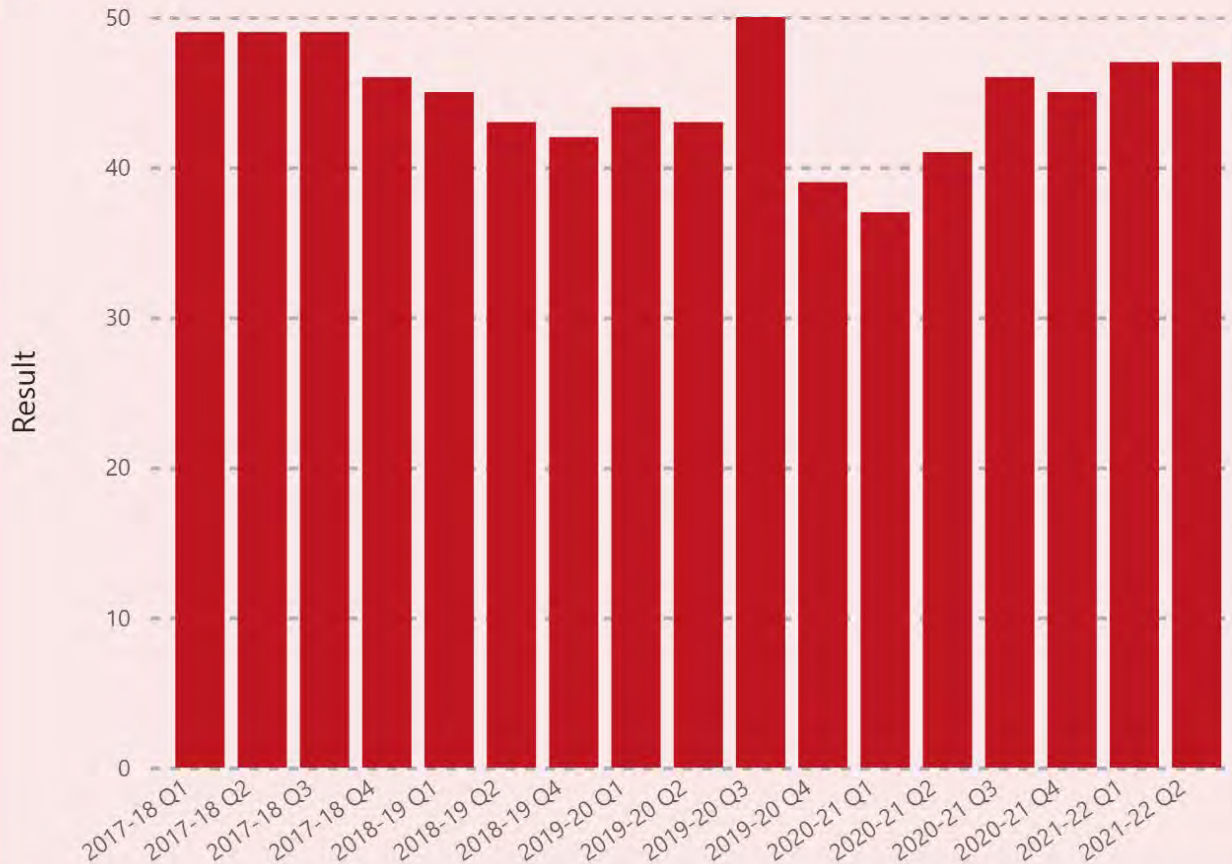


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Of the total number of Children Looked After: Number of Children Looked After supported to live independently.

Performance by Quarter

● Result ● Target



Latest Result

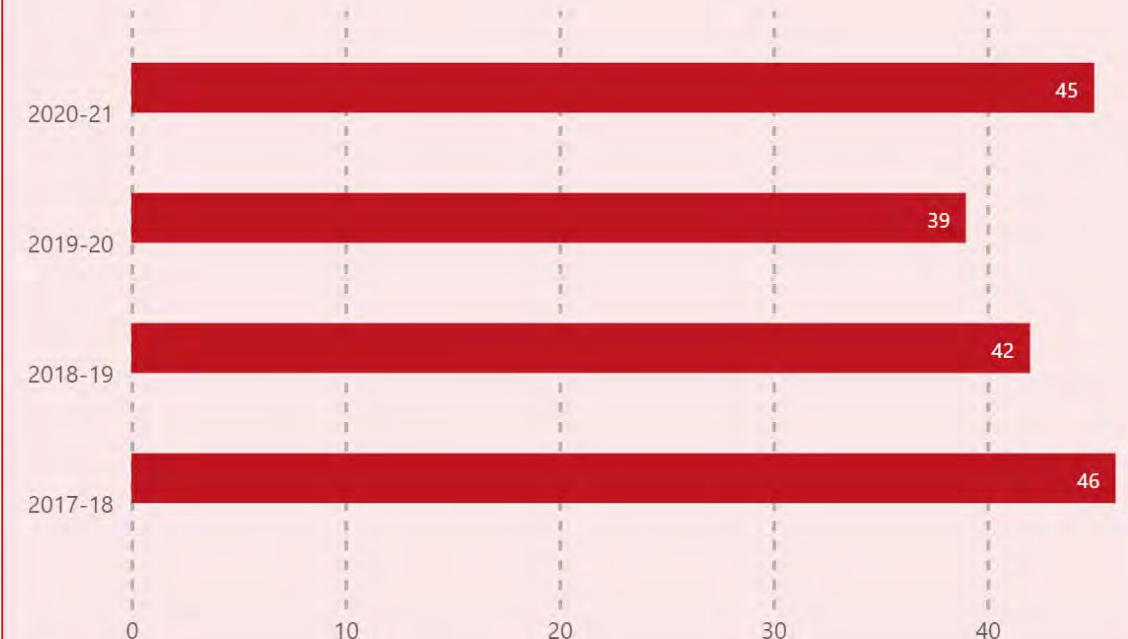
47

Current Year Target

No target

Year End Result

● Result ● Target

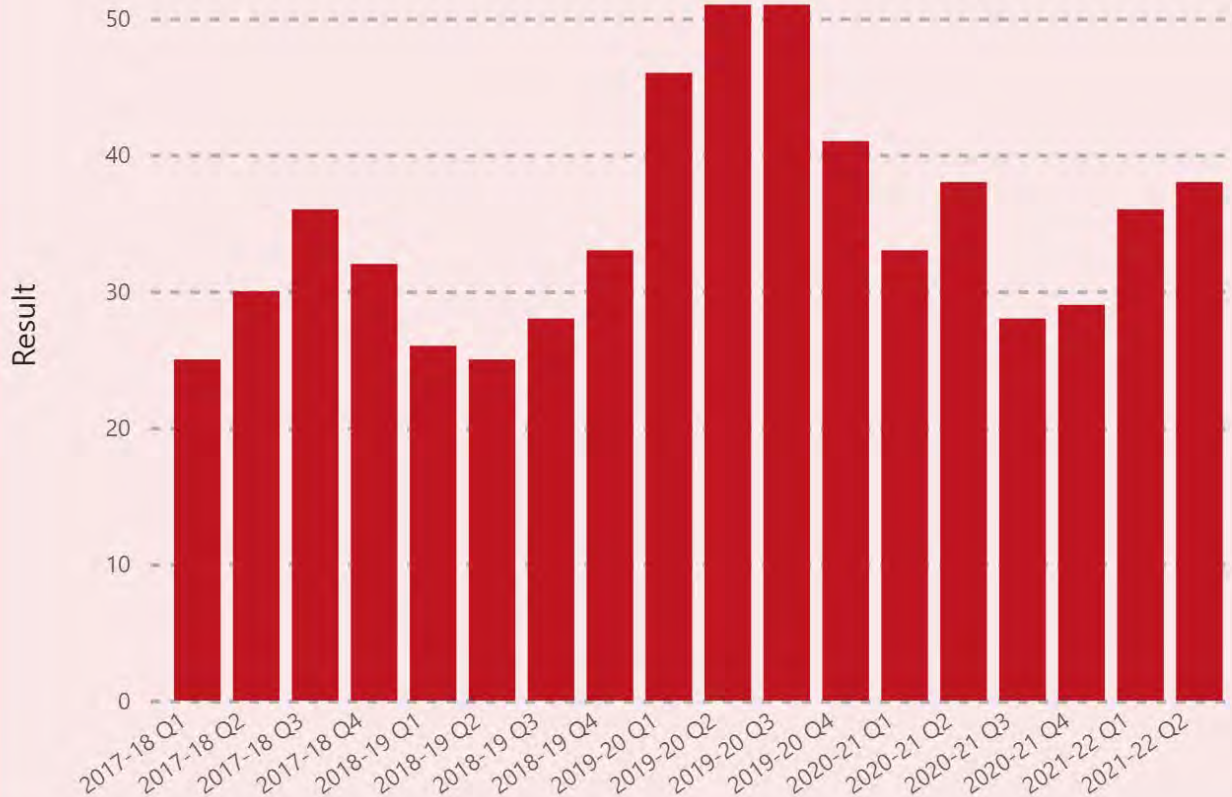


Cardiff is a great place to grow up

Of the total number of Children Looked After: Number of Children Looked After placed for adoption.

Performance by Quarter

● Result ● Target



Latest Result

38

Current Year Target

No target

Year End Result

● Result ● Target

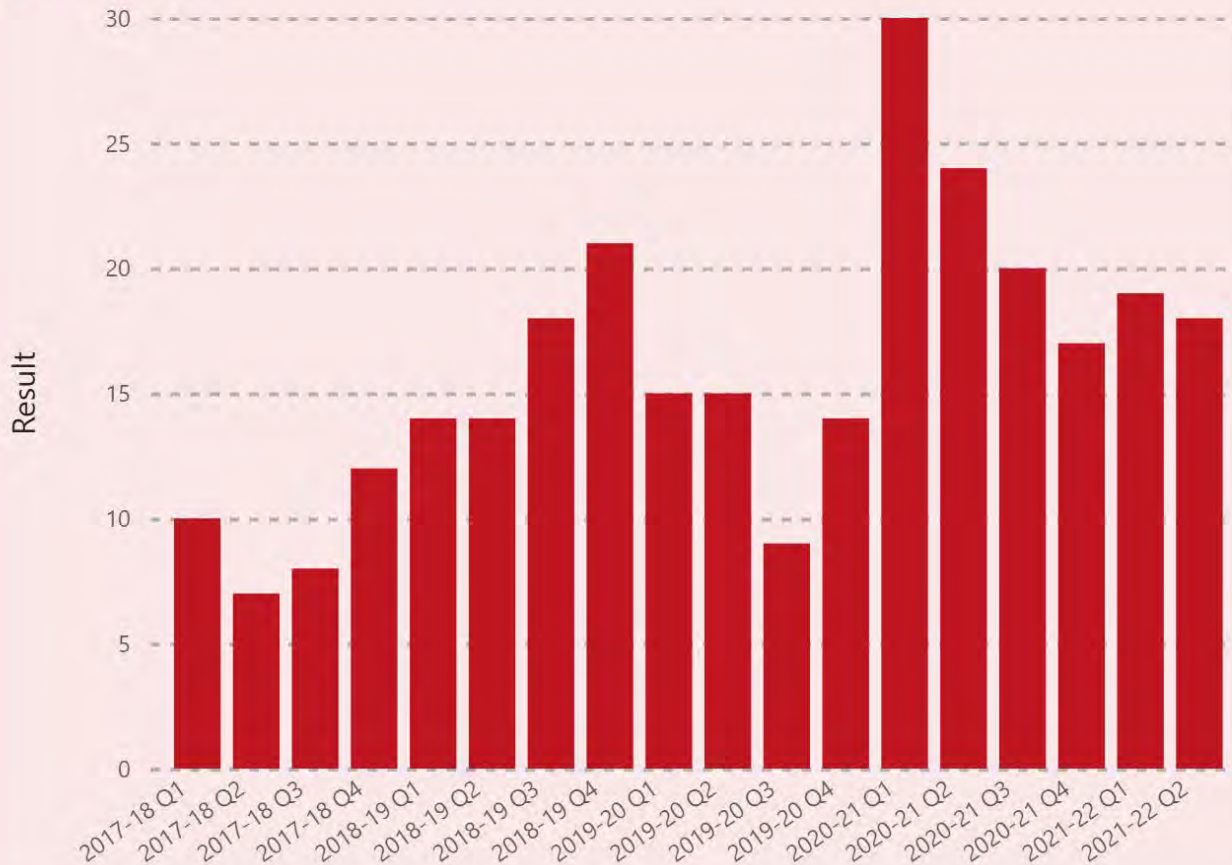


Cardiff is a great place to grow up

Of the total number of Children Looked After: Number of Children Looked After in other circumstances.

Performance by Quarter

● Result ● Target



Latest Result

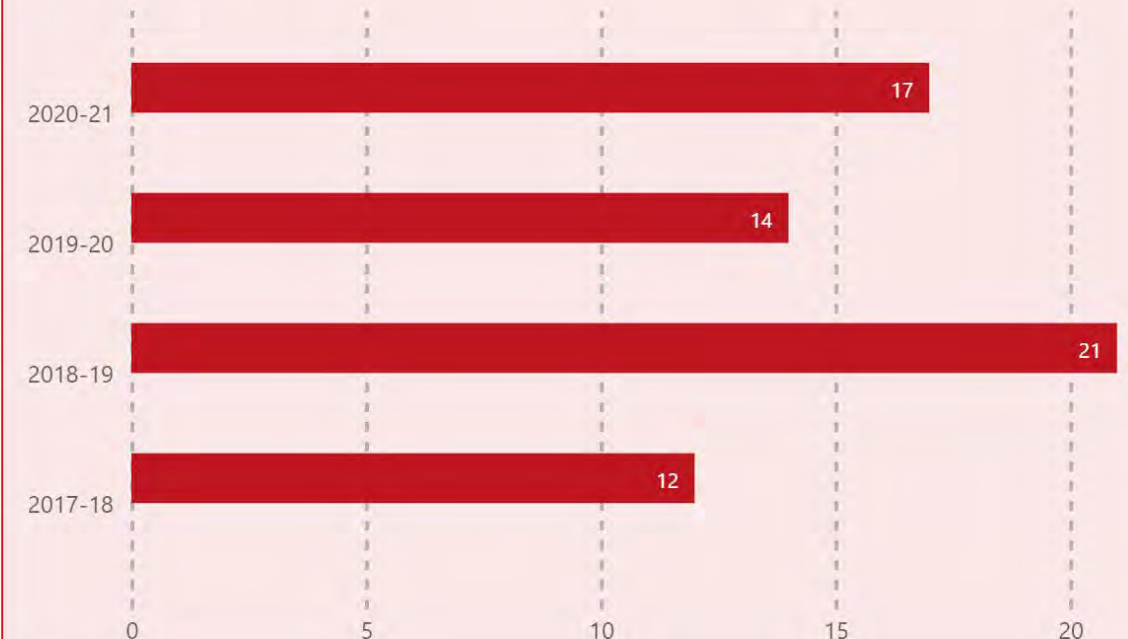
18

Current Year Target

No target

Year End Result

● Result ● Target



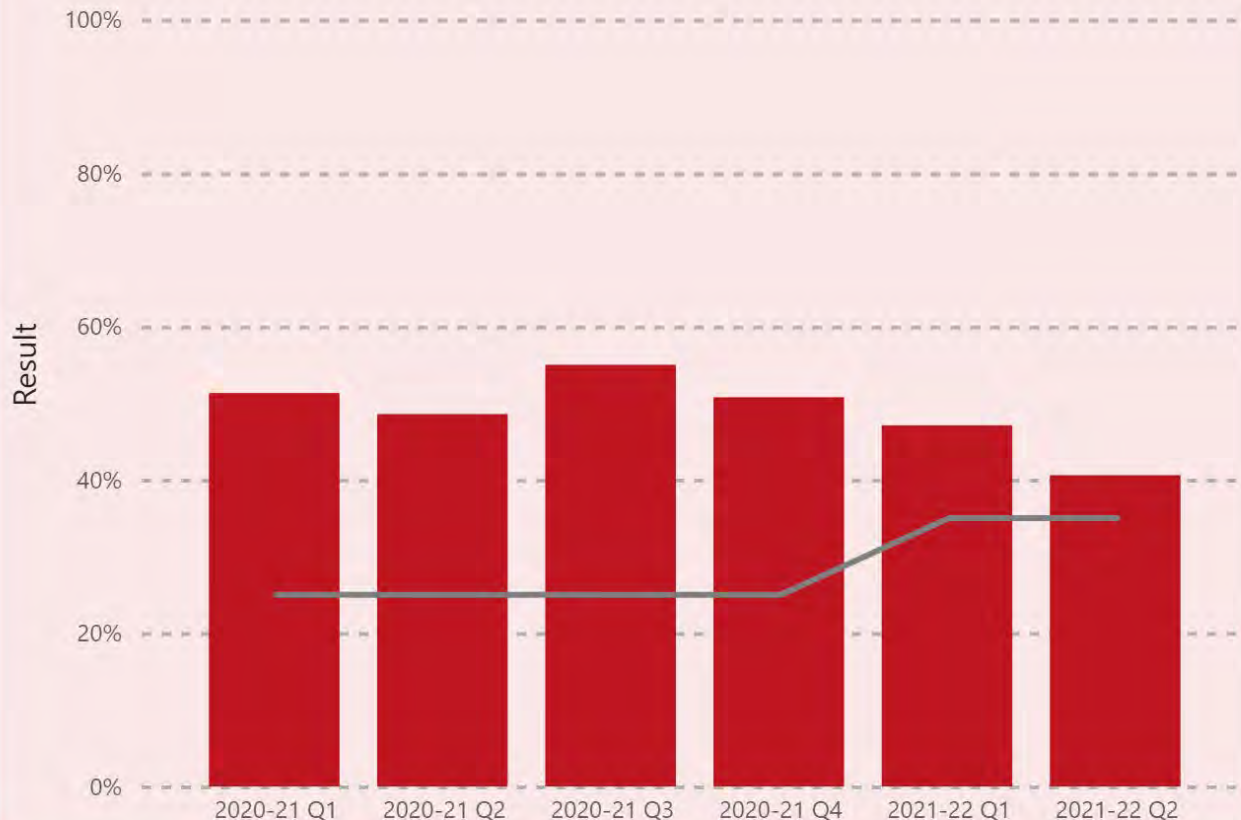
Cardiff is a great place to grow up

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2021-22 Q2

The percentage of children with a placement order not placed for an adoption within 12 months of the order

Performance by Quarter

● Result ● Target



Latest Result

40.6%

Current Year Target

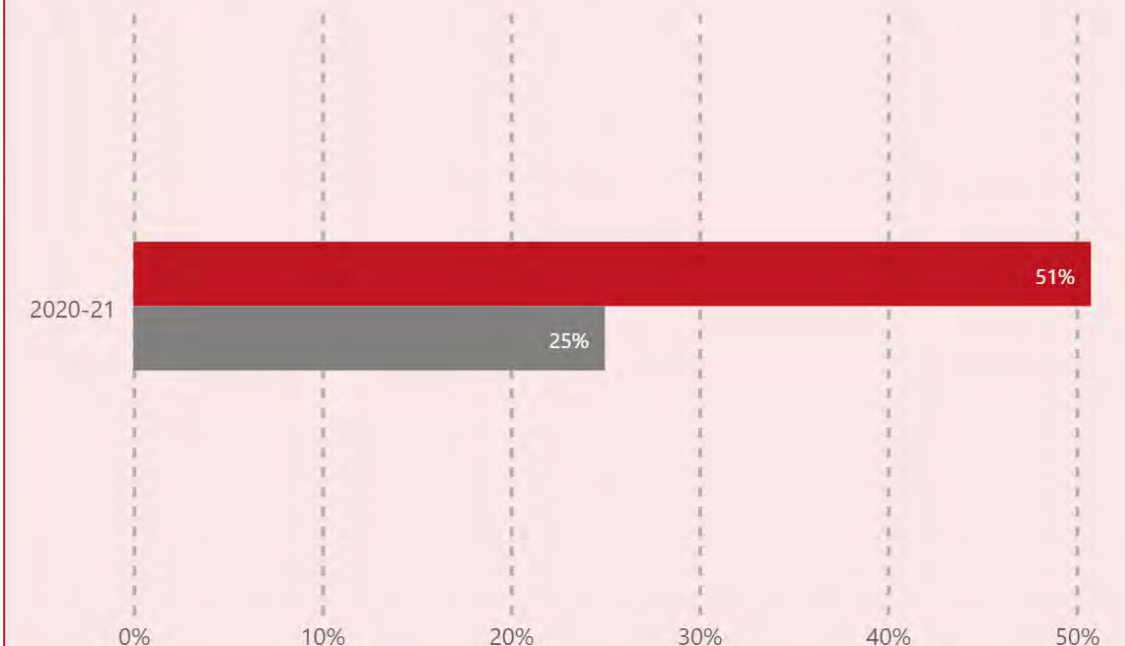
35.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



Cardiff is a great place to grow up

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2021-22 Q2

The percentage of Children Looked After in regulated placements who are placed in Cardiff.

Performance by Quarter

● Result ● Target



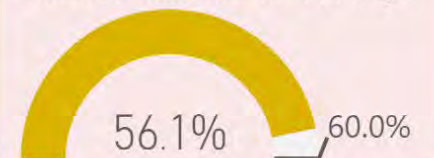
Latest Result

56.1%

Current Year Target

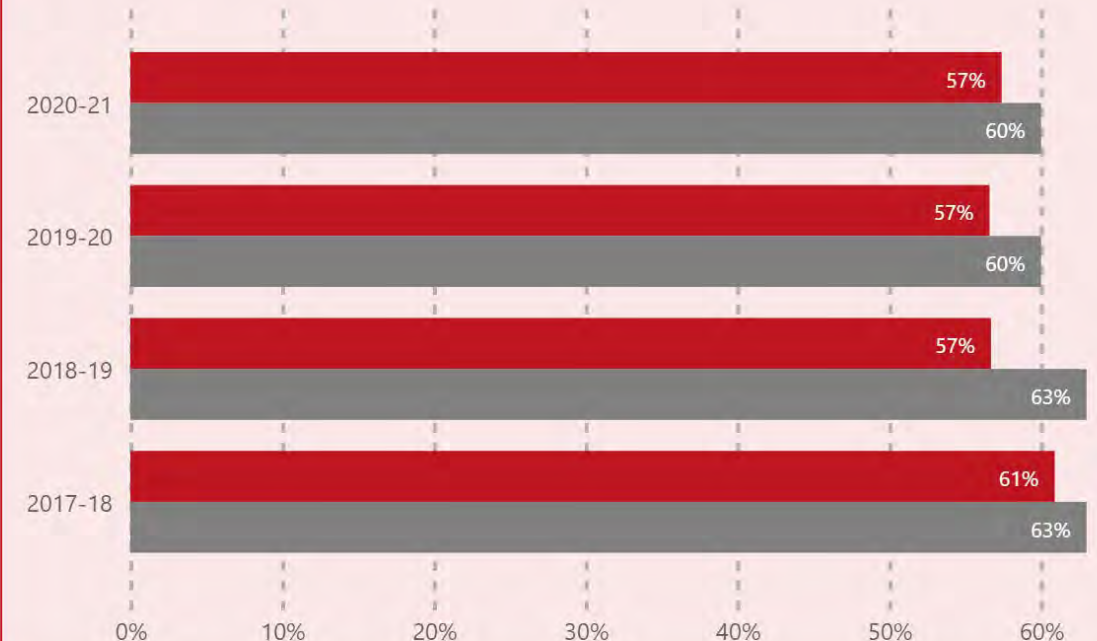
60.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



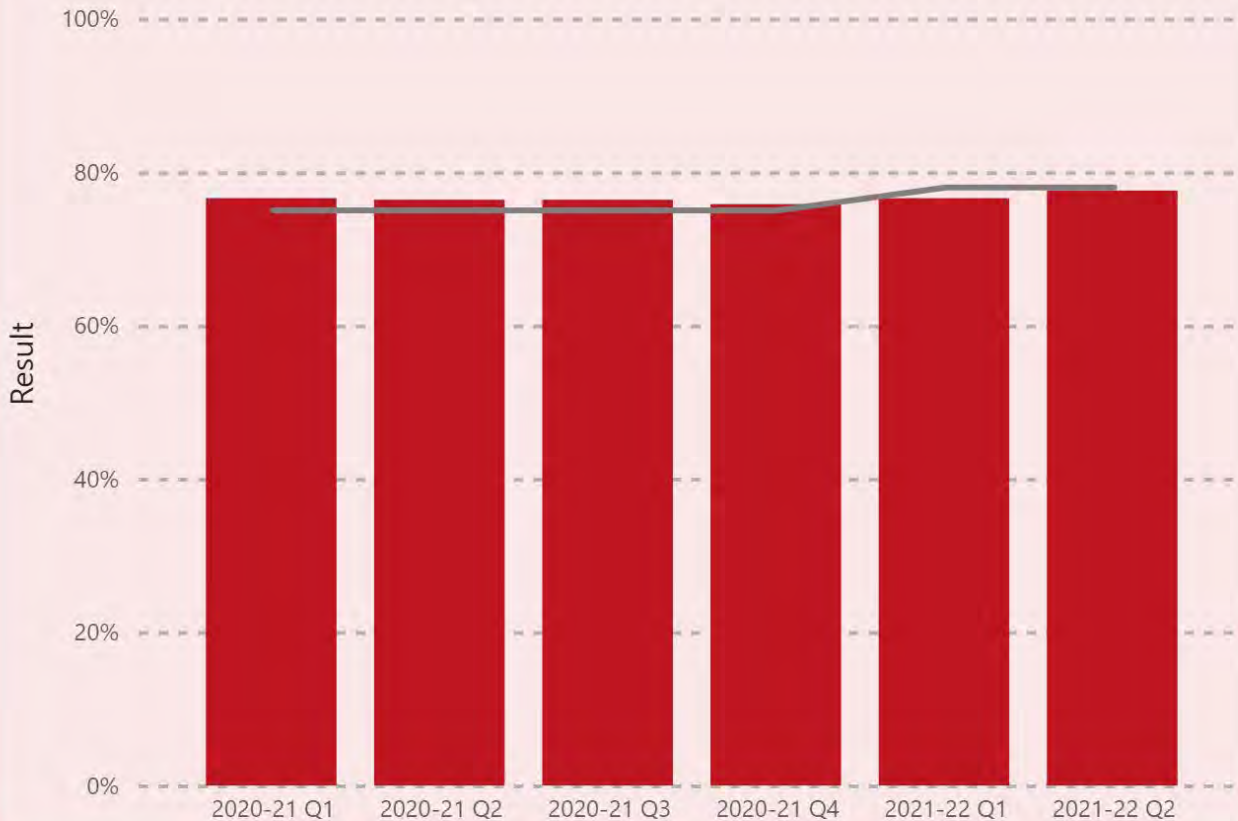
Cardiff is a great place to grow up

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2021-22 Q2

The percentage of Children Looked After in regulated placements who are placed within a 20 mile radius of Cardiff

Performance by Quarter

● Result ● Target



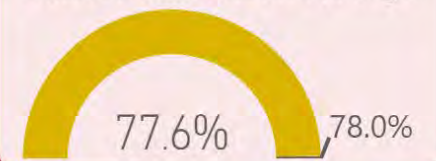
Latest Result

77.6%

Current Year Target

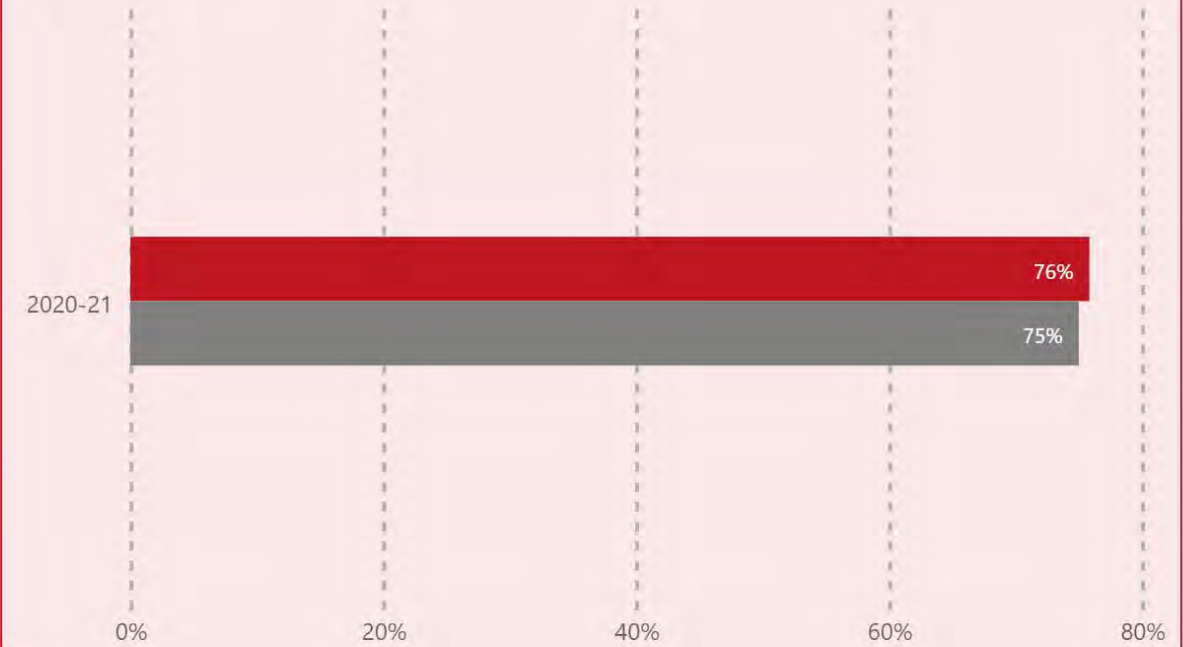
78.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



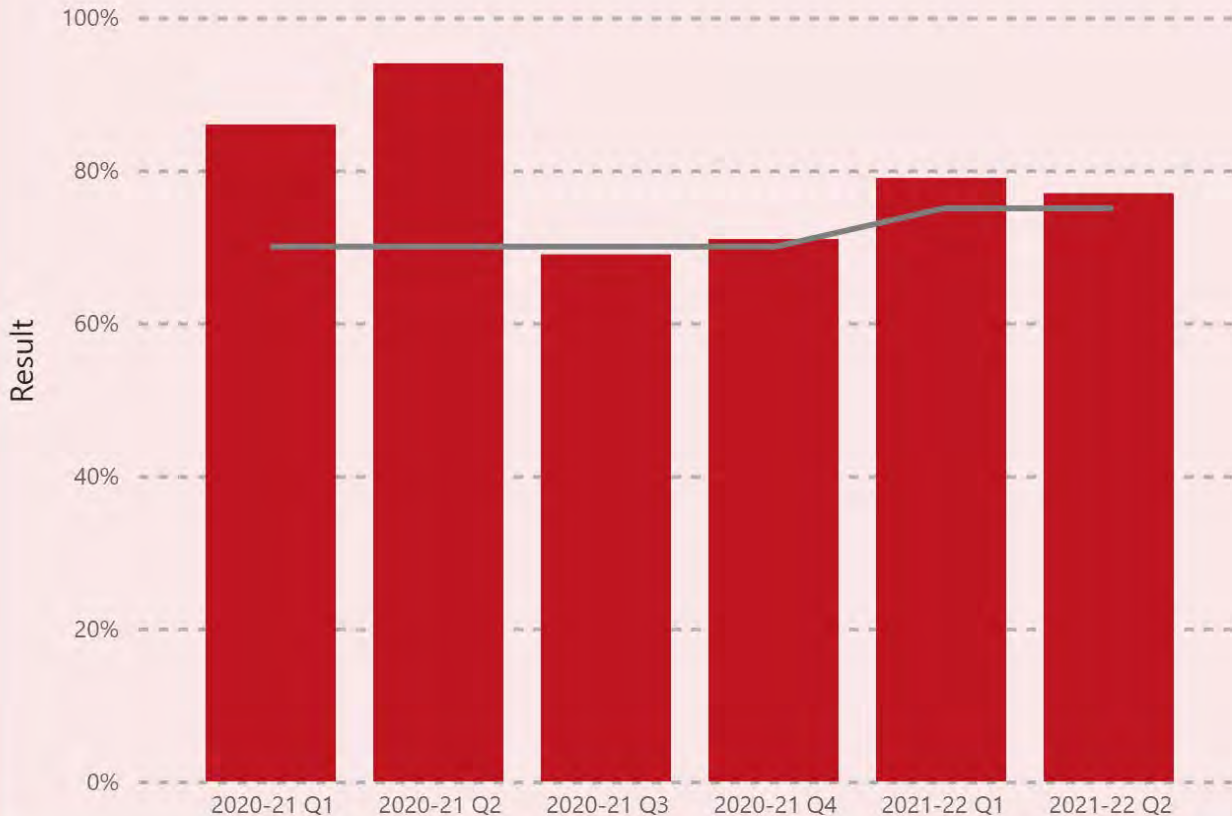
Cardiff is a great place to grow up

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2020-21
Most recent data point result:
2021-22 Q2

The percentage of families referred to Family Help, showing evidence of positive distance travelled

Performance by Quarter

● Result ● Target



Latest Result

77.0%

Current Year Target

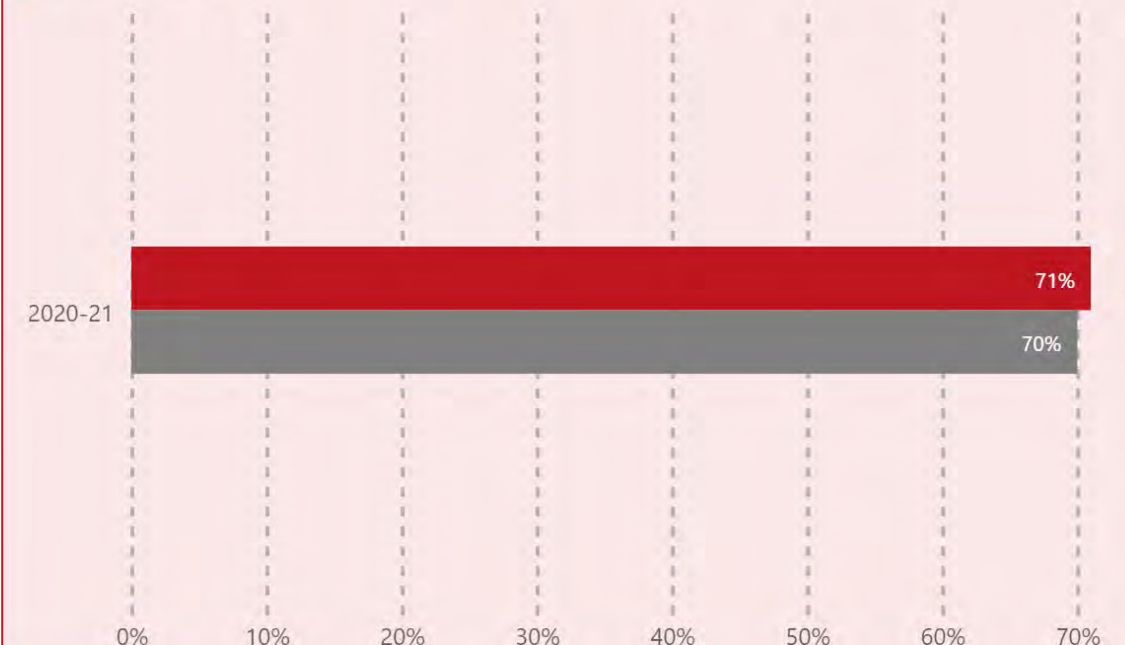
75.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



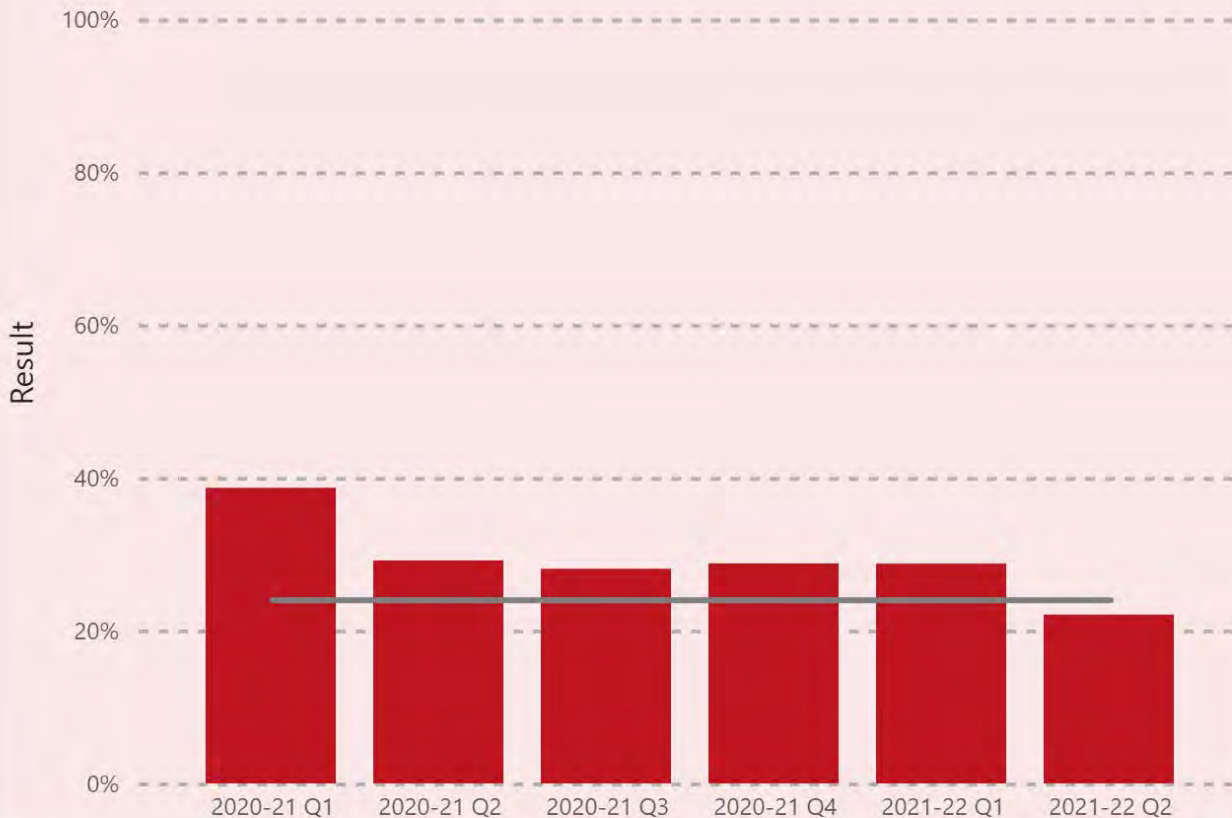
Cardiff is a great place to grow up

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2020-21
Most recent data point result:
2021-22 Q2

The percentage of Children's Services social work posts filled by agency staff

Performance by Quarter

● Result ● Target



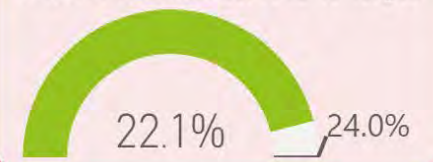
Latest Result

22.1%

Current Year Target

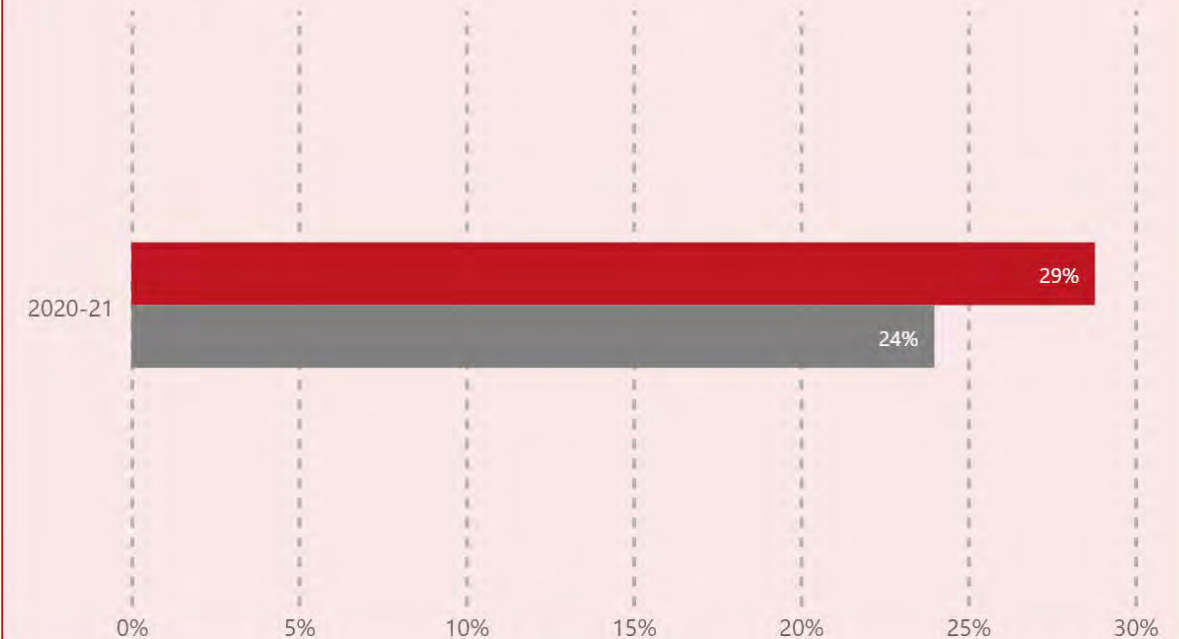
24.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



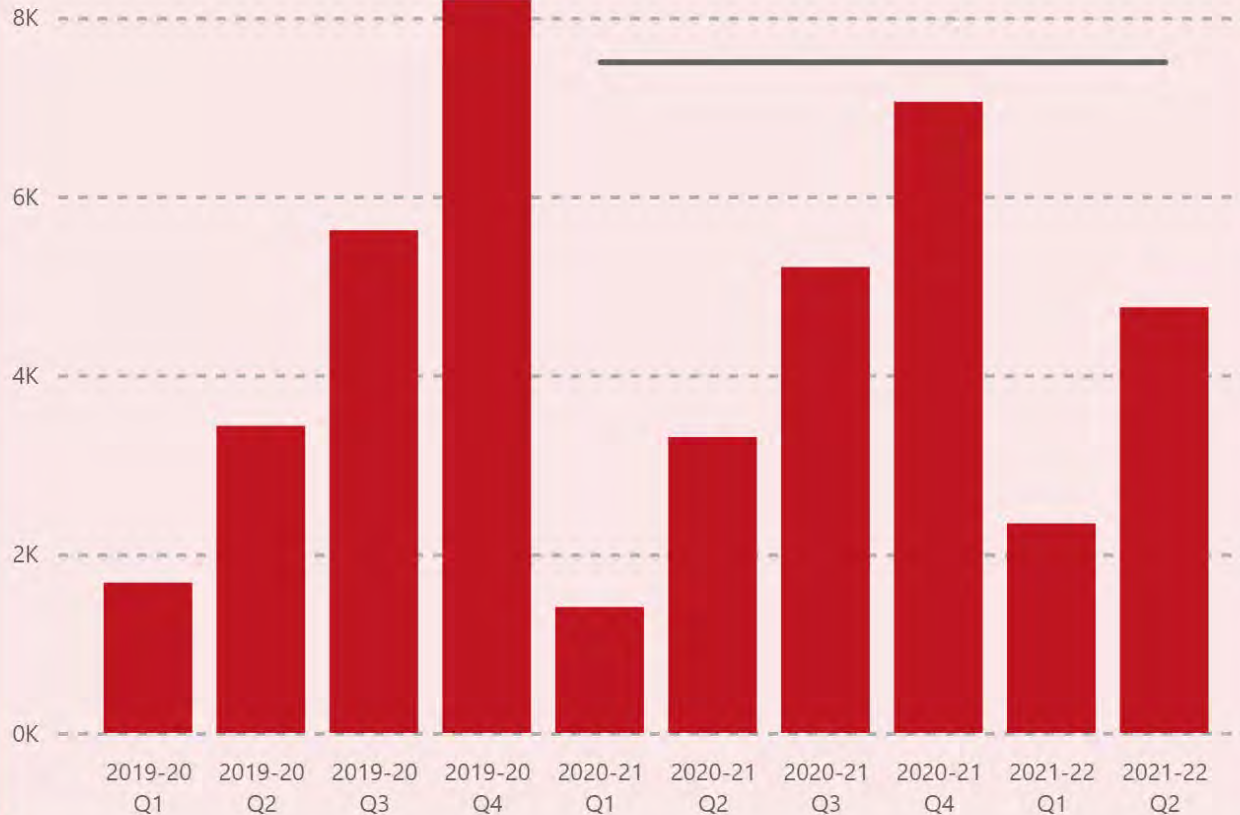
Cardiff is a great place to grow up

Reporting Frequency: Annually
Data Presented Cumulatively? No
KPI Introduced: 2020-21
Most recent data point result:
2021-22 Q2

Number of people supported through the Family Gateway.

Performance by Quarter

● Result ● Target



Latest Result

4761

Current Year Target

7500

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



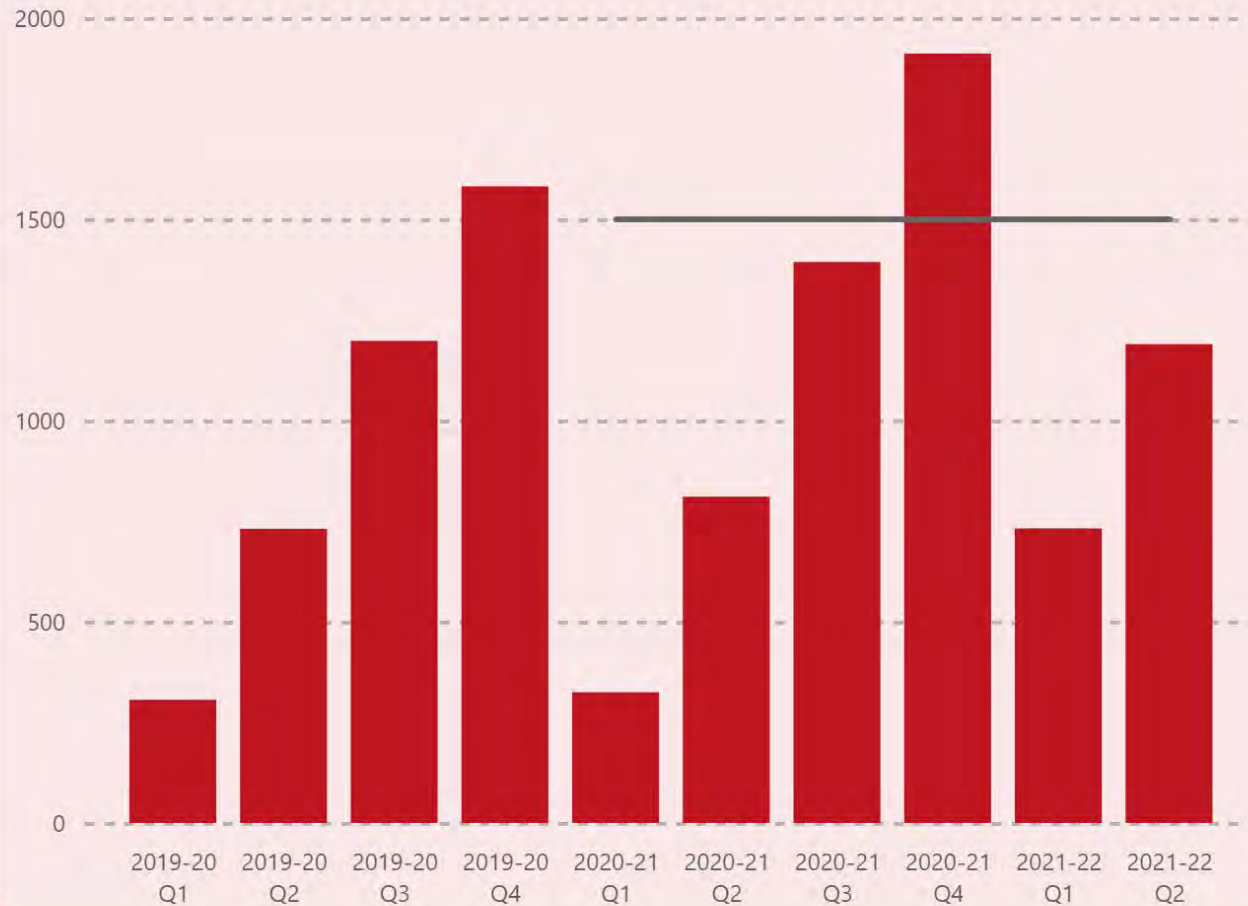
Cardiff is a great place to grow up

Reporting Frequency: Annually
Data Presented Cumulatively? No
KPI Introduced: 2020-21
Most recent data point result:
2021-22 Q2

Number of people supported by the Family Help Team.

Performance by Quarter

● Result ● Target



Latest Result

1190

Current Year Target

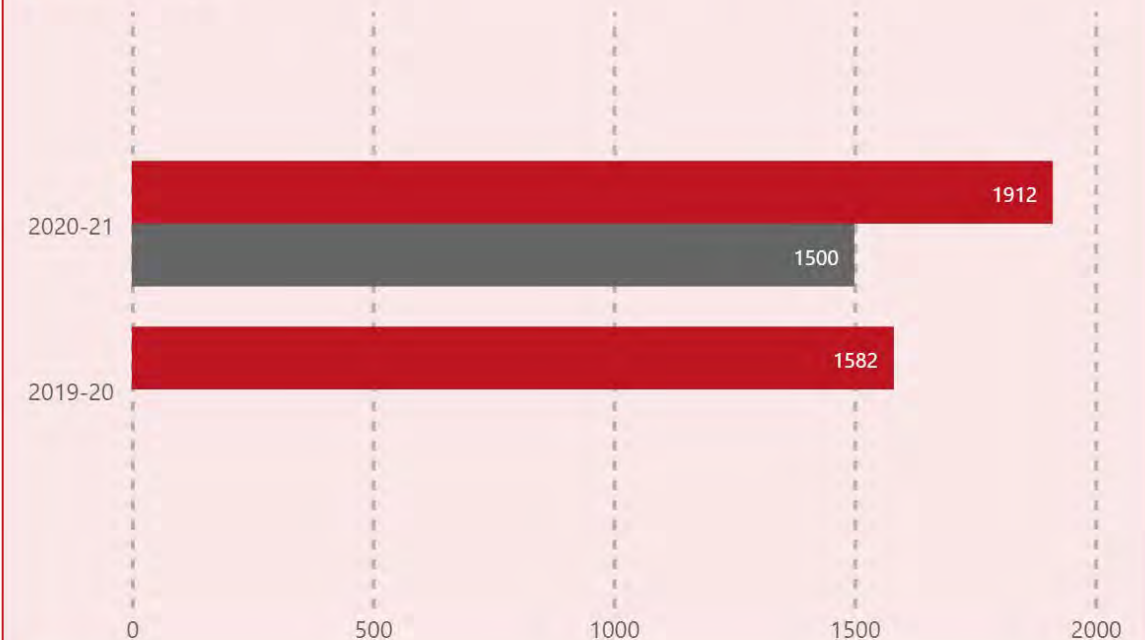
1500

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



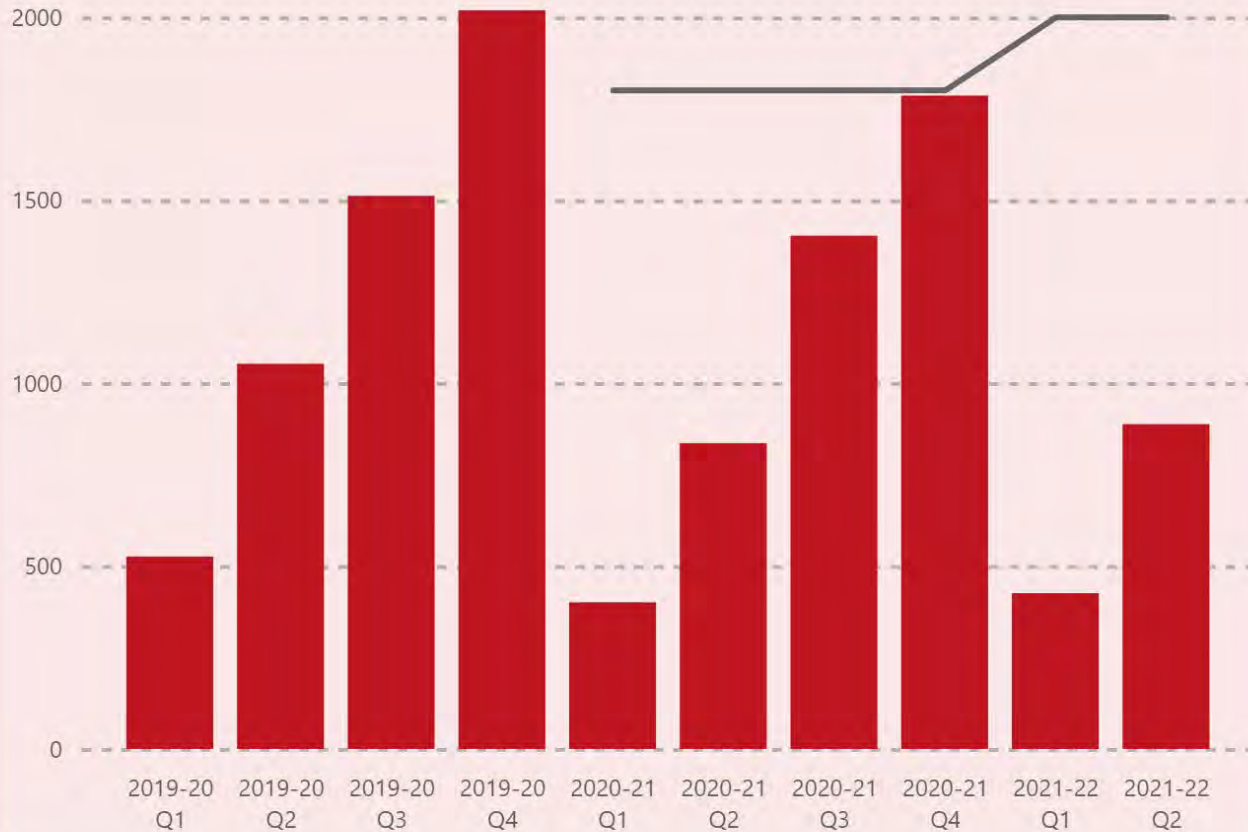
Cardiff is a great place to grow up

Reporting Frequency: Annually
Data Presented Cumulatively? Yes
KPI Introduced: 2020-21
Most recent data point result:
2021-22 Q2

Number of people supported by the Support4Families Team

Performance by Quarter

● Result ● Target



Latest Result

888

Current Year Target

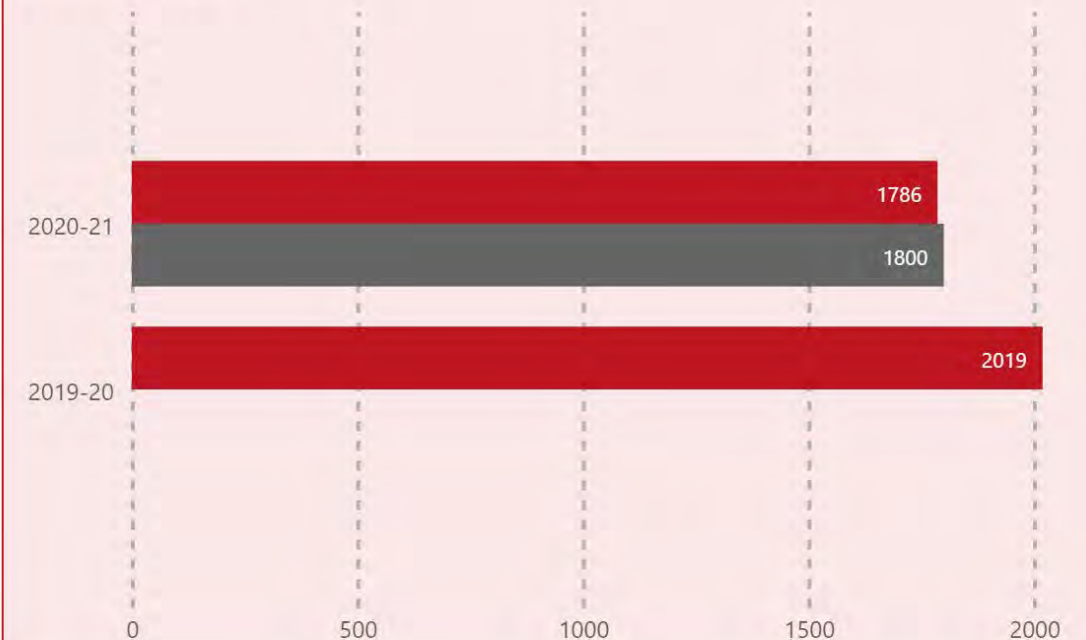
2000

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



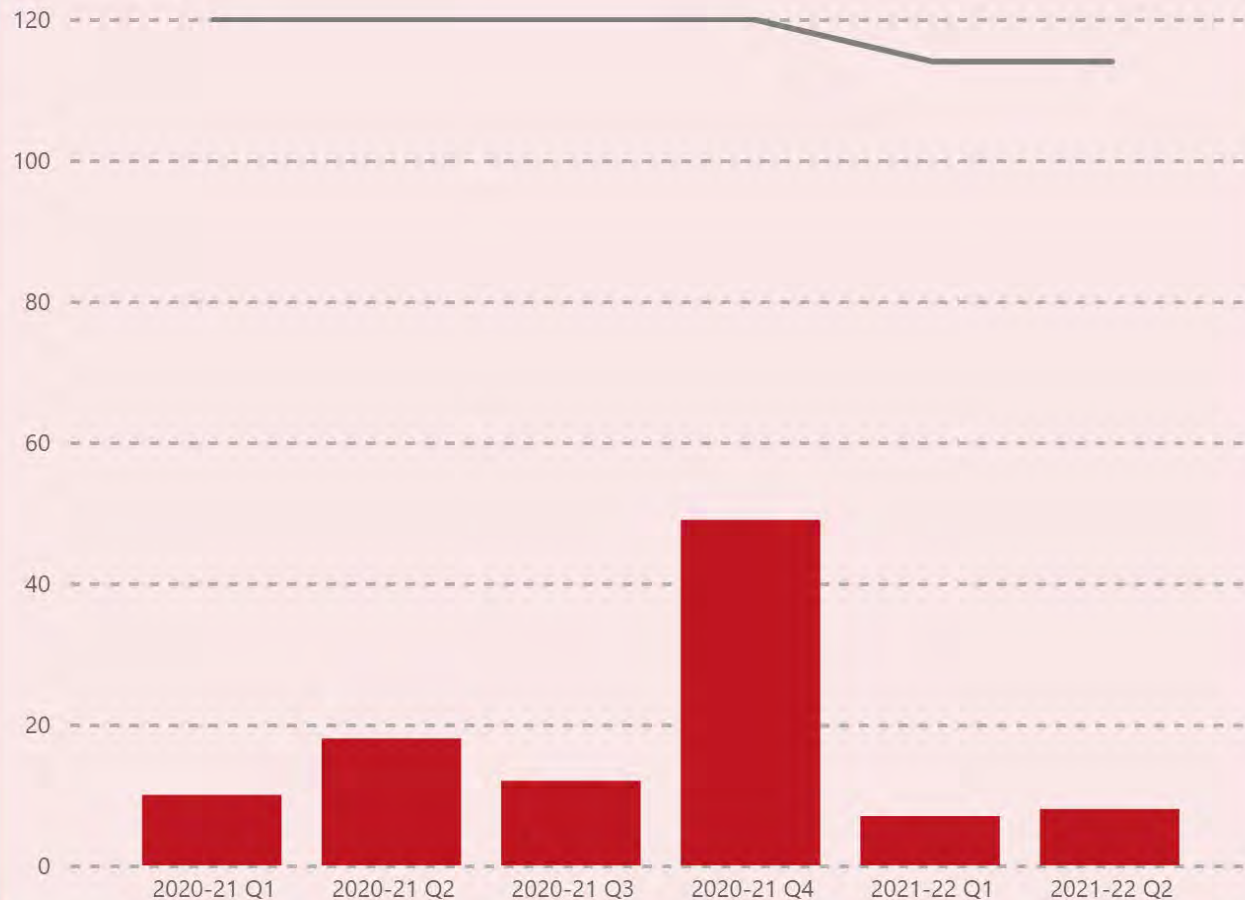
Cardiff is a great place to grow up

Reporting Frequency: Annually
Data Presented Cumulatively? No
KPI Introduced: 2020-21
Most recent data point result:
2021-22 Q2

The number of first time entrants into the Youth Justice system

Performance by Quarter

● Result ● Target



Latest Result

8

Current Year Target

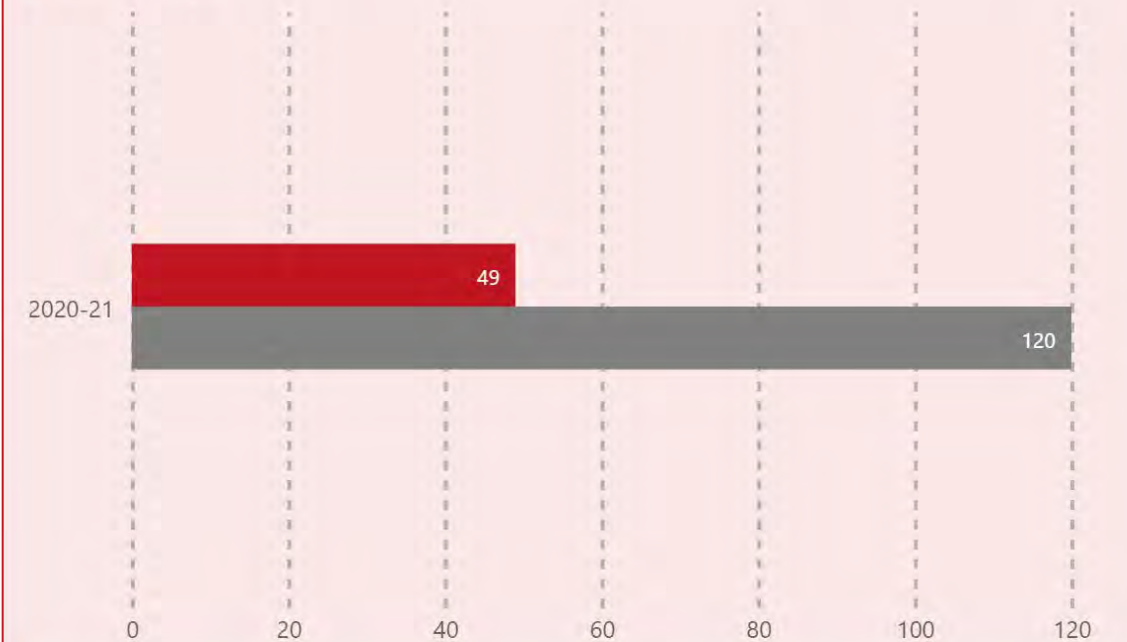
114

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



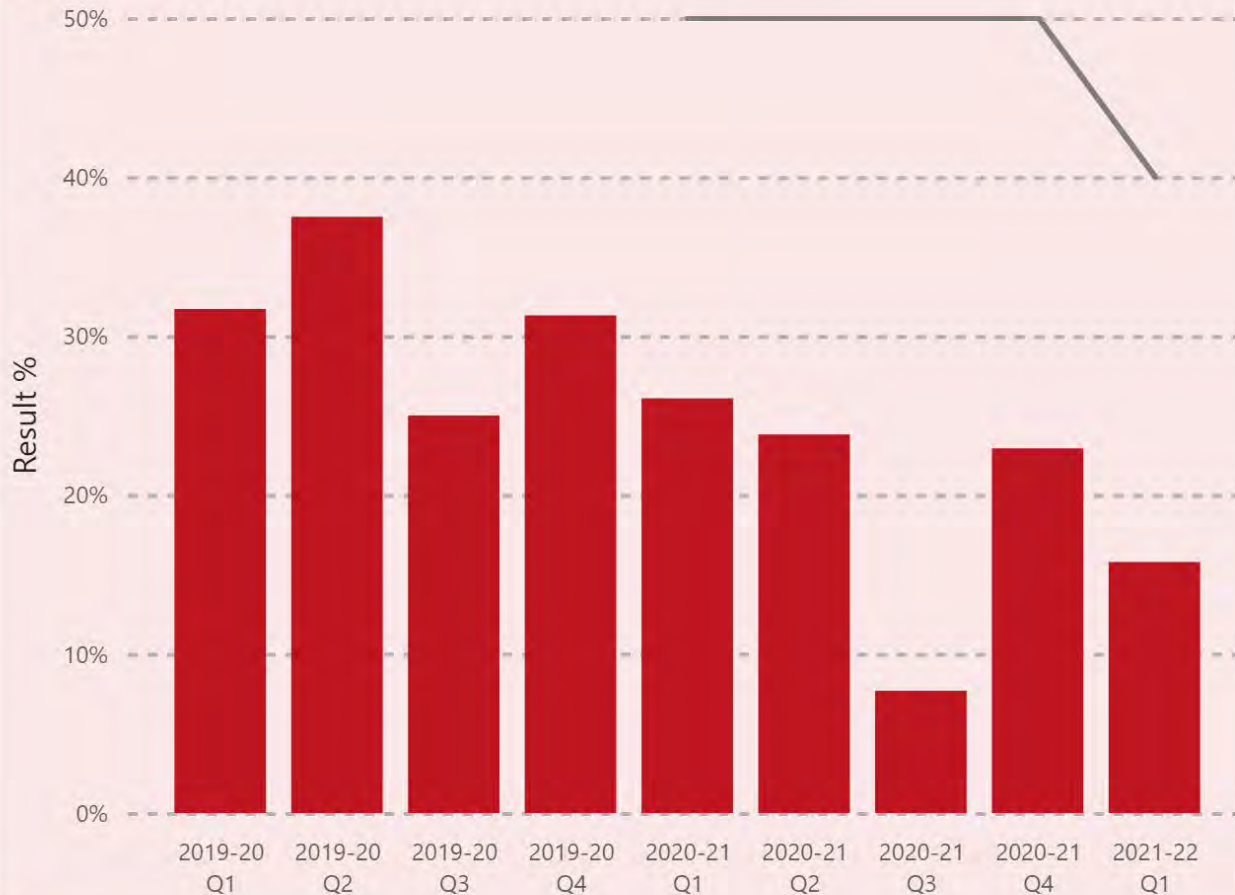
Cardiff is a great place to grow up

Reporting Frequency: Annually
Data Presented Cumulatively? No
KPI Introduced: 2019-20
Most recent data point result:
2021-22 Q1

The percentage of children re-offending within six months of their previous offence.

Performance by Quarter

● Result % ● Target %



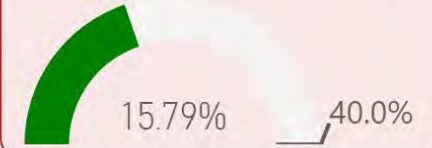
Latest Result

15.8%

Current Year Target

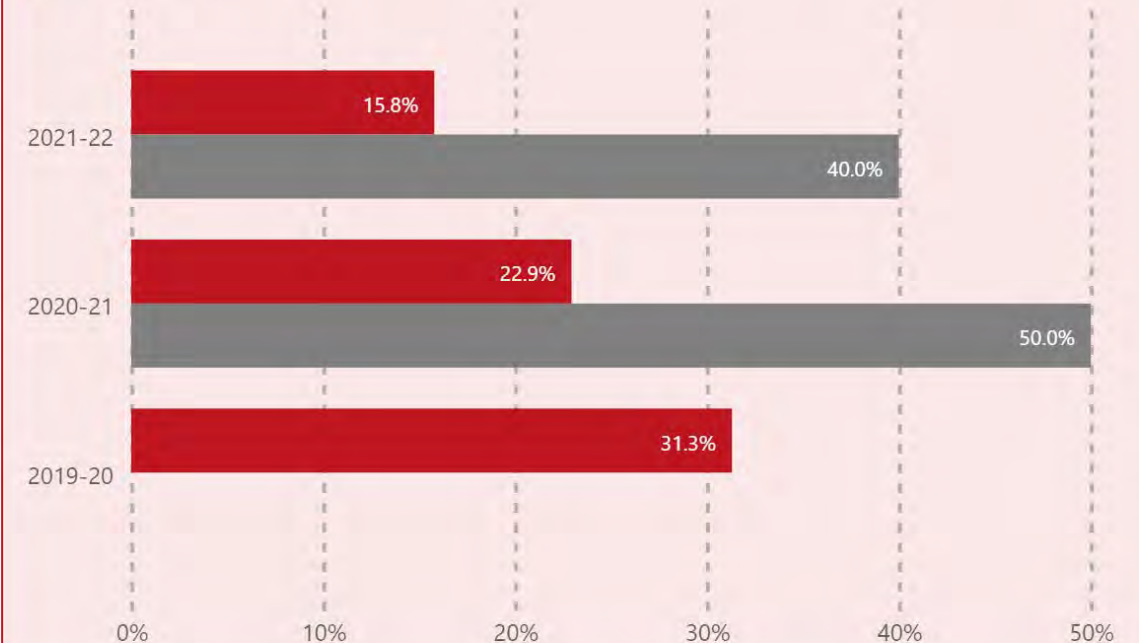
40.0%

Latest Performance: RAG vs Target



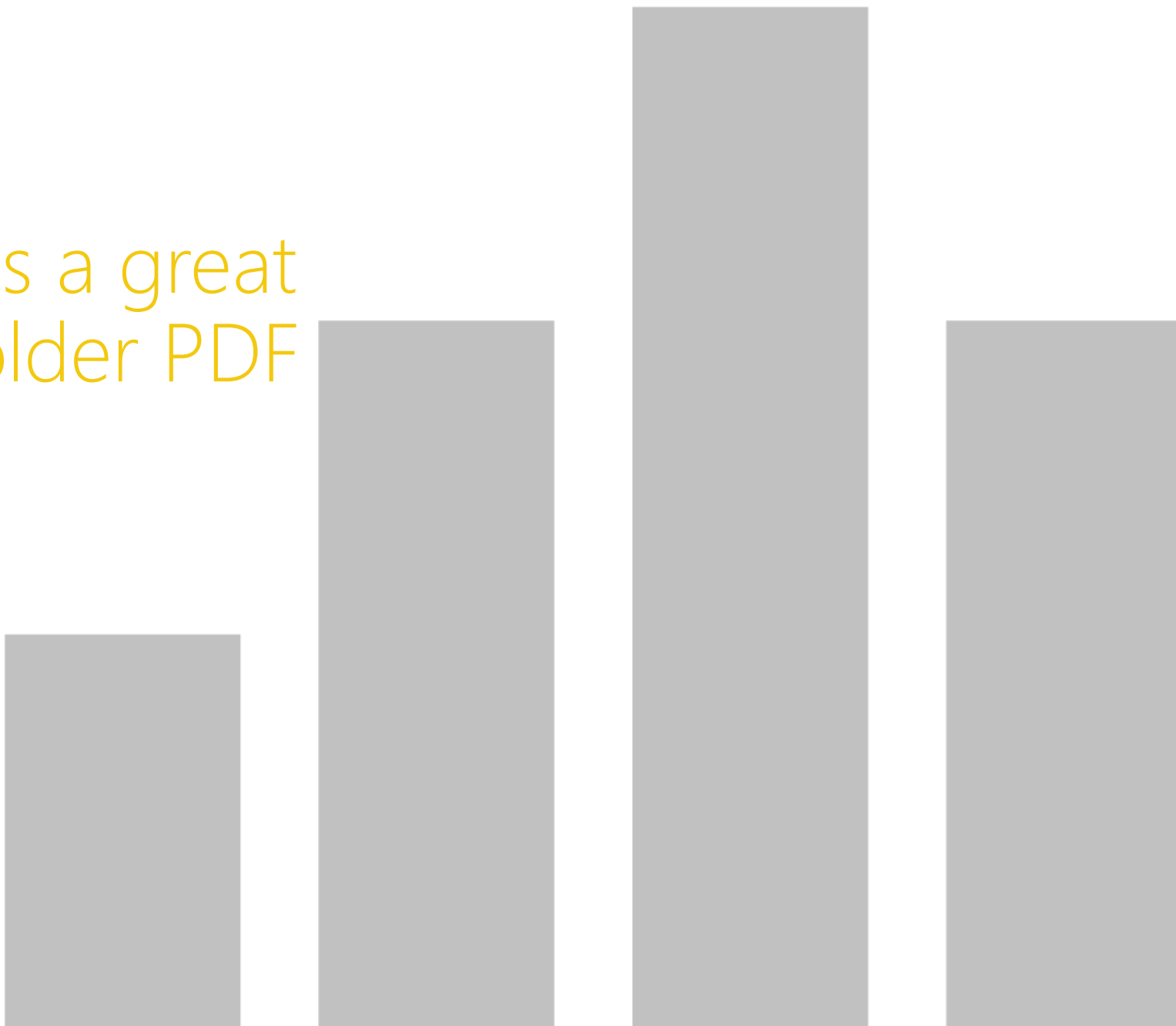
Year End Result

● Result ● Target



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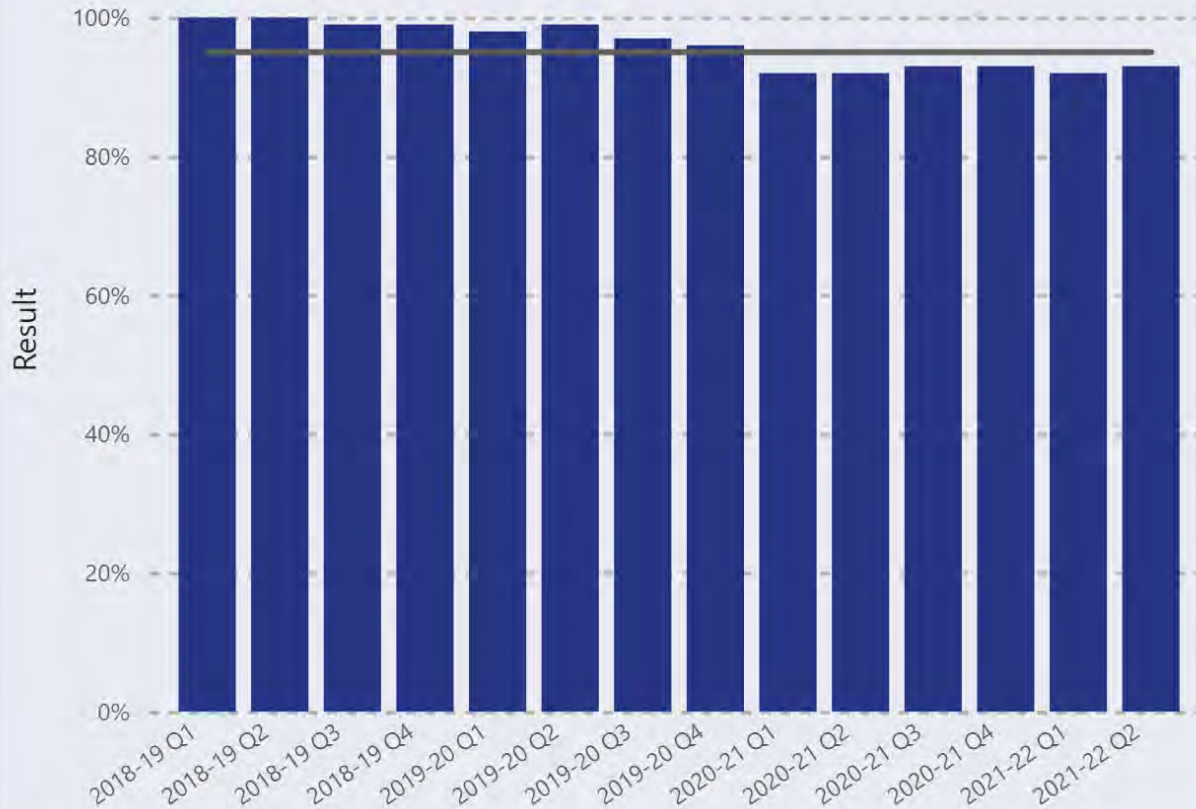
Cardiff is a great place to grow older

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2018-19
Most recent data point result:
2021-22 Q2

The percentage of clients who felt able to live independently in their homes following support from Independent Living Services

Performance by Quarter

● Result ● Target



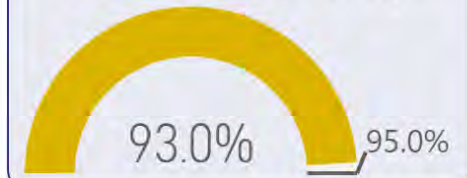
Latest Result

93.0%

Current Year Target

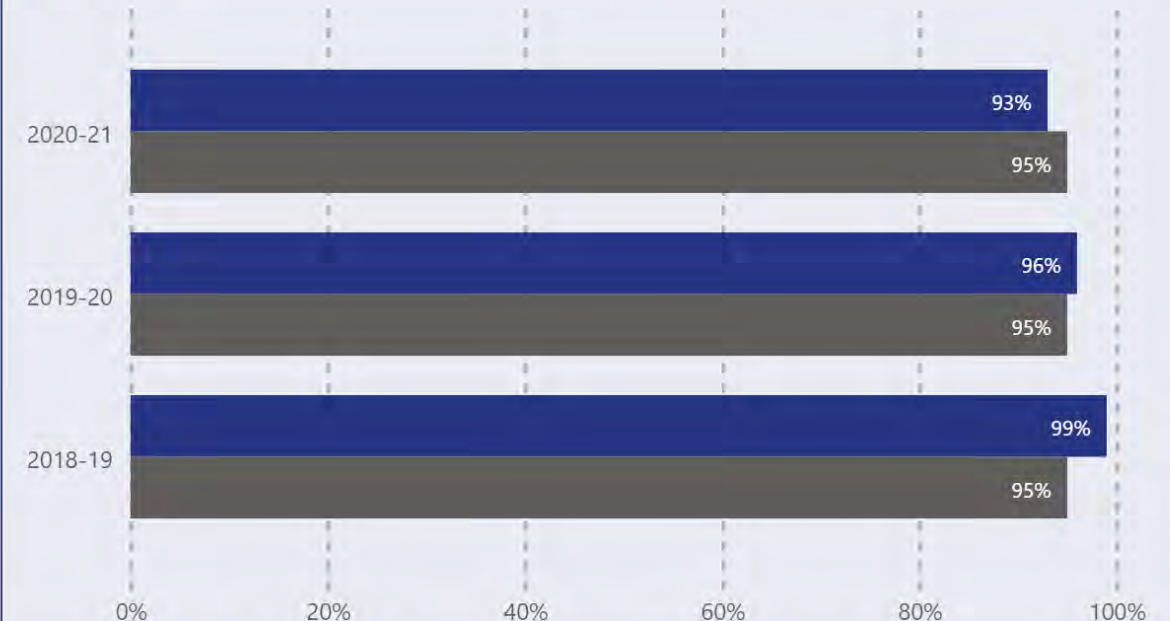
95.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



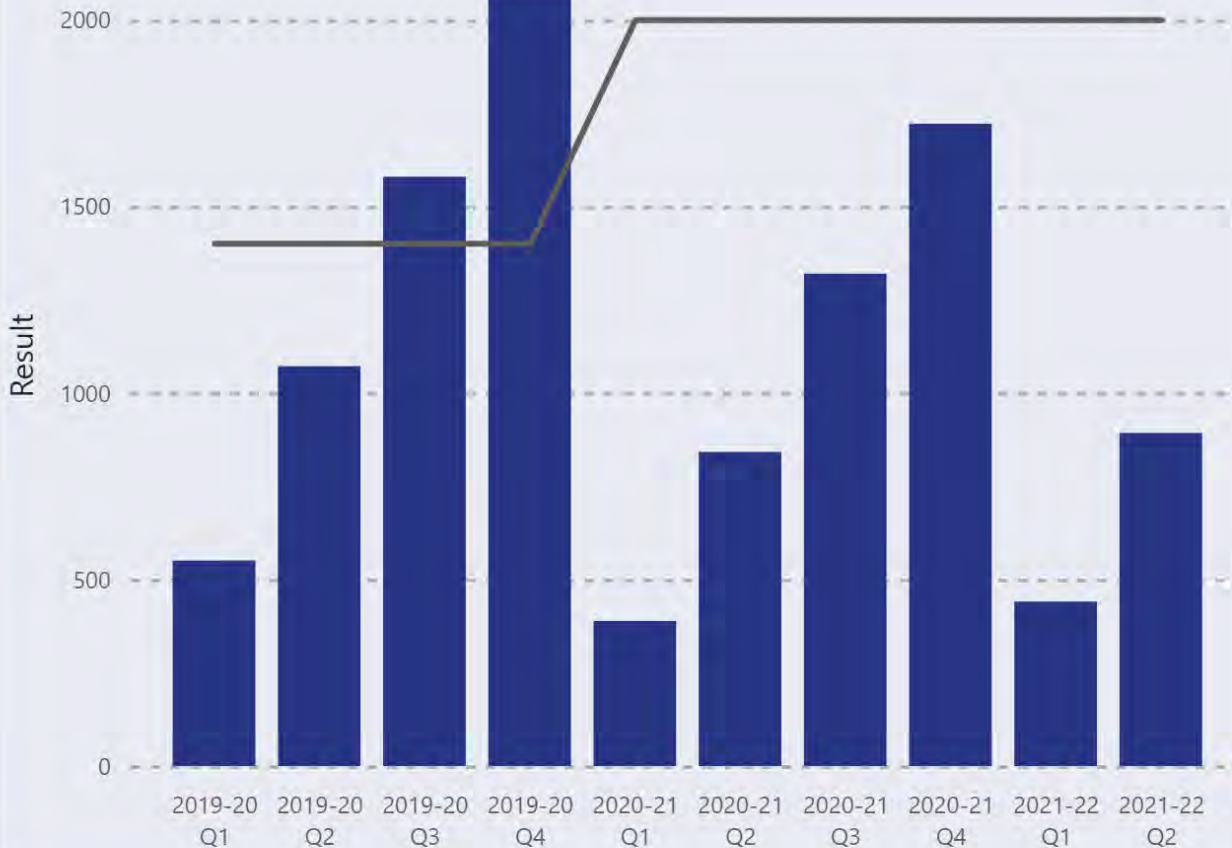
Cardiff is a great place to grow older

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2019-20
Most recent data point result:
2021-22 Q2

The number of people who accessed the Community Resource Team

Performance by Quarter

● Result ● Target



Latest Result

893

Current Year Target

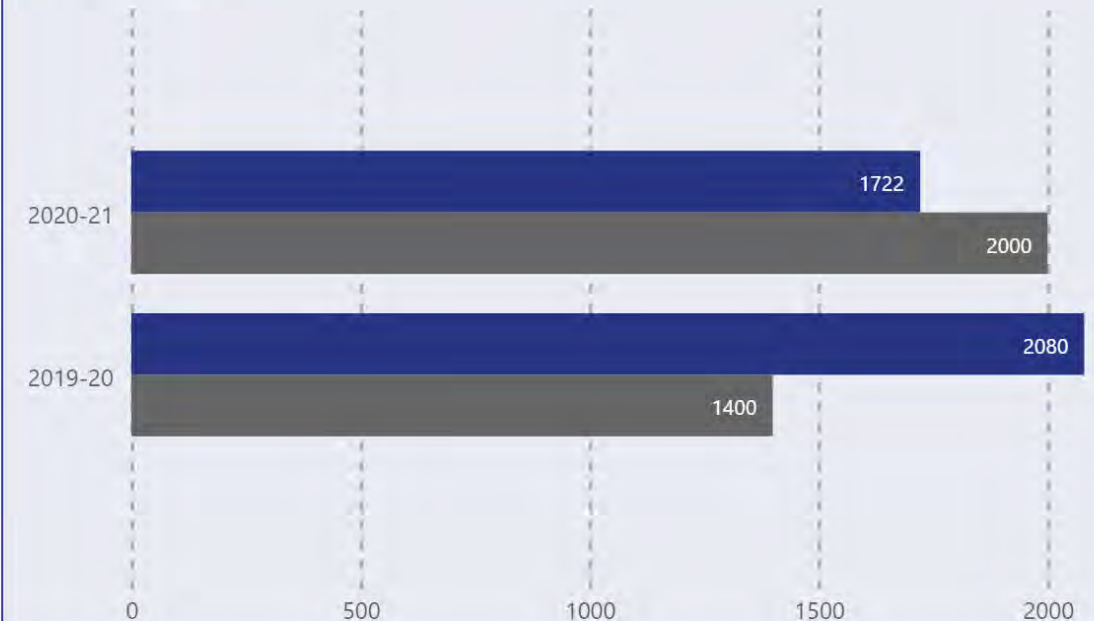
2000

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



Cardiff is a great place to grow older

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2019-20
Most recent data point result:
2021-22 Q2

The total hours of support provided by the Community Resource Team

Performance by Quarter



Latest Result

20.3K

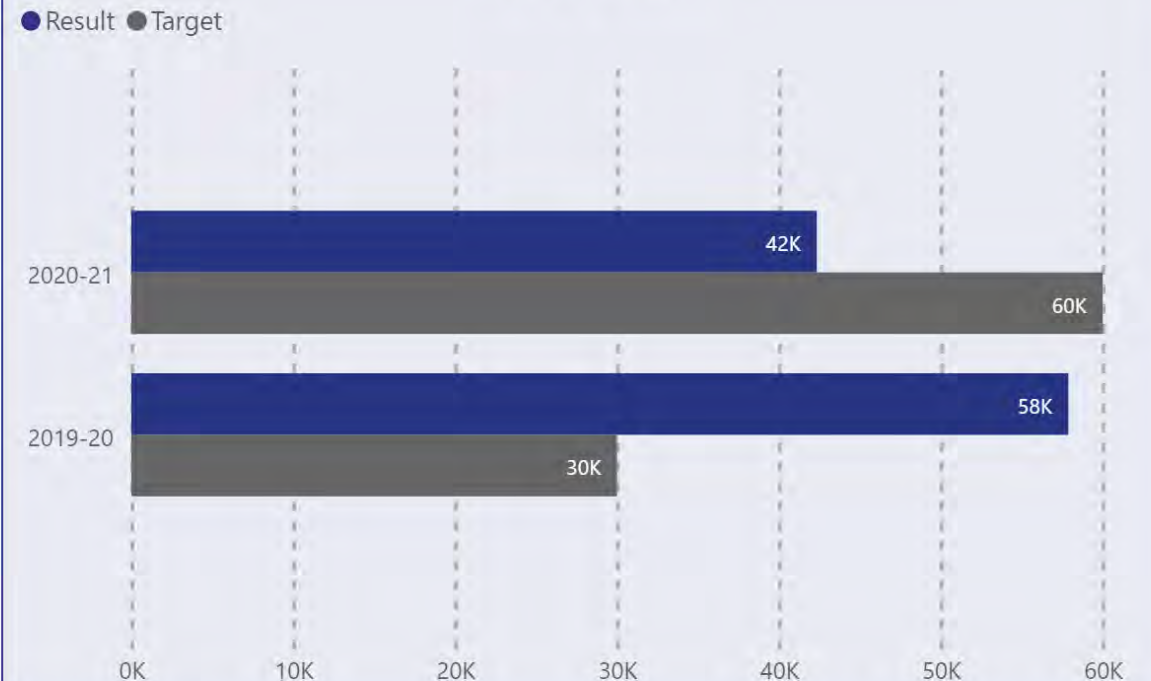
Current Year Target

50K

Latest Performance: RAG vs Target

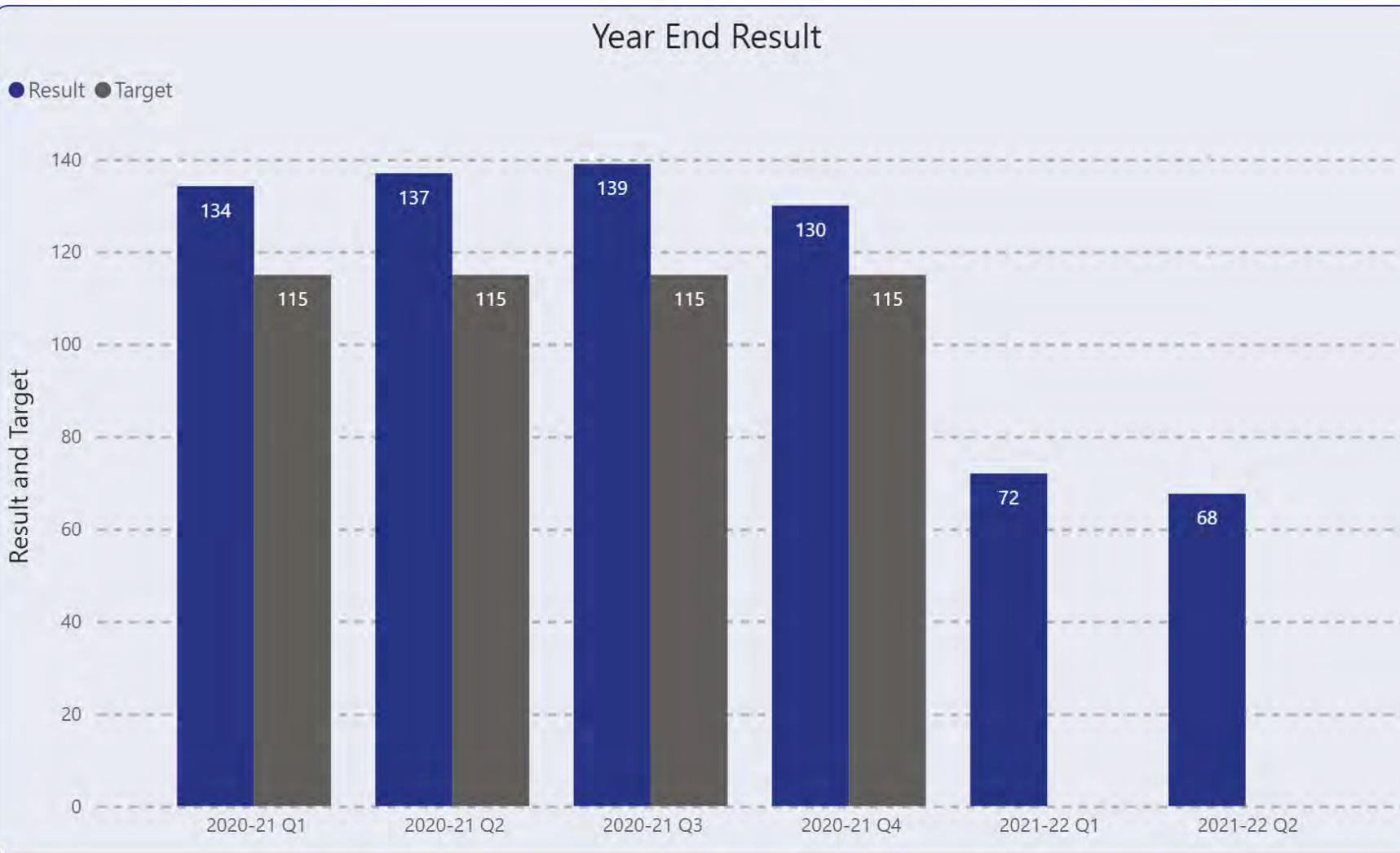


Year End Result



Cardiff is a great place to grow older

The number of people in residential care aged 65 or over per 10,000 population



Latest Result

68

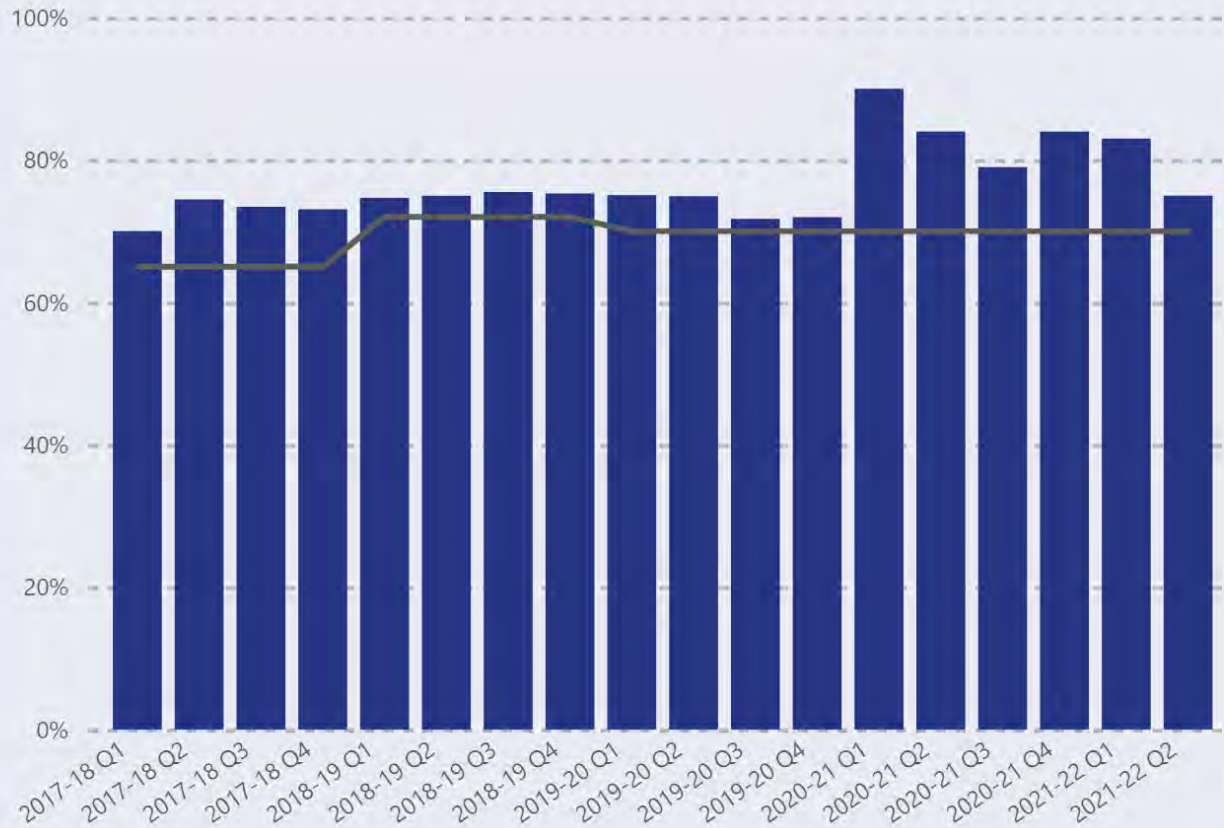
No target but reduce

Cardiff is a great place to grow older

The percentage of new cases dealt with directly at First Point of Contact with no onward referral to Adult Services

Performance by Quarter

● Result ● Target



Latest Result

75.0%

Current Year Target

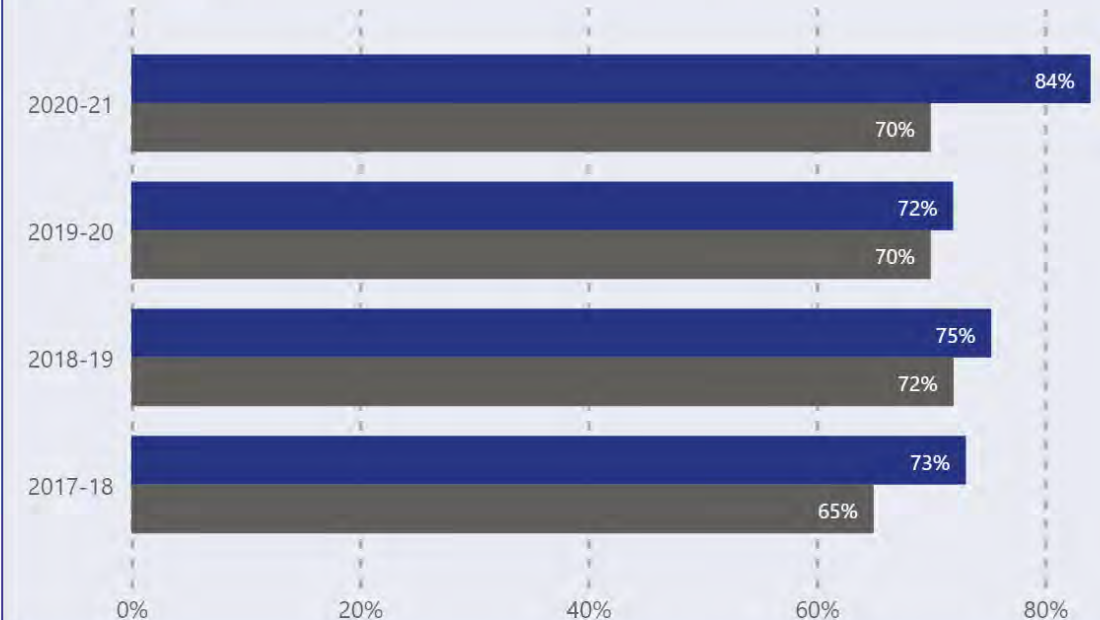
70.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



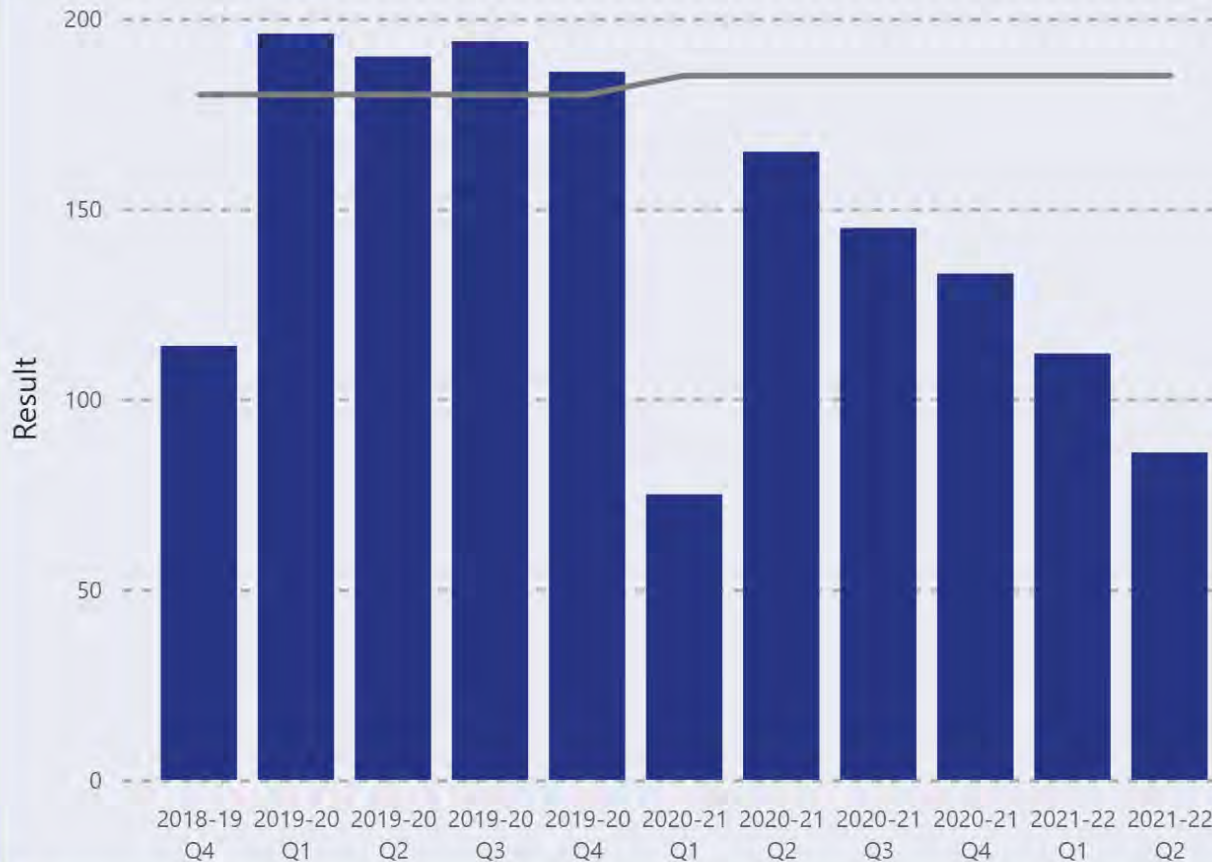
Cardiff is a great place to grow older

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2021-22 Q2

The average number of calendar days taken to deliver a Disabled Facilities Grant (from initial contact to certified date).

Performance by Quarter

● Result ● Target



Latest Result

86

Current Year Target

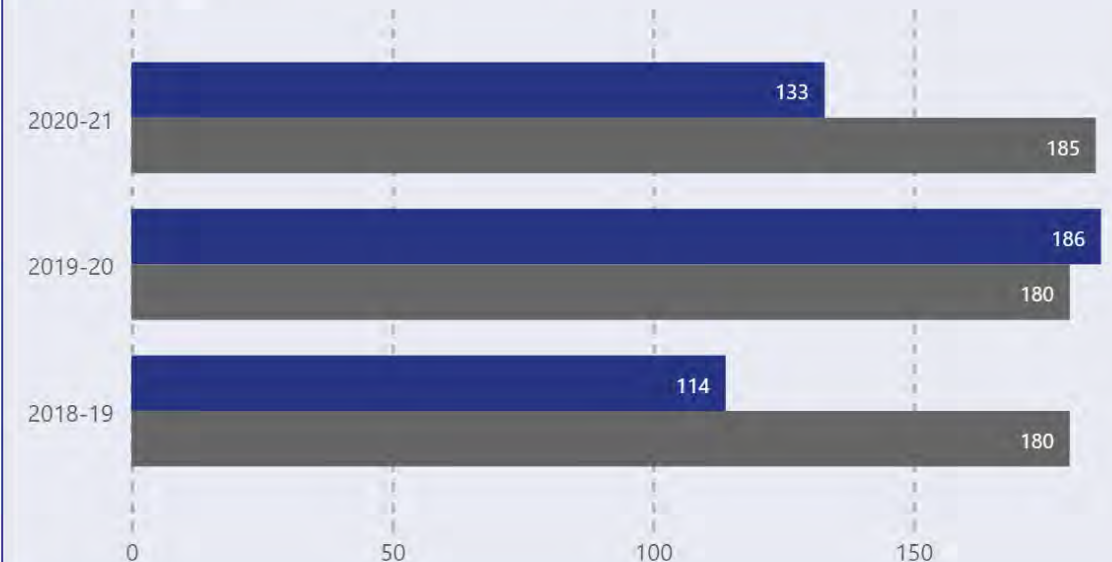
185

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



Result for 2020-21 has been affected by Covid-19

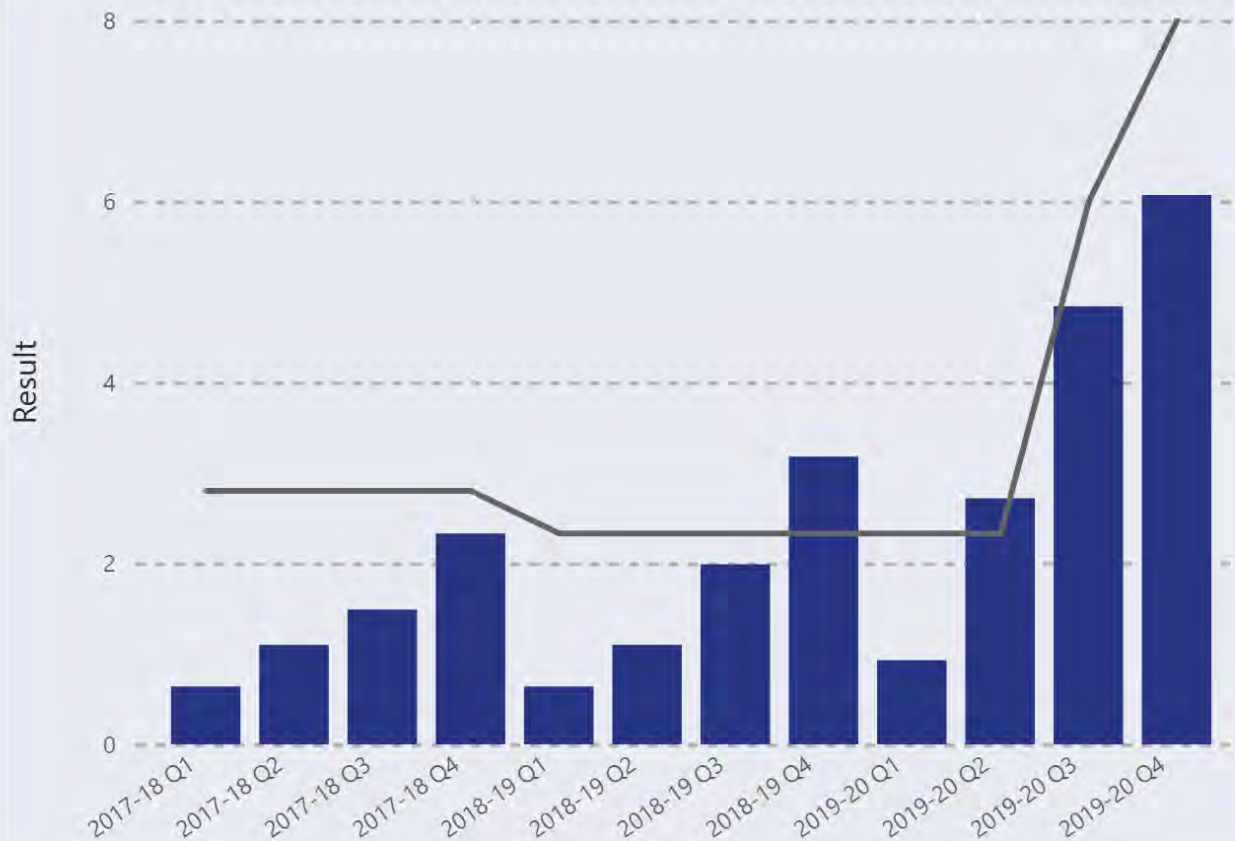
Cardiff is a great place to grow older

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2017-18
Most recent data point result:
2019-20 Q4

The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over

Performance by Quarter

● Result ● Target



Latest Result

6.1

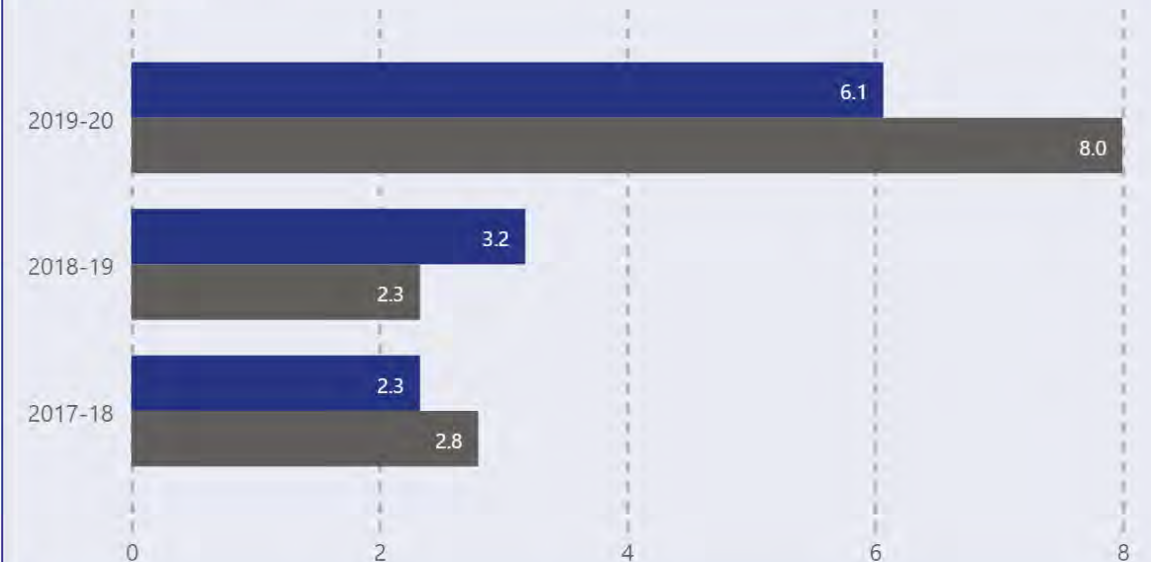
National Data
collection
suspended

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



Cardiff is a great place to grow older

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: Q2 2019-20
Most recent data point result:
2021-22 Q2

The percentage of people who feel reconnected into their community through direct and digital intervention from the Day Opportunities team.

Performance by Quarter

● Result ● Target



Latest Result

78.5%

Current Year Target

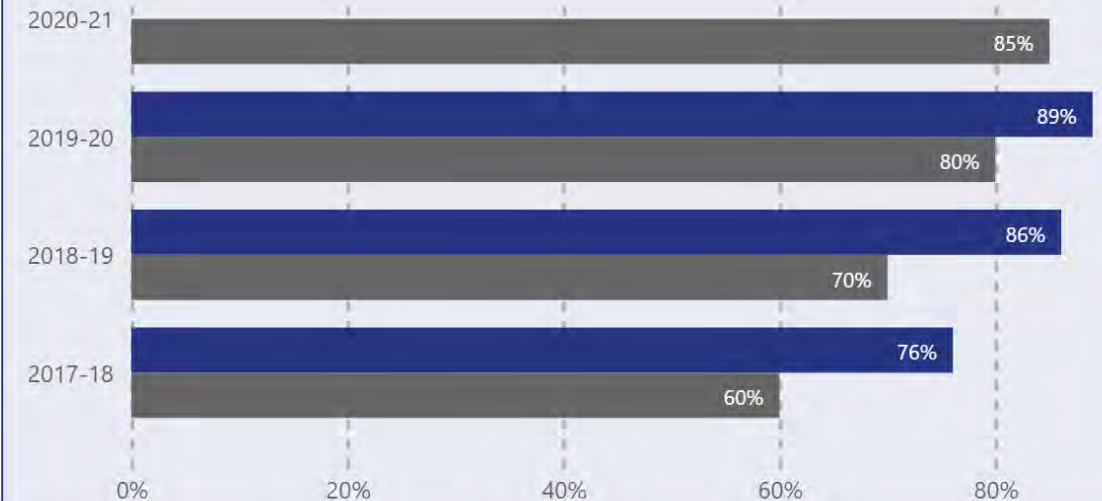
85%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



Surveys were not carried out during 2020/21 due to Covid-19, surveys will recommence in July 2021

Cardiff is a great place to grow older

The percentage of Council staff completing Dementia Friends training

Performance by Quarter

● Result ● Target



Latest Result

36.5%

Current Year Target

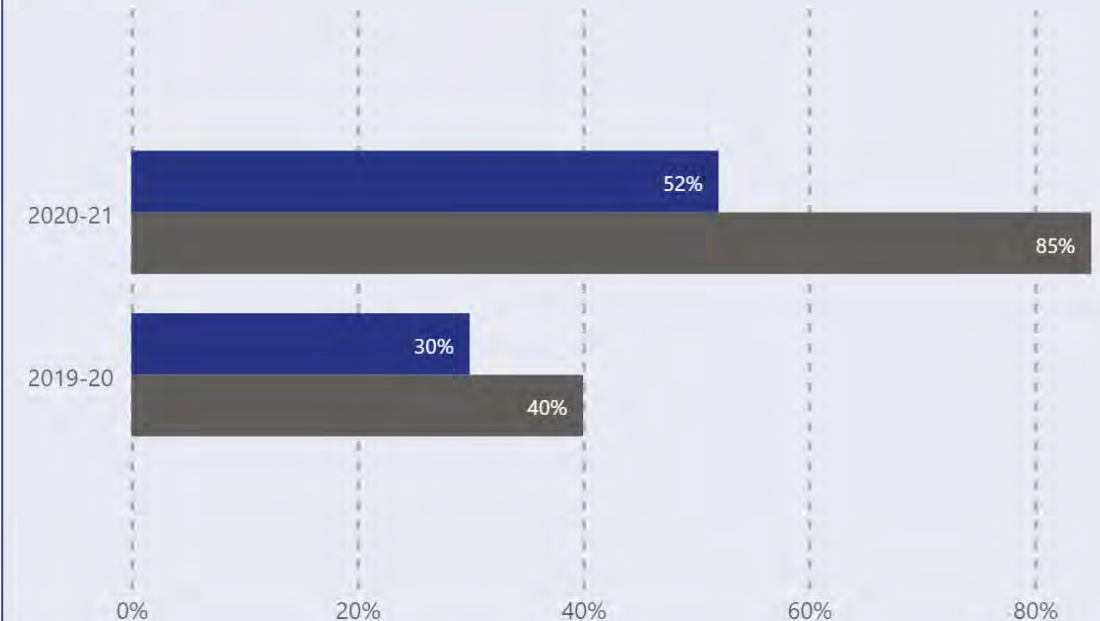
85.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target

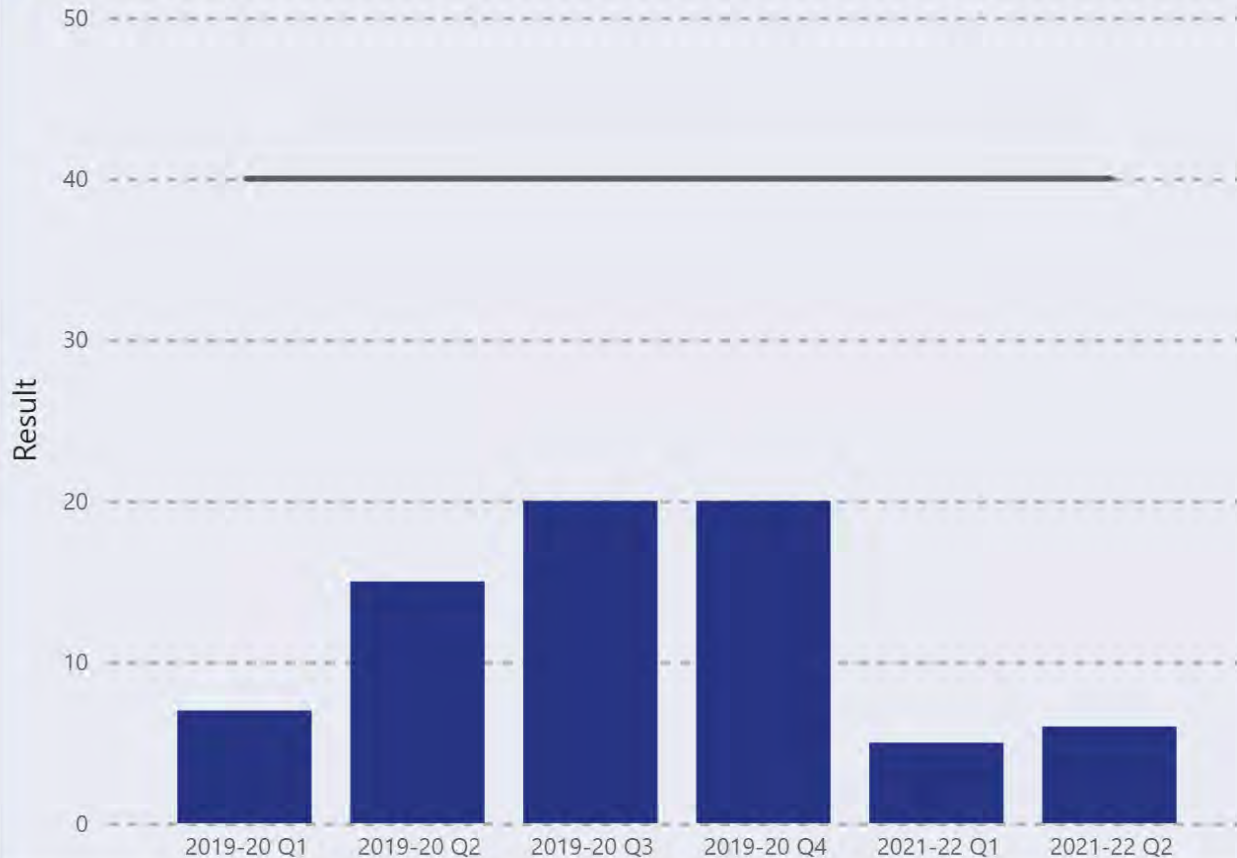


Cardiff is a great place to grow older

The number of businesses pledging their commitment to work towards becoming Dementia Friendly

Performance by Quarter

● Result ● Target



Latest Result

6

Current Year Target

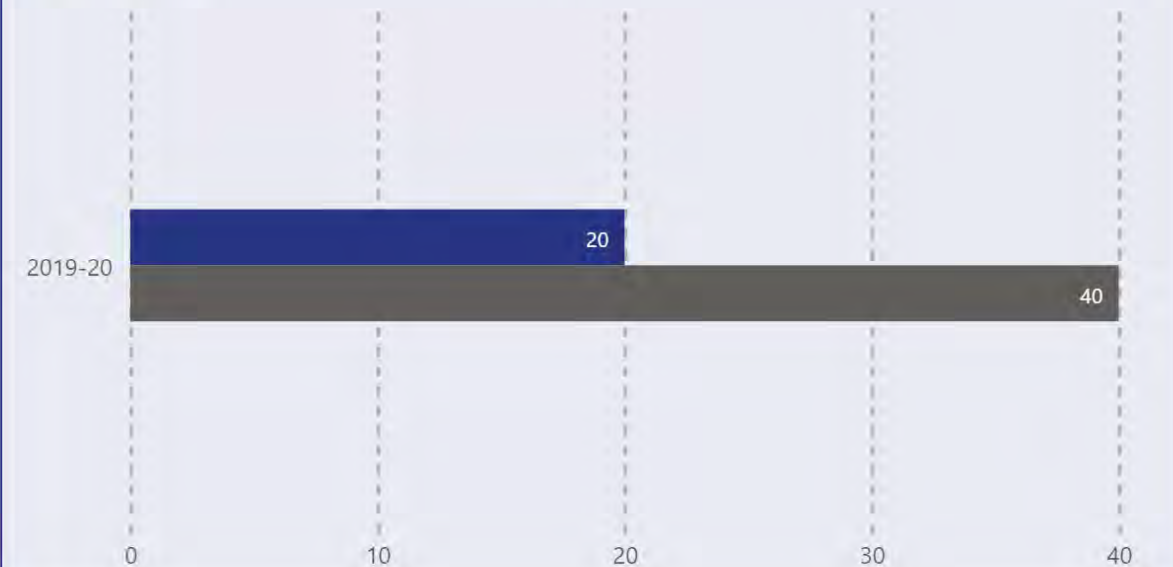
40

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



*No Data for 2020-21 due to Covid-19

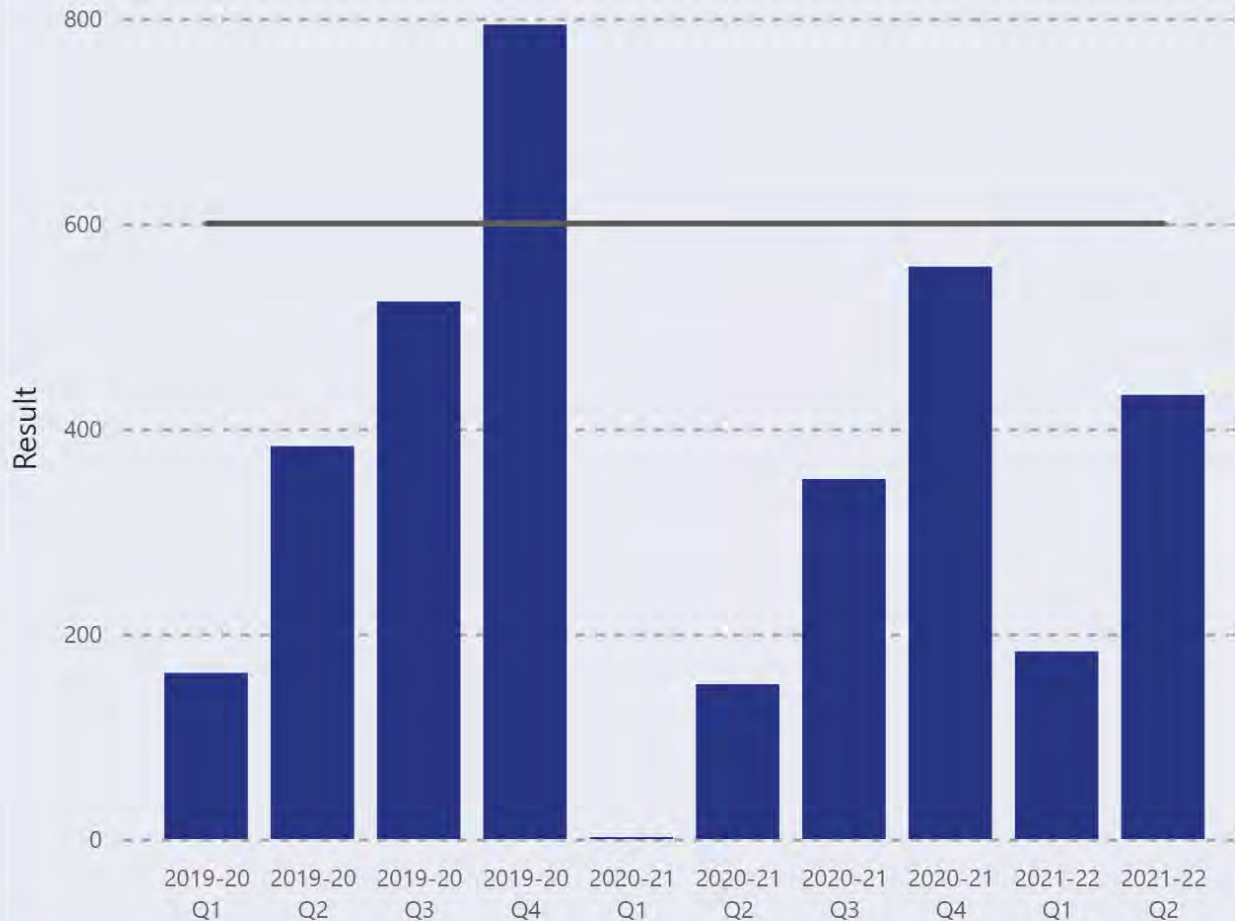
Cardiff is a great place to grow older

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2019-20
Most recent data point result:
2021-22 Q2

The number of digital Dementia Friendly City events held.

Performance by Quarter

● Result ● Target



Latest Result

433

Current Year Target

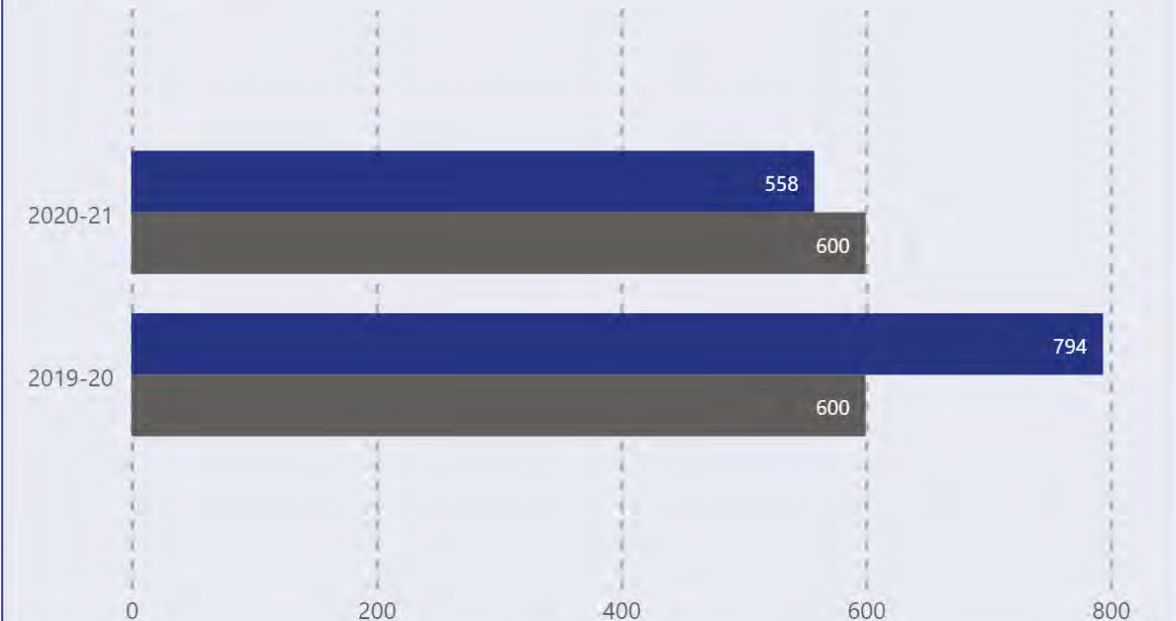
600

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



WBO 3 Supporting Out of Poverty PDF Version

[View in Power BI](#) ↗

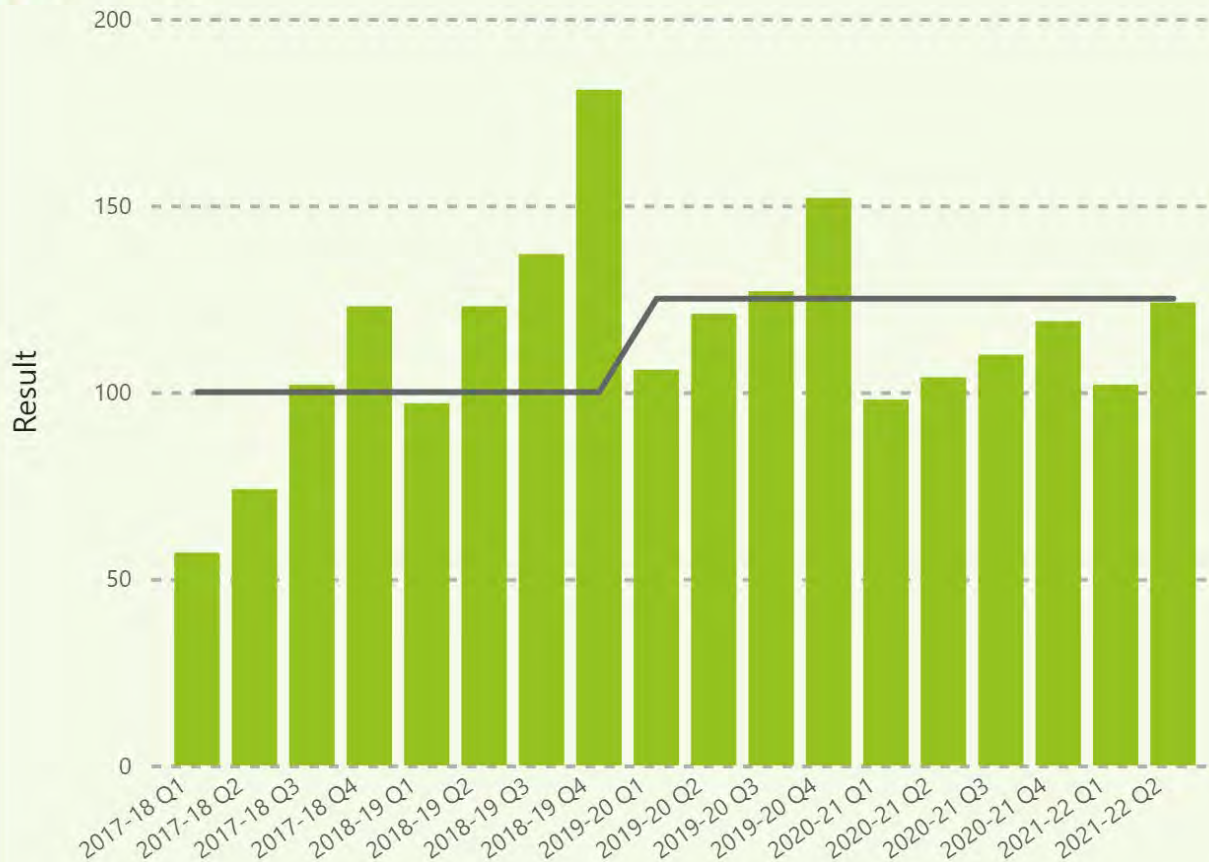


Supporting people out of poverty

The number of opportunities created for paid apprenticeships and trainees within the Council

Performance by Quarter

● Result ● Target



Latest Result

124

Current year target

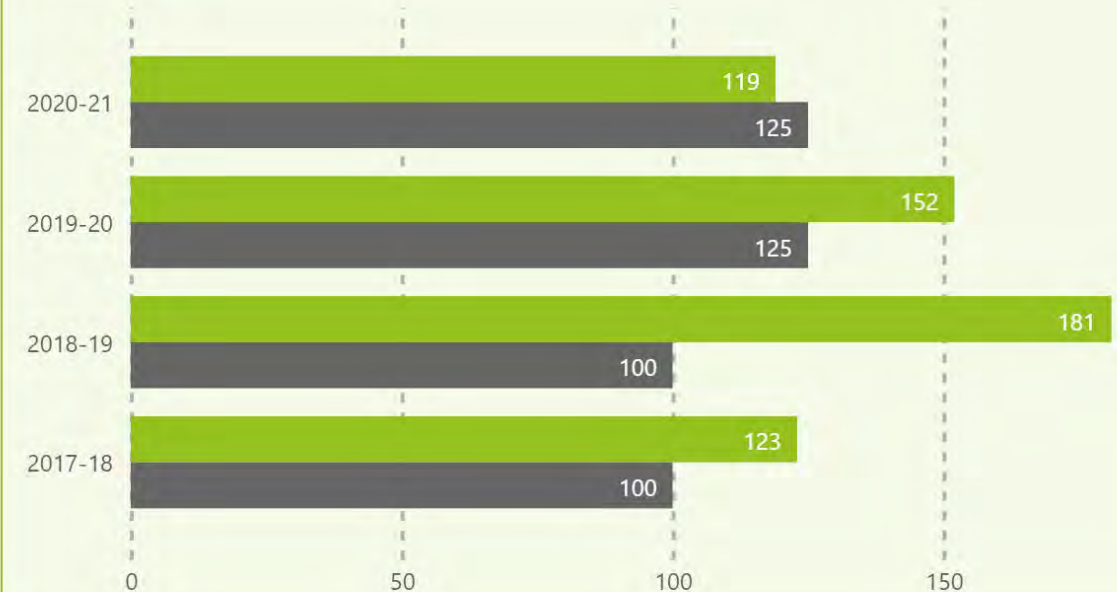
125

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



Supporting people out of poverty

The number of Council posts filled through placements from Cardiff Works

Performance by Quarter

● Result ● Target



Latest Result

2384

Current year target

3000

Latest Performance: RAG vs Target



Year End Result

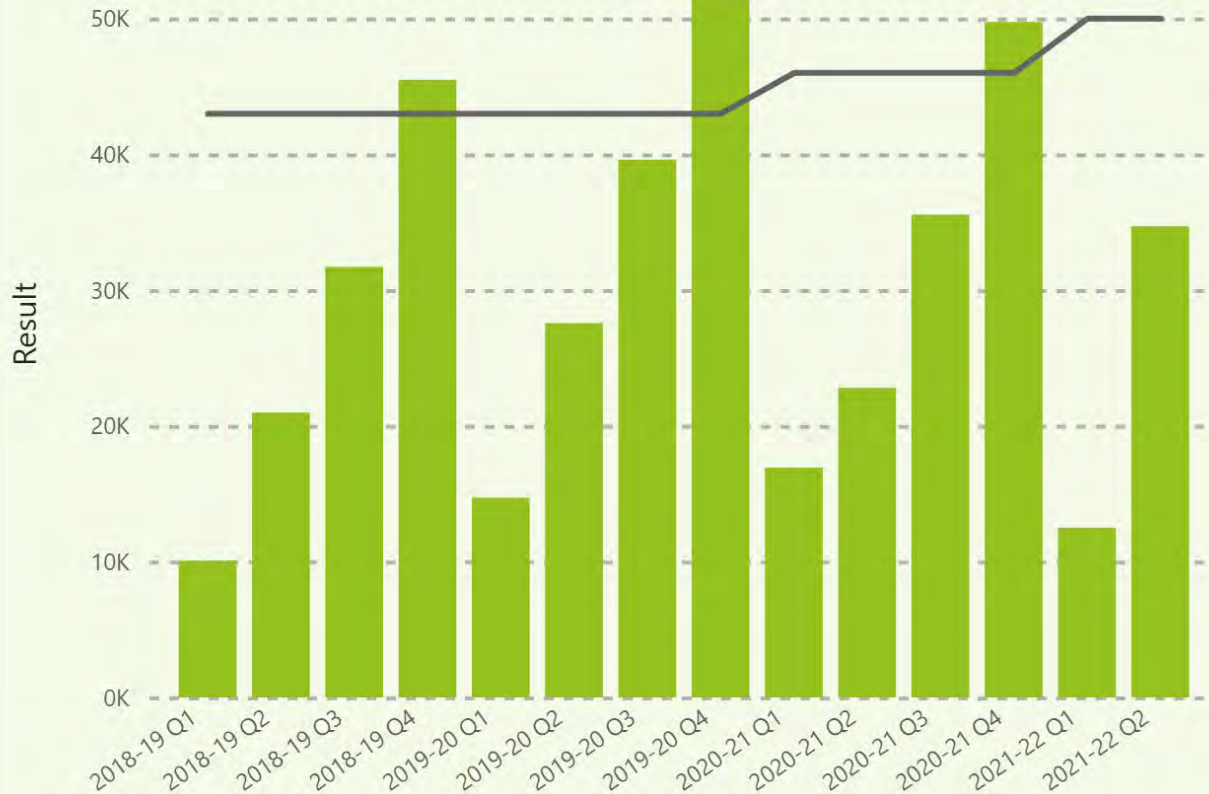
New KPI Introduced 2021-22 reported.
There will be no Year End Result data until
Q4 results in 2021-22

Supporting people out of poverty

The number of interventions which supported people receiving into work advice through the Gateway.

Performance by Quarter

● Result ● Target



Latest Result

34.7K

Current year target

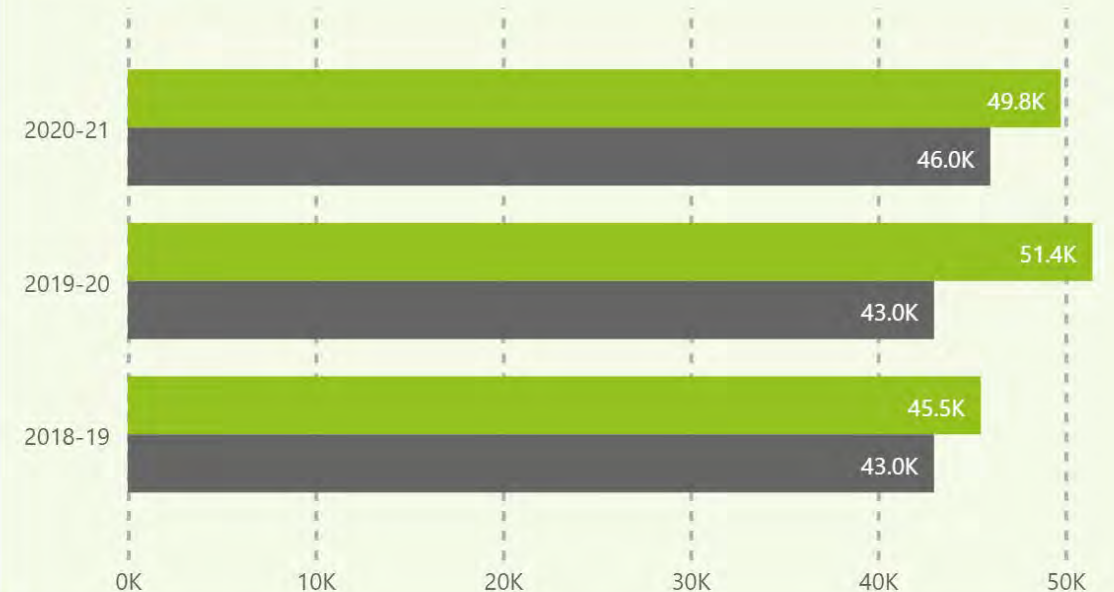
50K

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



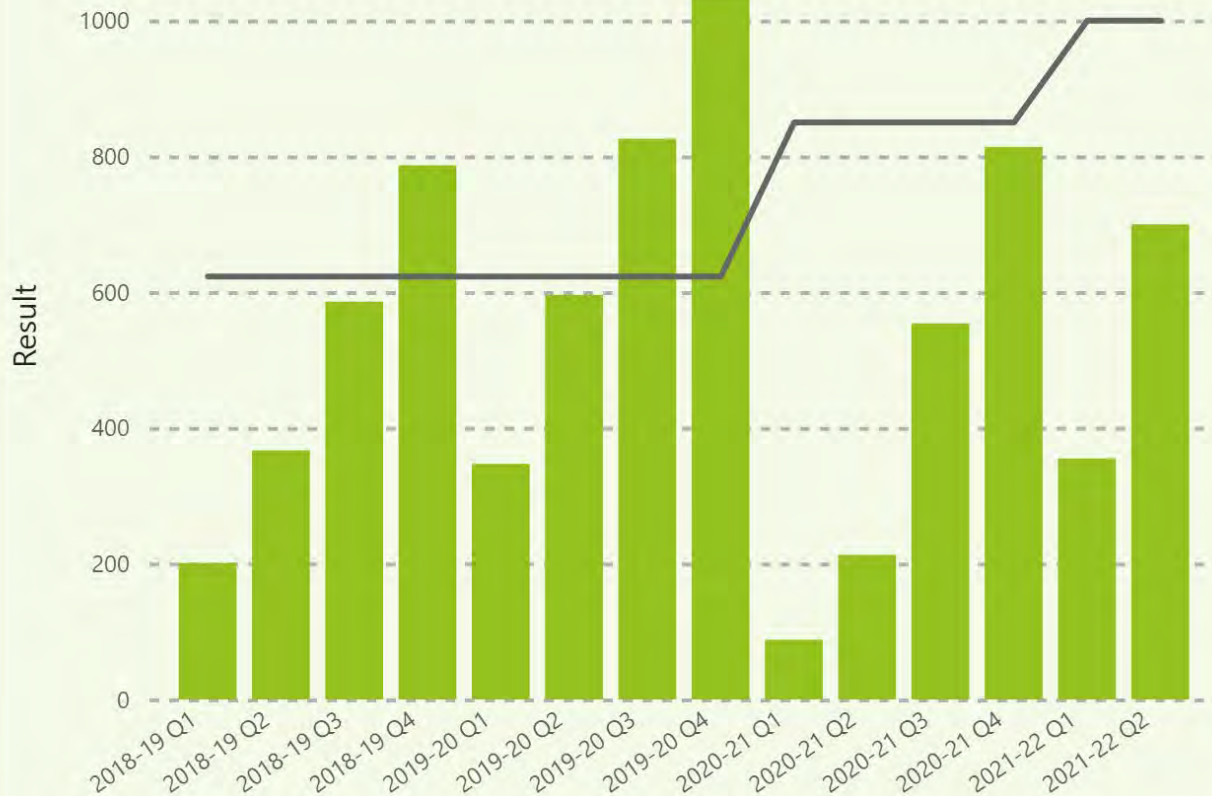
Supporting people out of poverty

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2018-19
Most recent data point result:
2021-22 Q2

The number of clients who have received tailored support through the Employment Gateway and who secured work as a result of the support received

Performance by Quarter

● Result ● Target



Latest Result

700

Current year target

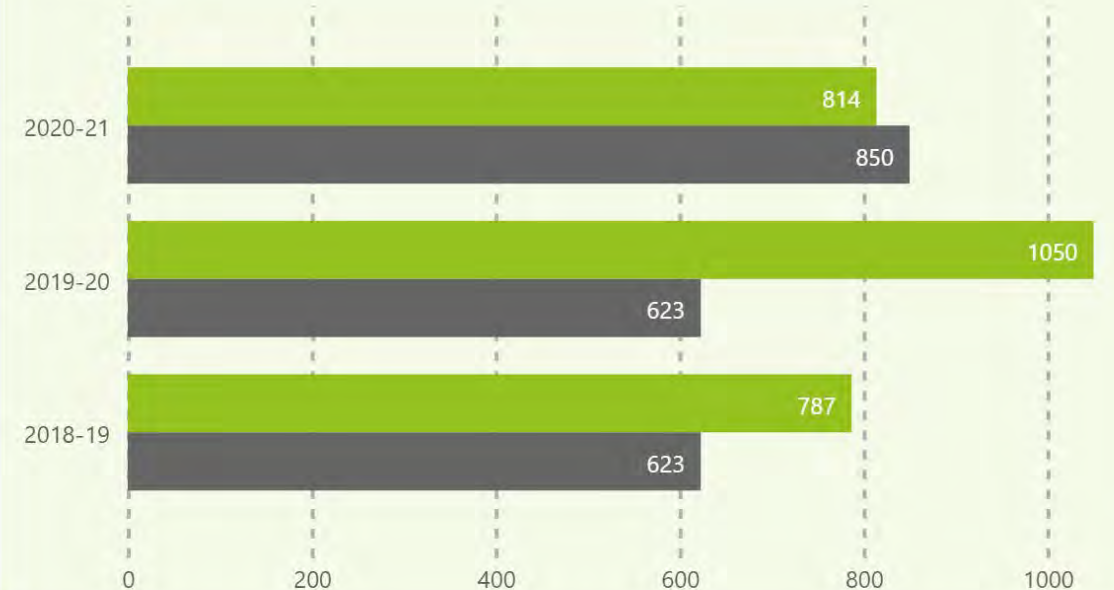
1000

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



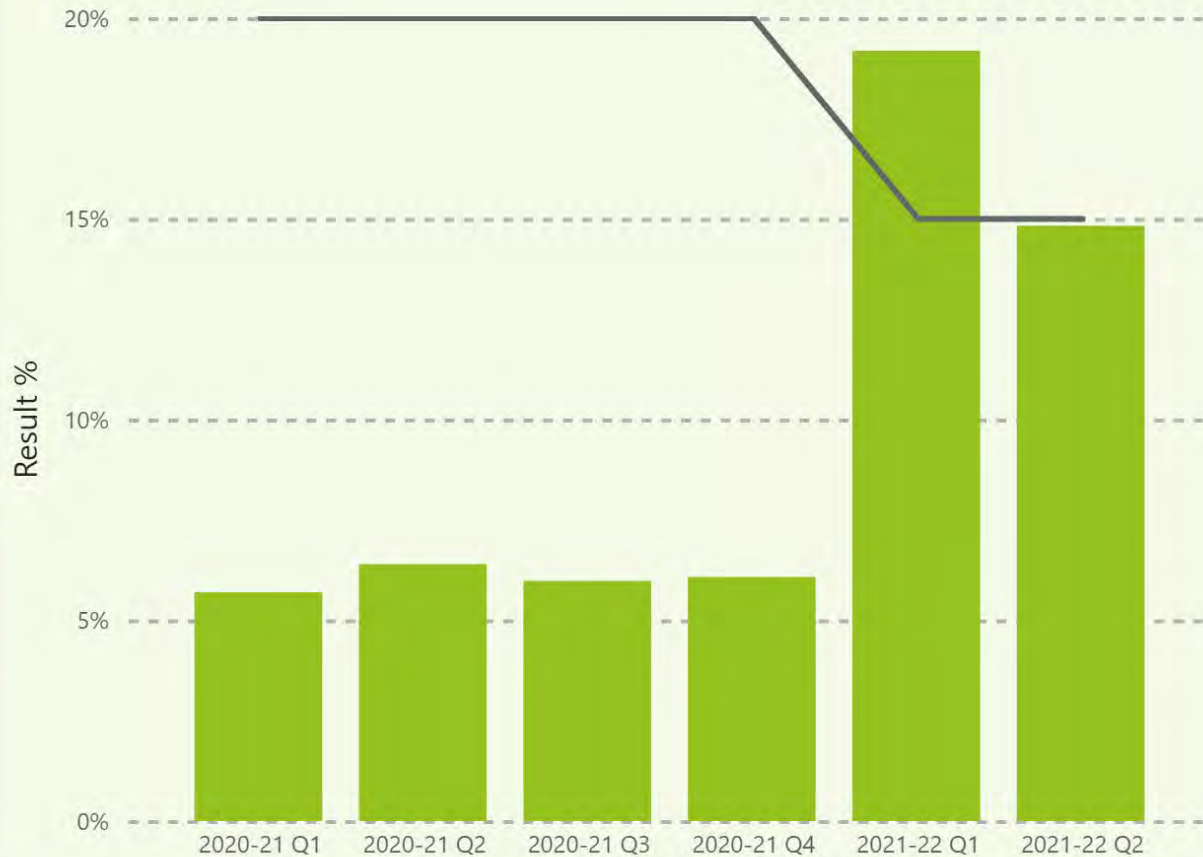
Supporting people out of poverty

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2020-21
Most recent data point result:
2021-22 Q2

The percentage of those supported through targeted intervention who ceased engagement with no verified positive destination

Performance by Quarter

● Result % ● Target %



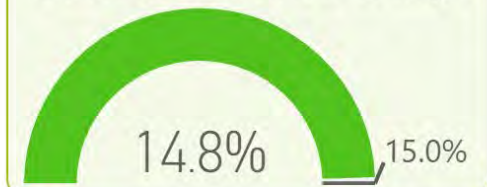
Latest Result

14.8%

Current year target

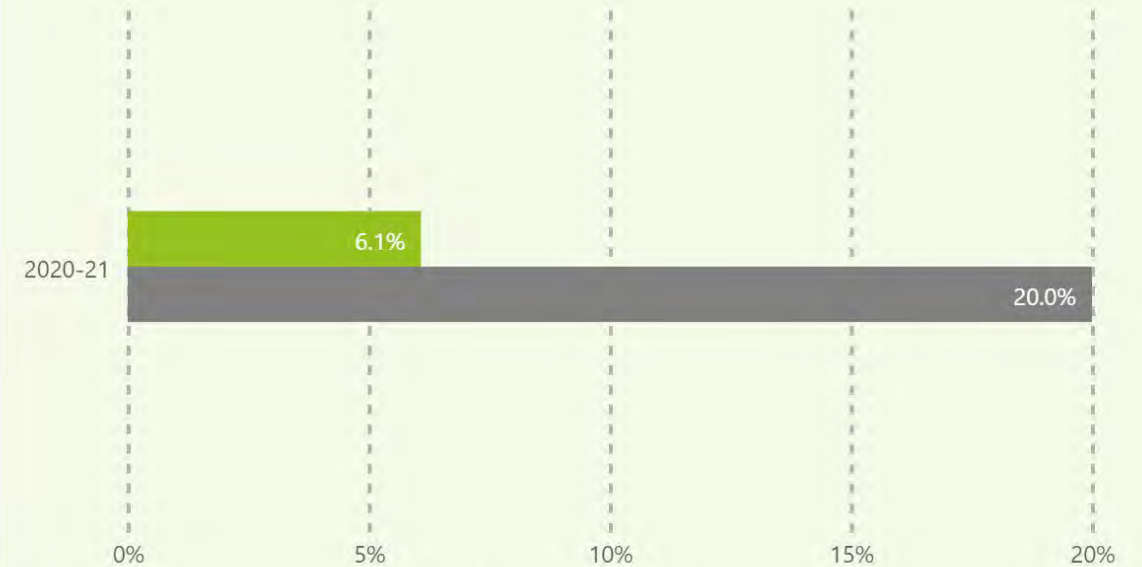
<15.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



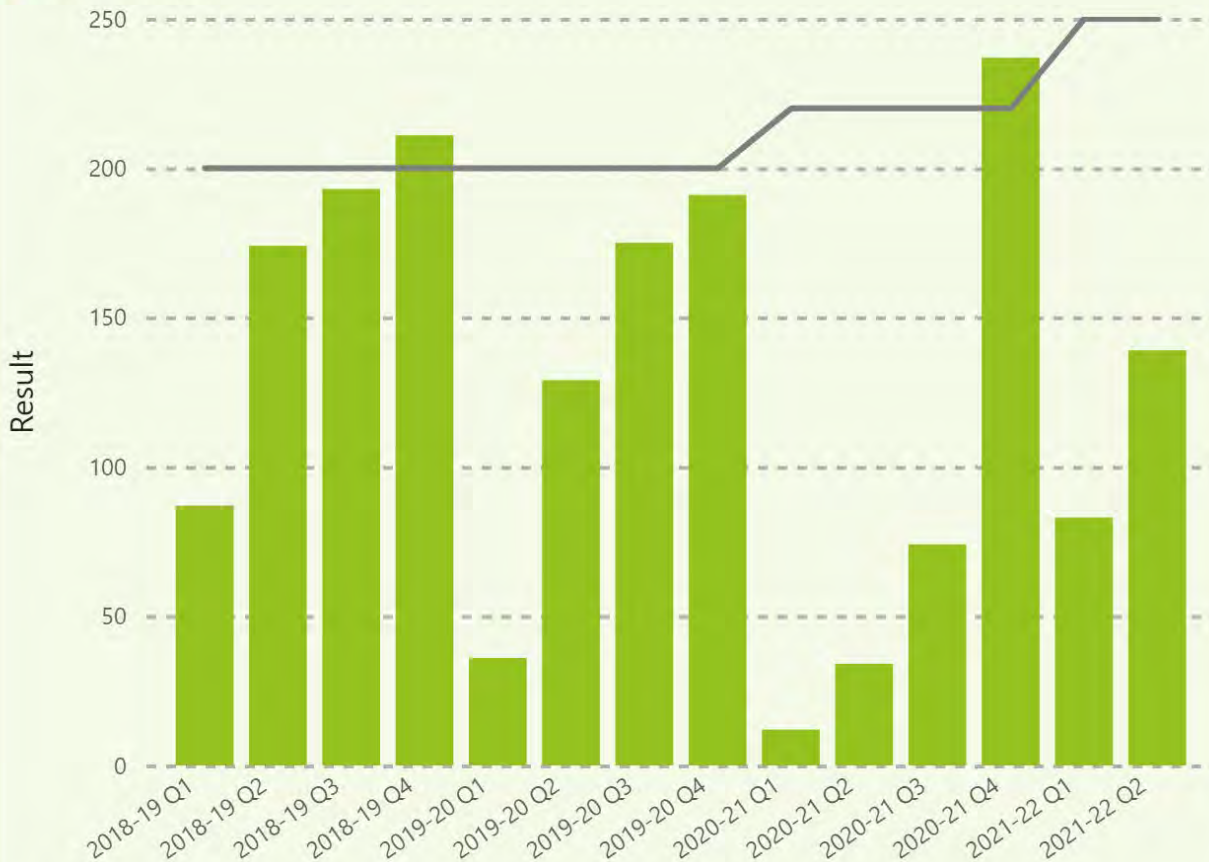
The percentage of those supported through targeted intervention who ceased engagement with no verified positive destination the target is to remain BELOW 15%

Supporting people out of poverty

The number of employers which have been assisted by the Council's employment support service

Performance by Quarter

● Result ● Target



Latest Result

139

Current year target

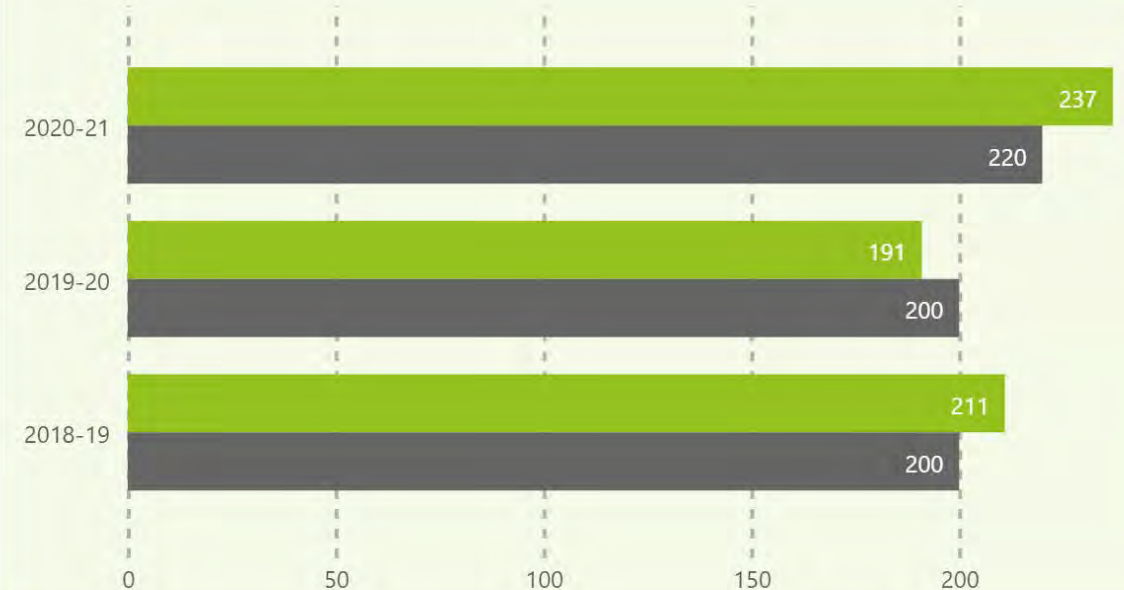
250

Latest Performance: RAG vs Target



Year End Result

● Result ● Target

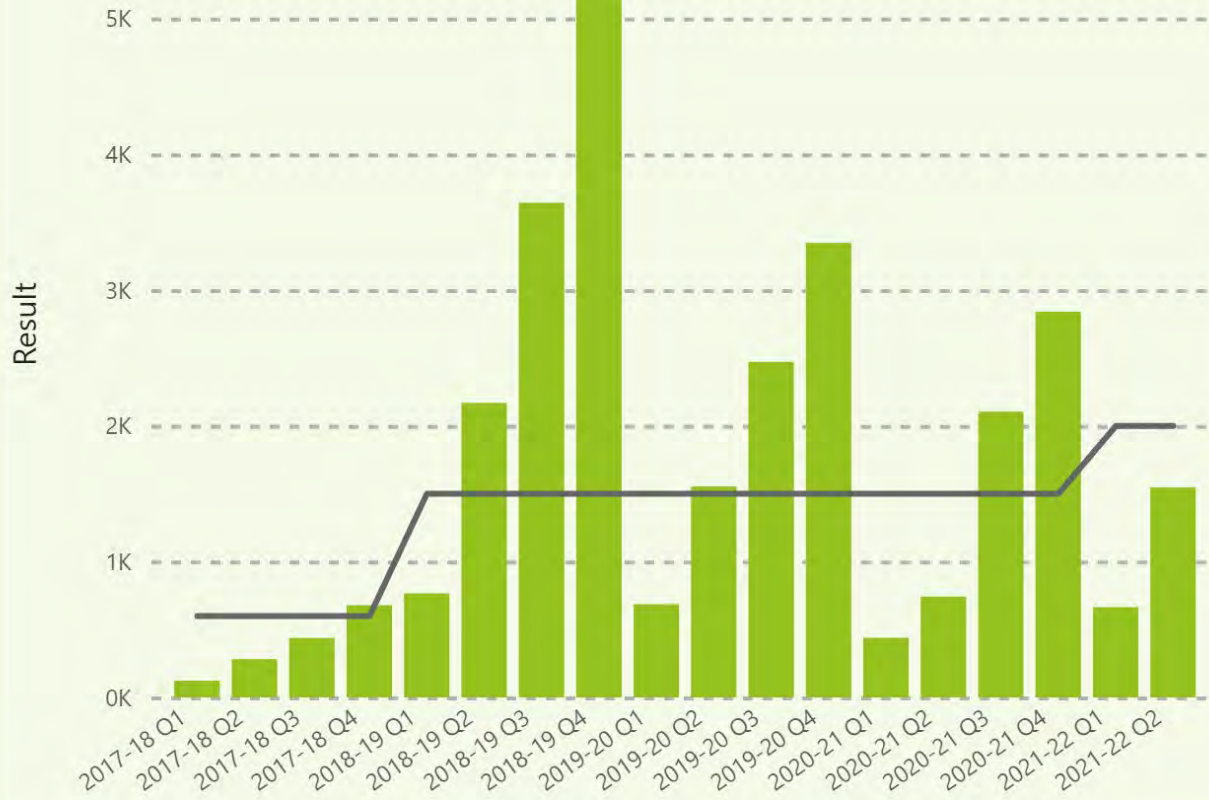


Supporting people out of poverty

The number of customers supported and assisted with their claims for Universal Credit.

Performance by Quarter

● Result ● Target



Latest Result

1546

Current year target

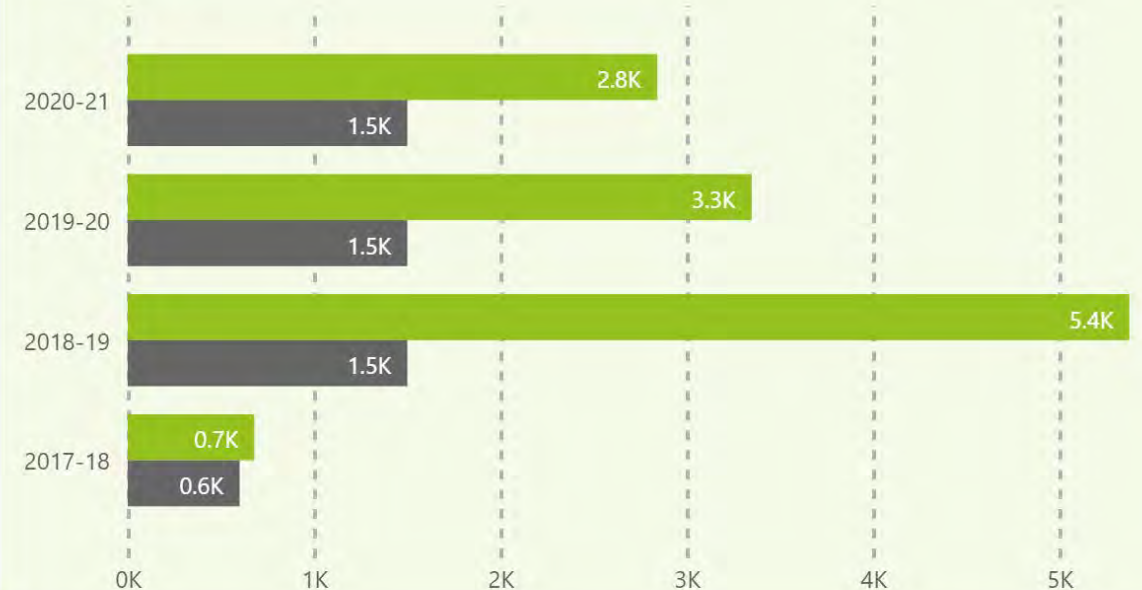
2000

Latest Performance: RAG vs Target



Year End Result

● Result ● Target

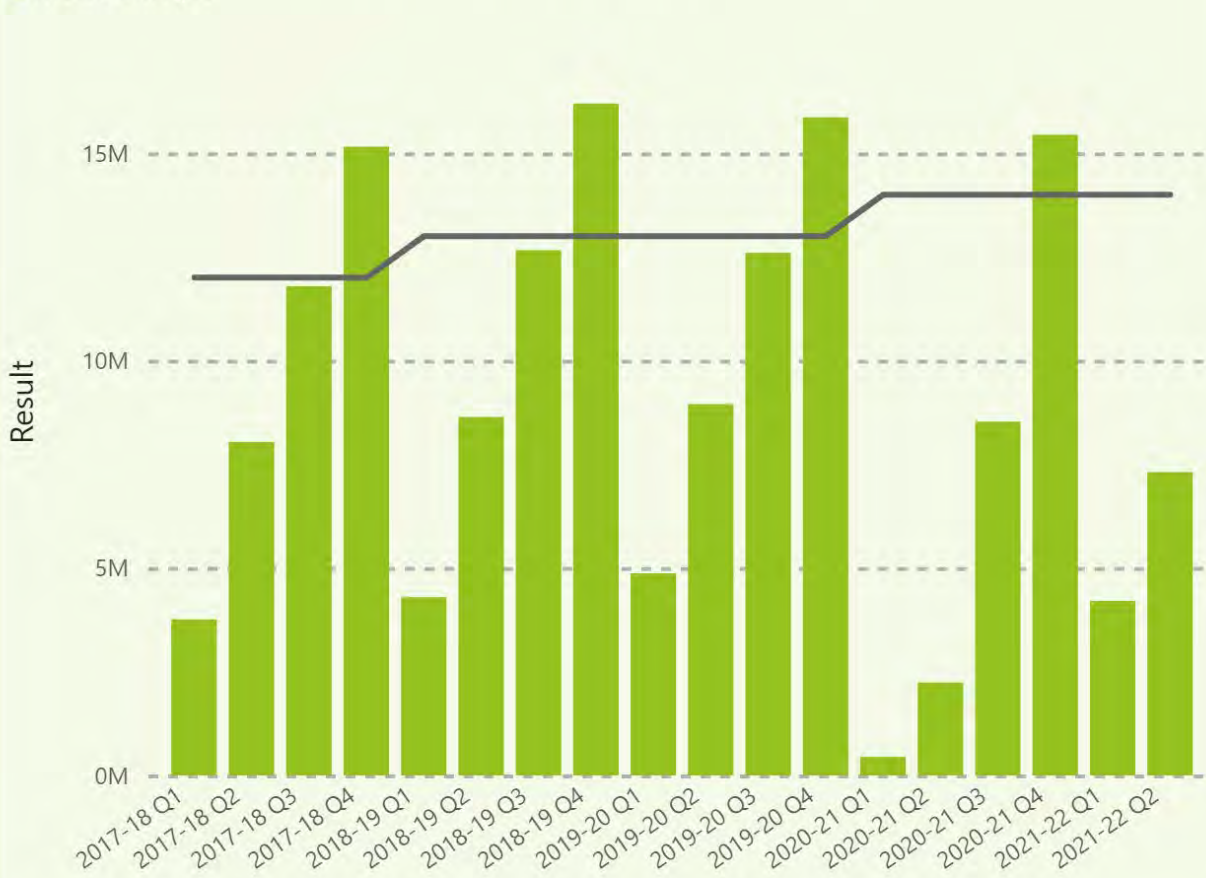


Supporting people out of poverty

Additional weekly benefit identified for clients of the City Centre Advice Team.

Performance by Quarter

● Result ● Target



Latest Result

£7.3M

Current year target

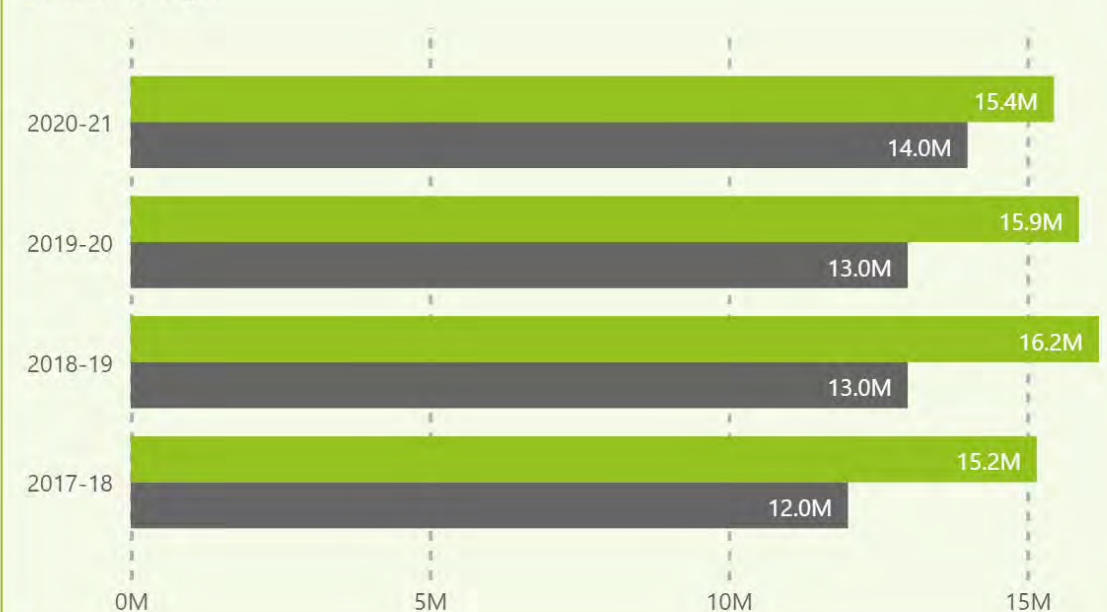
£14M

Latest Performance: RAG vs Target



Year End Result

● Result ● Target

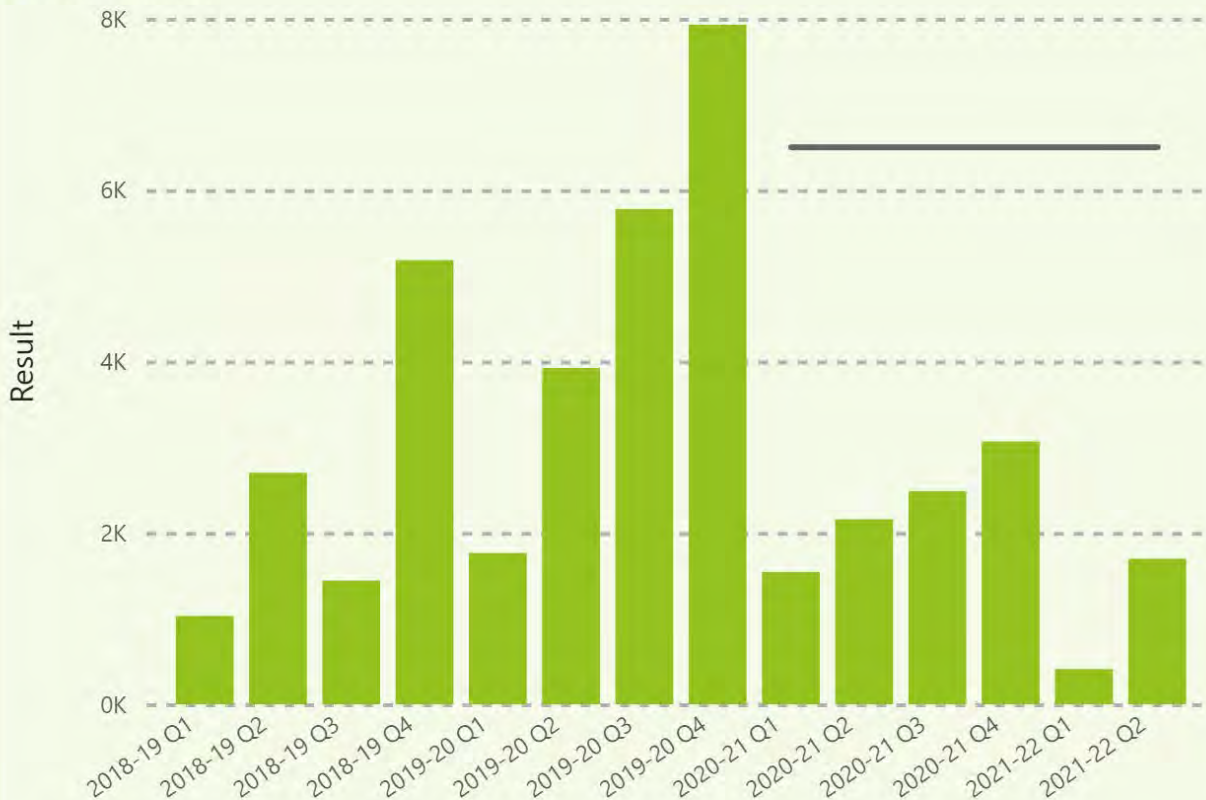


Supporting people out of poverty

The number of hours given volunteering within the Advice & Benefits Service

Performance by Quarter

● Result ● Target



Latest Result

1699

Current year target

6500

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



Below target due to Covid-19

Supporting people out of poverty

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2021-22 Q2

The percentage of volunteers aiming to secure future employment who ceased volunteering as result of finding work

Performance by Quarter

● Result % ● Target %



Latest Result

83%

Current year target

80.0%

Latest Performance: RAG vs Target



Year End Result

New KPI Introduced 2021-22 reported.
There will be no Year End Result data until
Q4 results in 2021-22

Supporting people out of poverty

The number of Living Wage Employers in Cardiff

Performance by Quarter

● Result ● Target



Target to be achieved by May 2022

Latest Result

146

Current year target

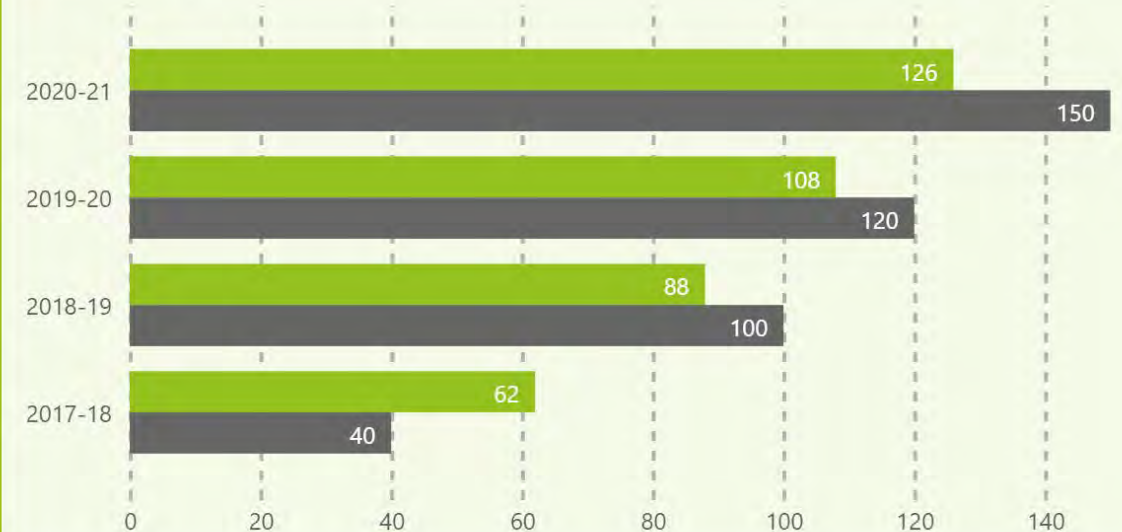
150

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



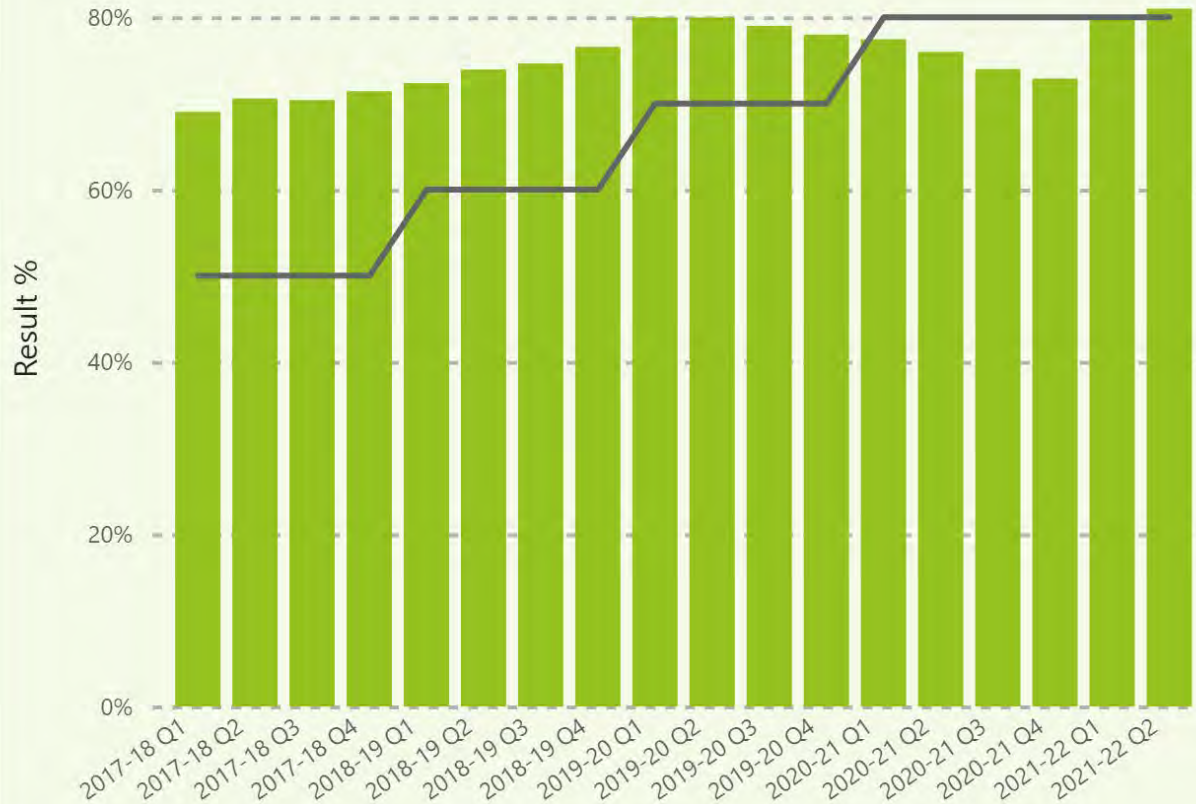
Supporting people out of poverty

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2021-22 Q2

The percentage of households threatened with homelessness successfully prevented from becoming homeless.

Performance by Quarter

● Result % ● Target %



Latest Result

81.0%

Current year target

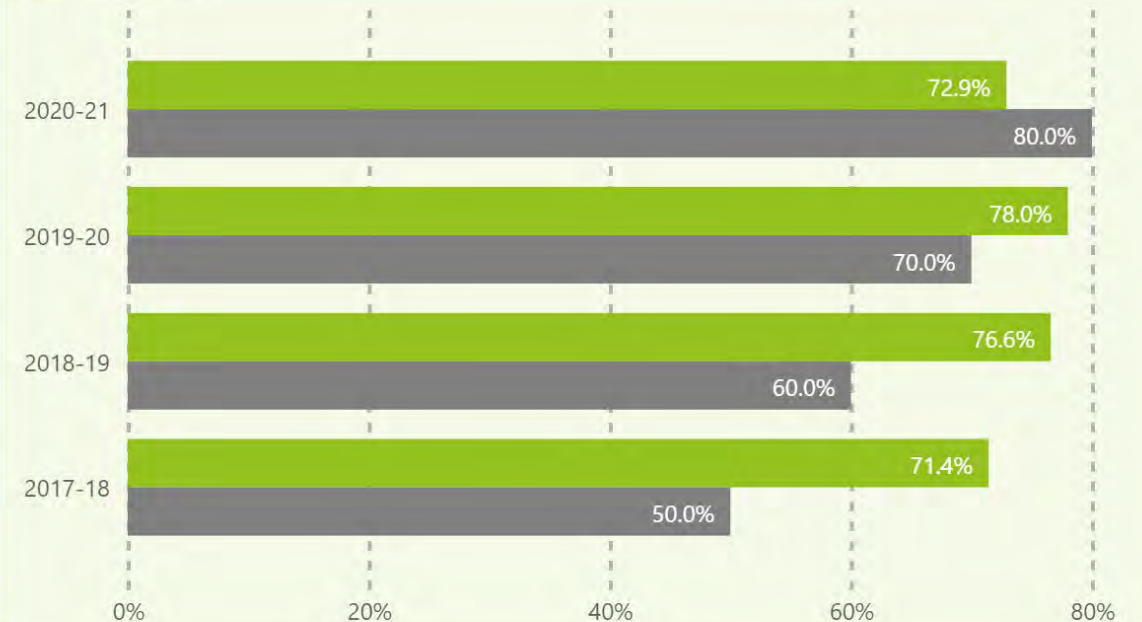
80.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target

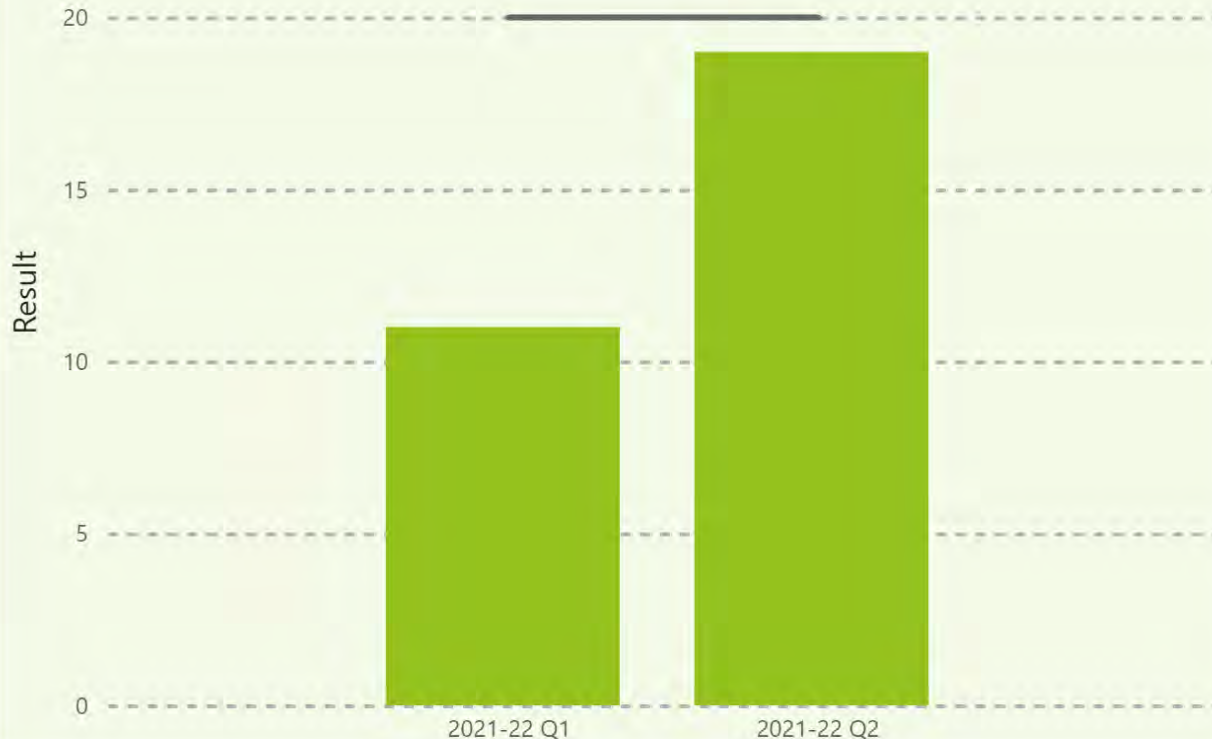


Supporting people out of poverty

The total number of rough sleepers in the city

Performance by Quarter

● Result ● Target



Latest Result

19

Current year target

< 20

Latest Performance: RAG vs Target



Year End Result

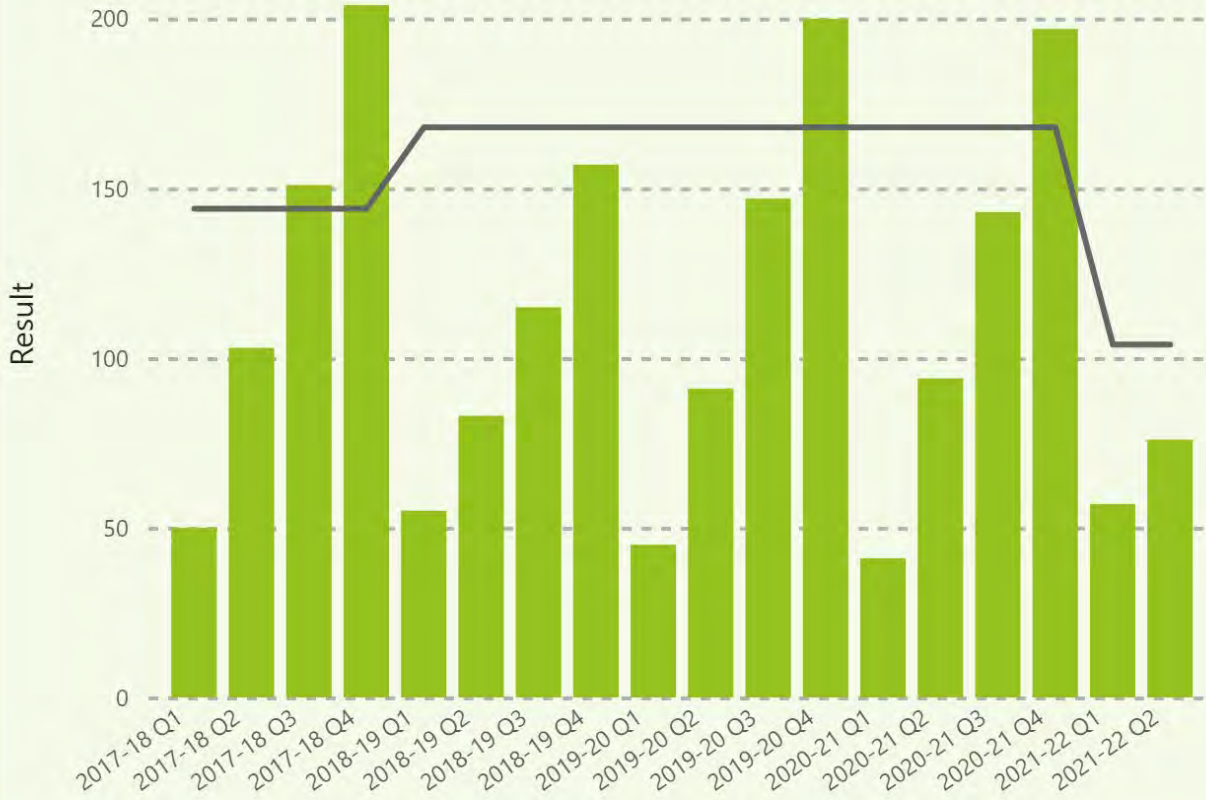
New KPI Introduced 2021-22 reported.
There will be no Year End Result data until
Q4 results in 2021-22

Supporting people out of poverty

The number of rough sleepers supported into accommodation.

Performance by Quarter

● Result ● Target



Latest Result

76

Current year target

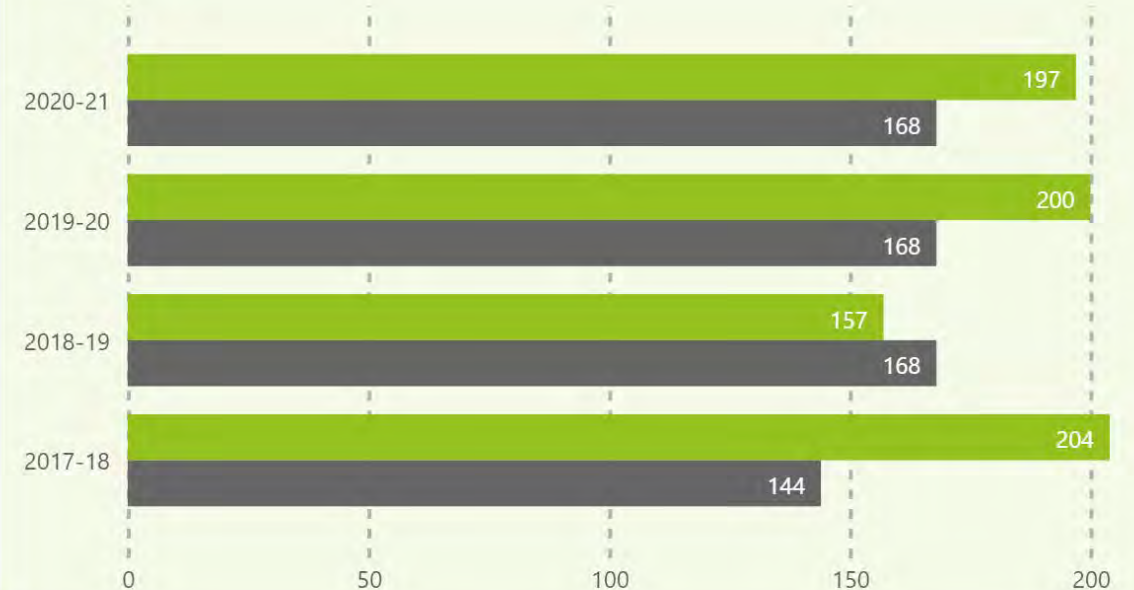
104

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



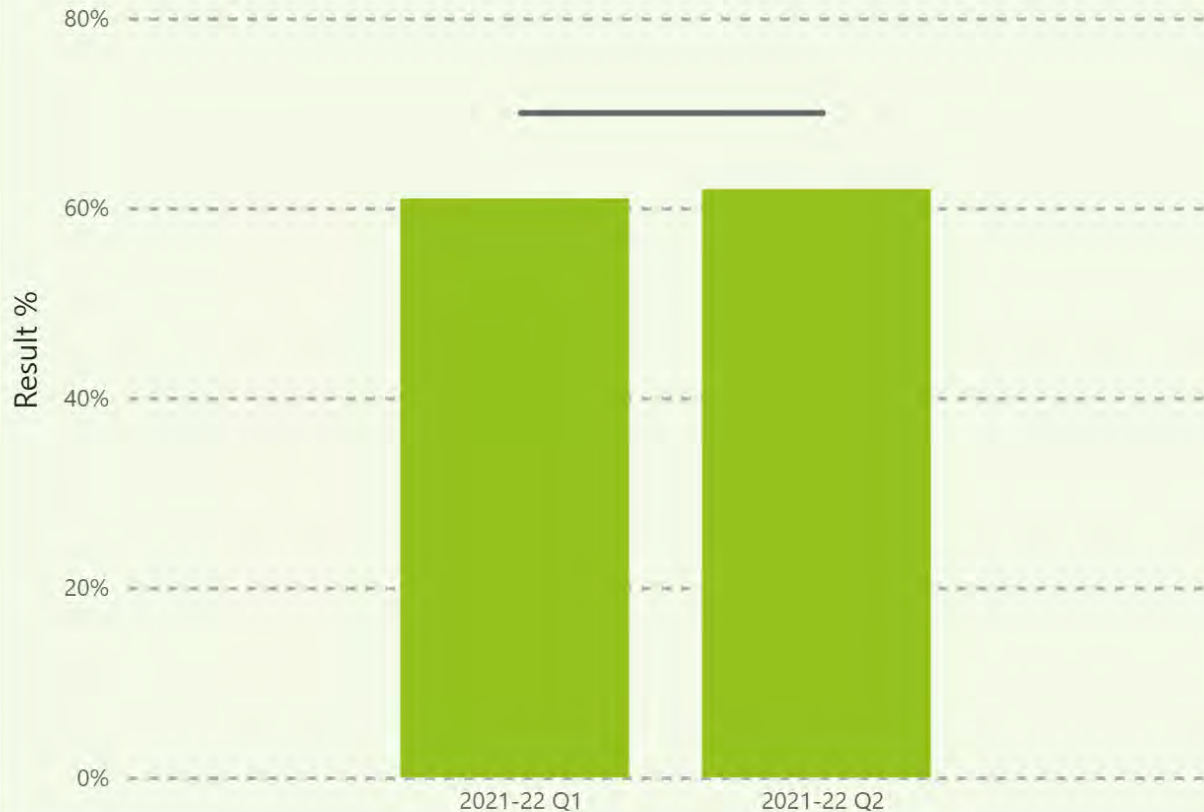
Supporting people out of poverty

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2021-22 Q2

The percentage of rough sleepers housed in the previous month who have maintained their accommodation

Performance by Quarter

● Result % ● Target %



Latest Result

62.0%

Current year target

70.0%

Latest Performance: RAG vs Target



Year End Result

New KPI Introduced 2021-22 reported.
There will be no Year End Result data until
Q4 results in 2021-22

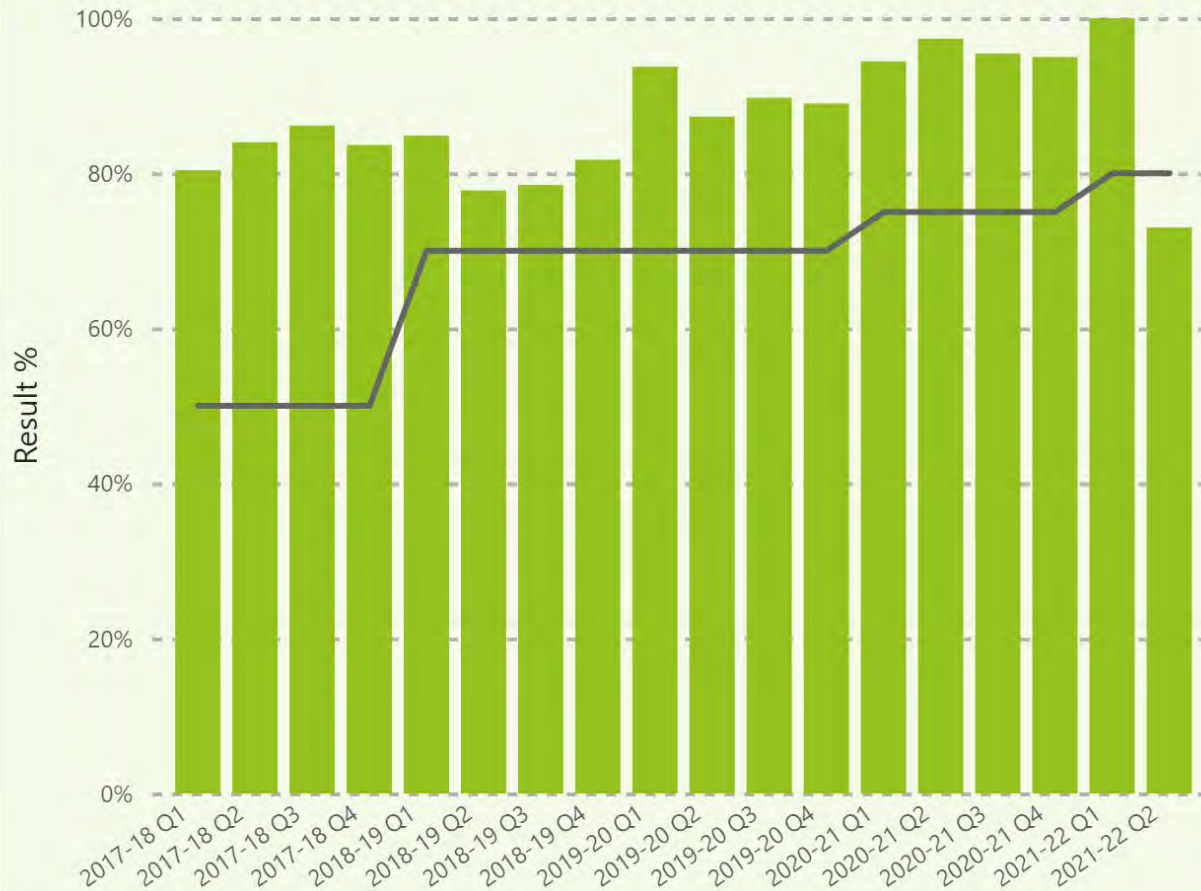
Supporting people out of poverty

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2021-22 Q2

The percentage of people who experienced successful outcomes through the Homelessness Reconnection Service.

Performance by Quarter

● Result % ● Target %



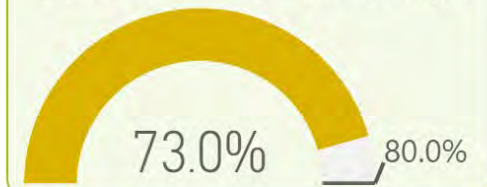
Latest Result

73.0%

Current year target

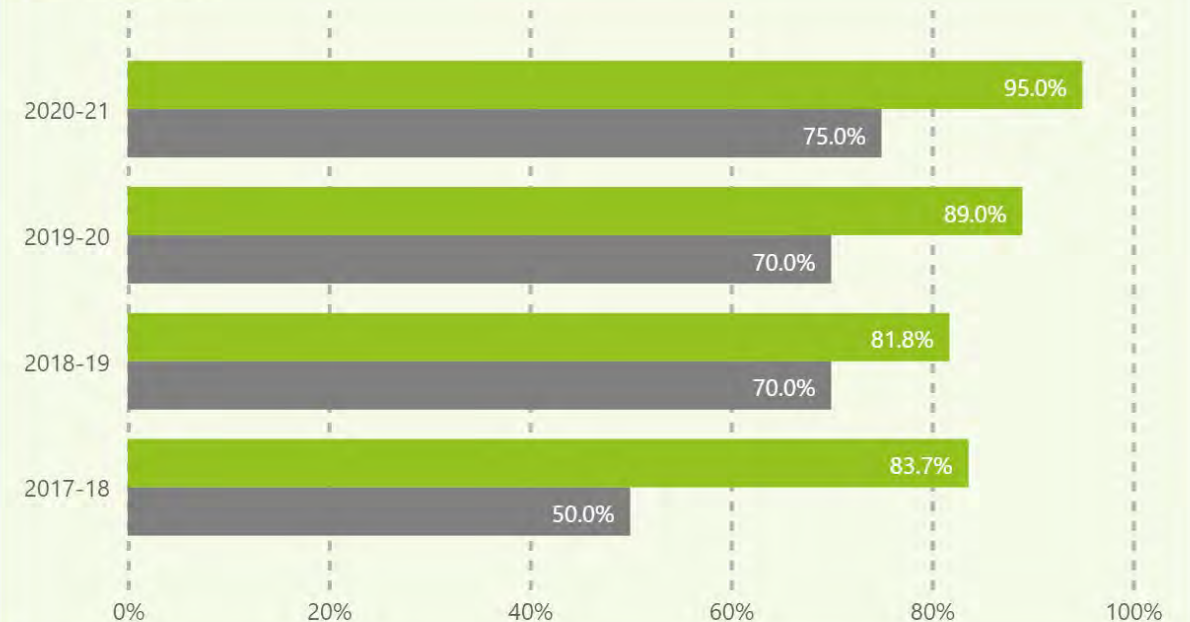
80.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



Supporting people out of poverty

The percentage of clients utilising Housing First for whom the cycle of homelessness was broken

Performance by Quarter

● Result % ● Target %



Latest Result

91.0%

Current year target

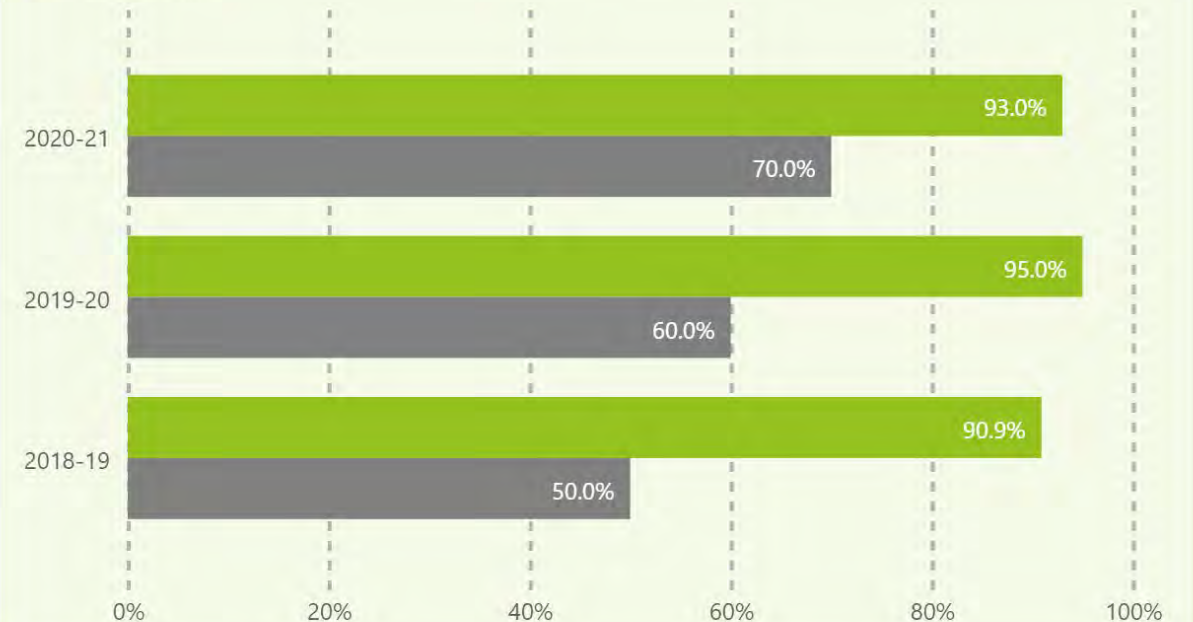
75.0%

Latest Performance: RAG vs Target



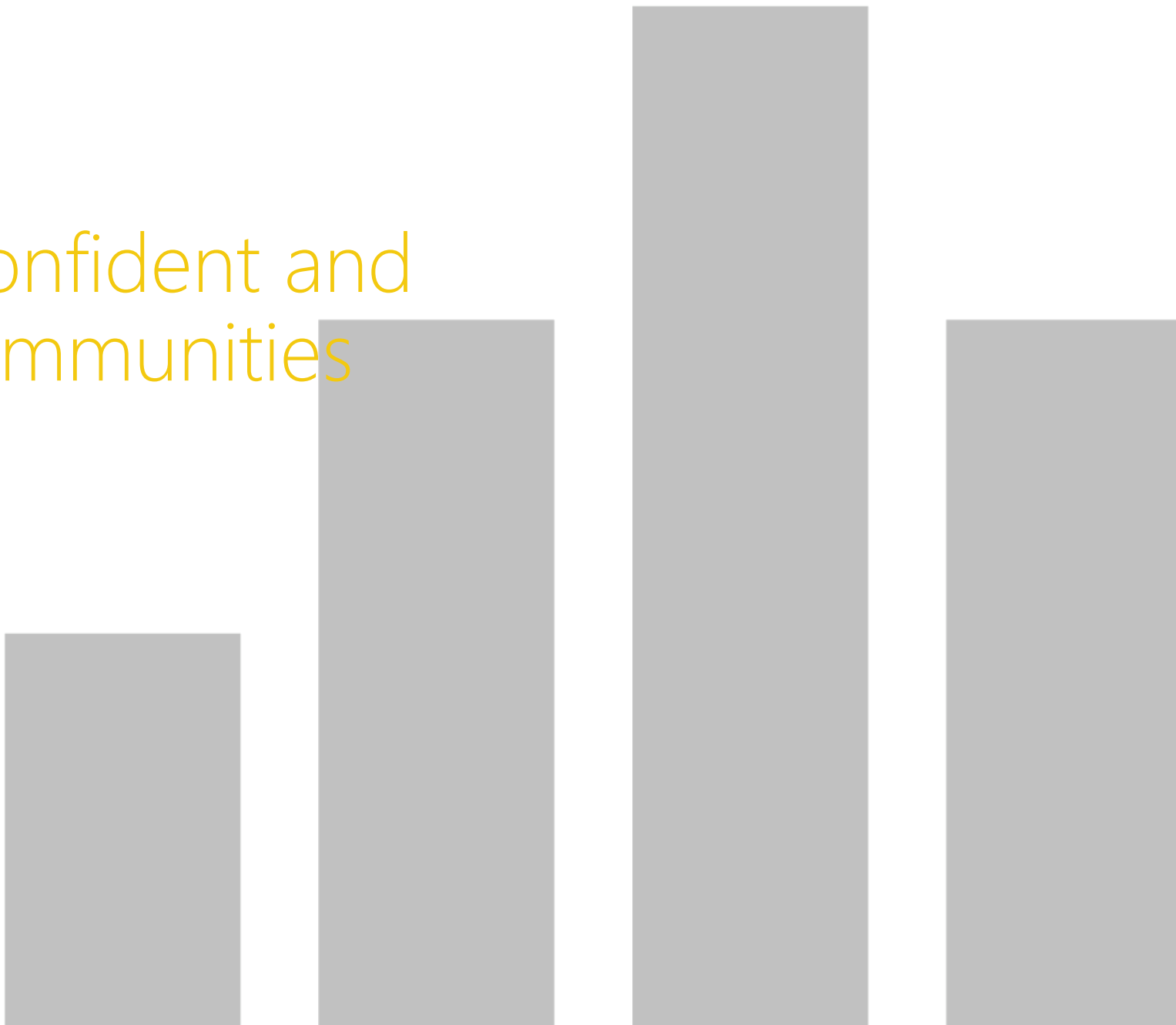
Year End Result

● Result ● Target



WBO 4 Safe, Confident and Empowered Communities PDF Version

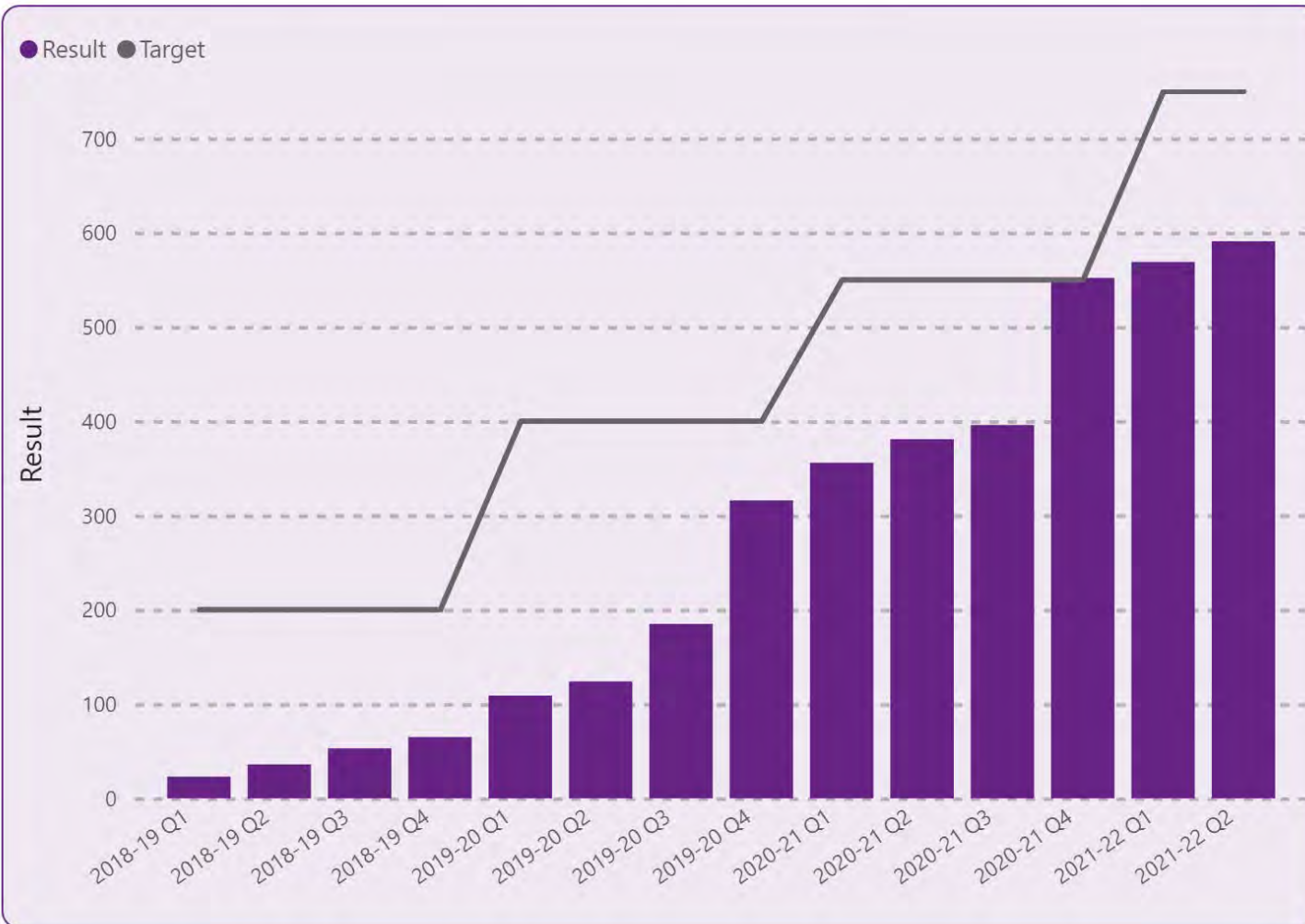
[View in Power BI](#) ↗



Safe, confident and empowered communities

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2018-19
Most recent data point result:
2021-22 Q2

Total number of new Council homes completed and provided



Latest Result

591

Current Year Target

750

Latest Performance: RAG vs Target

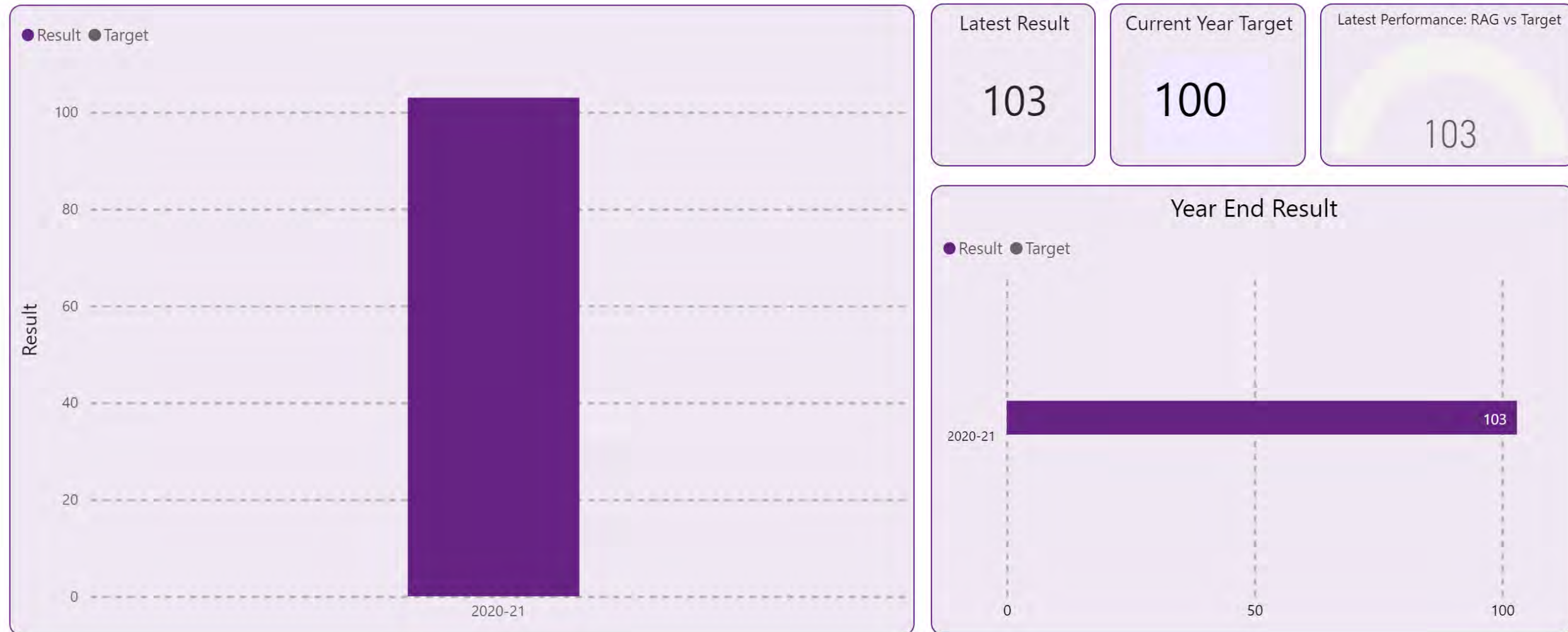


Year End Result

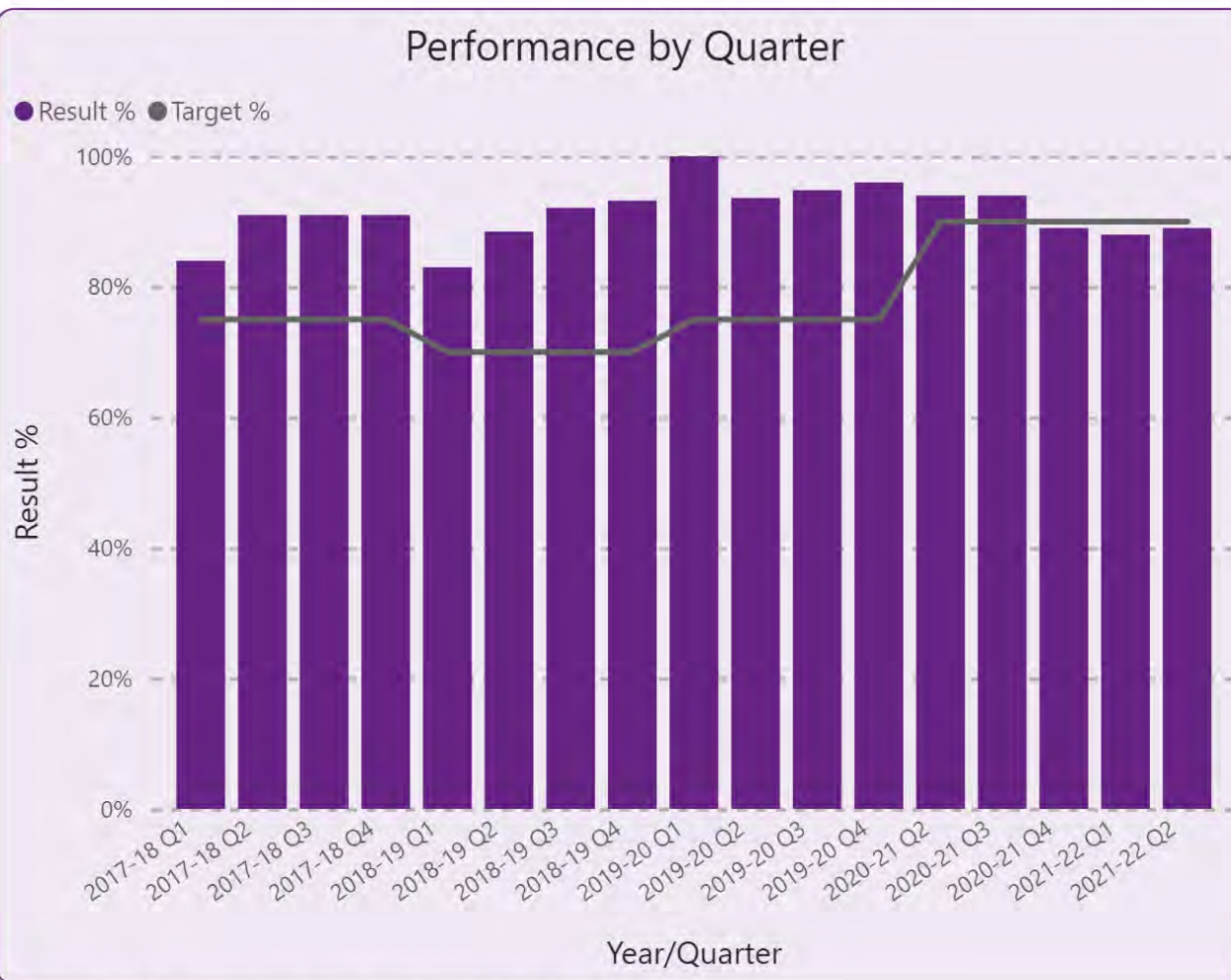
● Result ● Target



The number of Category 1 hazards removed from private sector properties following intervention from Shared Regulatory Services



The percentage of customers satisfied with completed regeneration projects



Q1 data 2020/21 was not available due to Covid-19

Latest Result

89%

Current Year Target

90%

Latest Performance: RAG vs Target

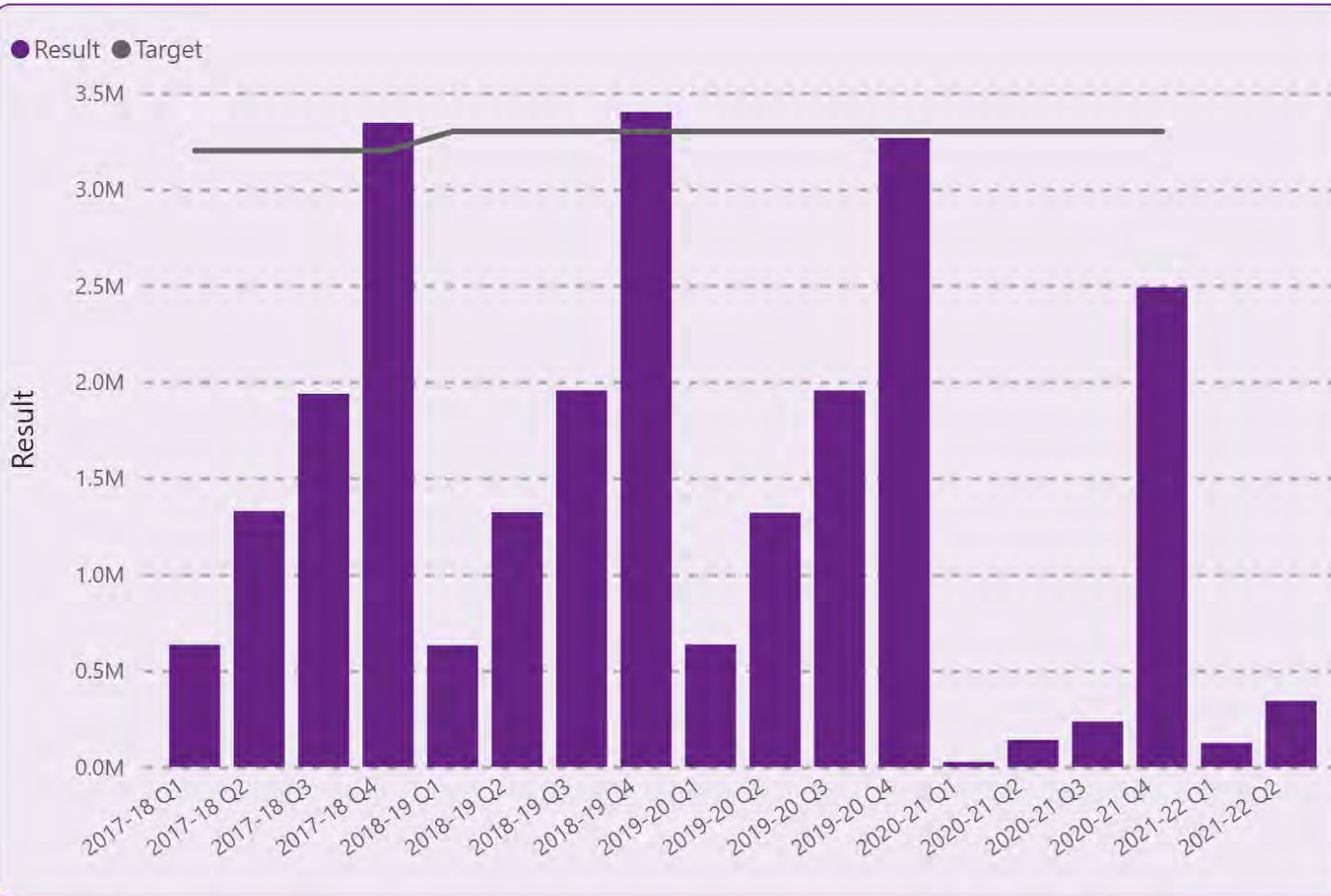


Year End Result

Result Target



The number of visitors to libraries and Hubs across the city



Latest Result

343.0K

Monitor KPI, no target set

Year End Result



The drop in figures at libraries and hubs is due to closures to the public for large parts of Covid-19 pandemic. Quarter 4 figure includes virtual footfall figures for the whole of 2020/21 as well as physical footfall figures

The number of click and collect requests for library books



Latest Result

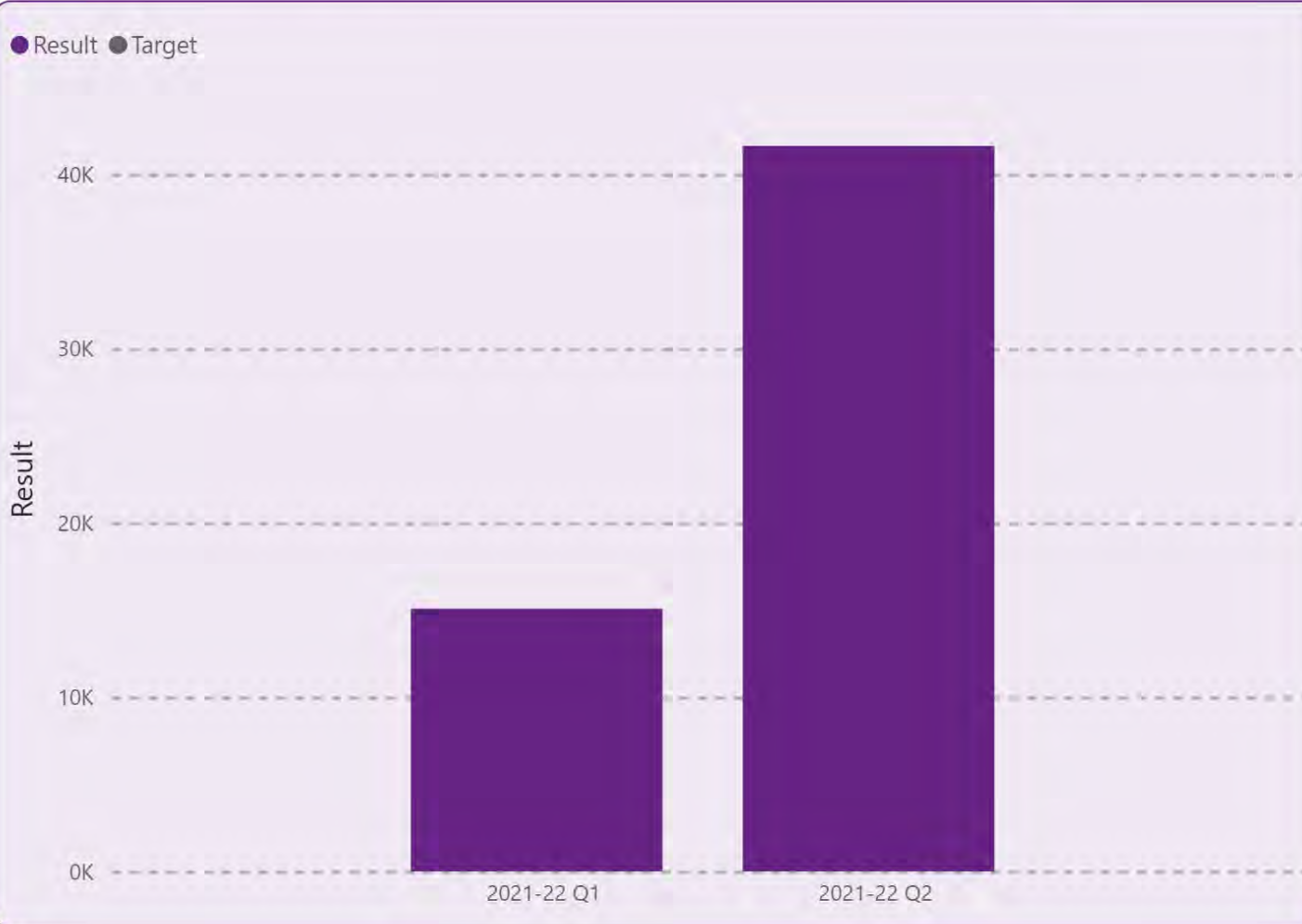
12K

Monitor KPI, no target set

Year End Result

New KPI Introduced 2021-22 reported.
There will be no Year End Result data until
Q4 results in 2021-22

The number of page views on the Hubs website



Latest Result

42K

Monitor KPI, no target set

Year End Result

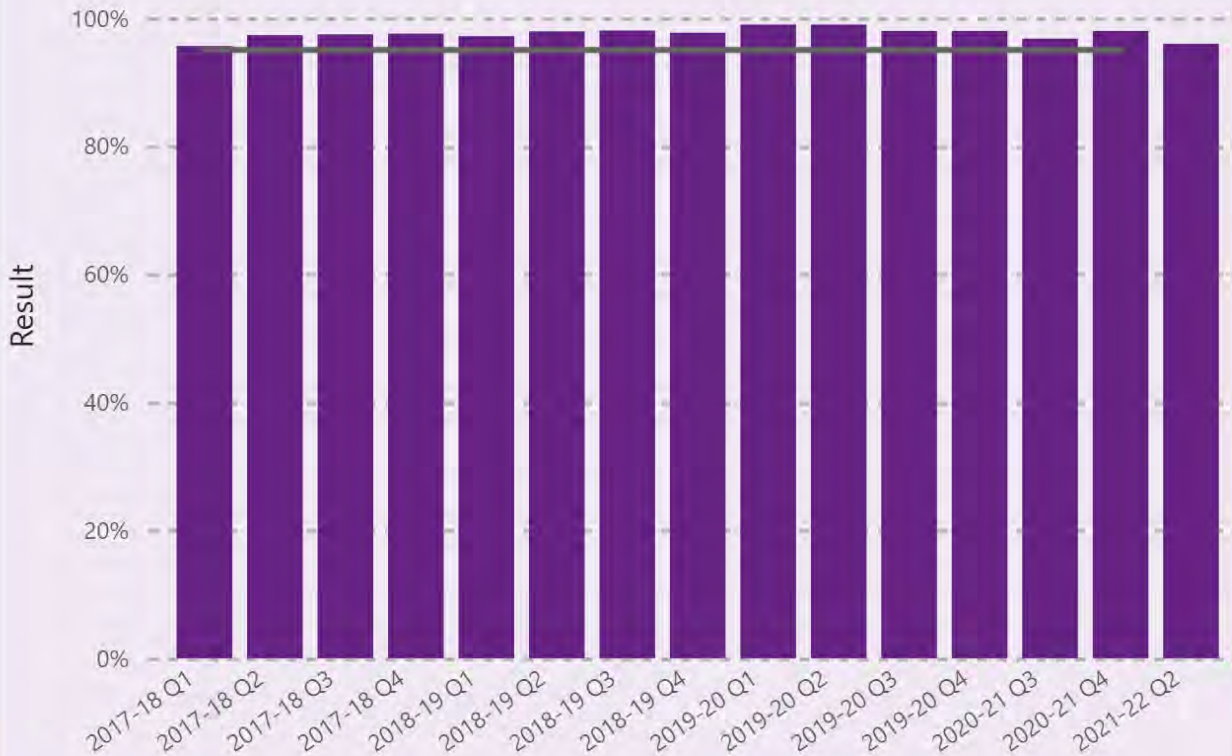
New KPI Introduced 2021-22 reported.
There will be no Year End Result data until
Q4 results in 2021-22

Safe, confident and empowered communities

The percentage of customers who agreed with the statement 'Overall the Hub met my requirements/ I got what I needed'

Performance by Quarter

● Result ● Target



Latest Result

96.0%

Current Year Target

95.0%

Latest Performance: RAG vs Target

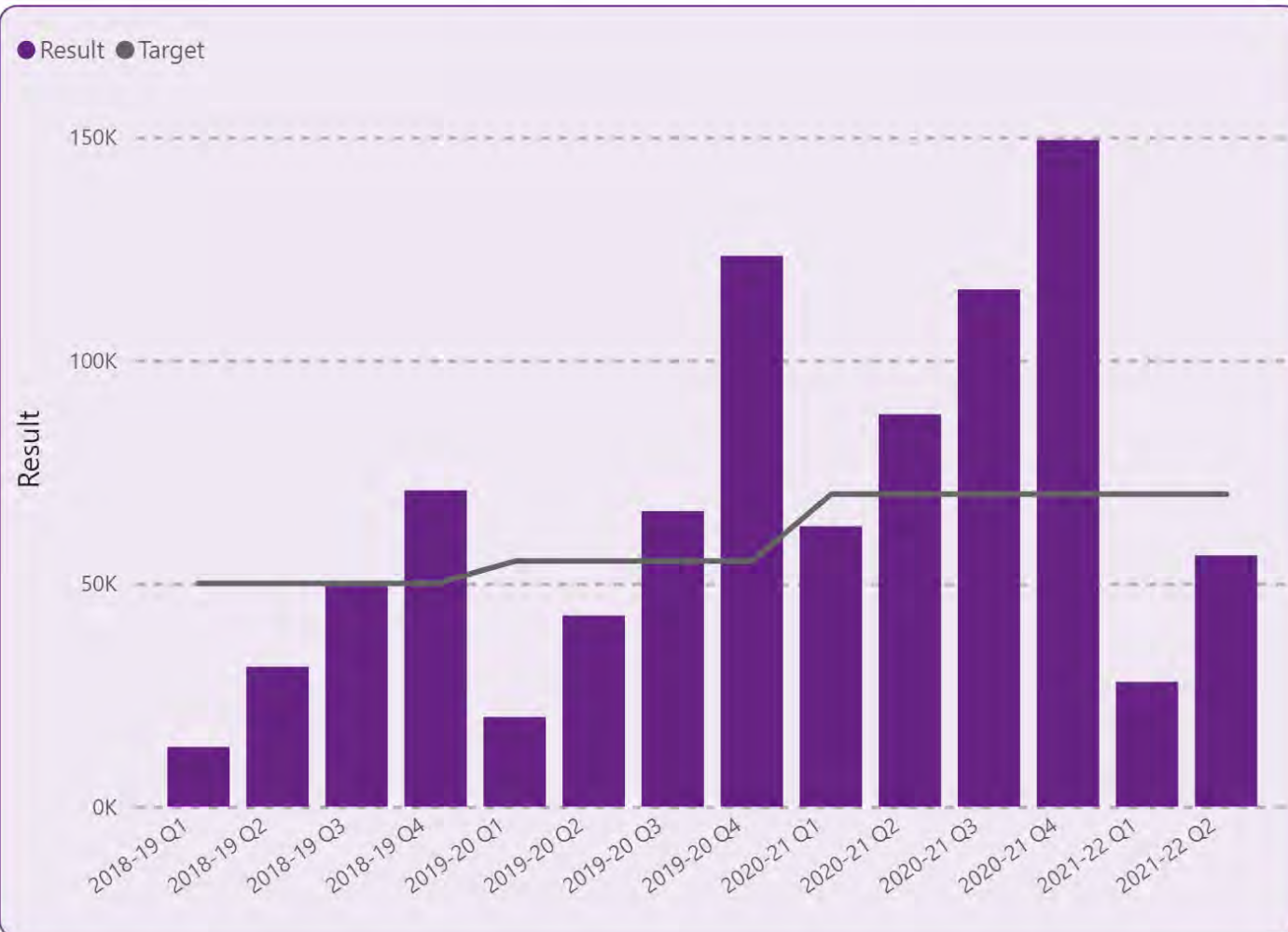


Year End Result

● Result ● Target



The number of visits (page views) to the volunteer portal



Latest Result

56.3K

Current Year Target

70.0K

Latest Performance: RAG vs Target



Year End Result

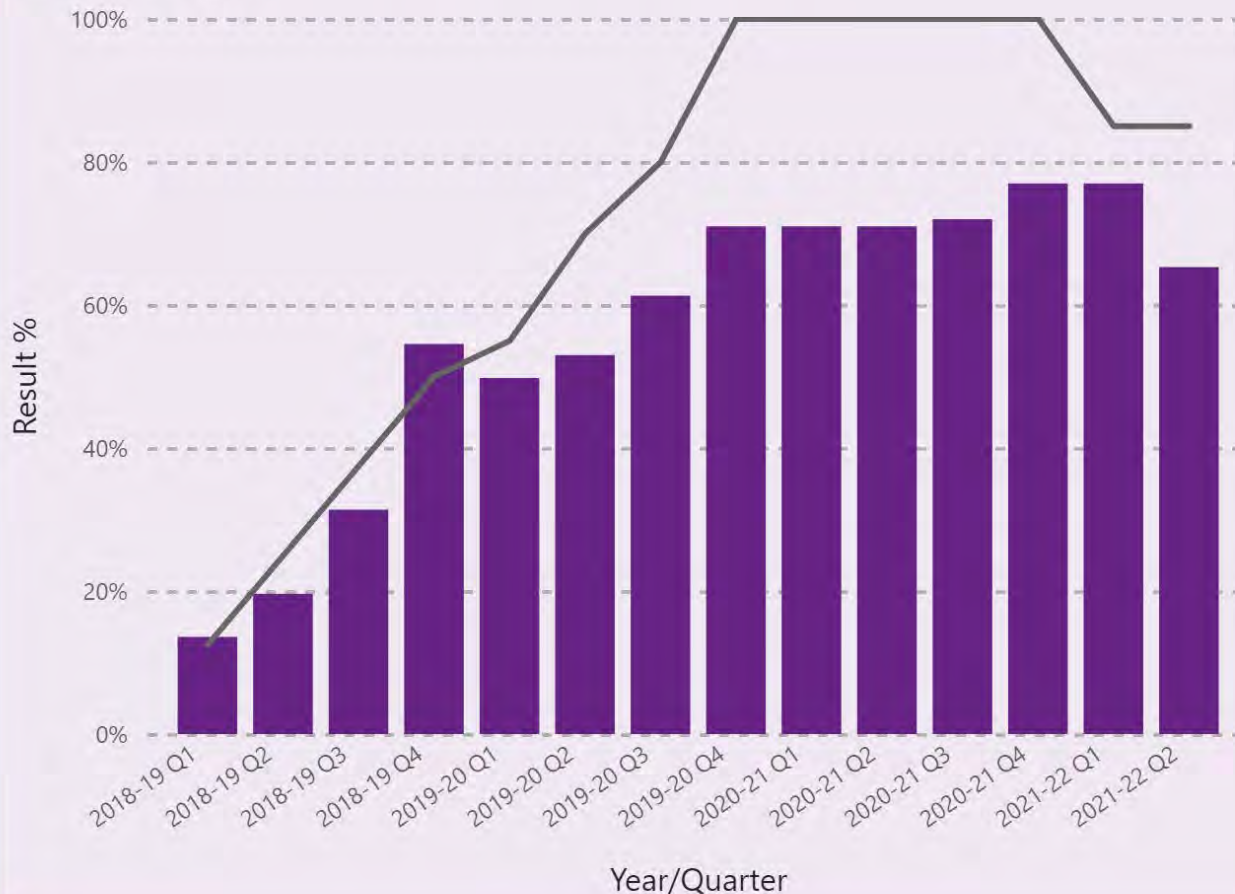
● Result ● Target



The percentage of Council staff completing Safeguarding Awareness Training

Performance by Quarter

● Result % ● Target %



Latest Result

65.3%

Current Year Target

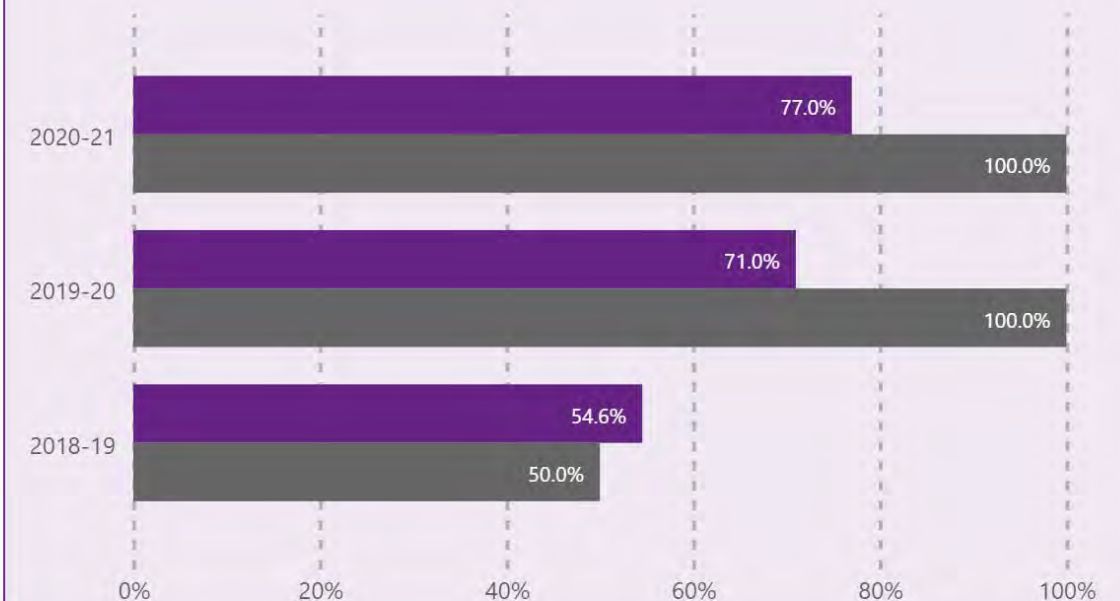
85%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target

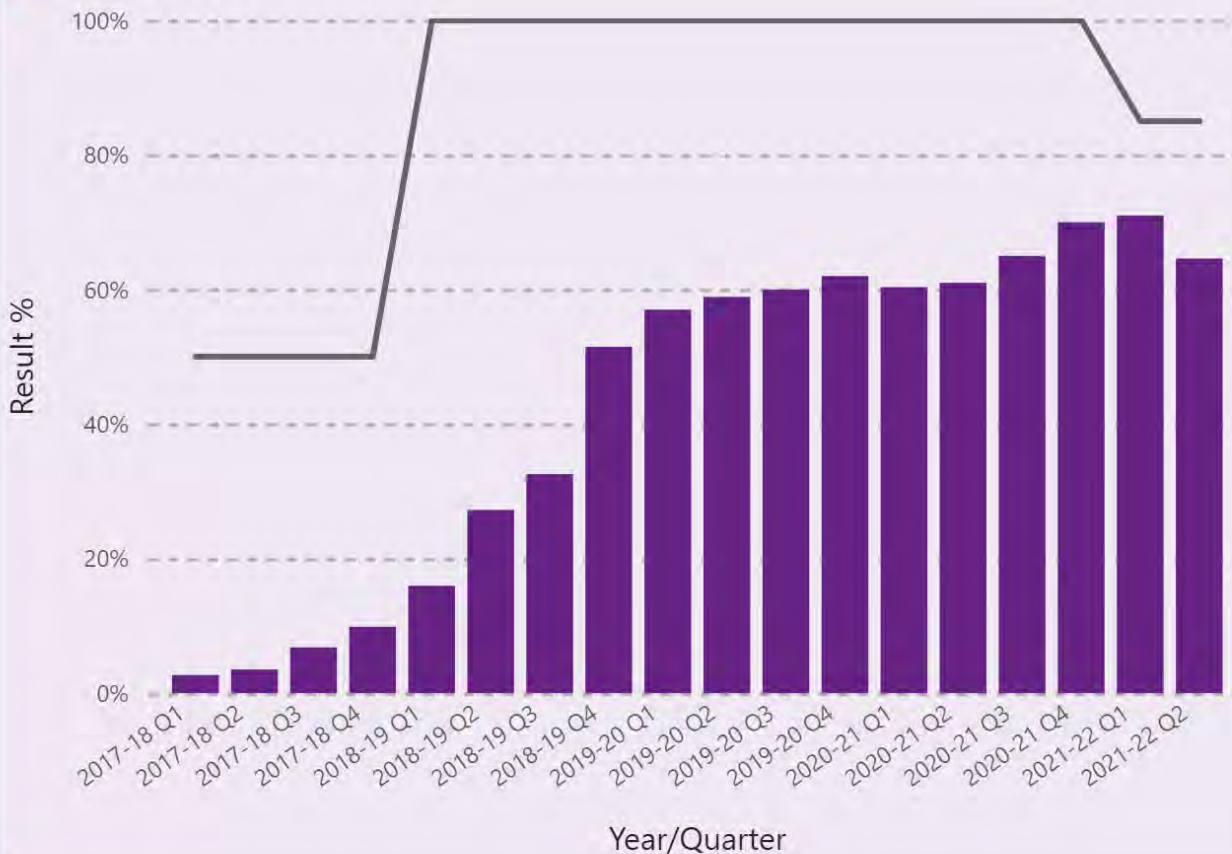


Safe, confident and empowered communities

The percentage of Council staff completing the Level 1 online module of the National Training Framework on violence against women, domestic abuse and sexual violence.

Performance by Quarter

● Result % ● Target %



Latest Result

64.6%

Current Year Target

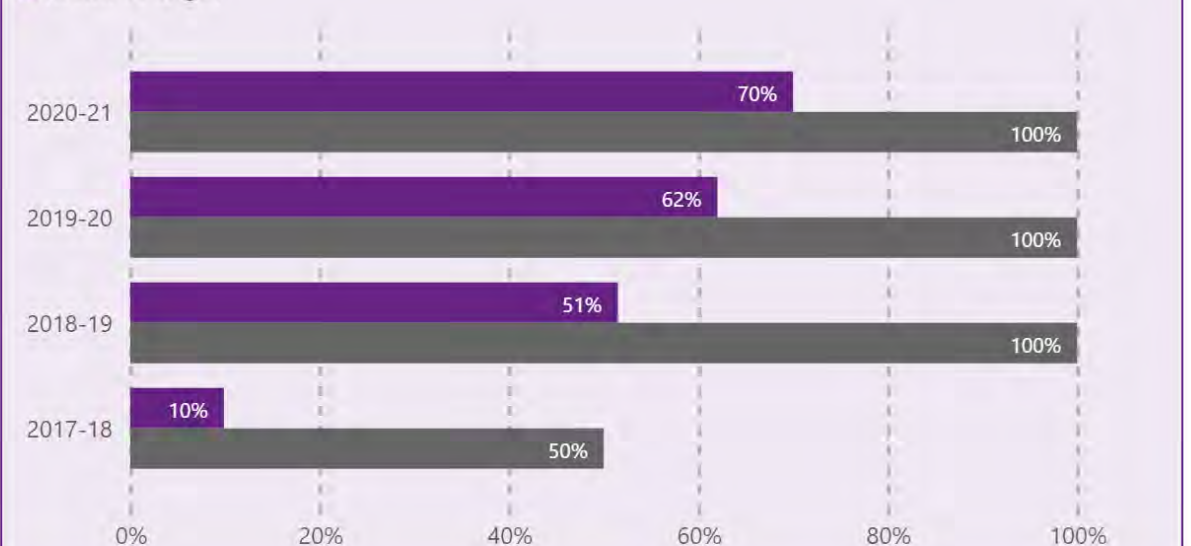
85%

Latest Performance: RAG vs Targ...



Year End Result

● Result ● Target



Safe, confident and empowered communities

The percentage of referrals for South Wales Police regarding high-risk domestic abuse victims, where contact has been attempted by the specialist service within one calendar day of receiving the referral

Performance by Quarter

● Result % ● Target %



Latest Result

85.0%

Current Year Target

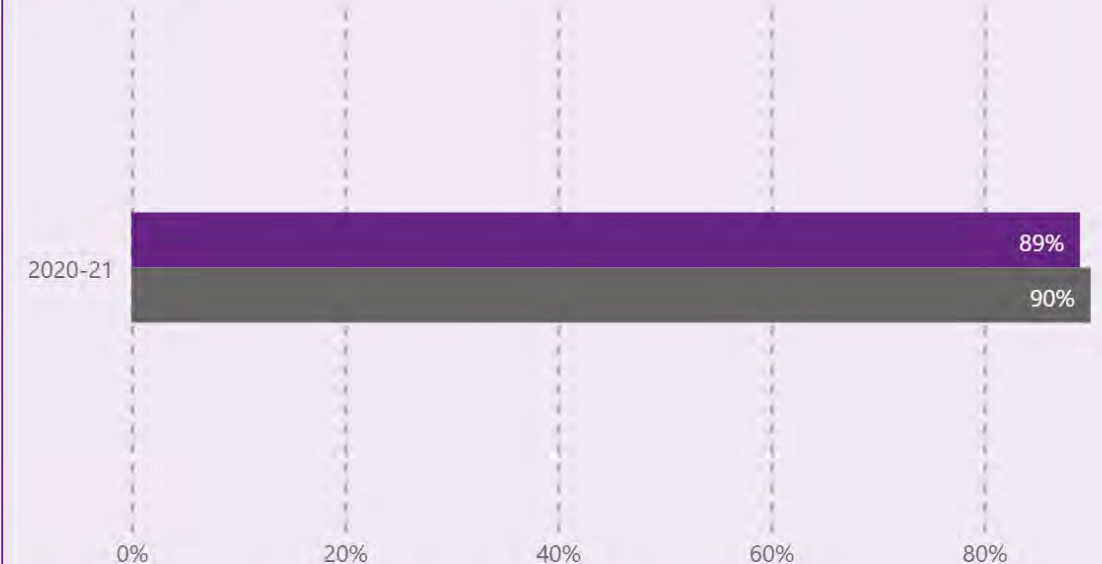
90.0%

Latest Performance: RAG vs Target

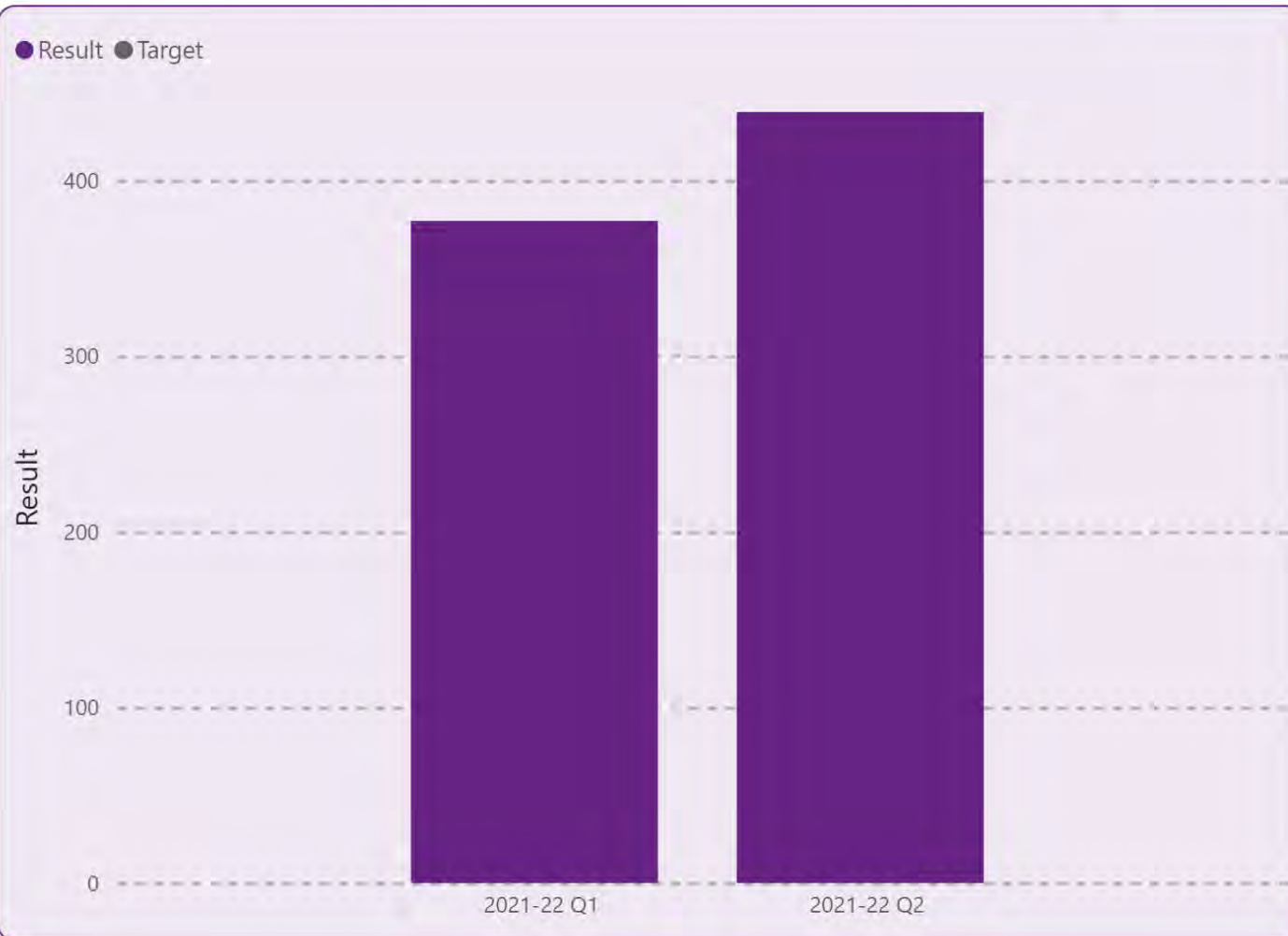


Year End Result

● Result ● Target



The number of adult protection enquiries received



Latest Result

439

Monitor KPI, no target set

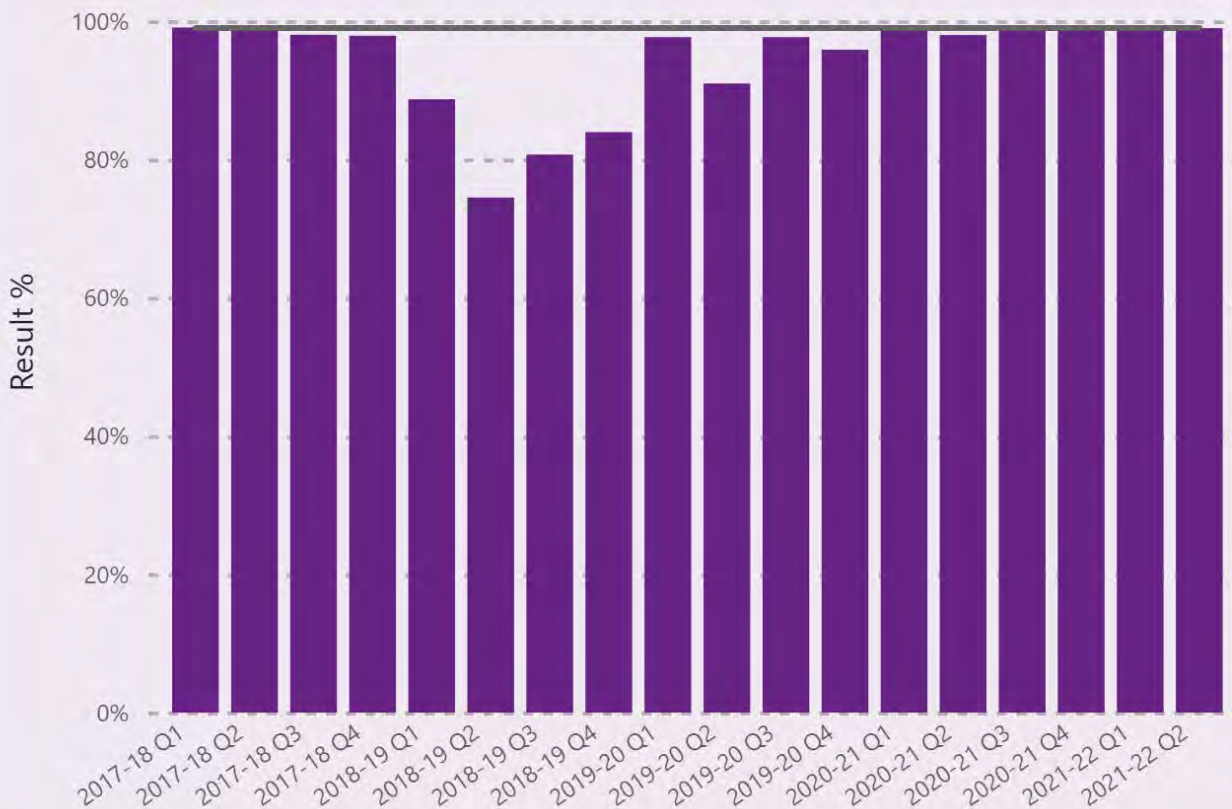
Year End Result

New KPI Introduced 2021-22 reported.
There will be no Year End Result data until
Q4 results in 2021-22

The percentage of adult protection enquiries completed within seven days

Performance by Quarter

Result % Target %



Latest Result

99.0%

Current Year Target

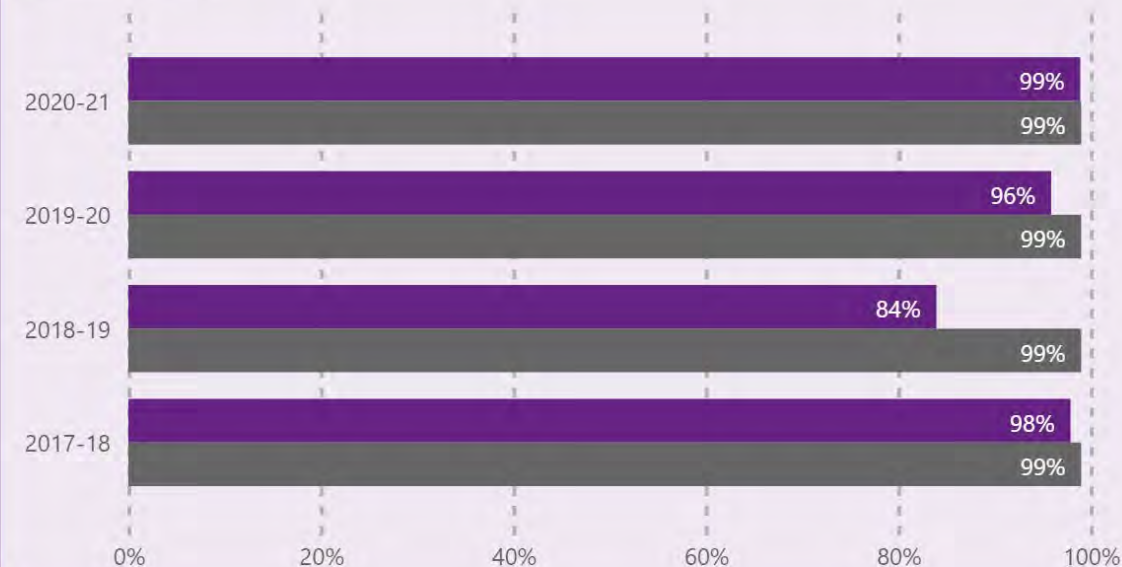
99.0%

Latest Performance: RAG vs Target



Year End Result

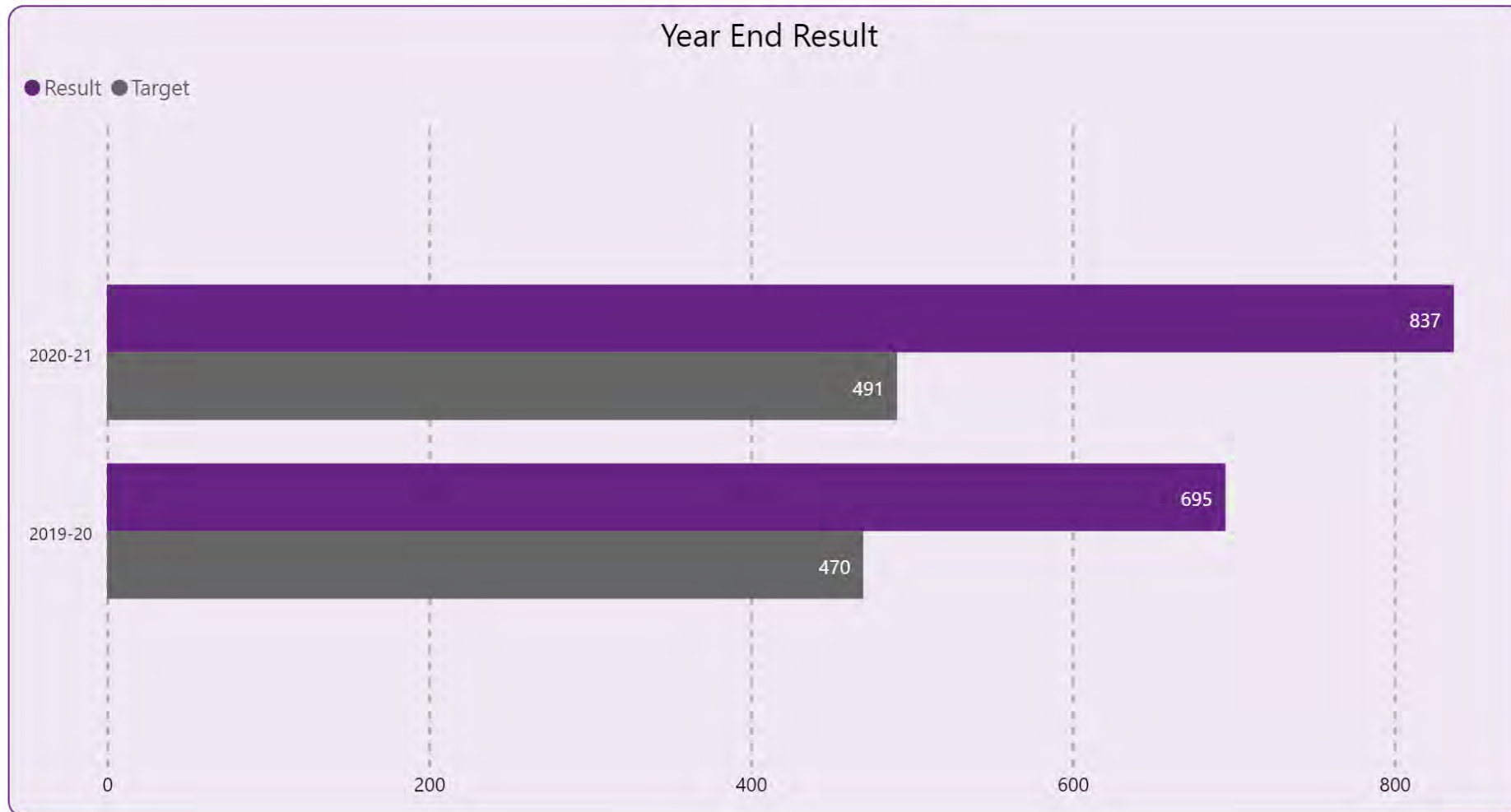
Result Target



The extent to which citizens agree that local public services are successfully dealing with anti-social behaviour and crime in their local area

New KPI Introduced 2021-22 reported on annually.
There will be no data until Q4 results in 2021-22

The number of staff with Welsh language skills



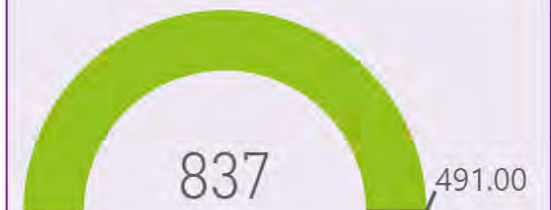
Latest Result

837

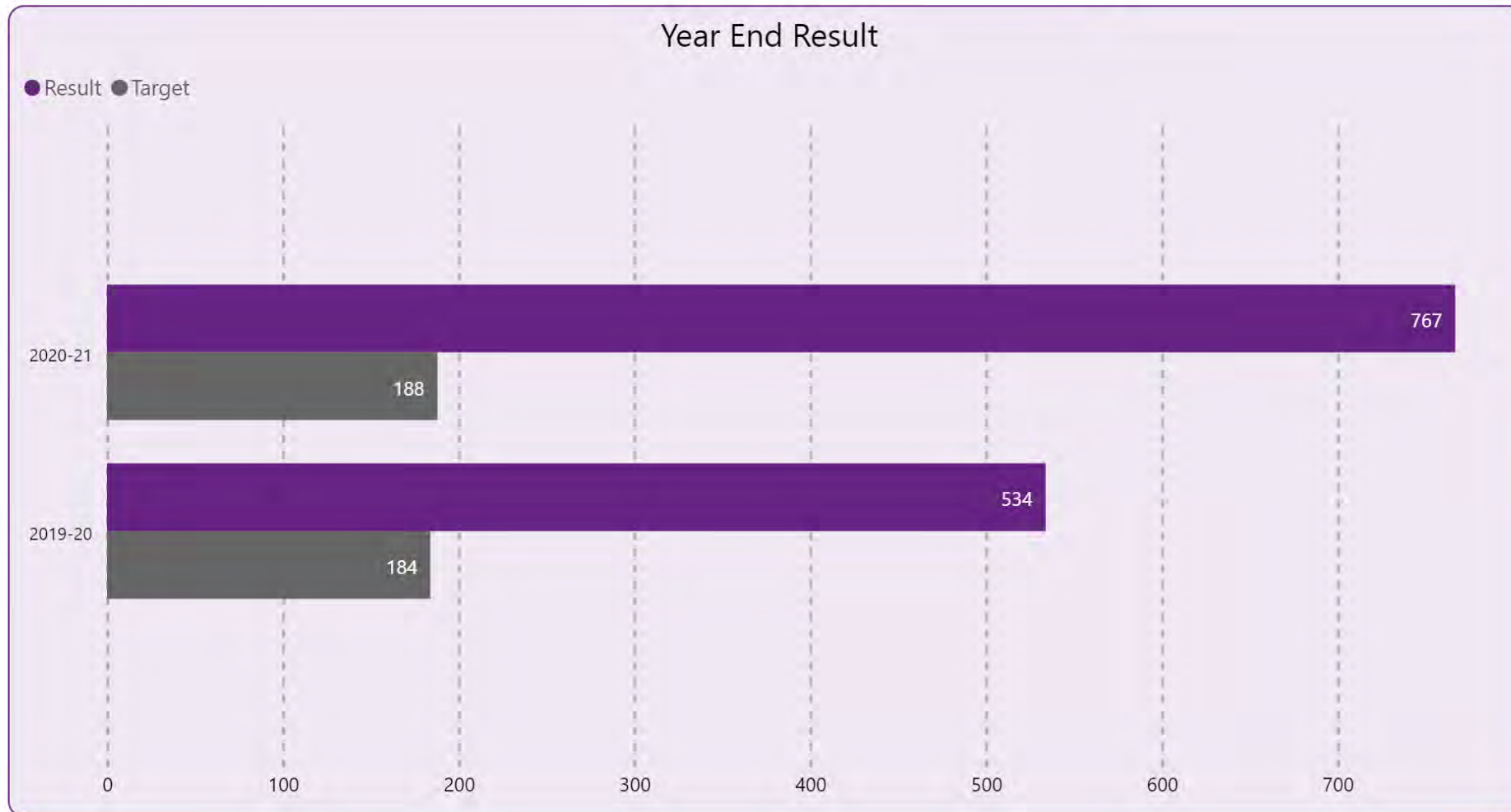
Current Year Target

491

Latest Performance: RAG vs Target



The number of staff attending Welsh language courses



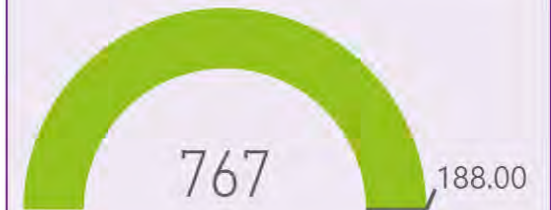
Latest Result

767

Current Year Target

188

Latest Performance: RAG vs Target



The number of visits to Local Authority sport and leisure centres during the year per 1,000 population where the visitor will be participating in physical activity



Latest Result

814

Current Year Target

7,692

Latest Performance: RAG vs
Target



814.44

7.69K

Covid-19 has significantly affected KPI due to closure of centres during lockdowns and social distancing measures

The number of Green Flag parks and open spaces



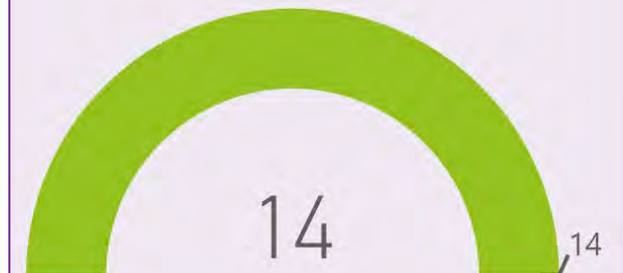
Latest Result

14

Current Year Target

14

Latest Performance: RAG vs Target



The number of volunteer hours committed to parks and green spaces



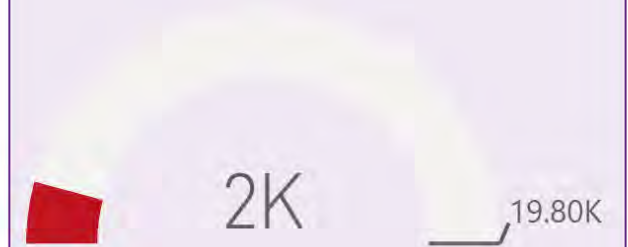
Latest Result

1,665

Current Year Target

19,800

Latest Performance: RAG vs Target



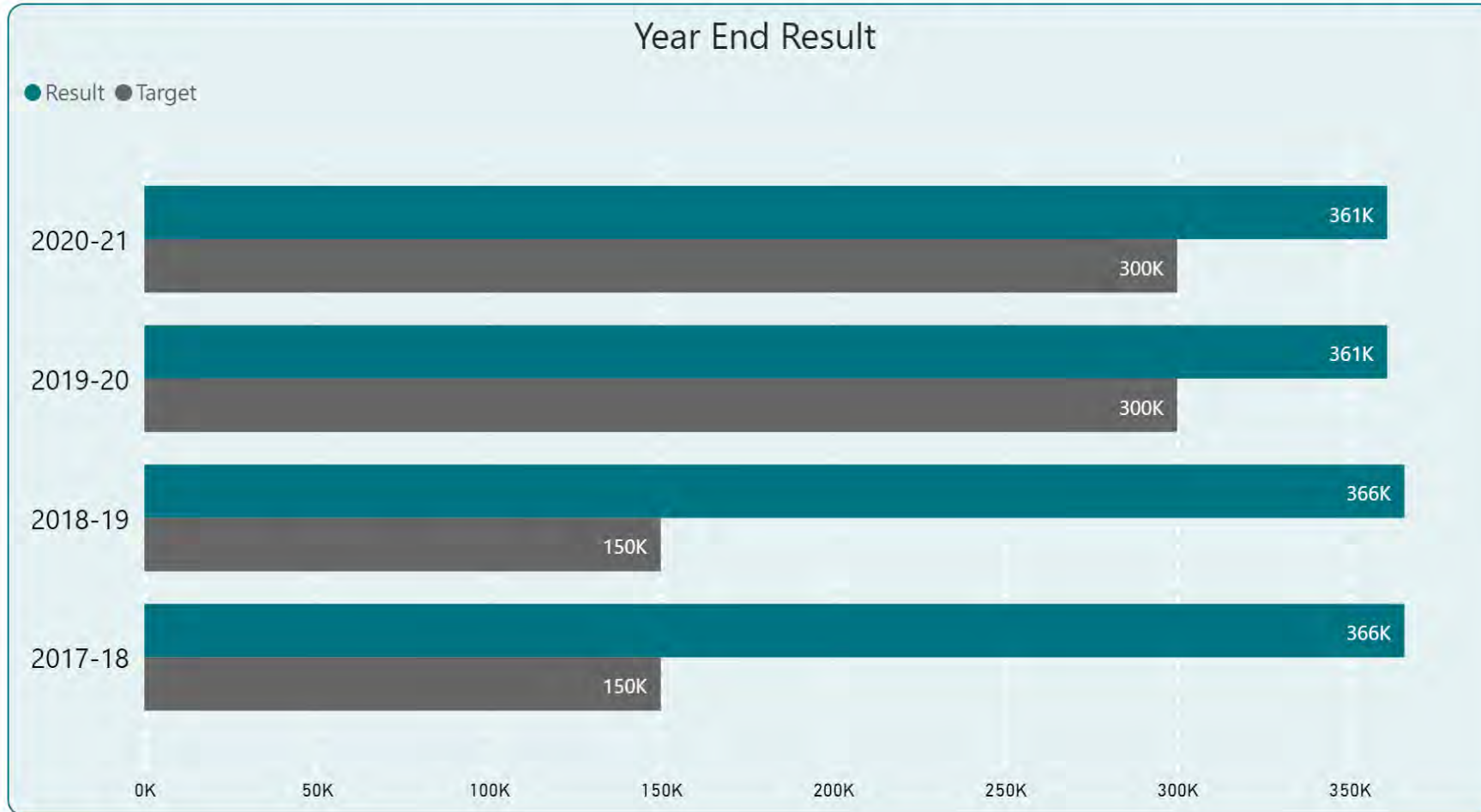
WBO 5 A Capital City That Works for Wales PDF Version

[View in Power BI](#) ↗



A capital city that works for Wales

The amount of 'Grade A' office space committed to in Cardiff (sq. ft.). (This is a rolling two-year target.)



Latest Result

361K

Current Year Target

300K

Latest Performance: RAG vs Target



This is a 2 year rolling target, starting in 2019/20

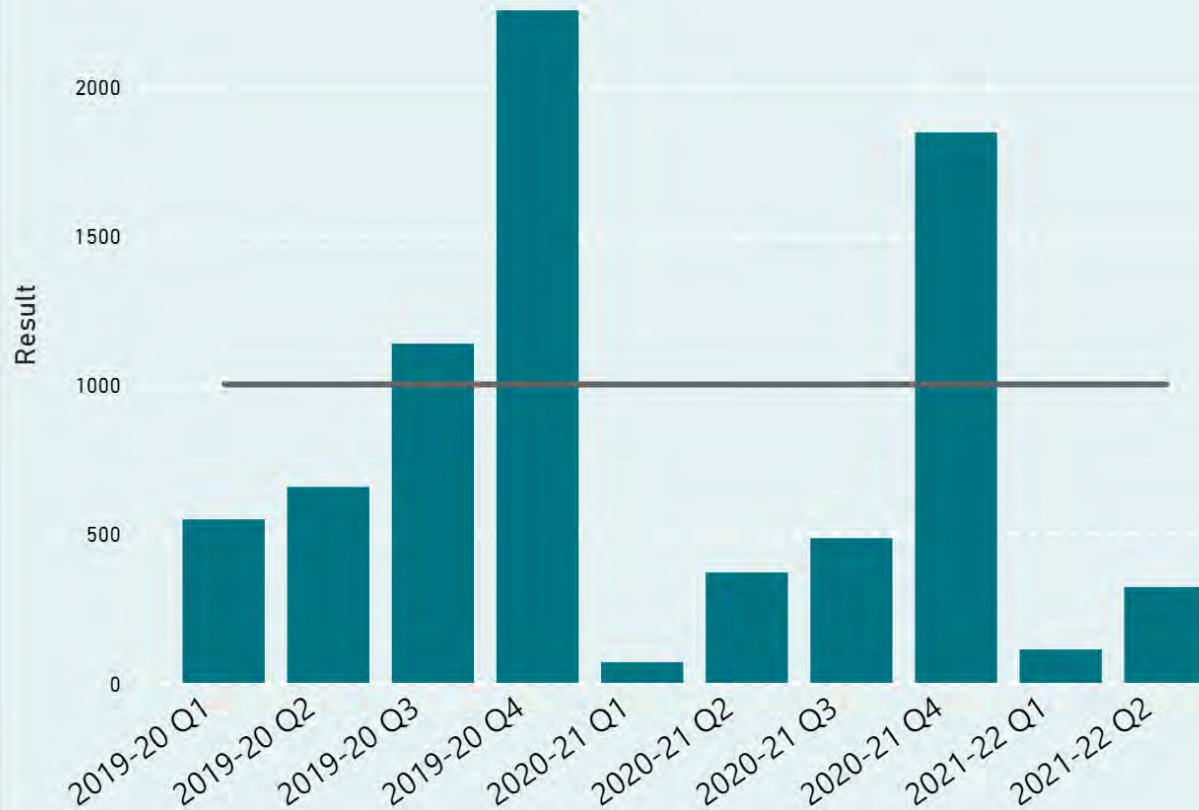
A capital city that works for Wales

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2019-20
Most recent data point result:
2021-22 Q2

Number of new jobs created and safeguarded

Performance by Quarter

● Result ● Target



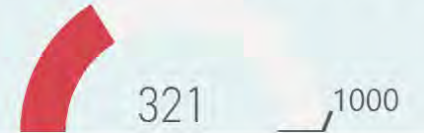
Latest Result

321

Current Year Target

1000

Latest Performance: RAG vs Target



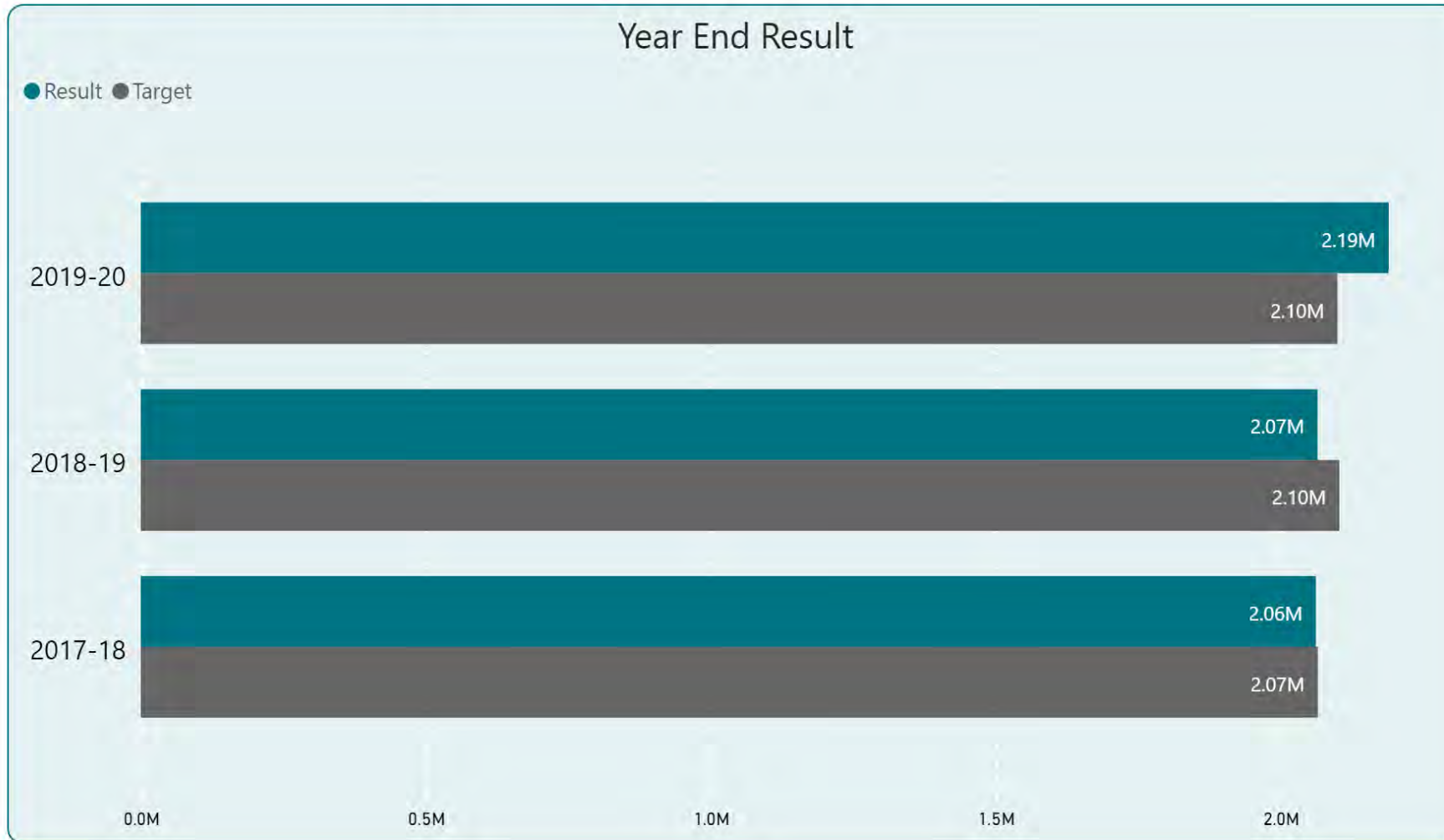
Year End Result

● Result ● Target



A capital city that works for Wales

The number of staying visitors

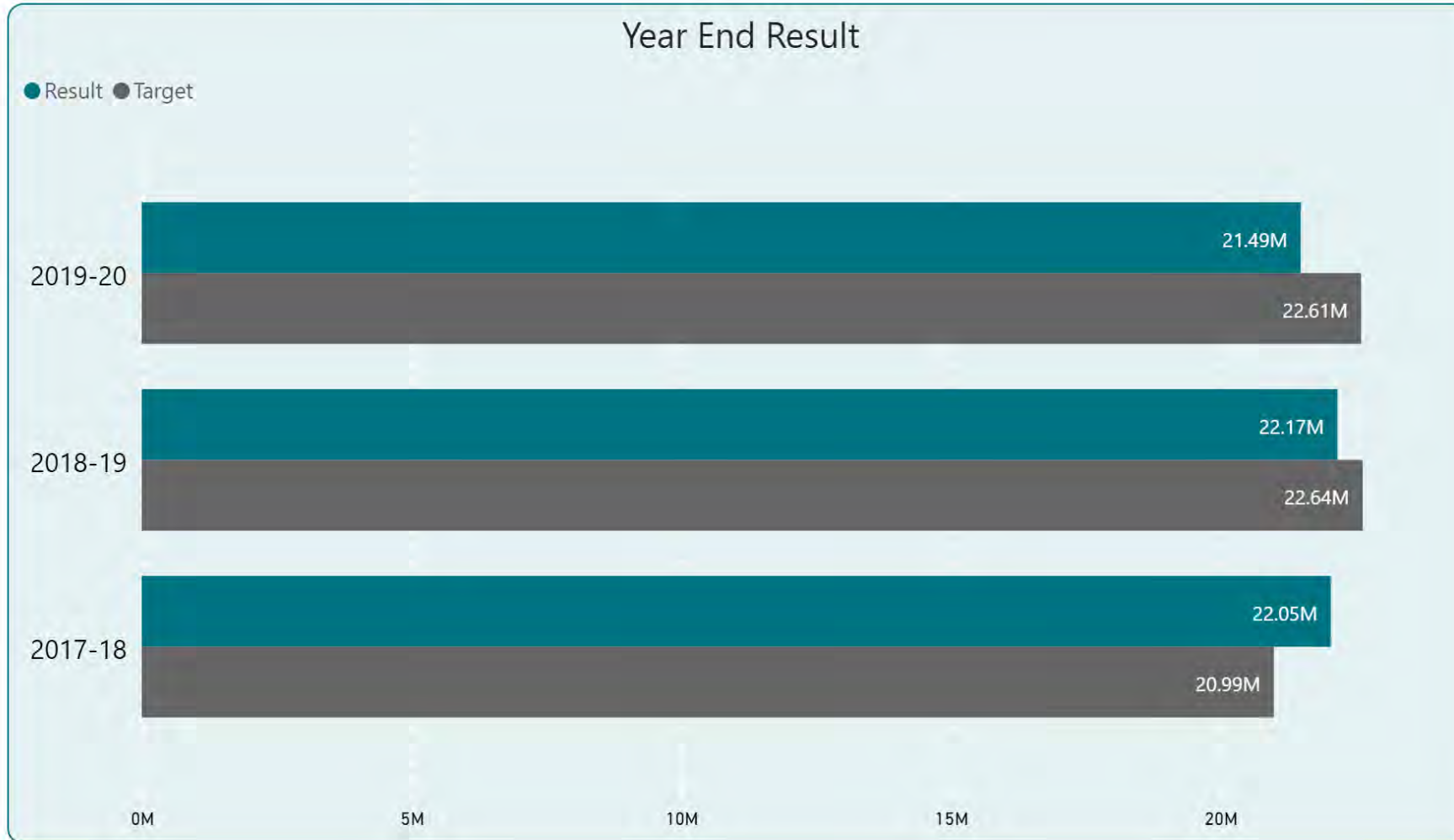


Latest Result

2.19M

Monitor KPI, no
target set

Total visitor numbers

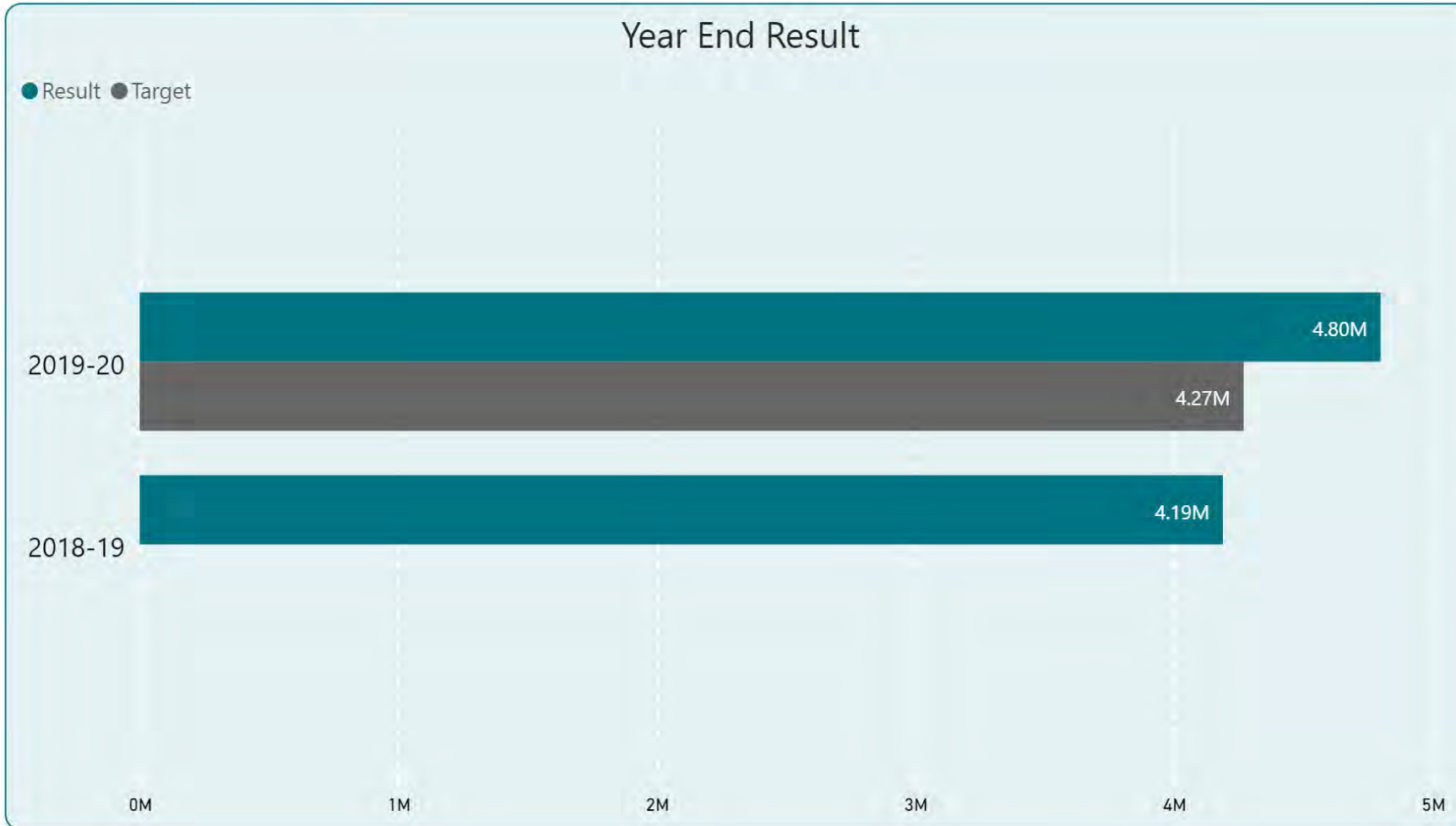


Latest Result

21.49M

Monitor KPI, no
target set

Total Visitor Days



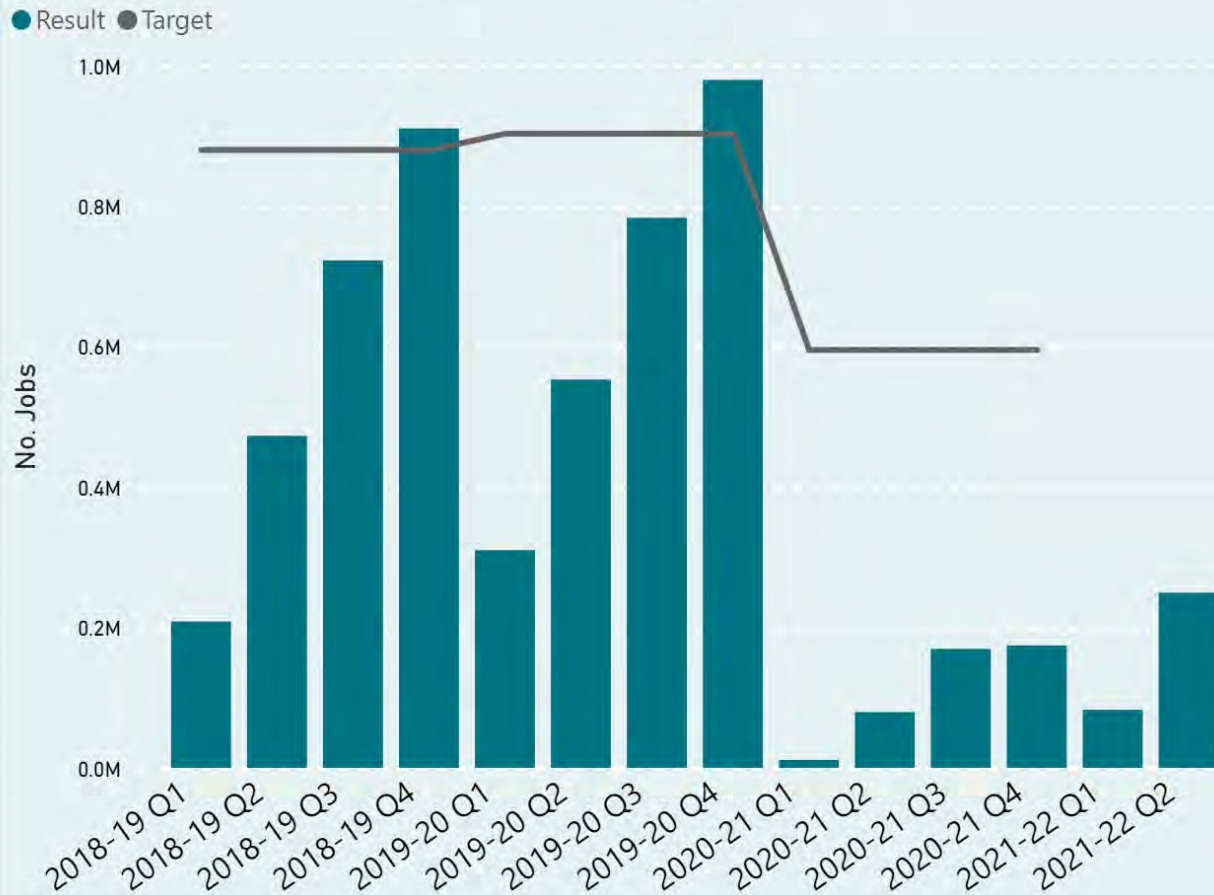
Latest Result

4.80M

Monitor KPI, no
target set

Attendance at Council Venues

Performance by Quarter



Latest Result

249.5K

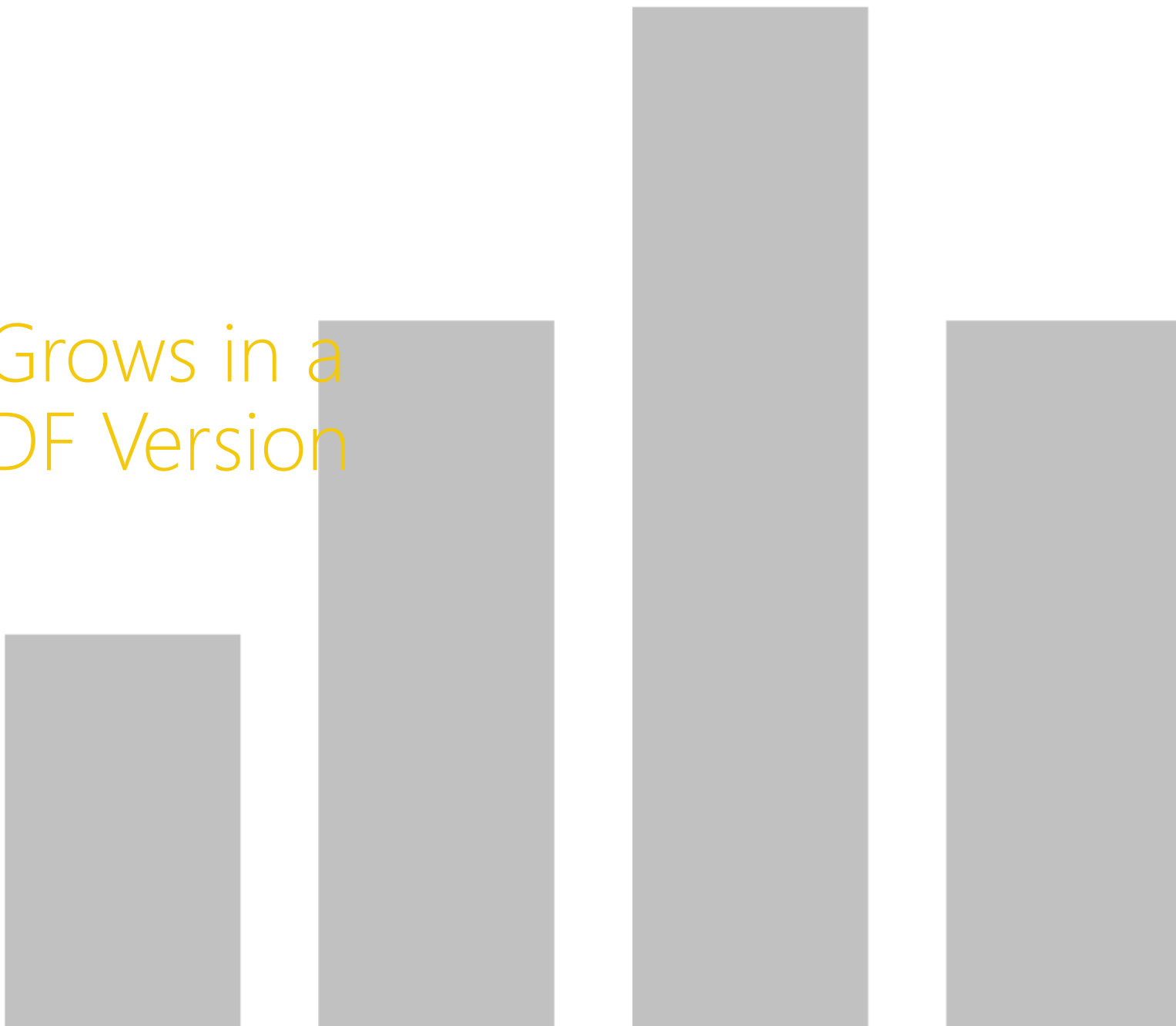
Monitor KPI, no target set

Year End Result



WBO 6 Cardiff Grows in a Resilient Way PDF Version

[View in Power BI](#) ↗



Cardiff grows in a resilient way

The city wide annual average Nitrogen Dioxide (N02) concentrations at roadside locations



Latest Result

22 µg/m3

Current year target

30 µg/m3

Performance: RAG vs Target



The Nitrogen Dioxide (N02) concentrations within Air Quality Management Areas (AQMA)

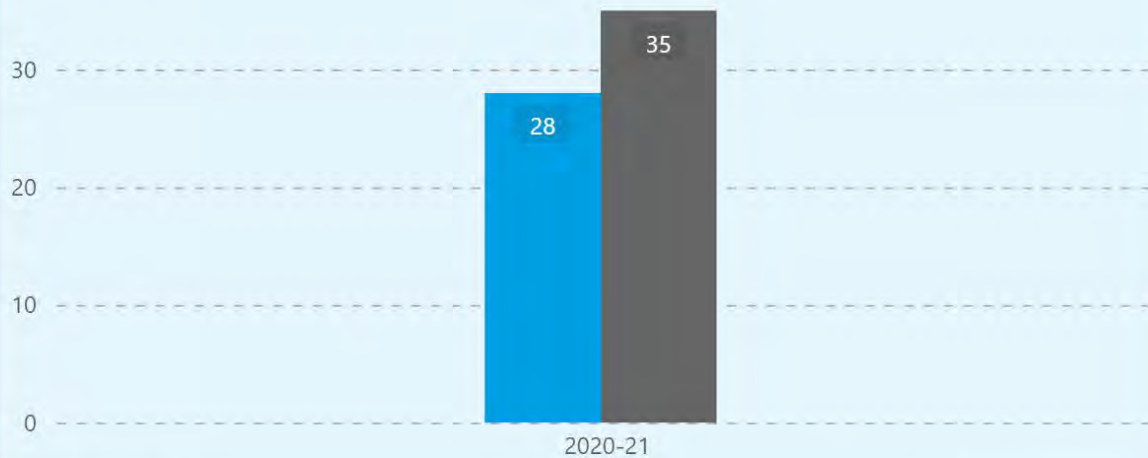
Latest Result

28 $\mu\text{g}/\text{m}^3$

Current year target

35 $\mu\text{g}/\text{m}^3$

● Result ● Target



There are four Air Quality Management Areas which are located in the City Centre, Llandaff, Ely Bridge and Stephenson Court

Legal compliance with EU Limit Value for Nitrogen Dioxide (N02) in Castle Street (target for December 2021)

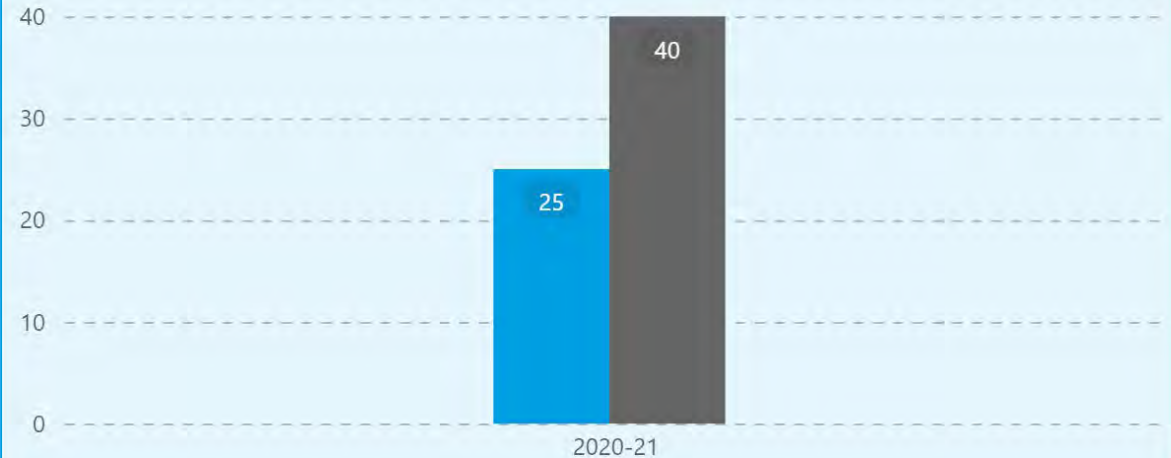
Latest Result

25 $\mu\text{g}/\text{m}^3$

Current year target

40 $\mu\text{g}/\text{m}^3$

● Result ● Target

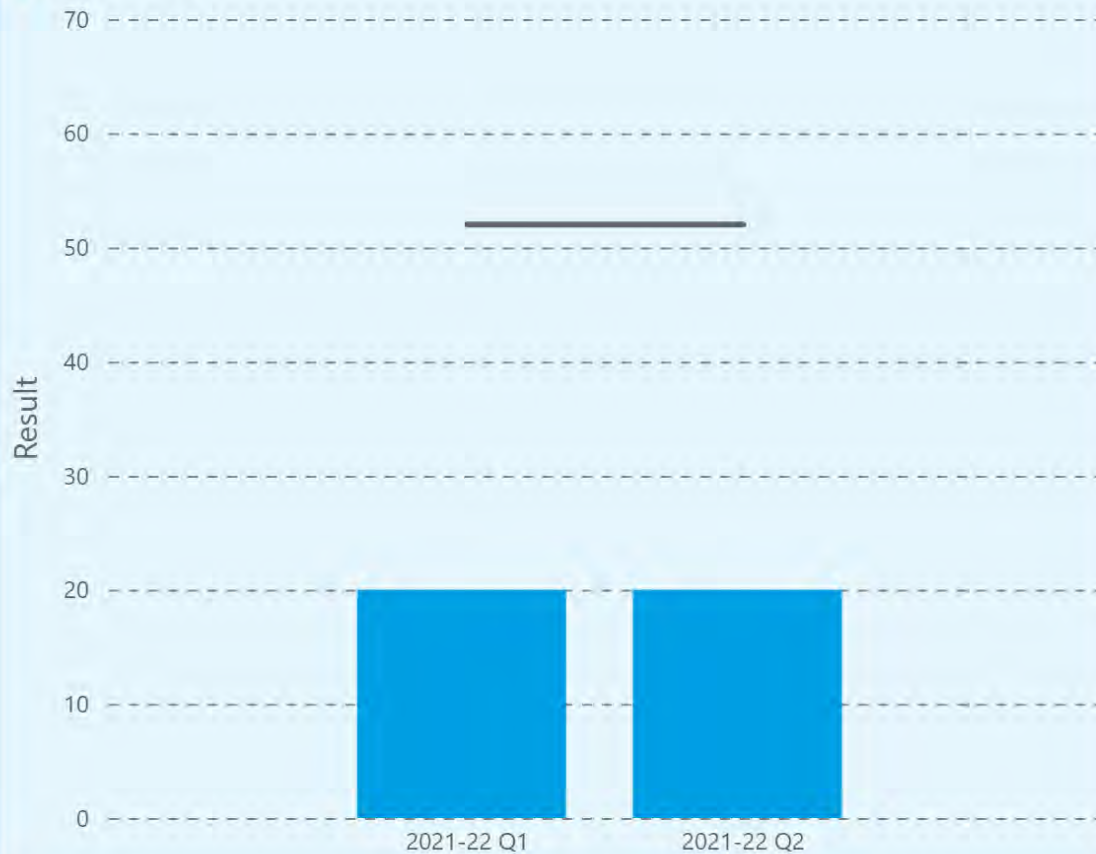


Cardiff grows in a resilient way

The number of Council Vehicles which are electric

Performance by Quarter

● Result ● Target



Latest Result

20

Current year target

52

Performance: RAG vs Target



Year End Result

New KPI Introduced 2021-22.
There will be no Year End Result data
until Q4 results in 2021-22

Cardiff grows in a resilient way

The percentage increase in on-street public electric charging points in the city

Performance by Quarter

● Result % ● Target %



Latest Result

45.5%

Current year target

66.0%

Performance: RAG vs Target

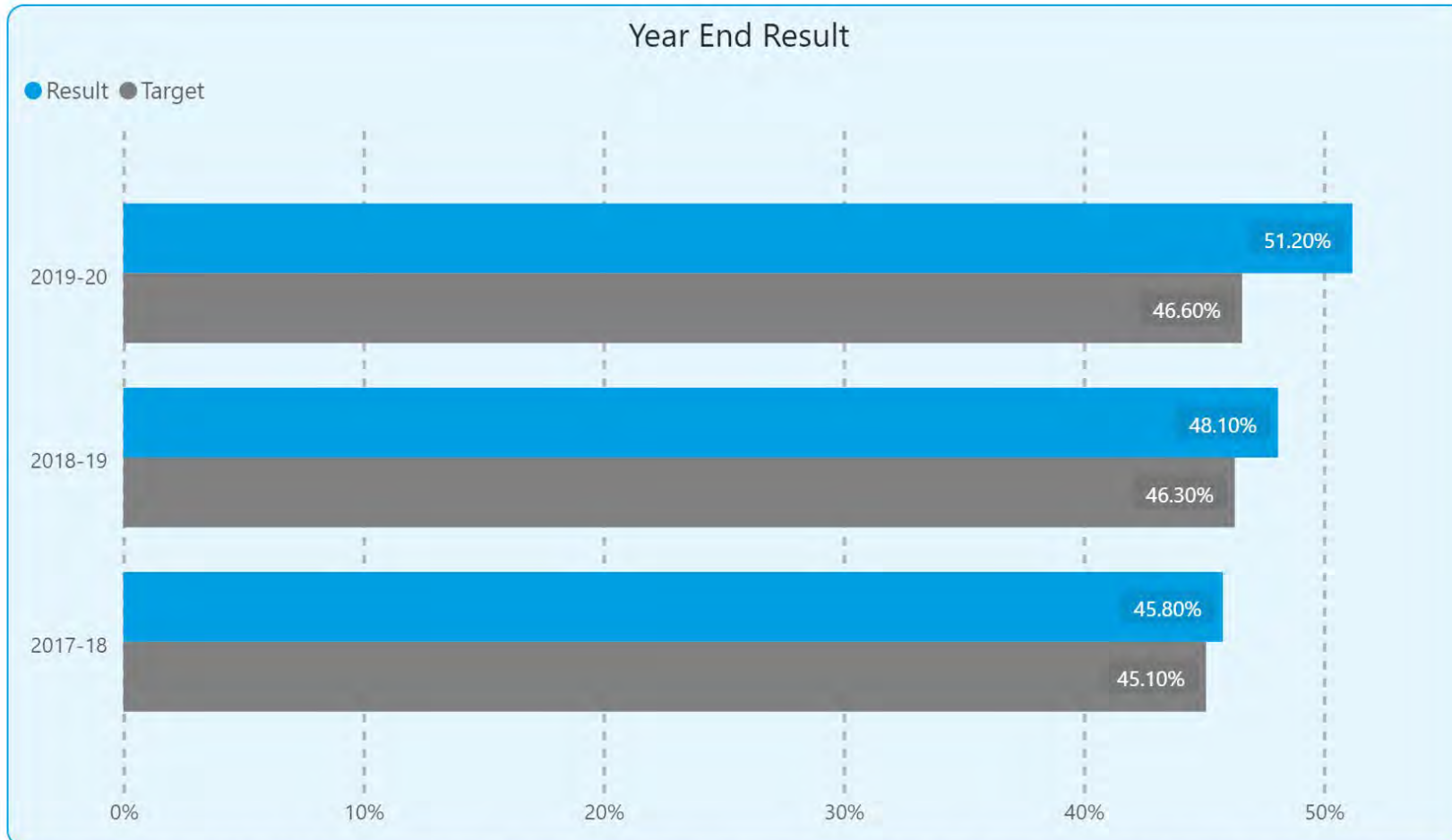


Year End Result

New KPI Introduced 2021-22.
There will be no Year End Result data
until Q4 results in 2021-22

Cardiff grows in a resilient way

Modal Split for All Journeys: Proportion of People Travelling to Work by Sustainable Transport Modes



Latest Result

51.2%

Current year target

46.6%

Performance: RAG vs Target



No result is available for 2020/21 as the Annual Transport Survey was not conducted due to Covid-19. If the survey had taken place, the results would not have been representative given the ever changing situation over the course of the year

The proportion of work journeys made by: Walking

New KPI Introduced 2021-22 reported on annually.
There will be no data until Q4 results in 2021-22

The proportion of work journeys made by: Cycling

New KPI Introduced 2021-22 reported on annually.
There will be no data until Q4 results in 2021-22

Cardiff grows in a resilient way

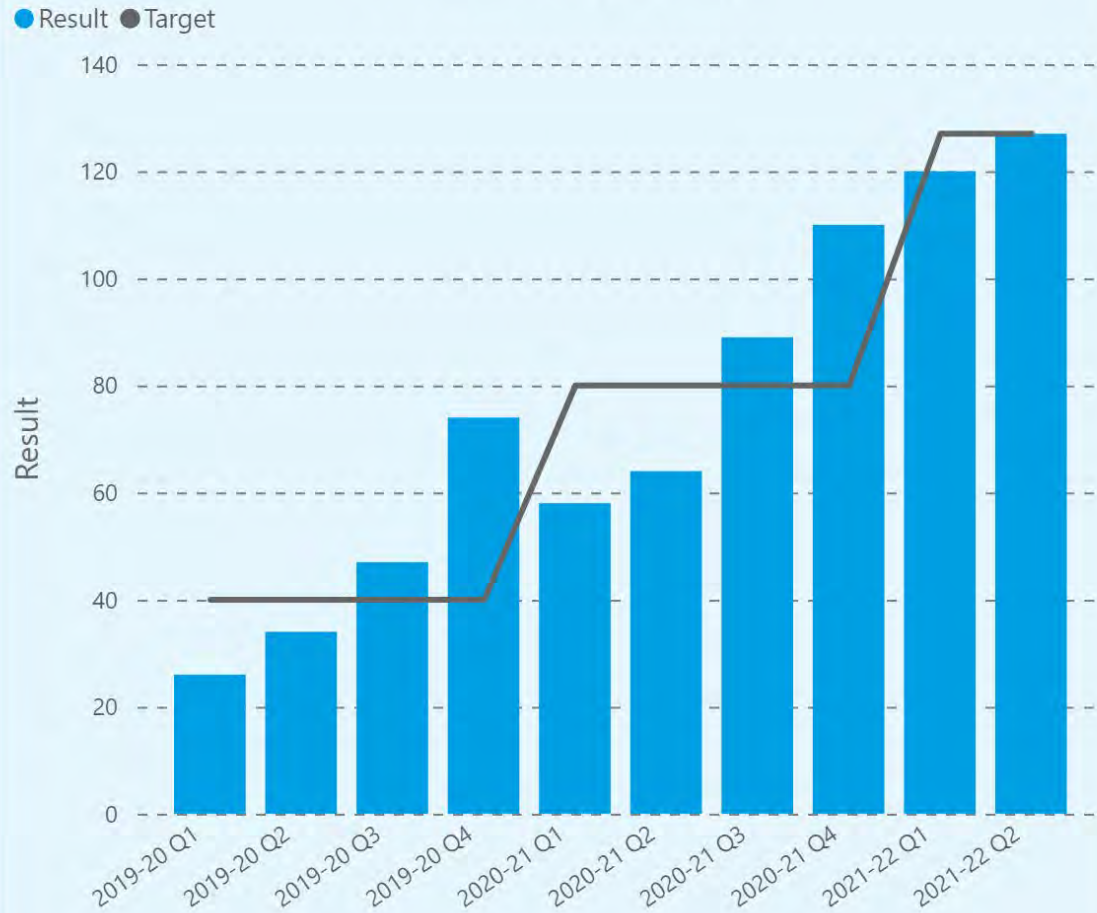
The proportion of work journeys made by: Public Transport

New KPI Introduced 2021-22 reported on annually.
There will be no data until Q4 results in 2021-22

Cardiff grows in a resilient way

The number of schools supported to develop an Active Travel Plan

Performance by Quarter



Latest Result

127

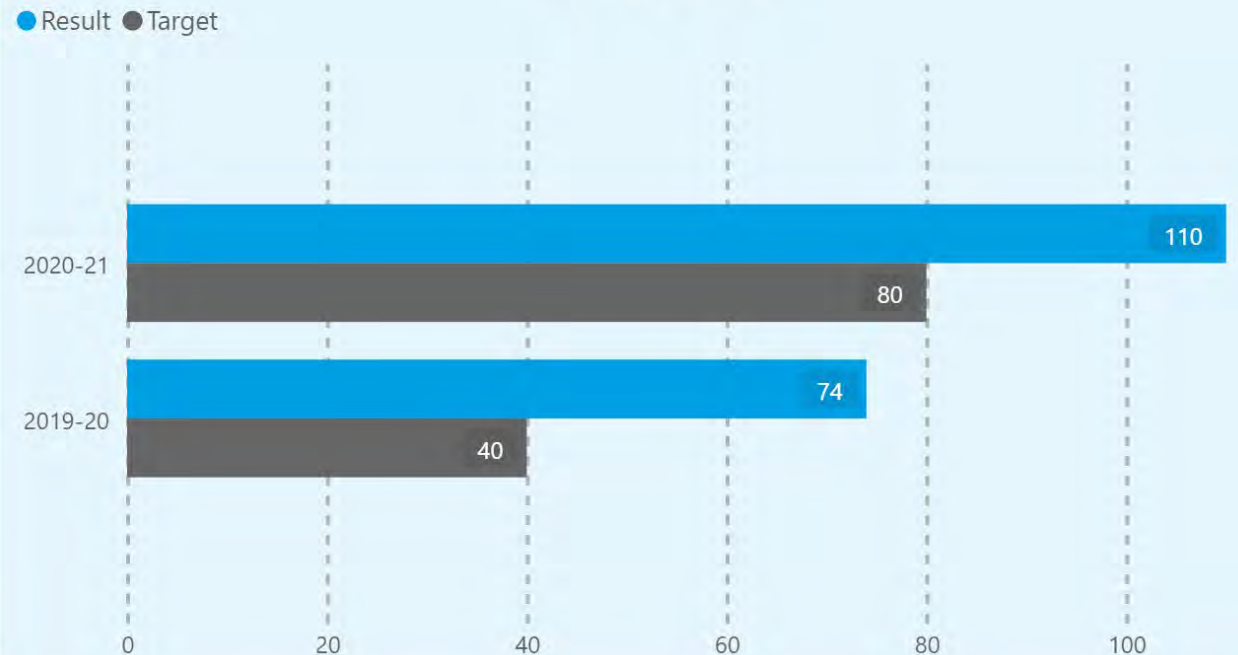
Current year target

127

Performance: RAG vs Target



Year End Result

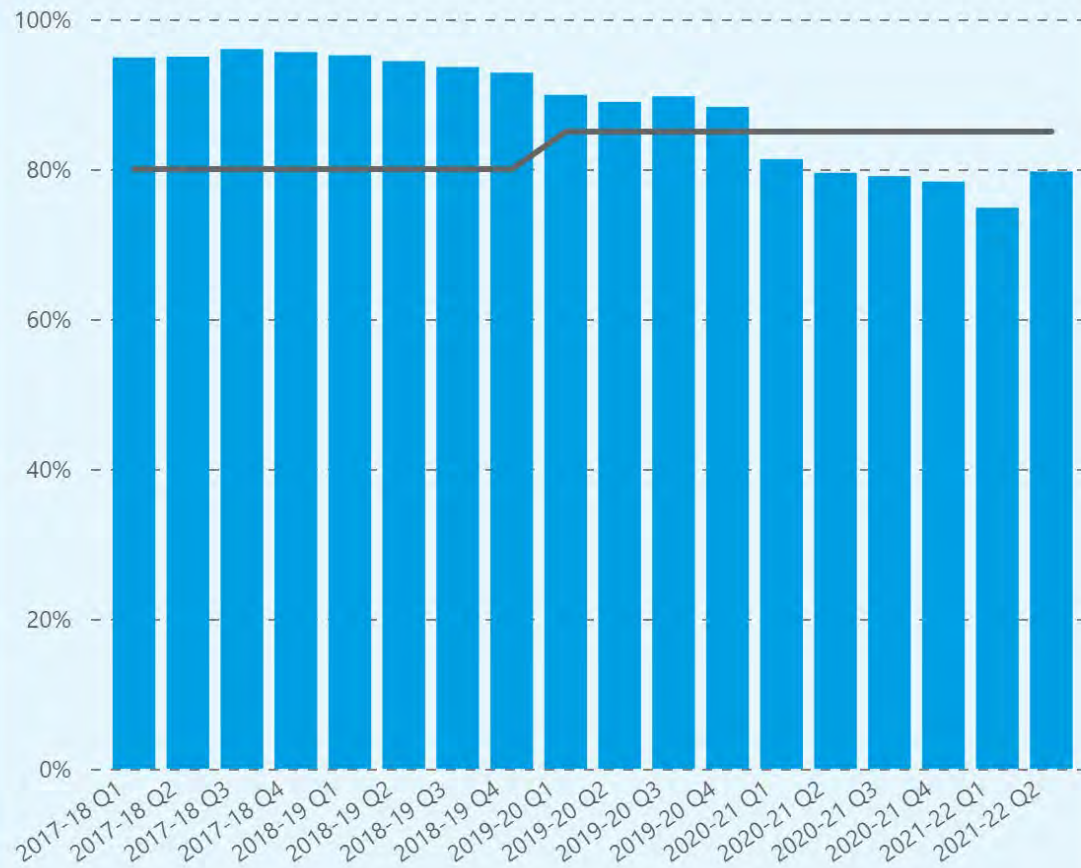


Cardiff grows in a resilient way

Percentage of householder planning applications determined within agreed time periods

Performance by Quarter

● Result % ● Target %



Latest Result

79.7%

Current year target

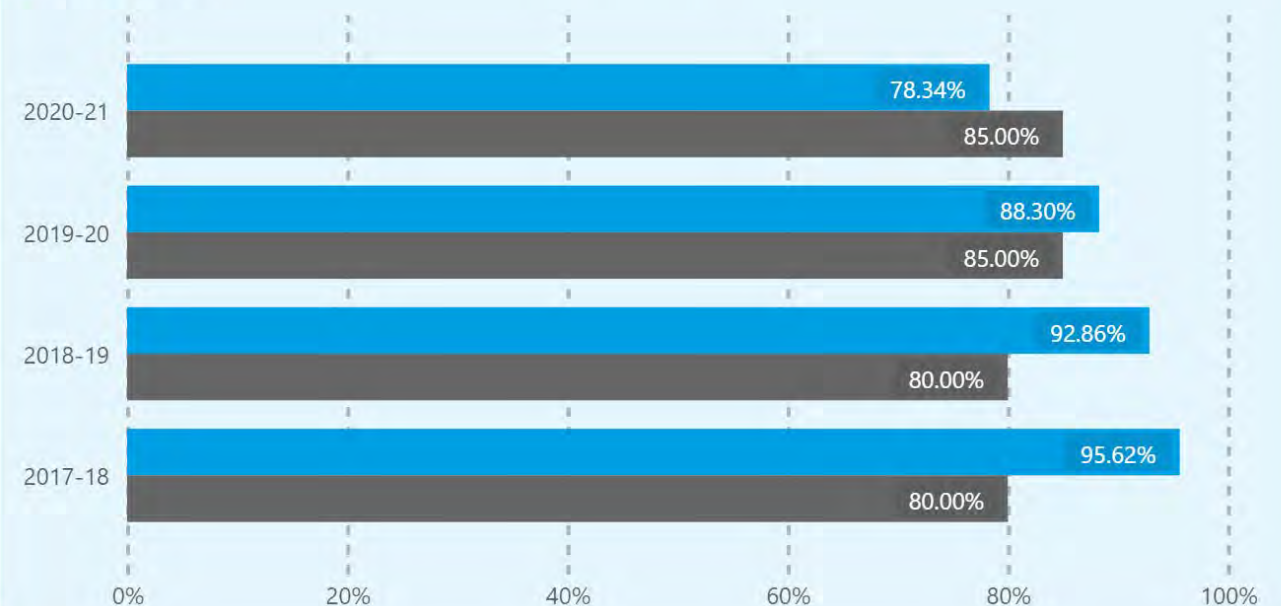
>85.0%

Performance: RAG vs Target



Year End Result

● Result ● Target

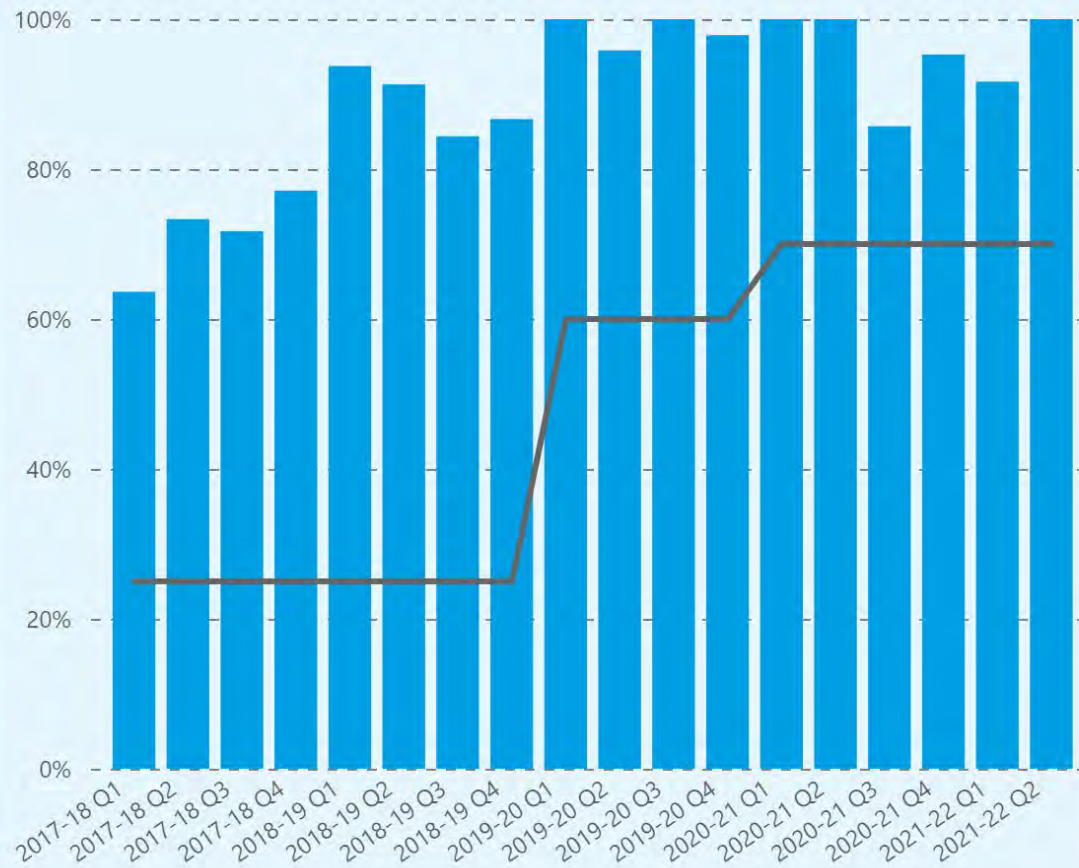


Cardiff grows in a resilient way

The percentage of major planning applications determined within agreed time periods

Performance by Quarter

● Result % ● Target %



Latest Result

100.0%

Current year target

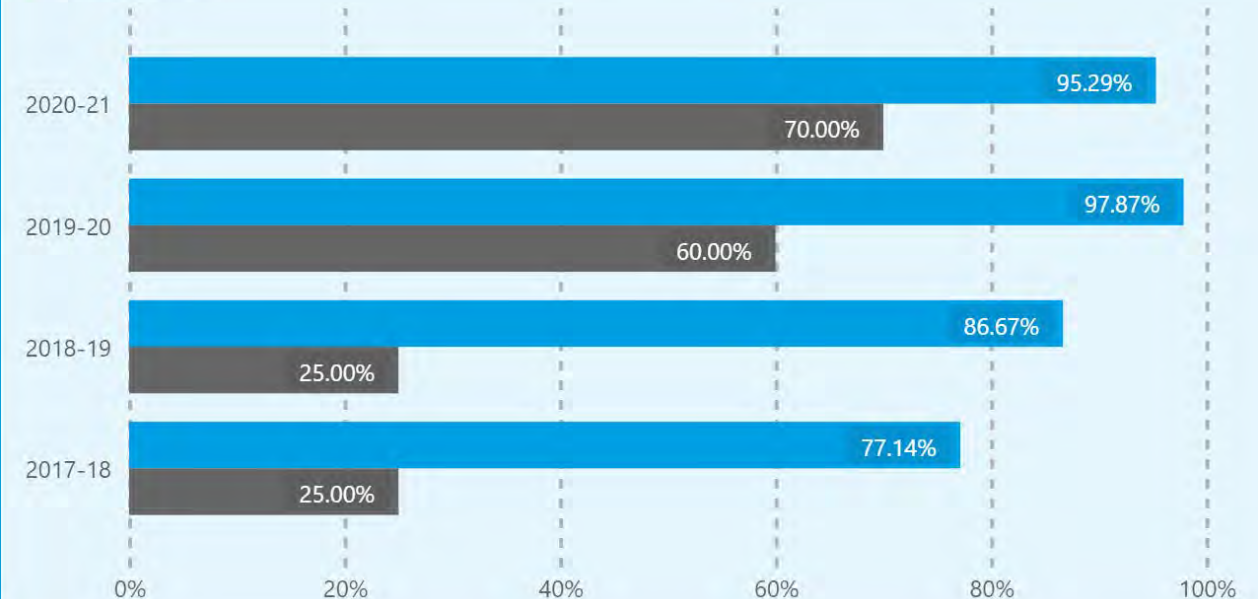
>70.0%

Performance: RAG vs Target



Year End Result

● Result ● Target



Cardiff grows in a resilient way

The percentage of affordable housing at completion stage provided in a development on greenfield sites

Latest Result

14%

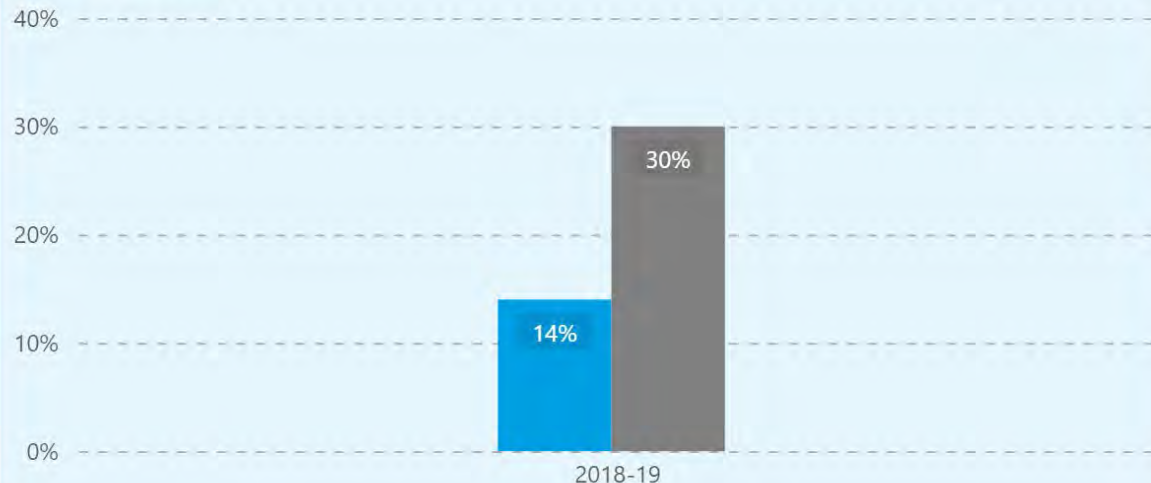
Current year target

30%

Performance: RAG vs Target



● Result % ● Target %



2019-20 and 2020-21 data have not been collected due to Covid-19

The percentage of affordable housing at completion stage provided in a development on brownfield sites

Latest Result

21%

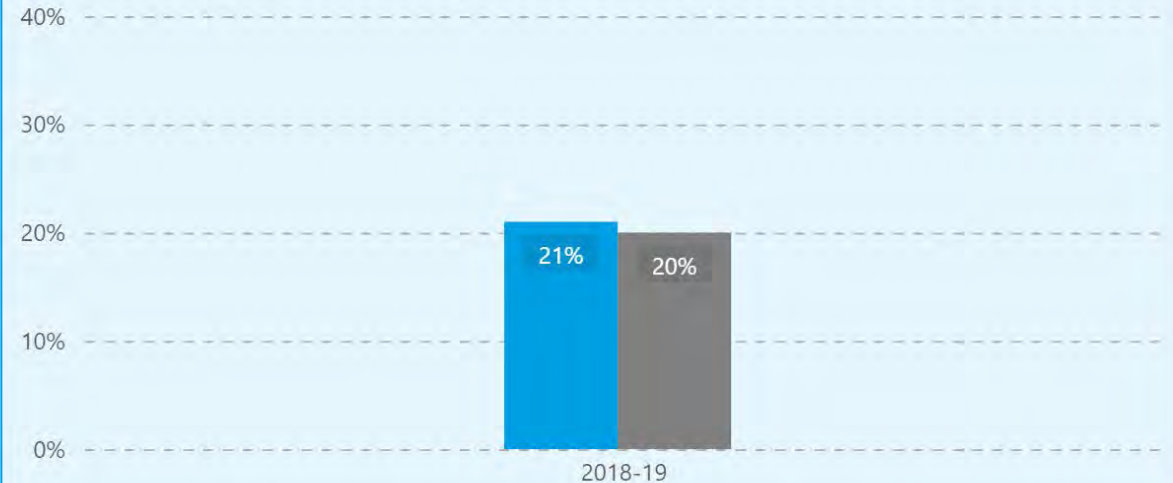
Current year target

20%

Performance: RAG vs Target



● Result % ● Target %



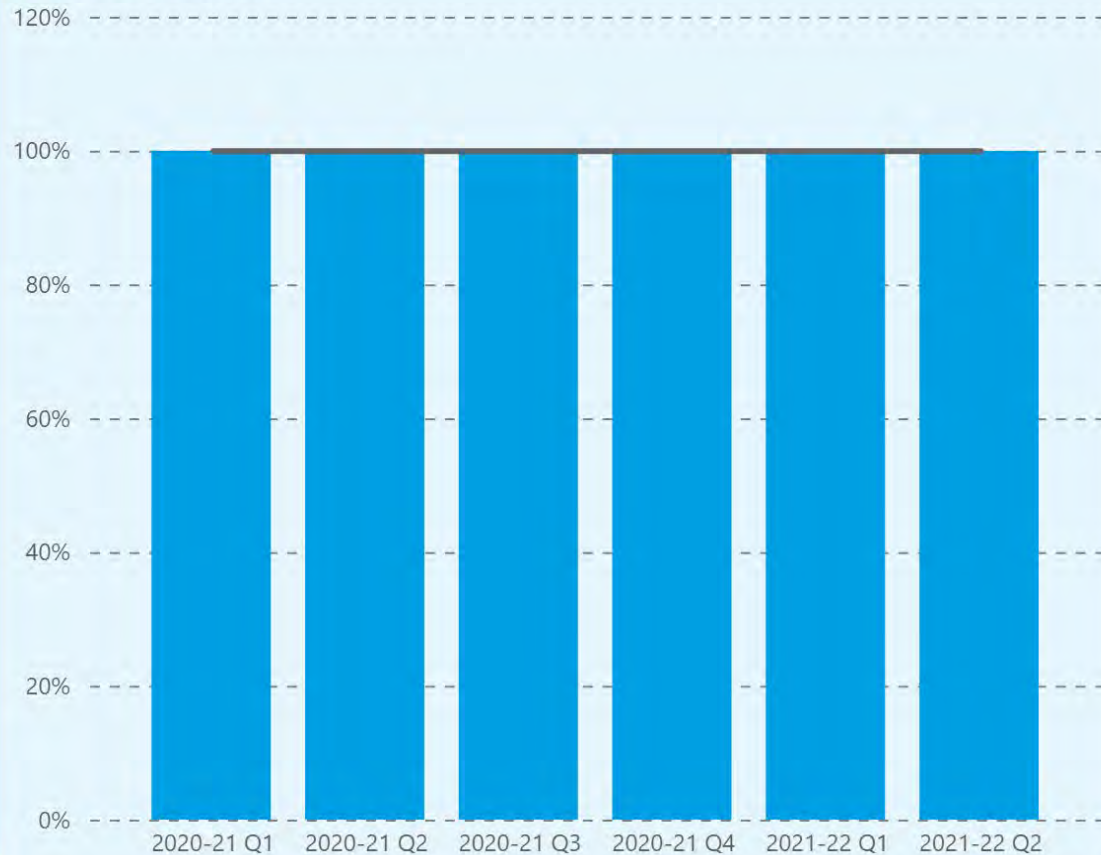
2019-20 and 2020-21 data have not been collected due to Covid-19

Cardiff grows in a resilient way

The percentage of planned recycling and waste collections achieved

Performance by Quarter

● Result % ● Target %



Latest Result

99.9%

Current year target

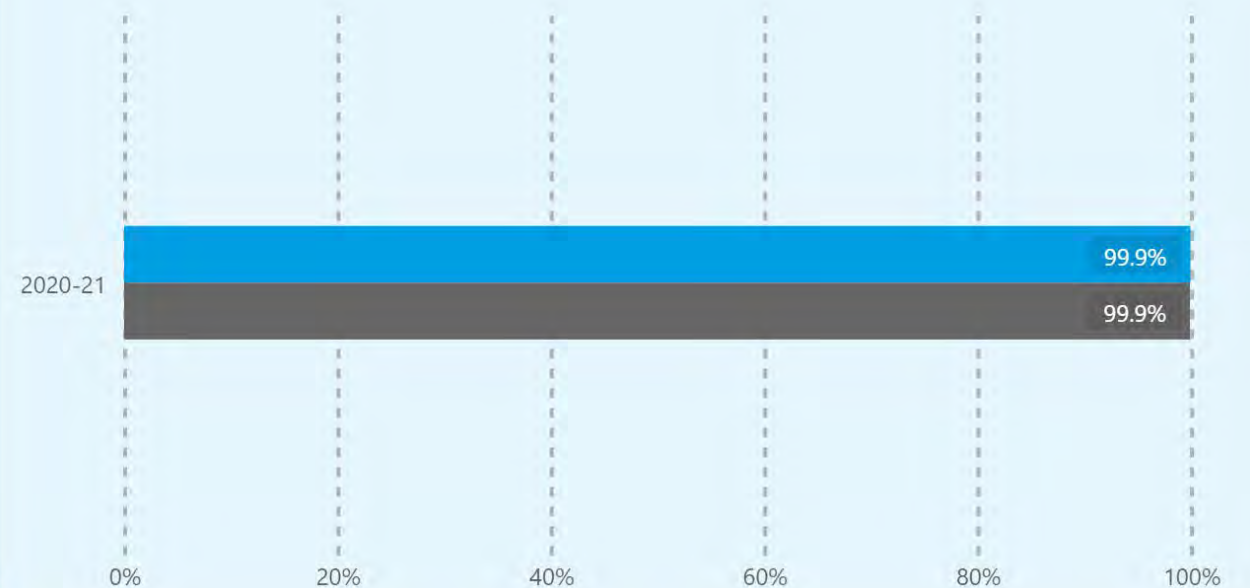
99.9%

Performance: RAG vs Target



Year End Result

● Result ● Target



Cardiff grows in a resilient way

The percentage of municipal waste collected and prepared for re-use and / or recycled

Performance by Quarter



Latest Result

57.7%

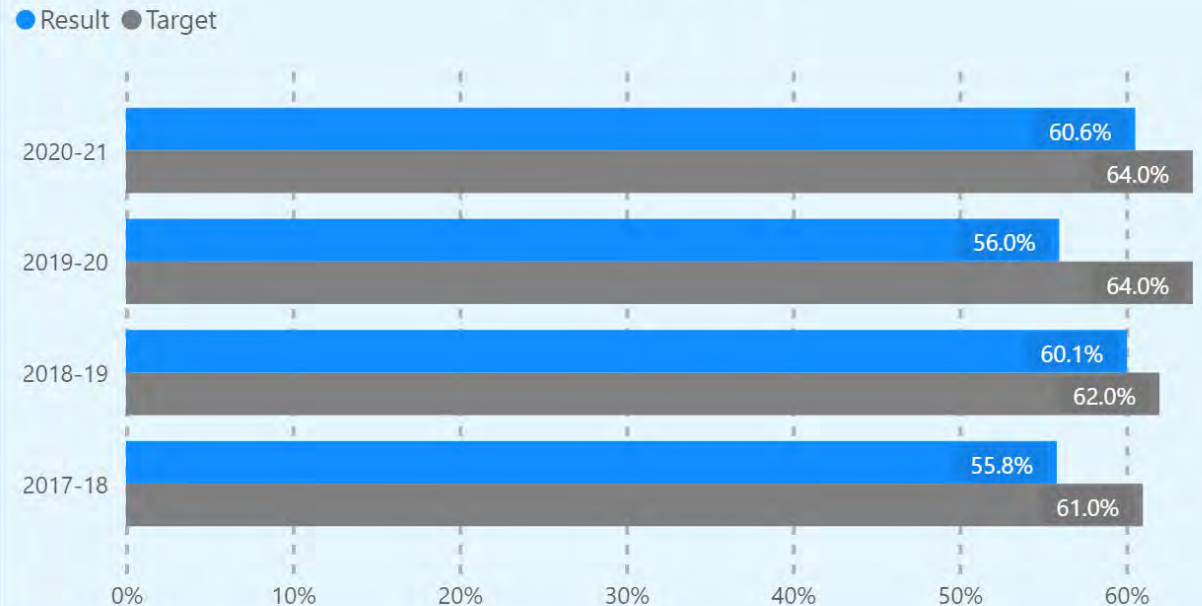
Current year target

64.0%

Performance: RAG vs Target



Year End Result

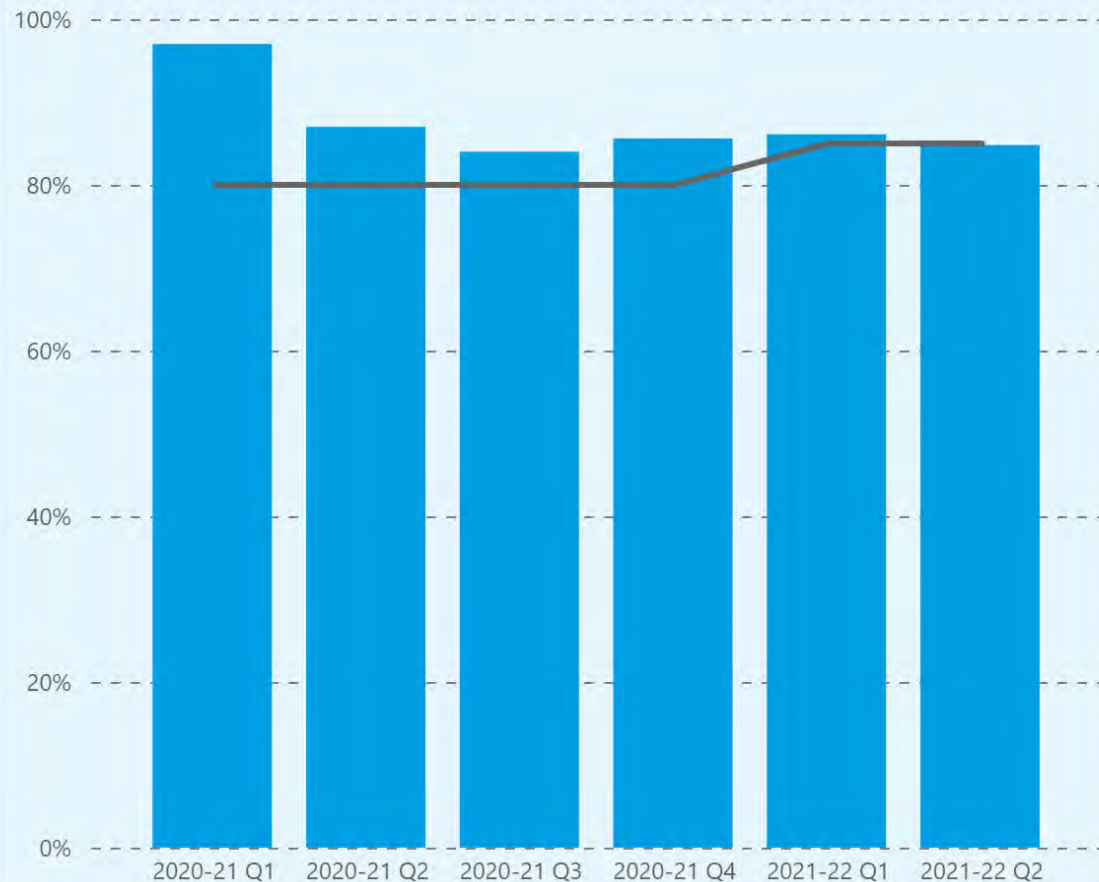


Cardiff grows in a resilient way

The percentage of waste collected at recycling centres that has been prepared for re-use or recycled

Performance by Quarter

● Result % ● Target %



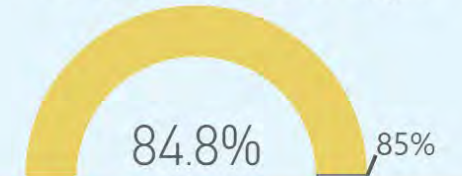
Latest Result

84.8%

Current year target

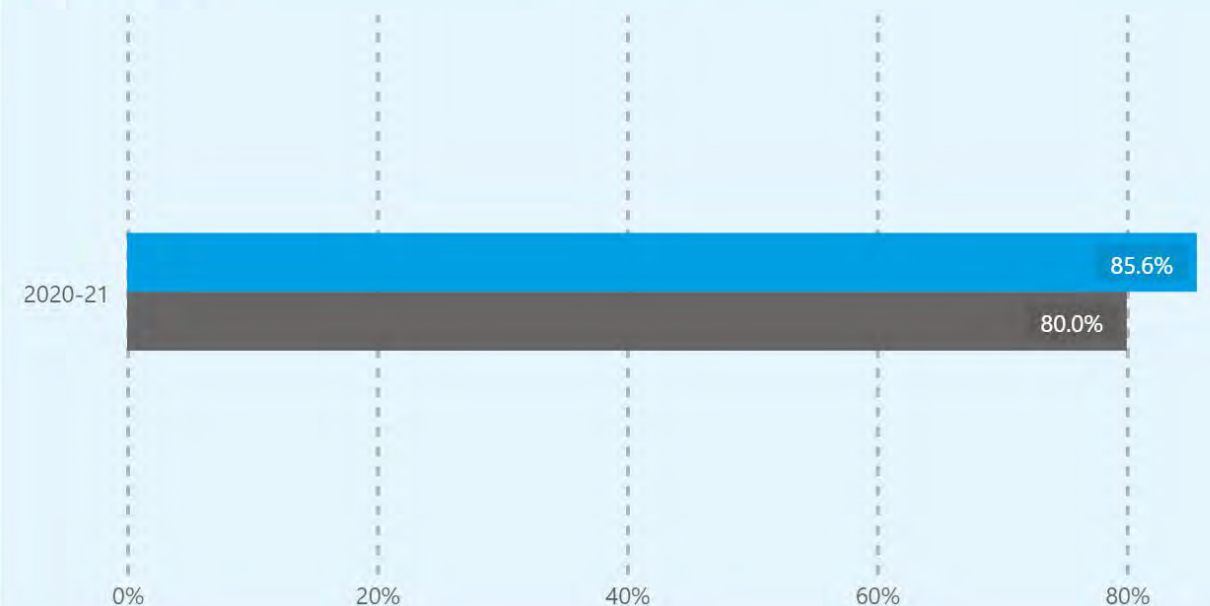
85.0%

Performance: RAG vs Target



Year End Result

● Result ● Target

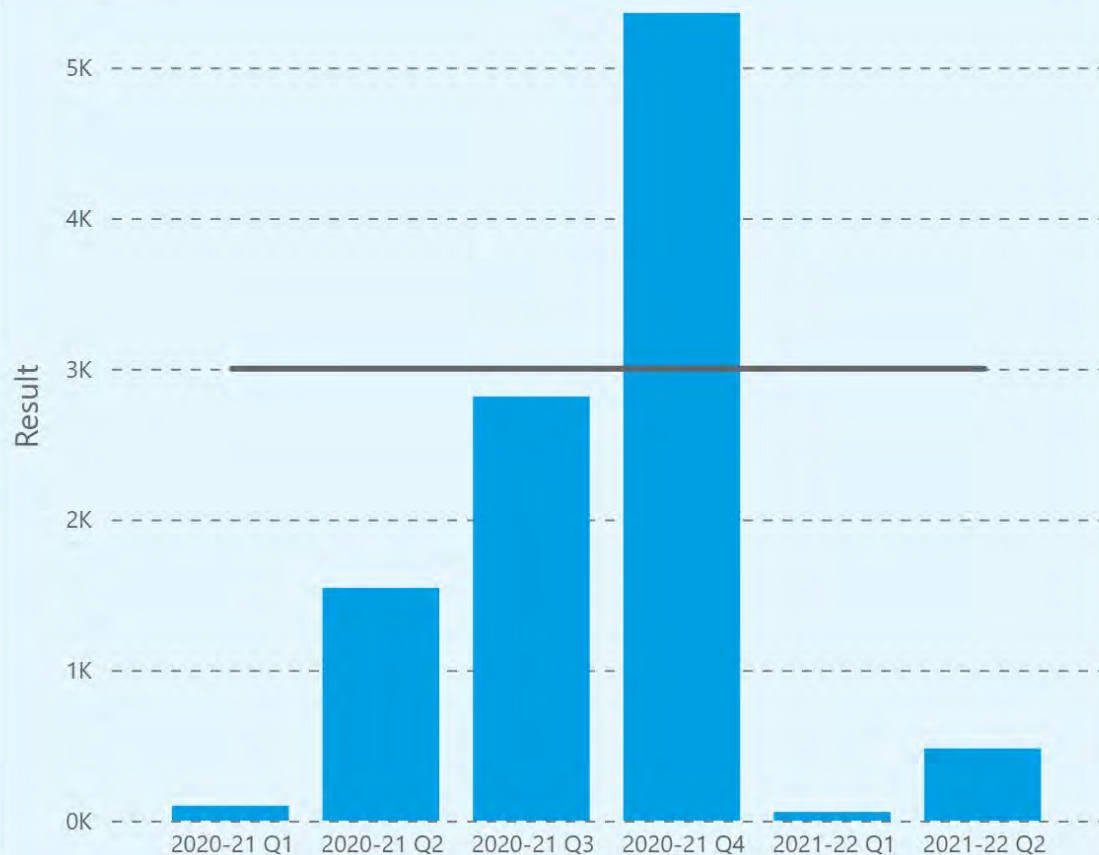


Cardiff grows in a resilient way

The number of education and enforcement actions per month relating to improving recycling behaviour by citizens

Performance by Quarter

● Result ● Target



Latest Result

480

Current year target

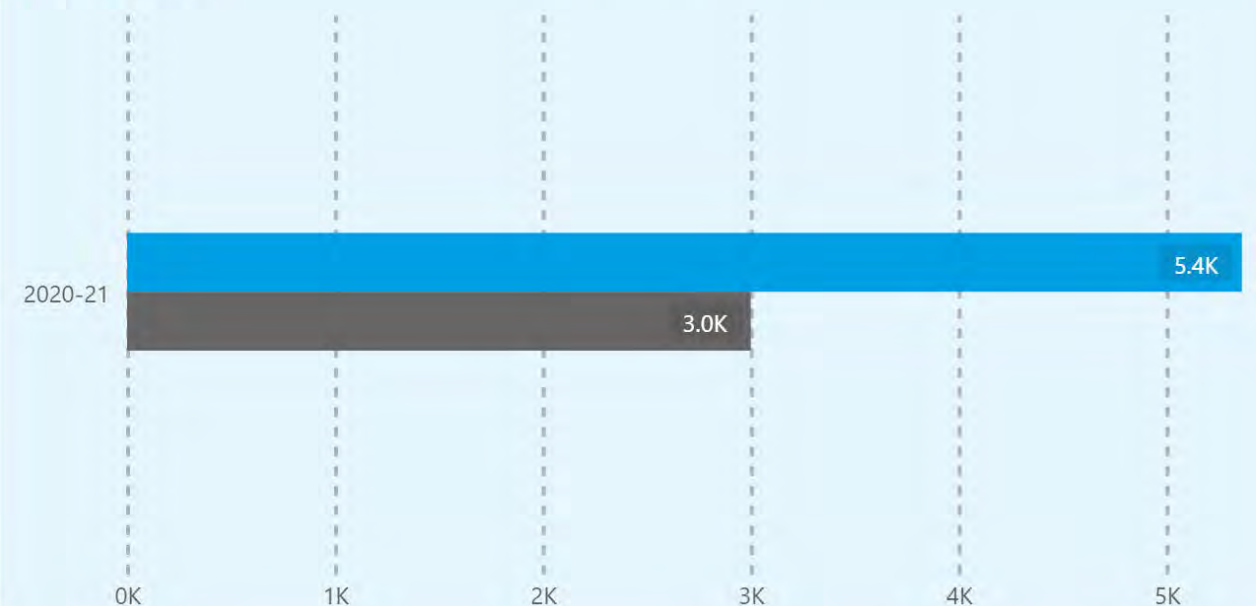
3000

Performance: RAG vs Target



Year End Result

● Result ● Target

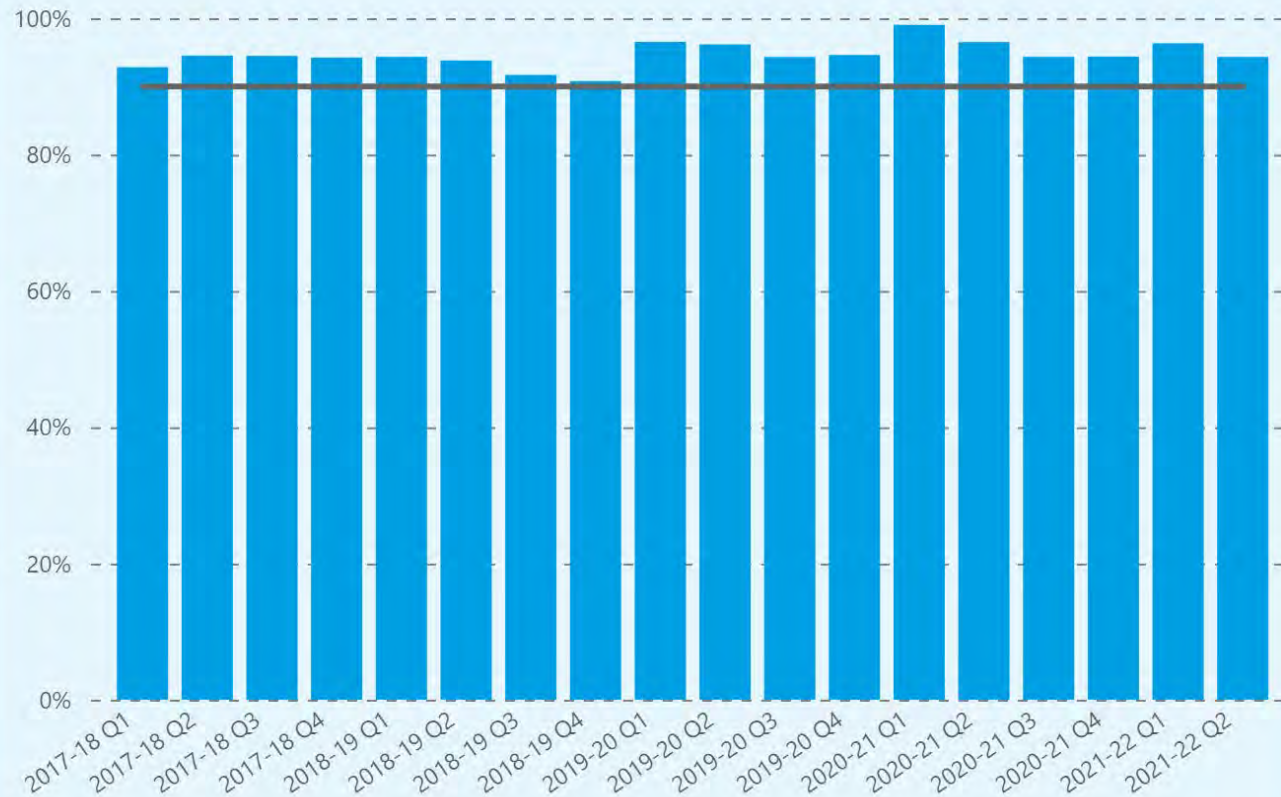


Cardiff grows in a resilient way

The percentage of highways inspected by the Local Authority found to be of a high or acceptable standard of cleanliness

Performance by Quarter

● Result % ● Target %



Latest Result

94.3%

Current year target

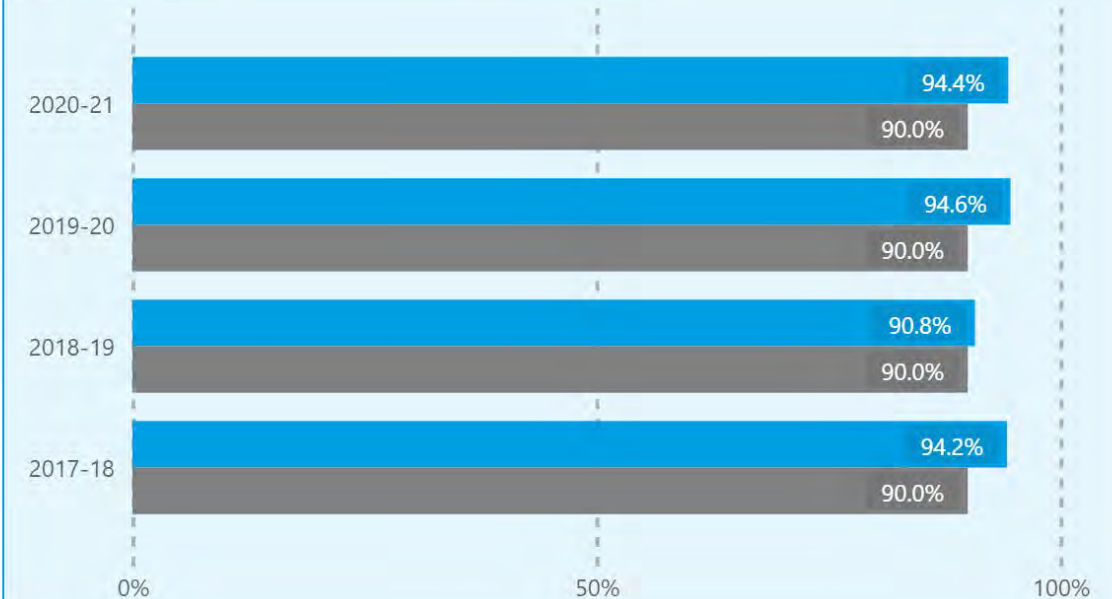
90.0%

Performance: RAG vs Target



Year End Result

● Result ● Target

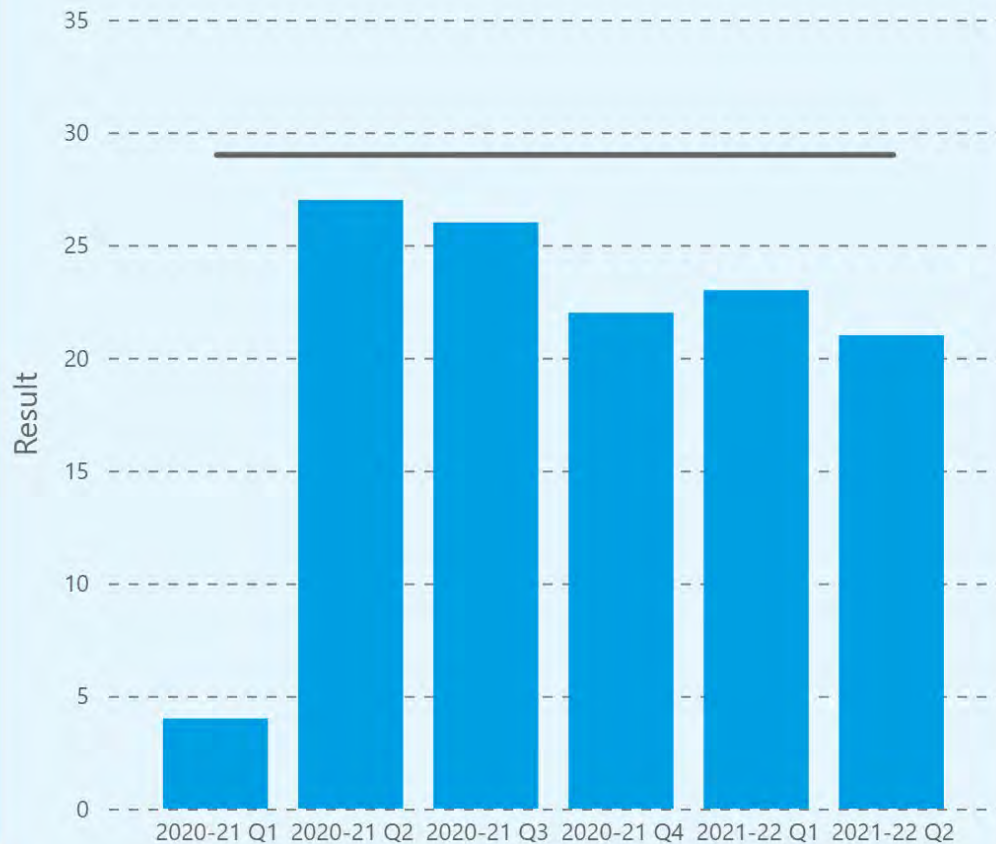


Cardiff grows in a resilient way

The number of wards in Cardiff where 90% of the highways land inspected is of a high or acceptable standard of cleanliness

Performance by Quarter

● Result ● Target



Latest Result

21

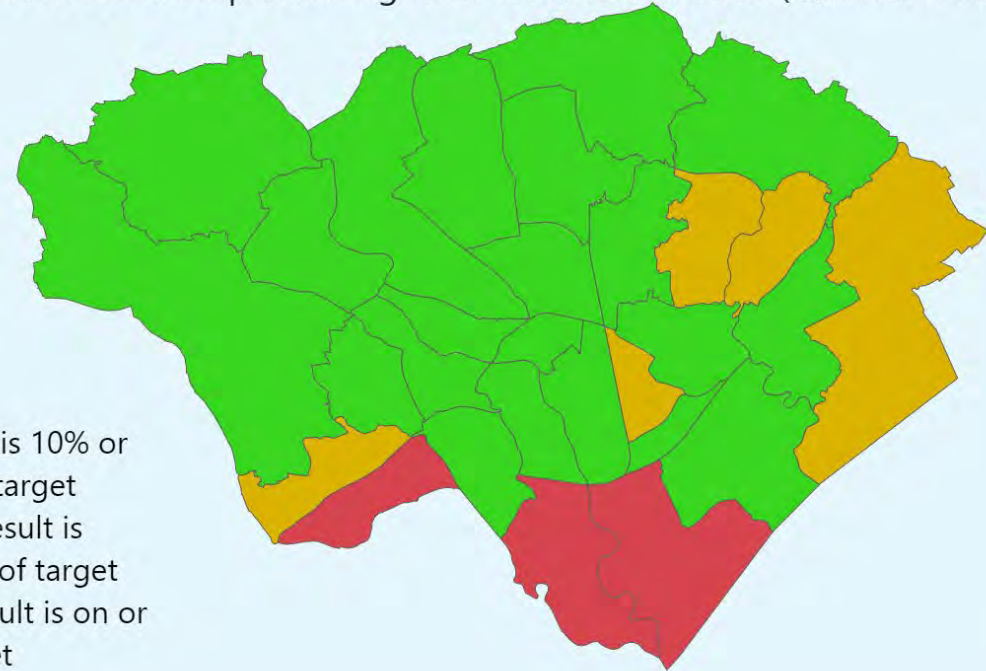
Current Year Target

29

Performance: RAG vs Target



Cardiff Ward Map Showing % of Ward Cleanliness (Quarter 2 2021-22)



Red- result is 10% or more from target

Amber – Result is within 10% of target

Green – result is on or above target

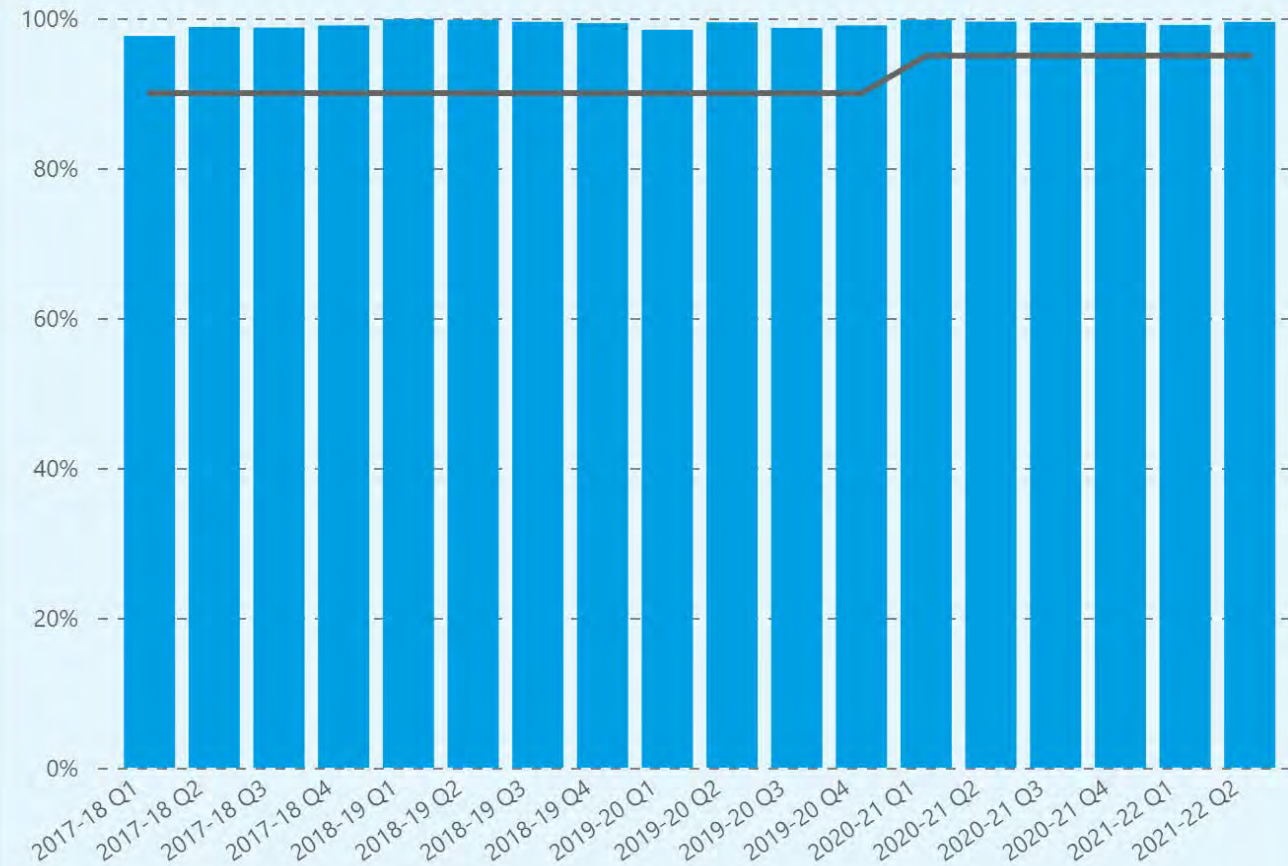
Cardiff grows in a resilient way

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2021-22 Q2

The percentage of reported fly tipping incidents cleared within 5 working days

Performance by Quarter

● Result % ● Target %



Latest Result

99.5%

Current year target

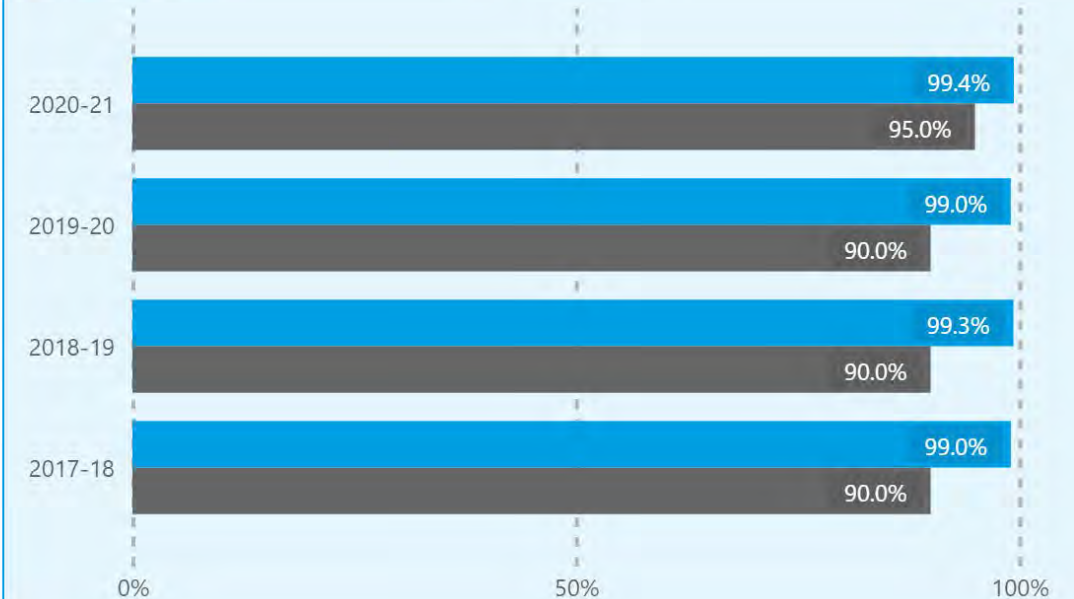
95.0%

Performance: RAG vs Target



Year End Result

● Result ● Target



Cardiff grows in a resilient way

The percentage of reported fly tipping incidents which lead to enforcement activity.

Performance by Quarter

● Result % ● Target %



Latest Result

92.3%

Current year target

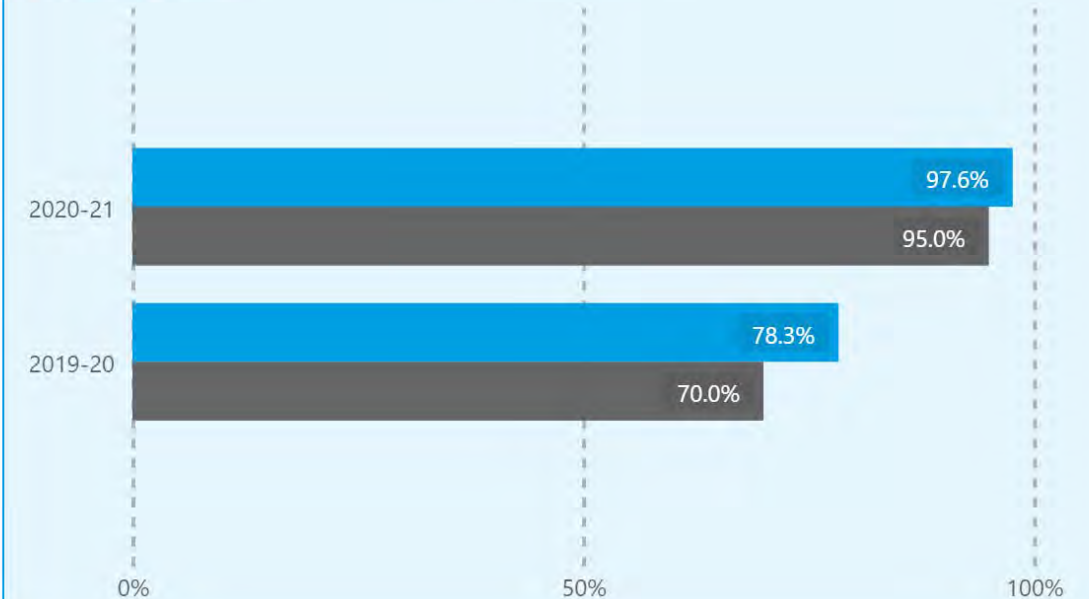
90.0%

Performance: RAG vs Target



Year End Result

● Result ● Target



WBO 7 Modernising & Integrating Our Public Services PDF Version

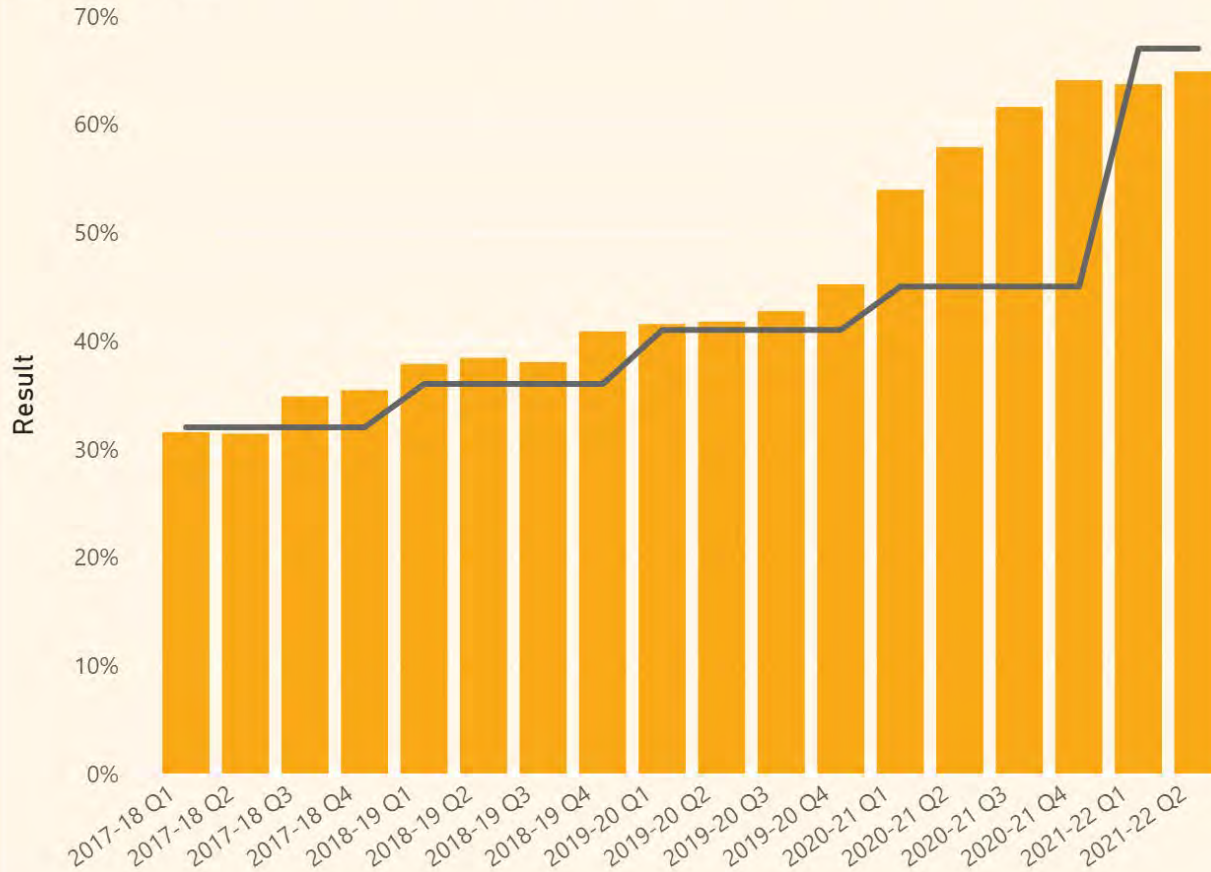
[View in Power BI](#) ↗



The percentage of devices that enable agile and mobile working across the organisation

Performance by Quarter

● Result ● Target



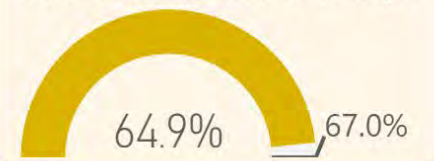
Latest Result

64.9%

Current Year Target

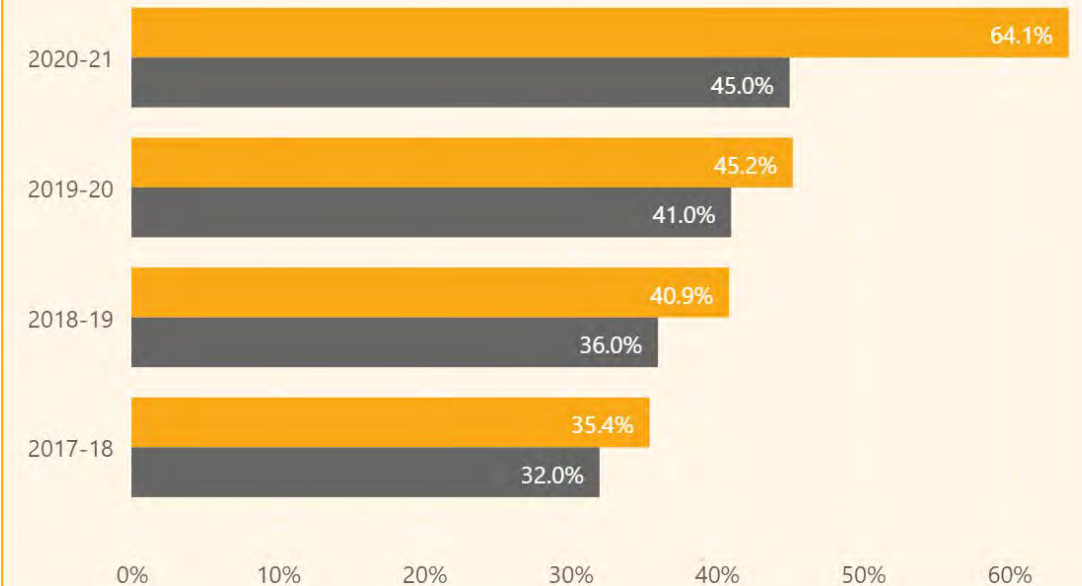
67.0%

Latest Performance: RAG vs Target



Year End Result

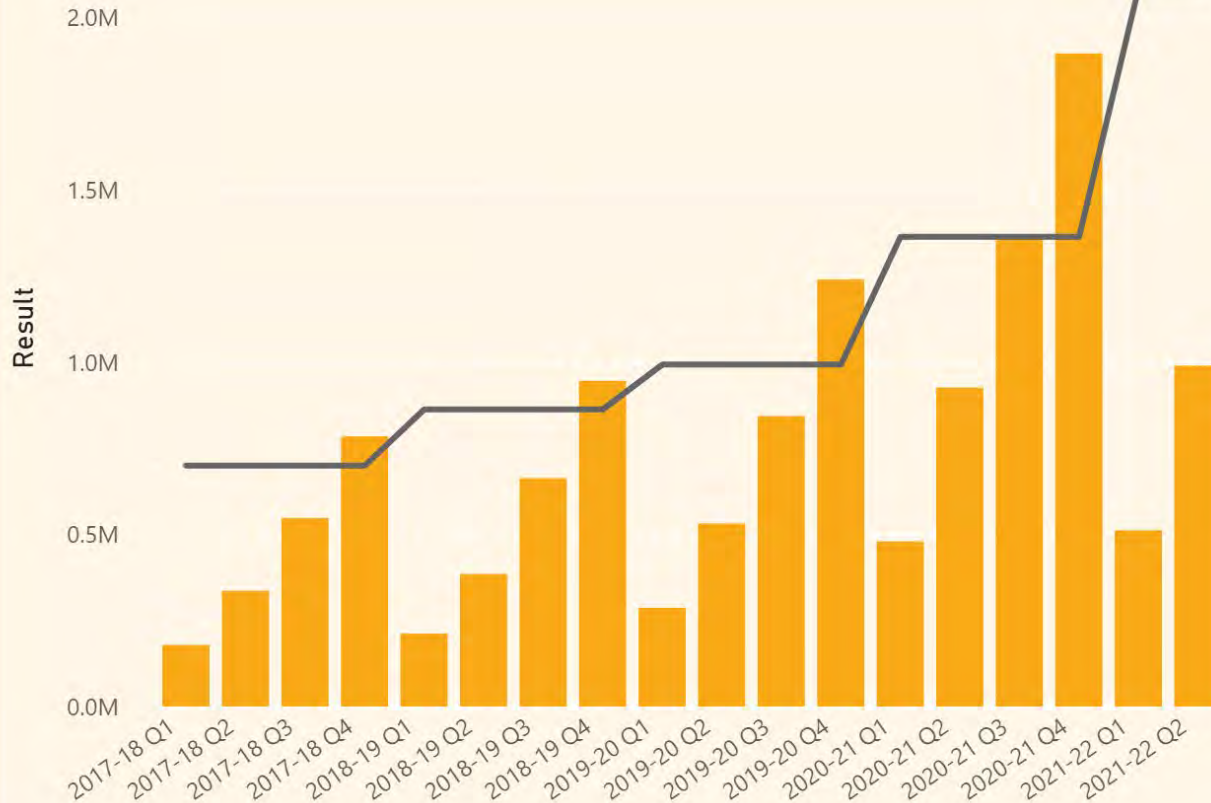
● Result ● Target



The number of customer contacts to the Council using digital channels

Performance by Quarter

● Result ● Target



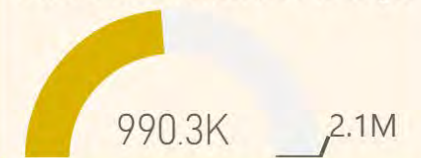
Latest Result

990K

Current Year Target

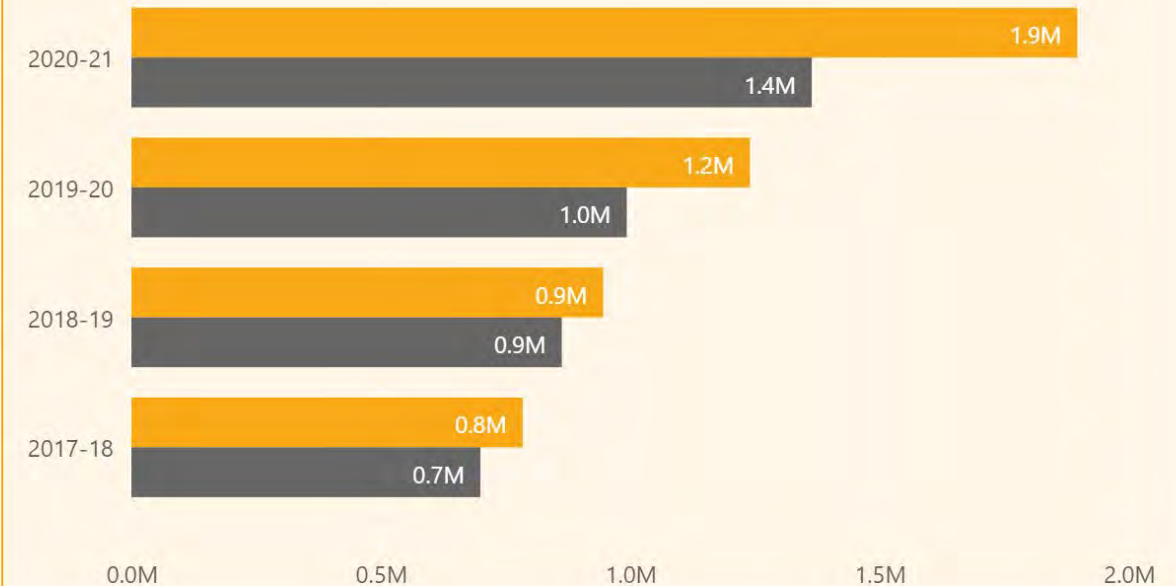
2.1M

Latest Performance: RAG vs Target



Year End Result

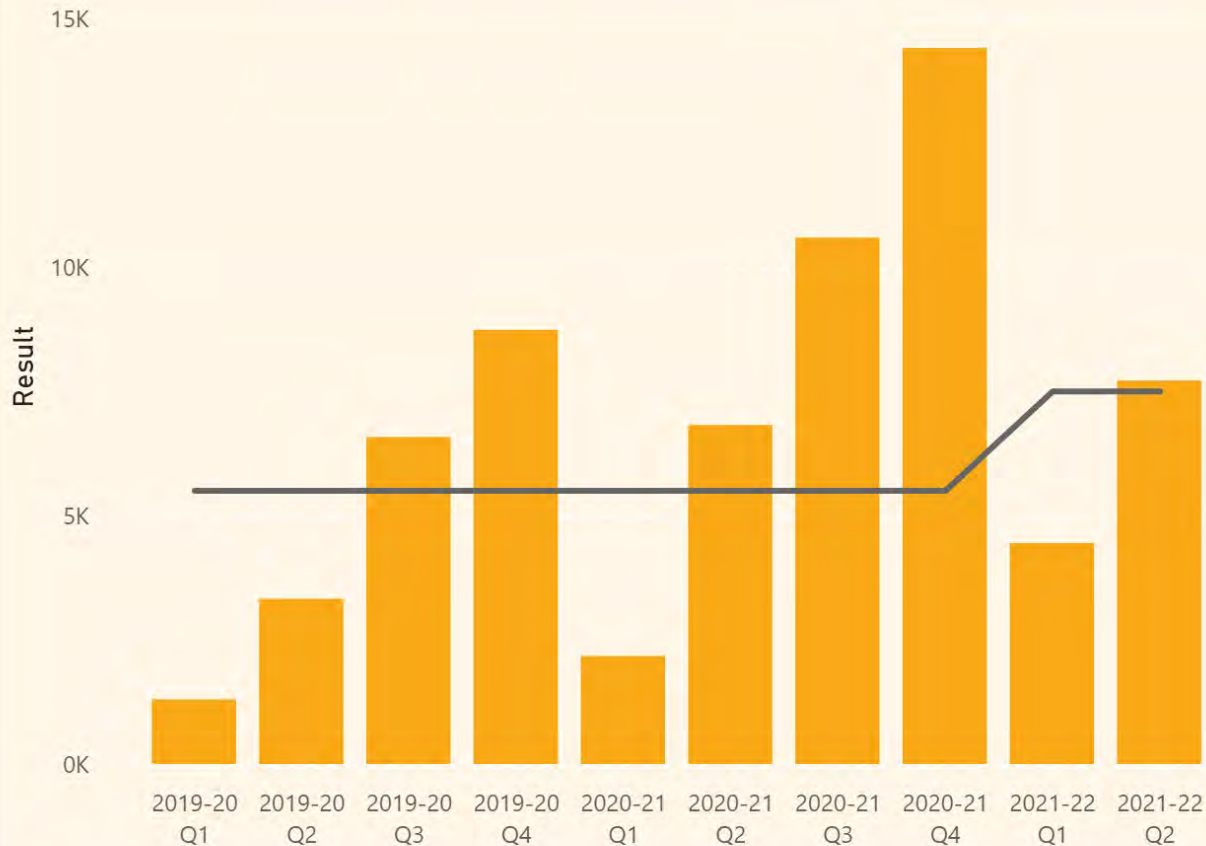
● Result ● Target



The total number of webcast hits (Full Council, Planning Committees, Scrutiny Committees, Audit Committee, Cabinet)

Performance by Quarter

● Result ● Target



Latest Result

7.7K

Current Year Target

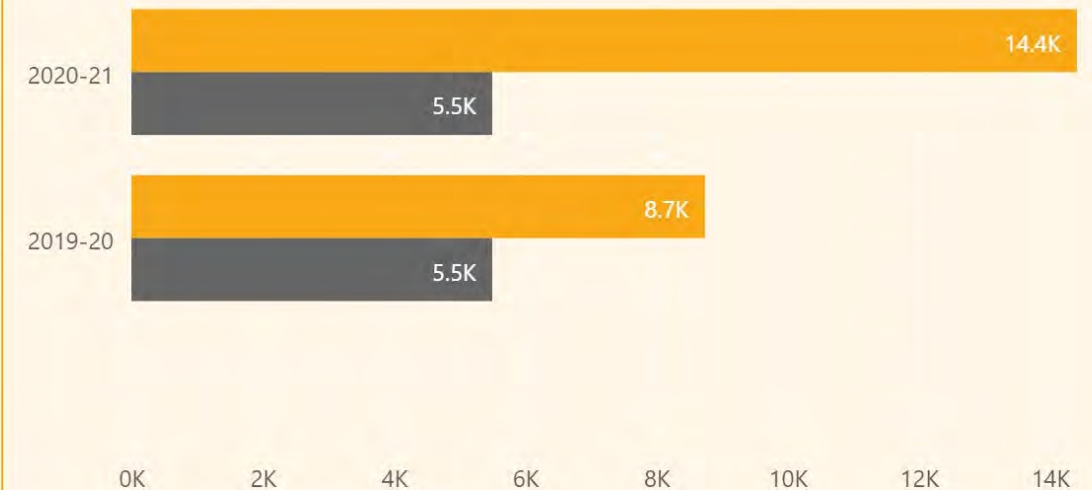
7.5K

Latest Performance: RAG vs Target



Year End Result

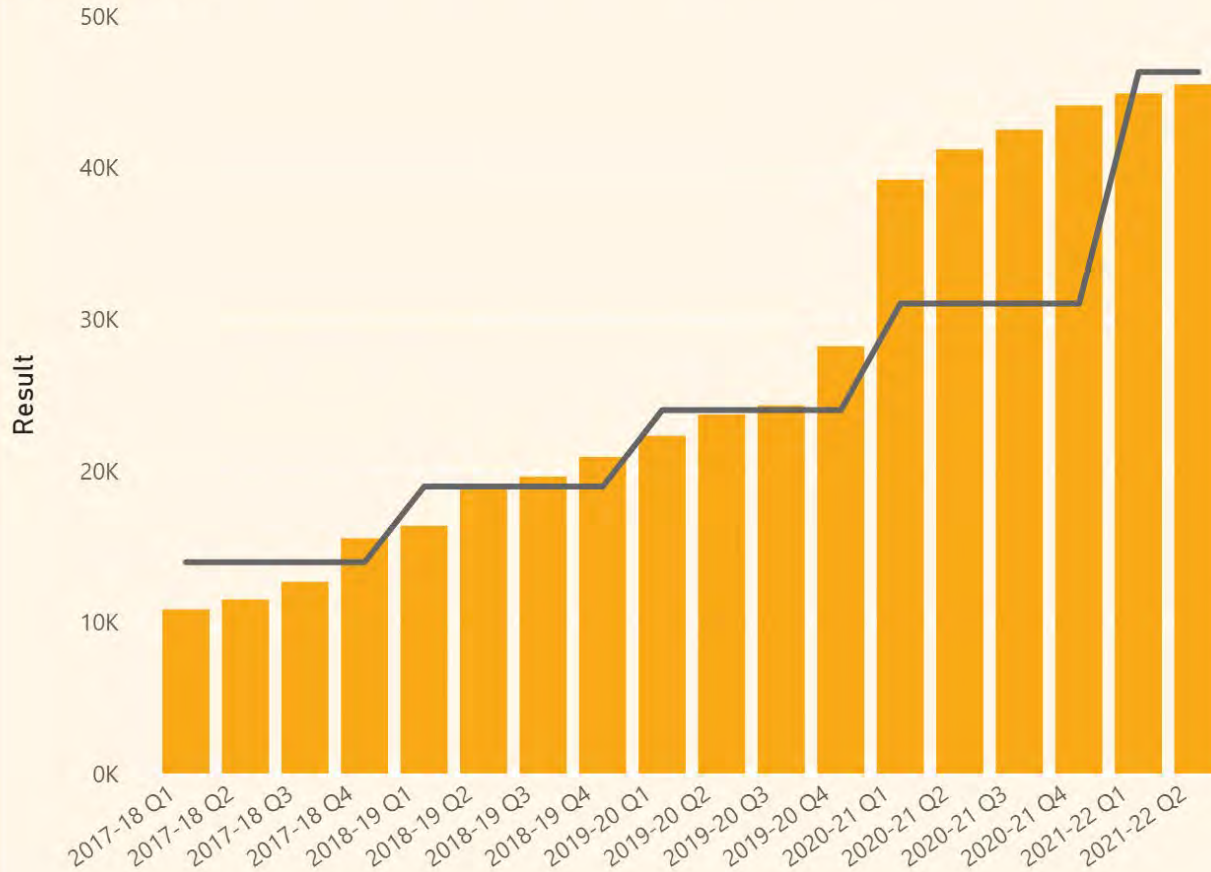
● Result ● Target



The number of Facebook Followers

Performance by Quarter

● Result ● Target



Latest Result

45.5K

Current Year Target

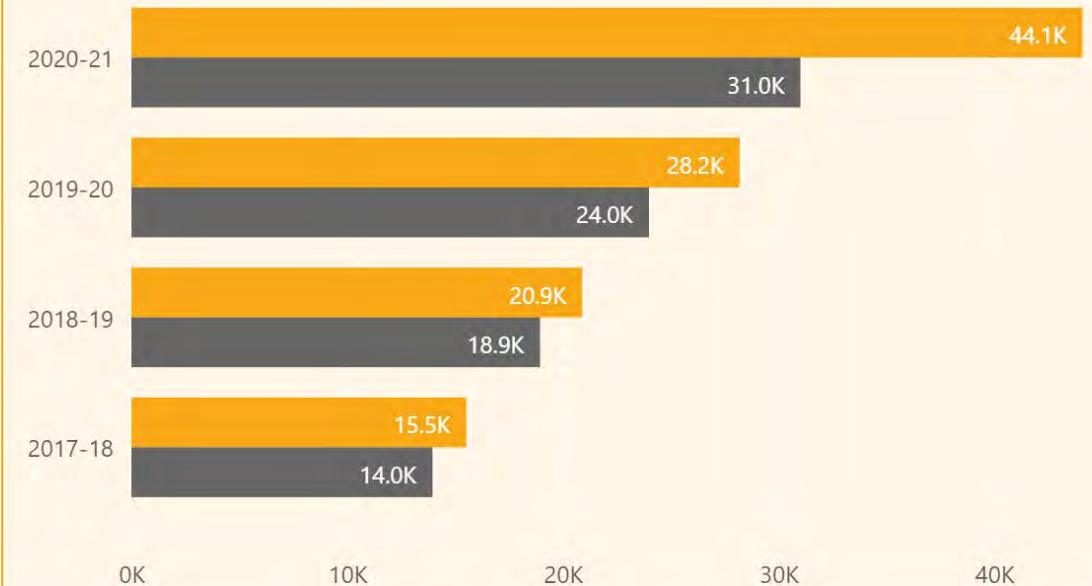
46.3K

Latest Performance: RAG vs Target



Year End Result

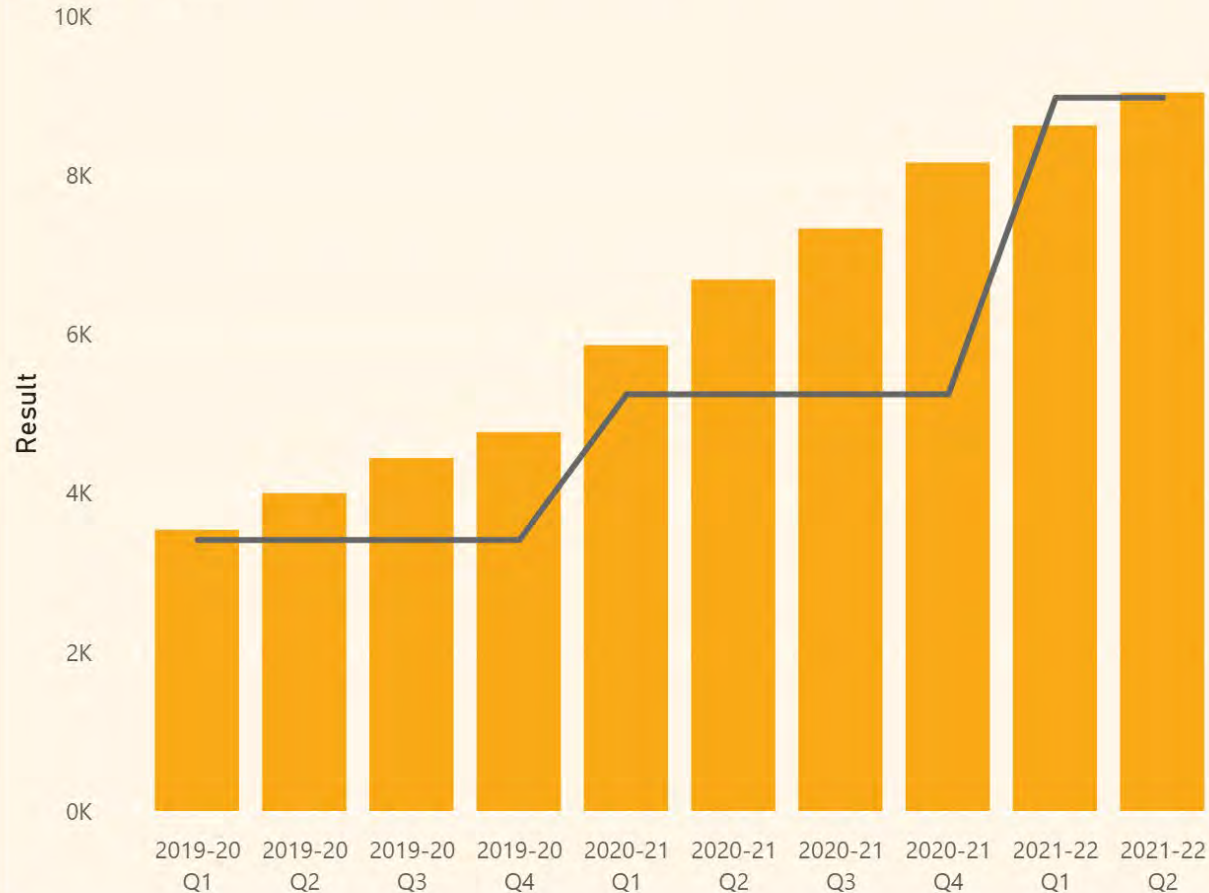
● Result ● Target



The number of Instagram Followers

Performance by Quarter

● Result ● Target



Latest Result

9.0K

Current Year Target

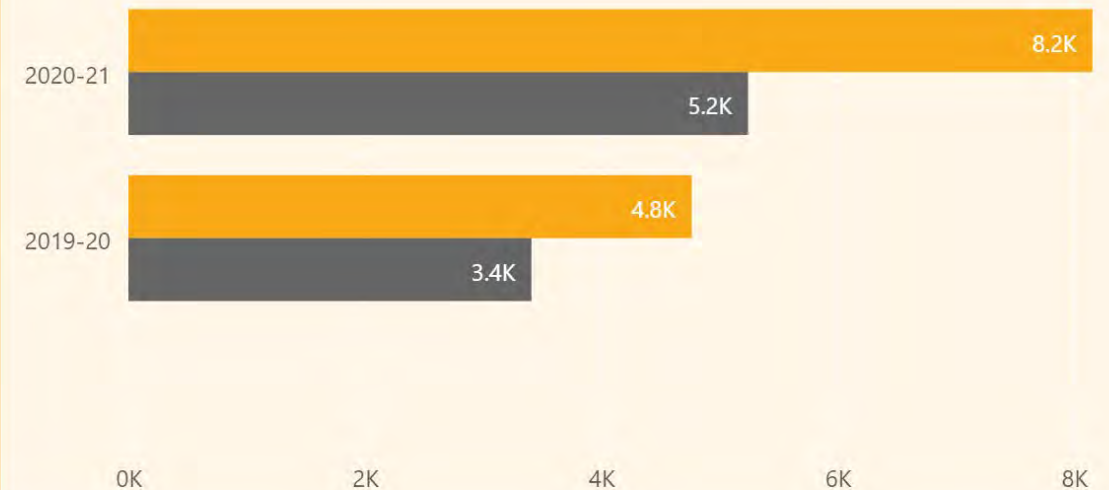
9.0K

Latest Performance: RAG vs Target



Year End Result

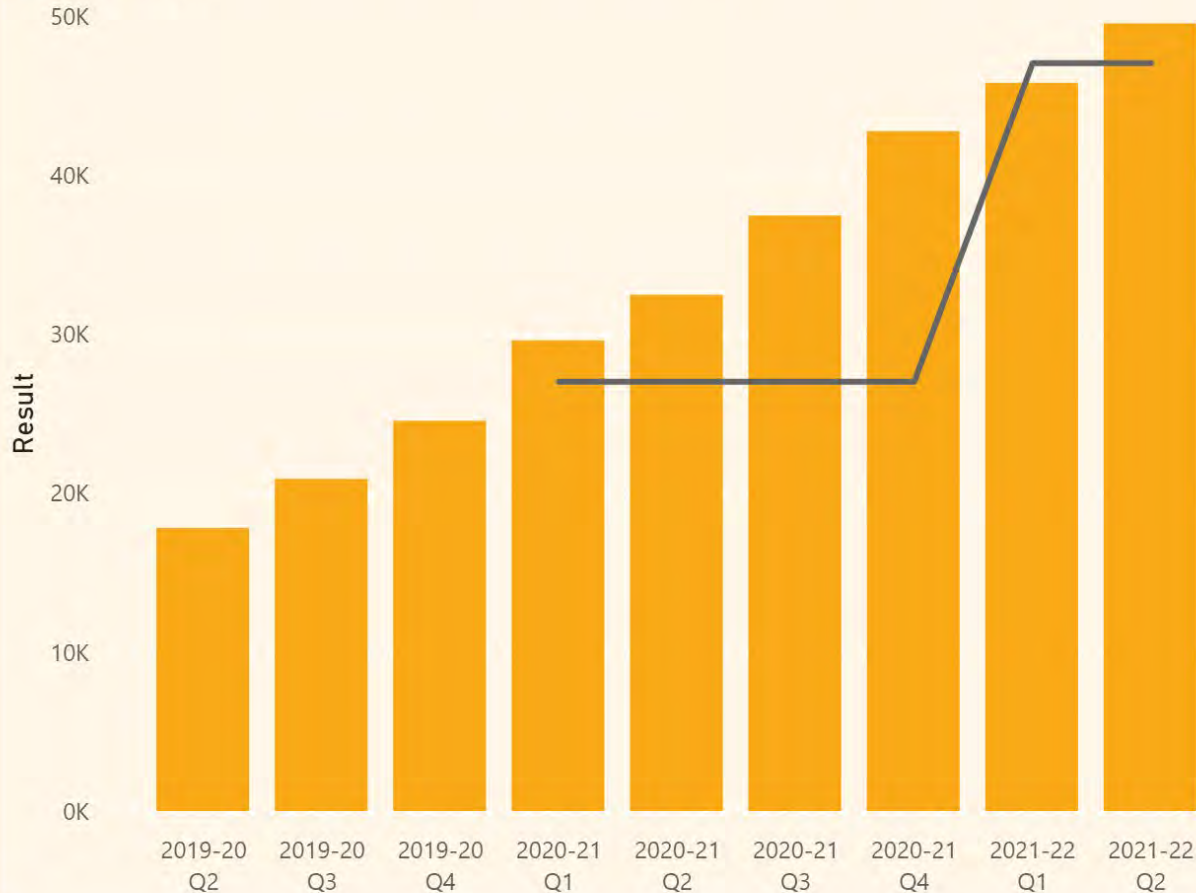
● Result ● Target



The number of people registered with the Cardiff App

Performance by Quarter

● Result ● Target



Latest Result

49.5K

Current Year Target

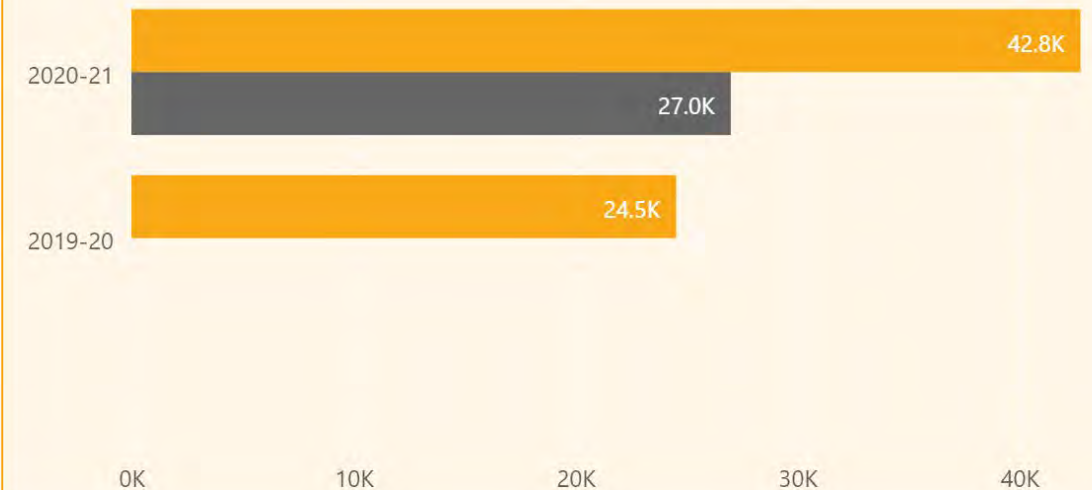
47.0K

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



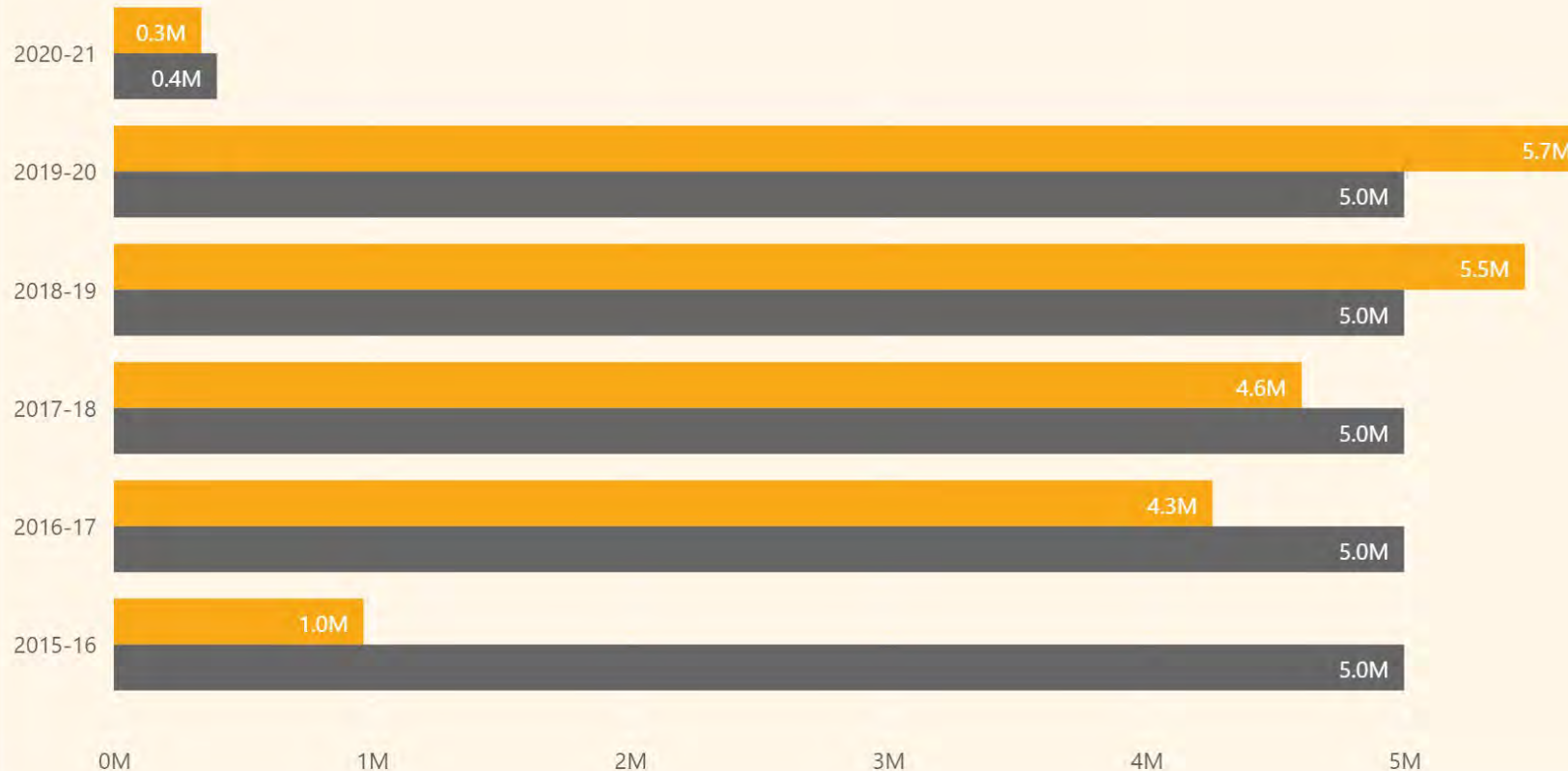
The percentage reduction in the carbon footprint

New KPI Introduced 2021-22 reported on annually.
There will be no data until Q4 results in 2021-22

Reduce the total running cost of occupied operational buildings

Year End Result

● Result (£) ● Target (£)



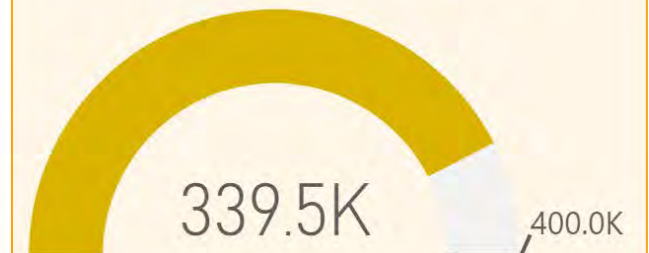
Latest Result

£ 339.5K

Current Year Target

£ 400.0K

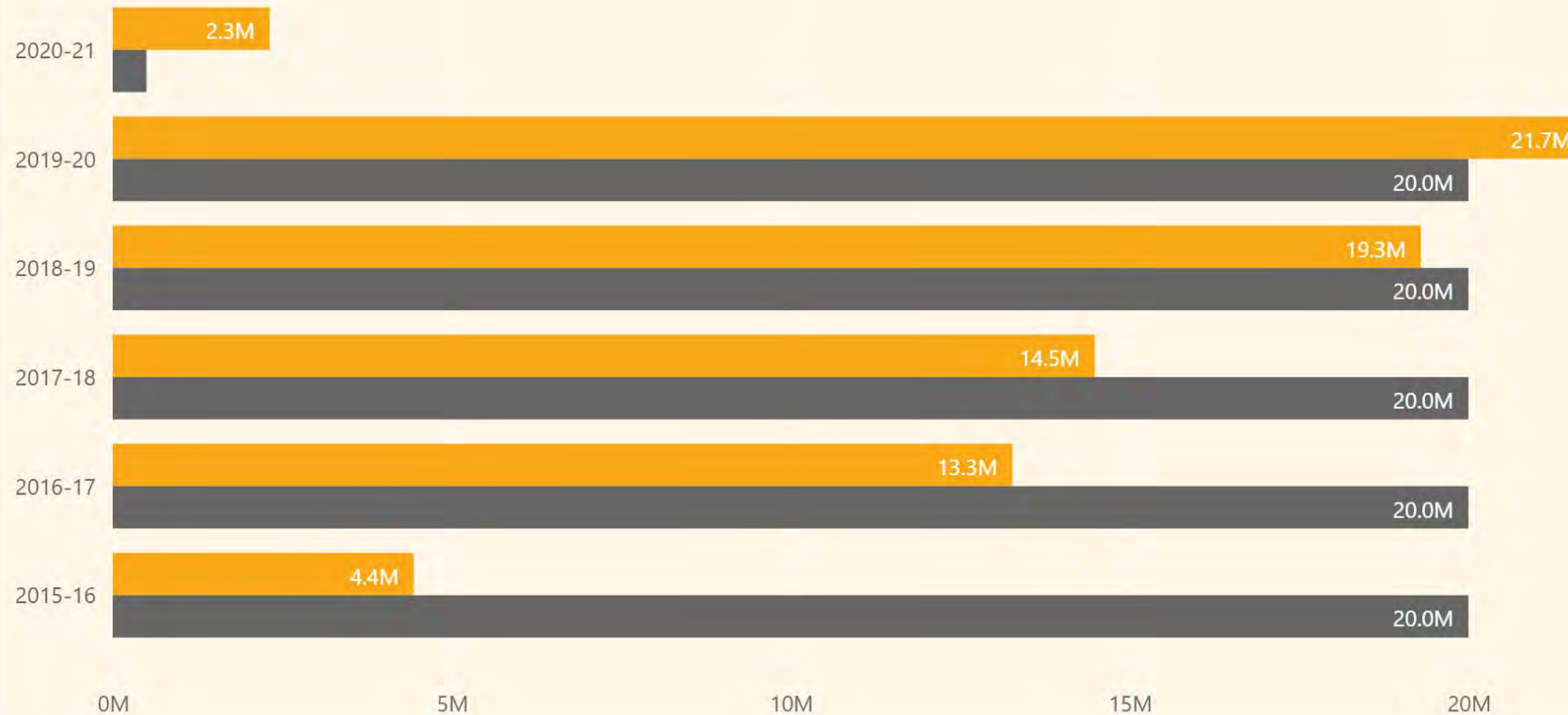
Latest Performance: RAG vs Target



Reduce the maintenance backlog

Year End Result

● Result (£) ● Target (£)



Latest Result

£ 2.3M

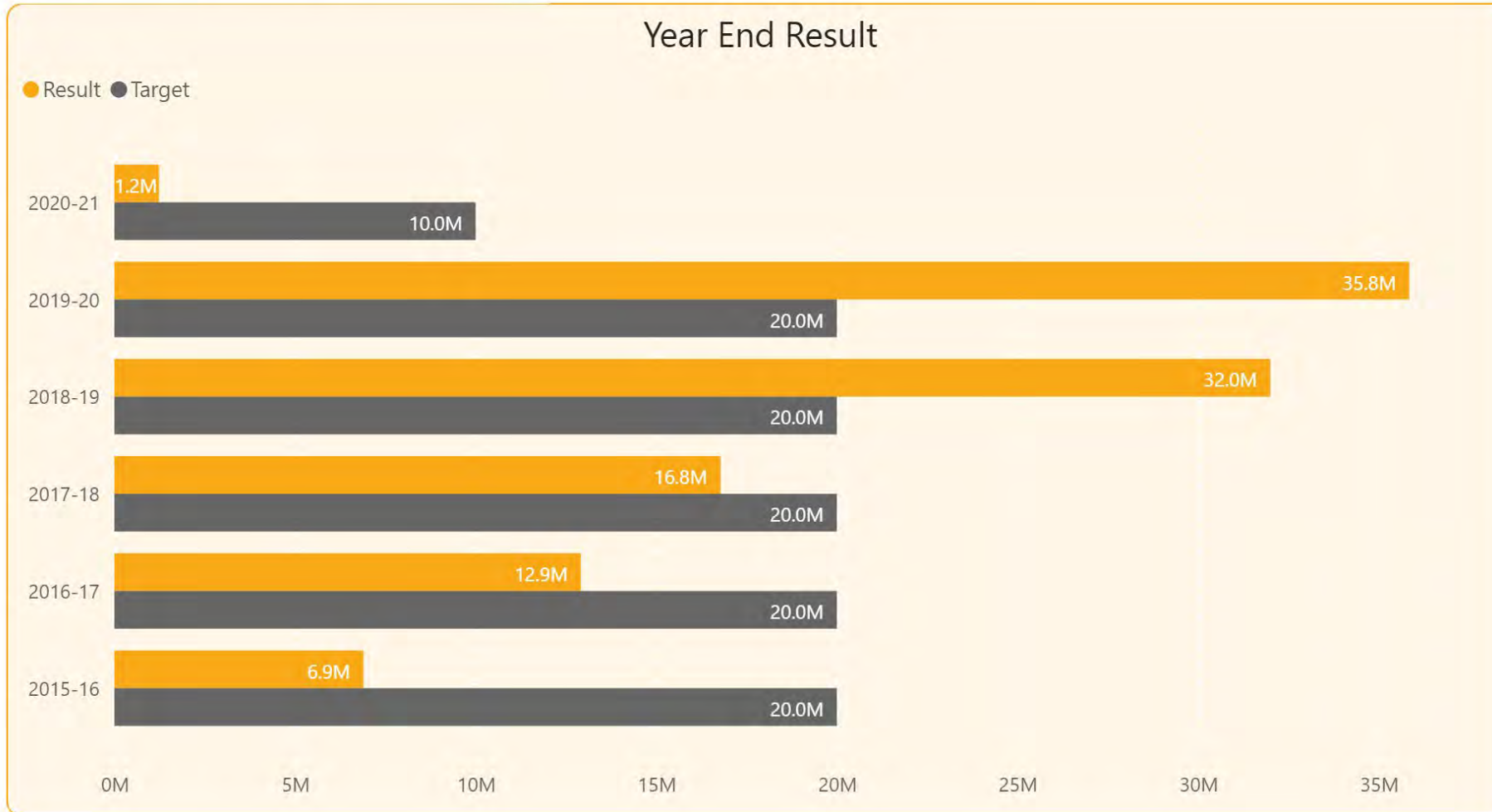
Current Year Target

£ 500.0K

Latest Performance: RAG vs Target



Capital income generated



Latest Result

£ 1.2M

Current Year Target

£ 10.0M

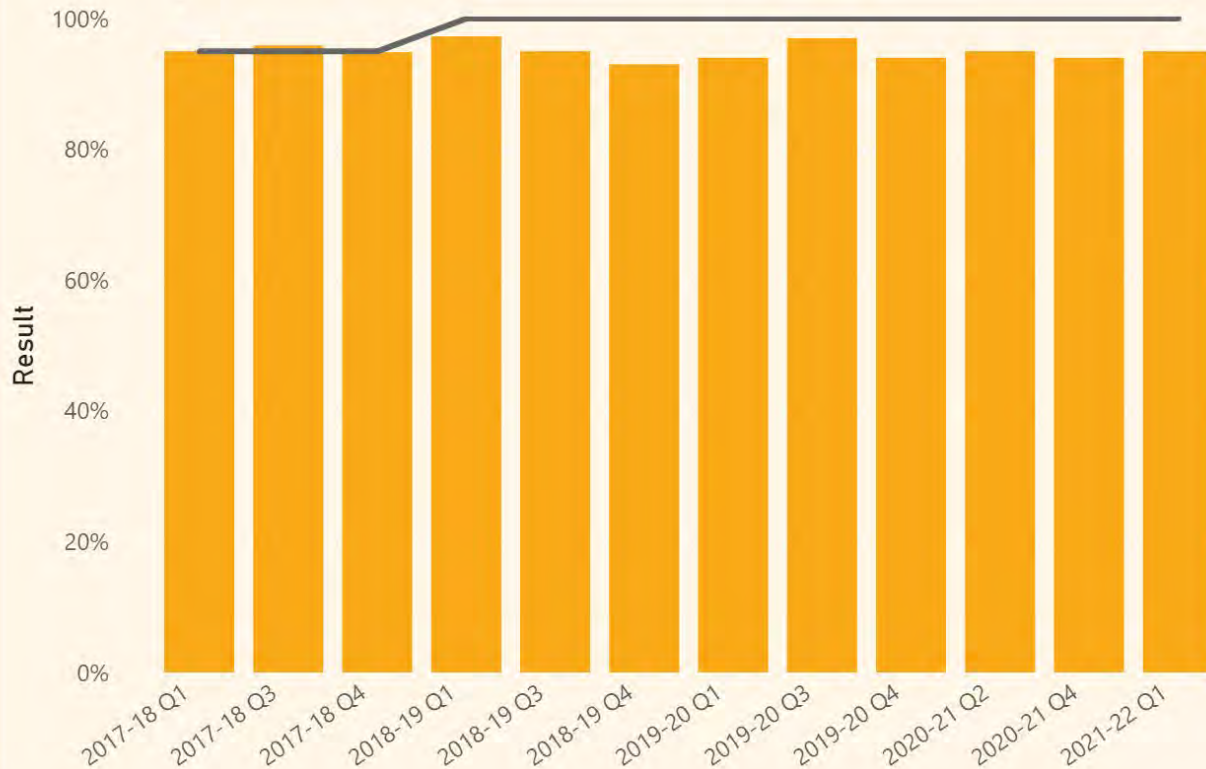
Latest Performance: RAG vs Target



The percentage of staff that have completed a Personal Review (excluding school staff)

Performance by Quarter

● Result ● Target



Latest Result

95.0%

Current Year Target

100%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target

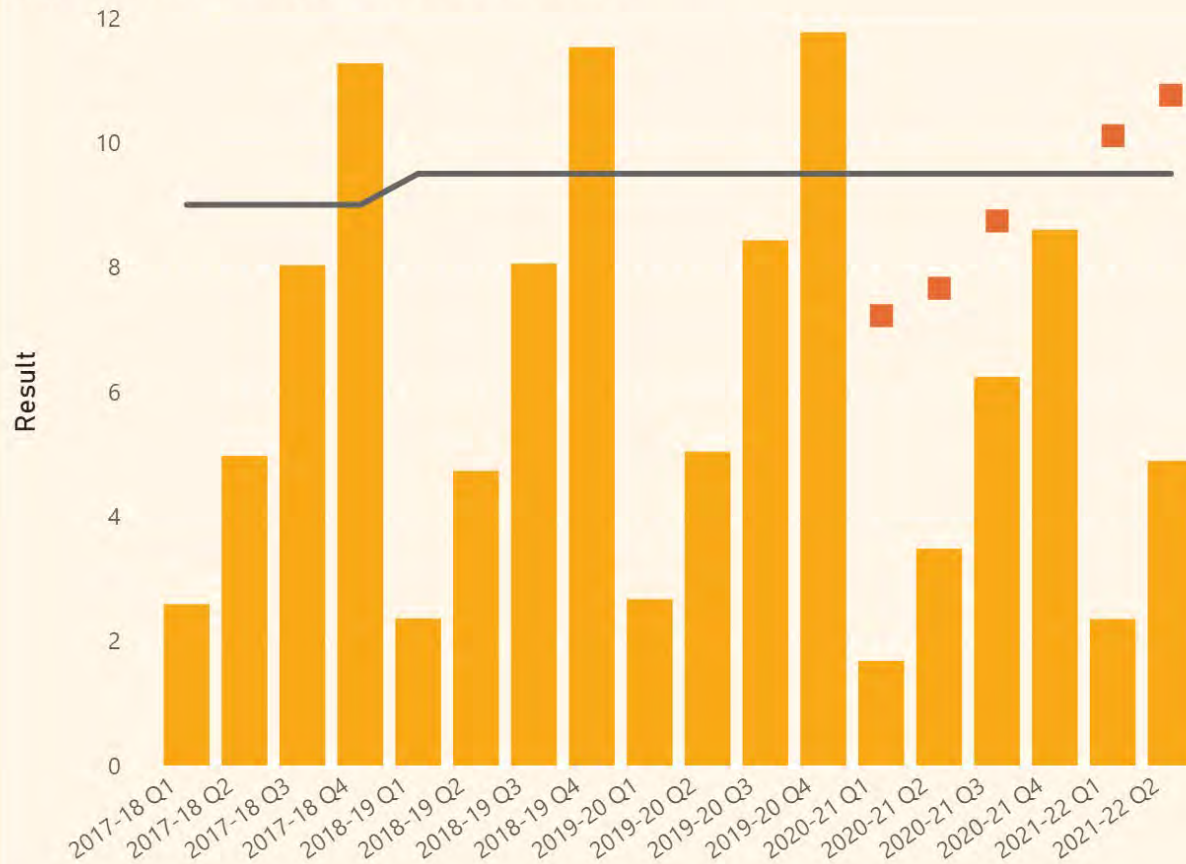


In a normal year, there is no Quarter 2 result, Quarter 1 - initiation and objective setting, Quarter 3 - half year reviews, Quarter 4 - year end review/close down. There is no Quarter 3 data for 2020-21 as deadlines were adjusted due to Covid-19

The number of working days/shifts per full-time equivalent (FTE) Local Authority employee lost due to sickness absence

Performance by Quarter

Key ● Result ● Target ■ Outturn Forecast



Outrun Forecast

10.76

Latest Result

4.89

Current Year Target

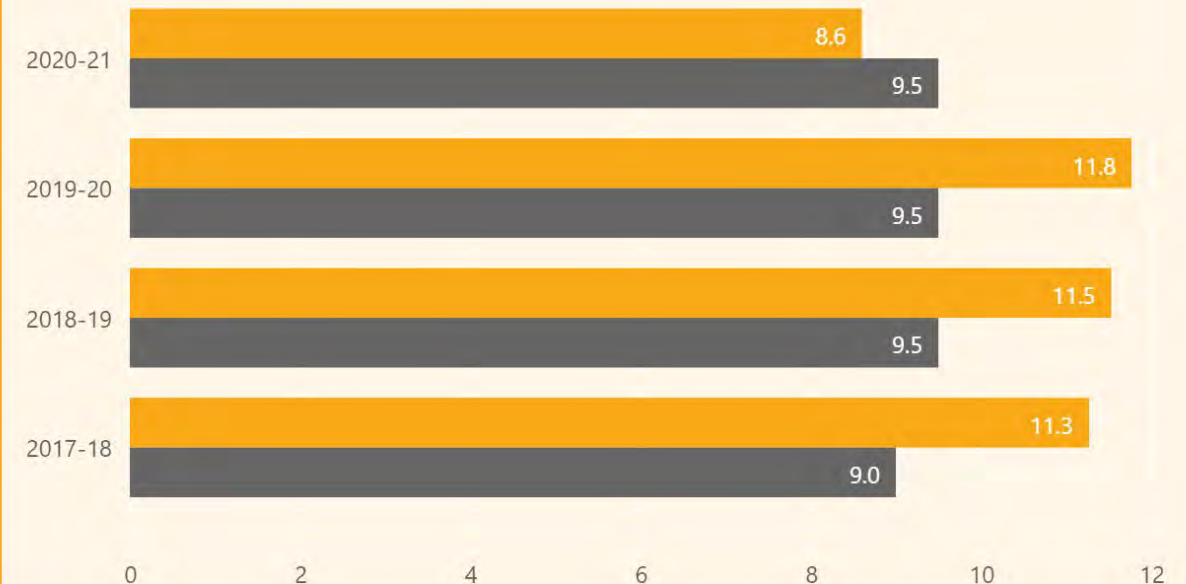
9.50

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



The percentage of overall spend with Cardiff-based organisations

Performance by Quarter

● Result ● Target

70%
60%
50%
40%
30%
20%
10%
0%



2021-22 Q1

2021-22 Q2

Latest Result

49.2%

Current Year Target

52.0%

Latest Performance: RAG vs Target



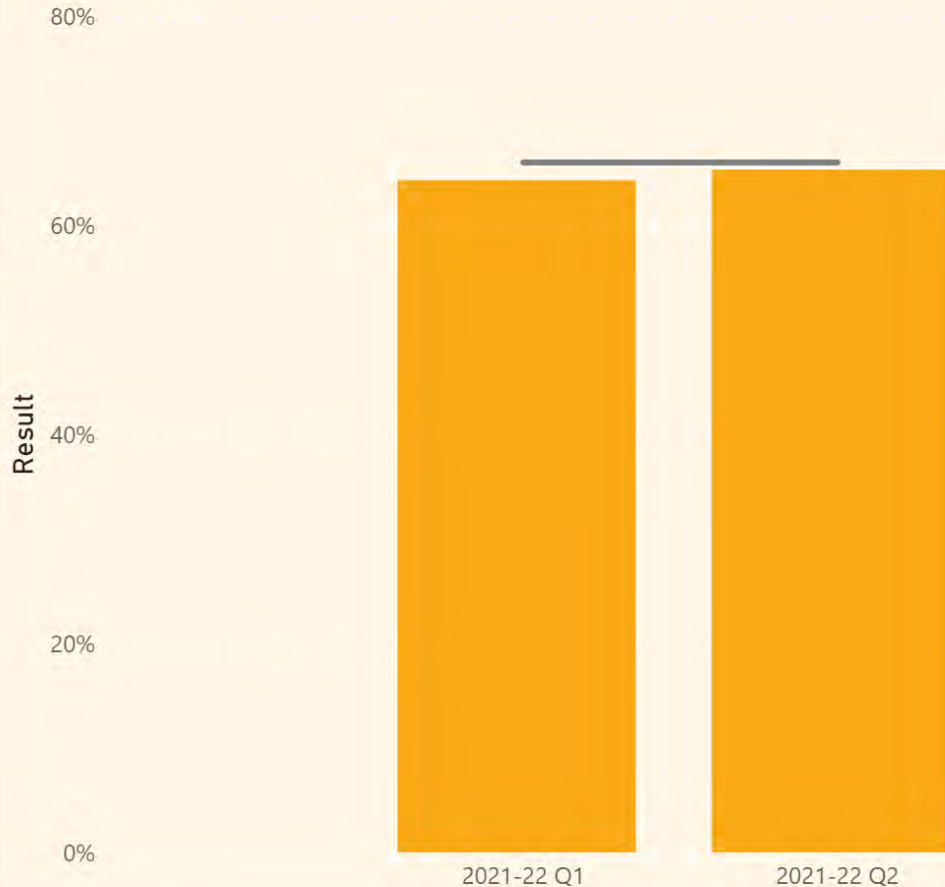
Year End Result

New KPI Introduced 2021-22.
There will be no Year End Result data until Q4
results in 2021-22

The percentage of overall spend with Cardiff Capital Region-based organisations

Performance by Quarter

● Result ● Target



Latest Result

65.3%

Current Year Target

66.0%

Latest Performance: RAG vs Target



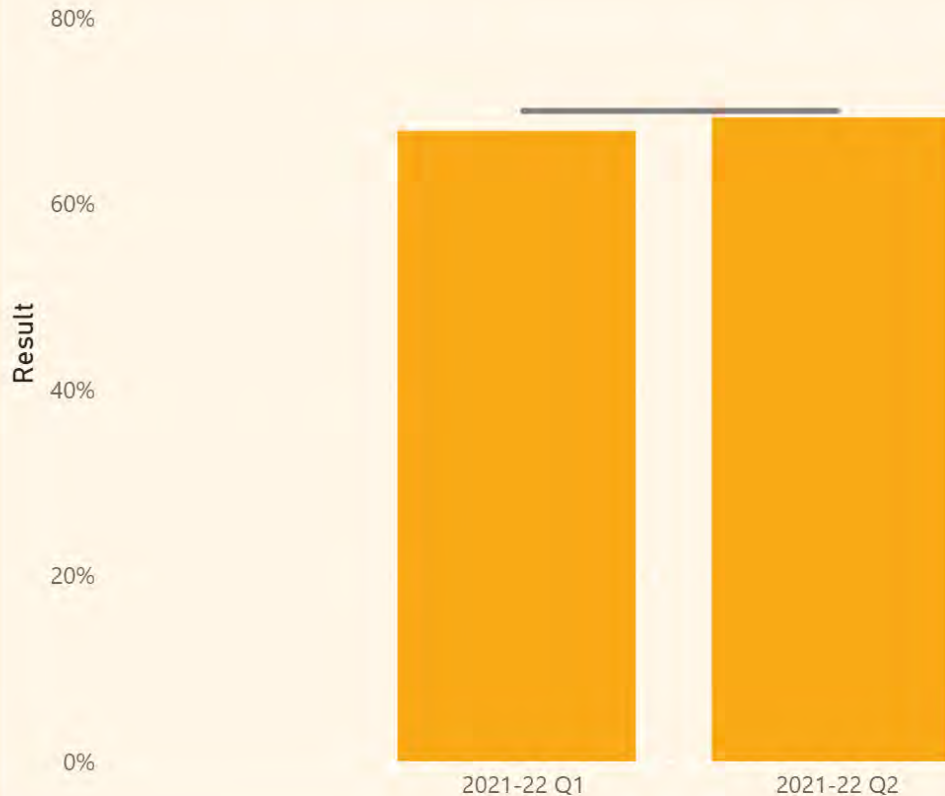
Year End Result

New KPI Introduced 2021-22.
There will be no Year End Result data until Q4
results in 2021-22

The percentage of overall spend with Welsh-based organisations

Performance by Quarter

● Result ● Target



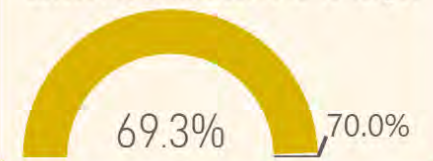
Latest Result

69.3%

Current Year Target

70.0%

Latest Performance: RAG vs Target



Year End Result

New KPI Introduced 2021-22.
There will be no Year End Result data until Q4
results in 2021-22

The percentage of new contracts which include social value commitments

Performance by Quarter

● Result ● Target

8%

6%

4%

2%

0%



2021-22 Q2

Latest Result

6.1%

Current Year Target

Baseline Year

Year End Result

● Result ● Target

2021-22 Q2

6.1%

0%

2%

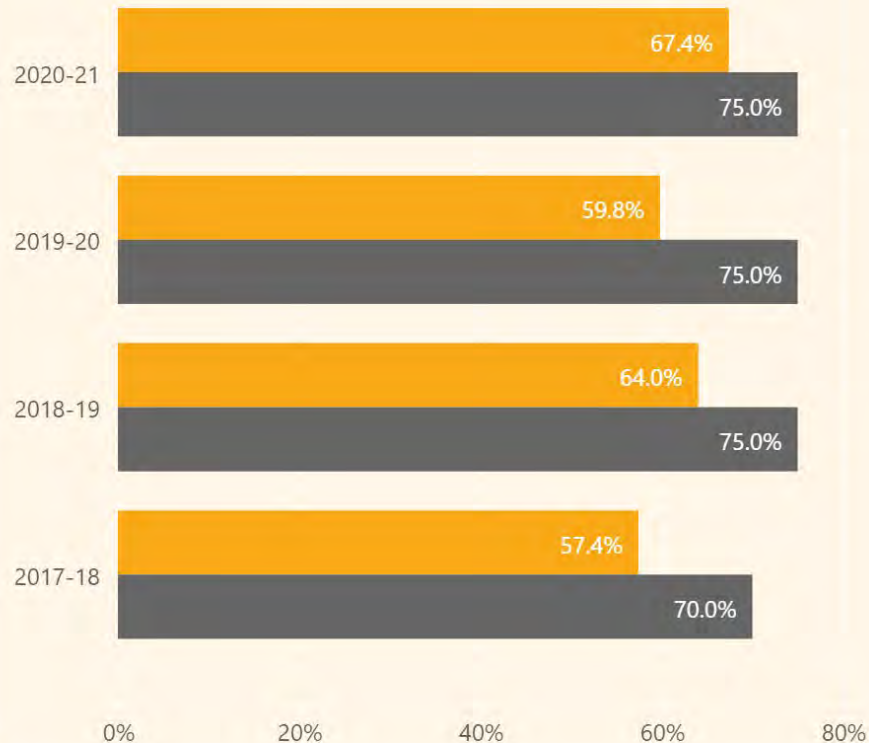
4%

6%

Maintaining customer/citizen satisfaction with Council services

Year End Result

● Result ● Target



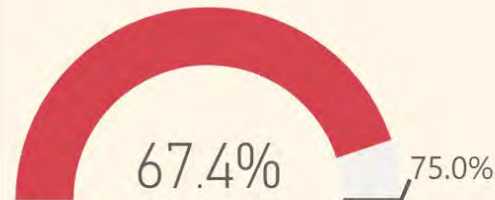
Latest Result

67.4%

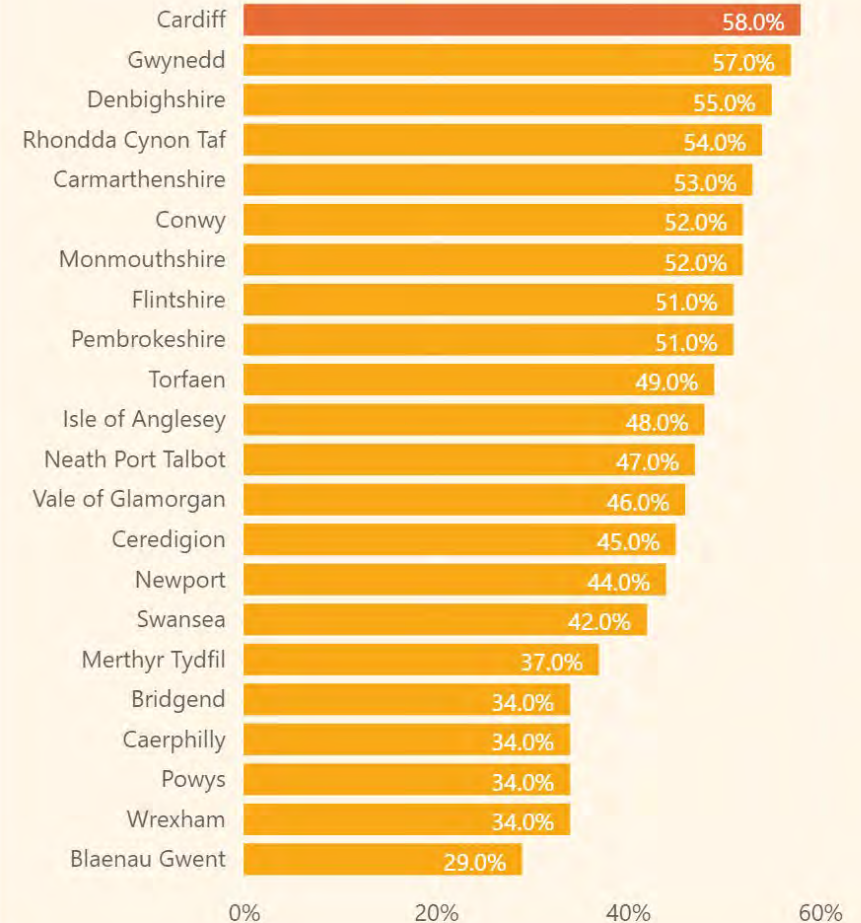
Current year target

70%

Latest Performance: RAG vs Target



National Survey for Wales Results (2019-20)



The percentage of canvass response (either via automatic verification or direct response)

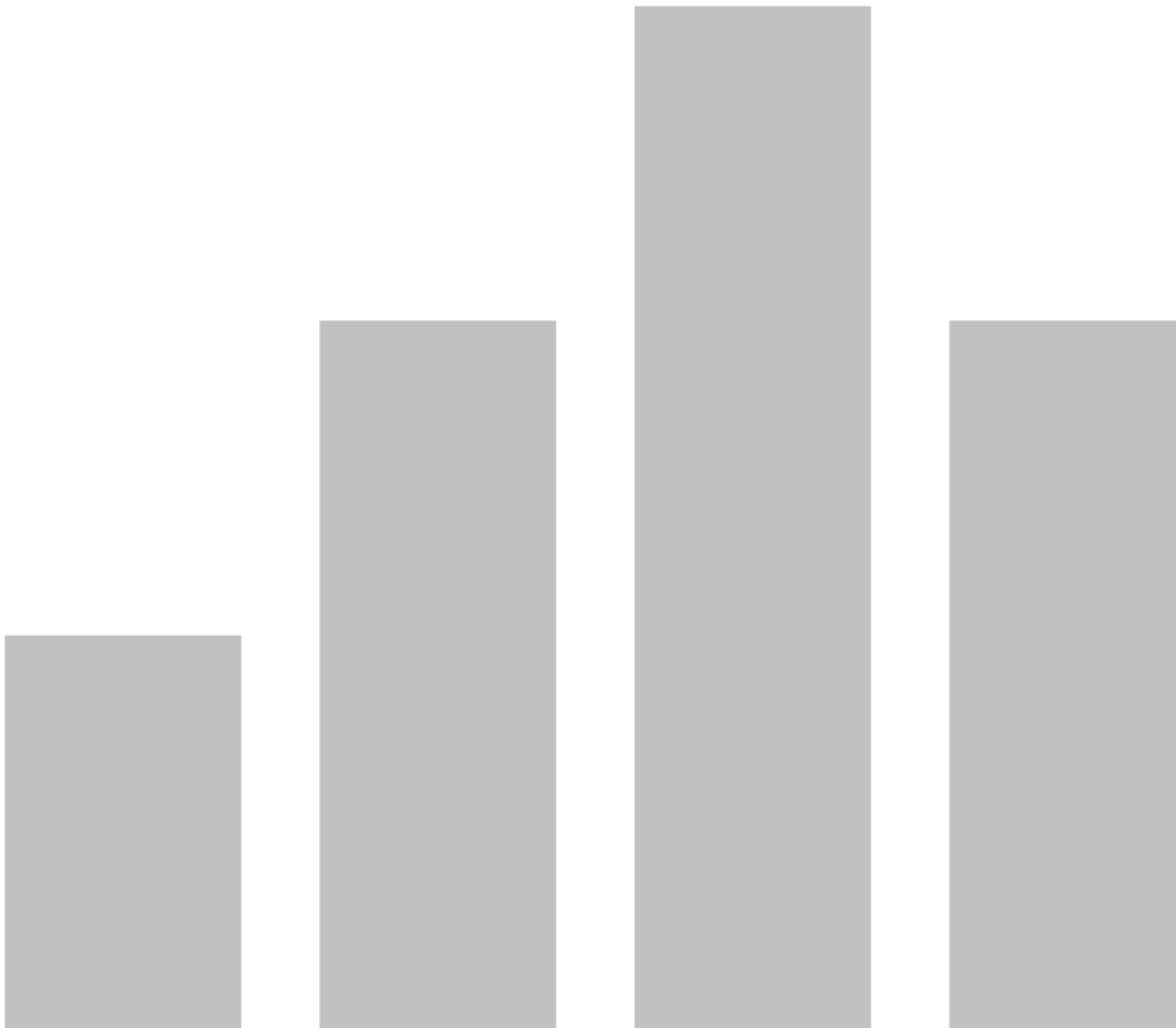
New KPI Introduced 2021-22 reported on annually.
There will be no data until Q4 results in 2021-22

The number of wards where the canvass response rate (either via automatic verification or direct response) percentage is over 90%

New KPI Introduced 2021-22 reported on annually.
There will be no data until Q4 results in 2021-22

WBO 8

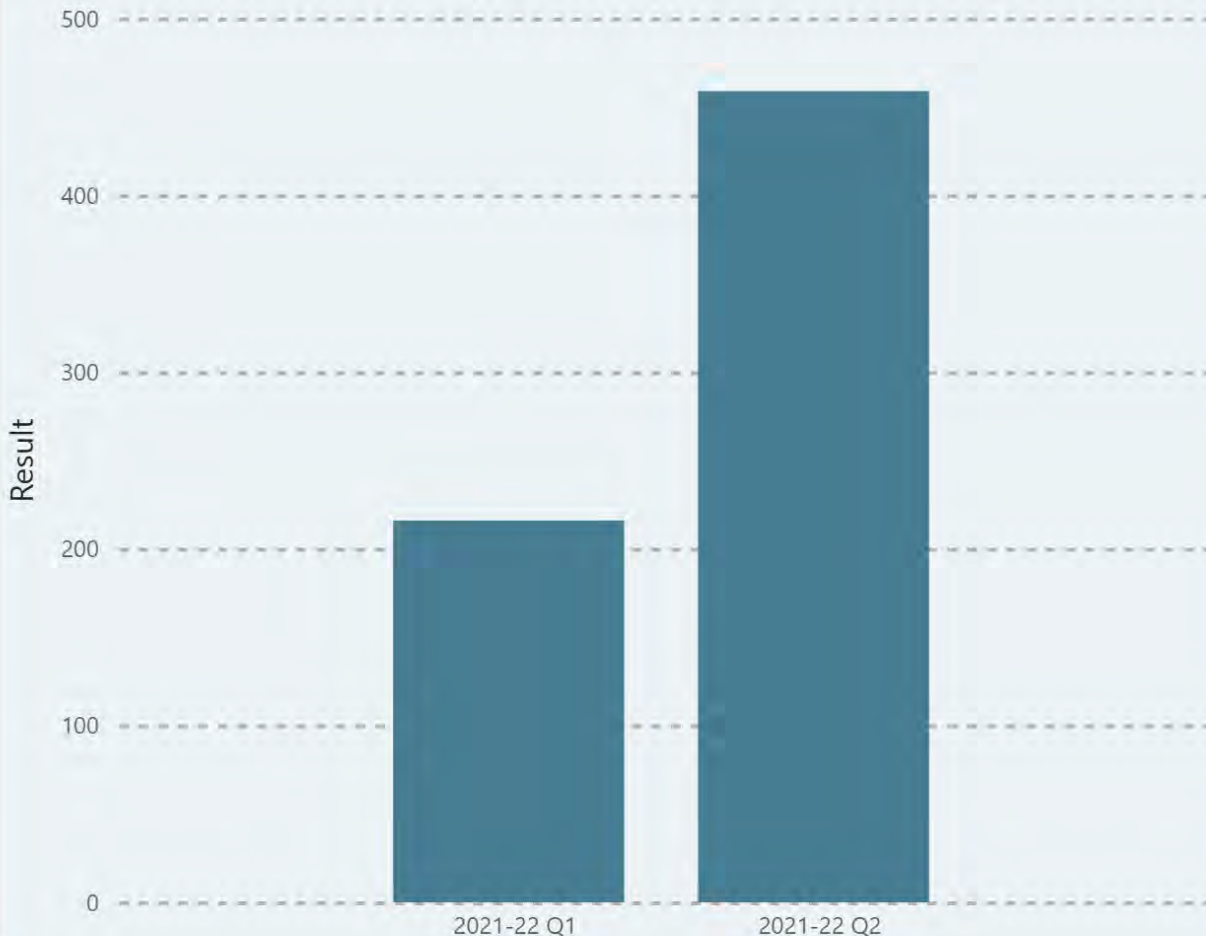
[View in Power BI](#) ↗



Managing the Covid-19 Pandemic

The number of symptomatic tests undertaken for Council and partner staff

Performance by Quarter



Latest Result

459

Monitor KPI but no target set

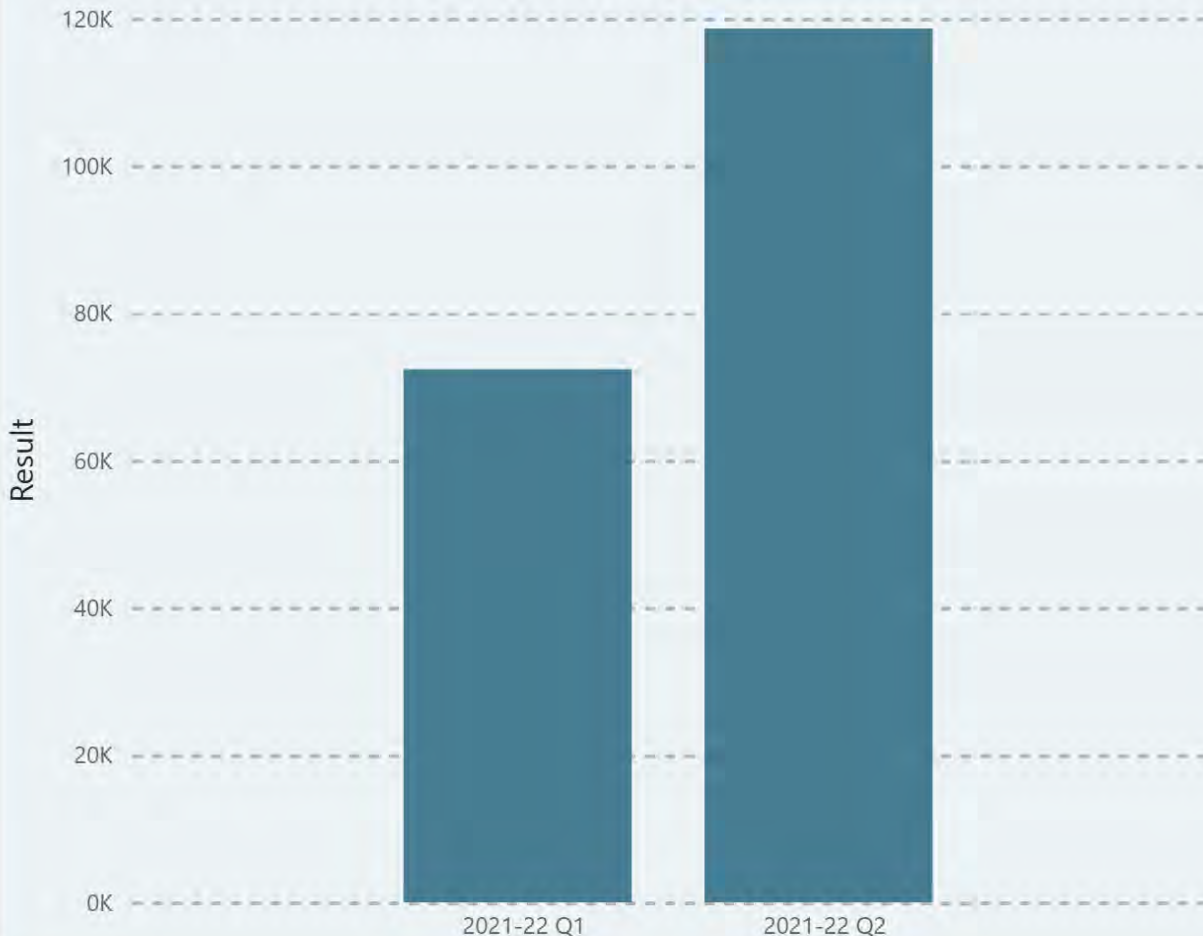
Year End Result

New KPI Introduced 2021-22 reported.
There will be no Year End Result data until
Q4 results in 2021-22

Managing the Covid-19 Pandemic

The number of asymptomatic tests undertaken for Council and partner staff

Performance by Quarter



Latest Result

118.7K

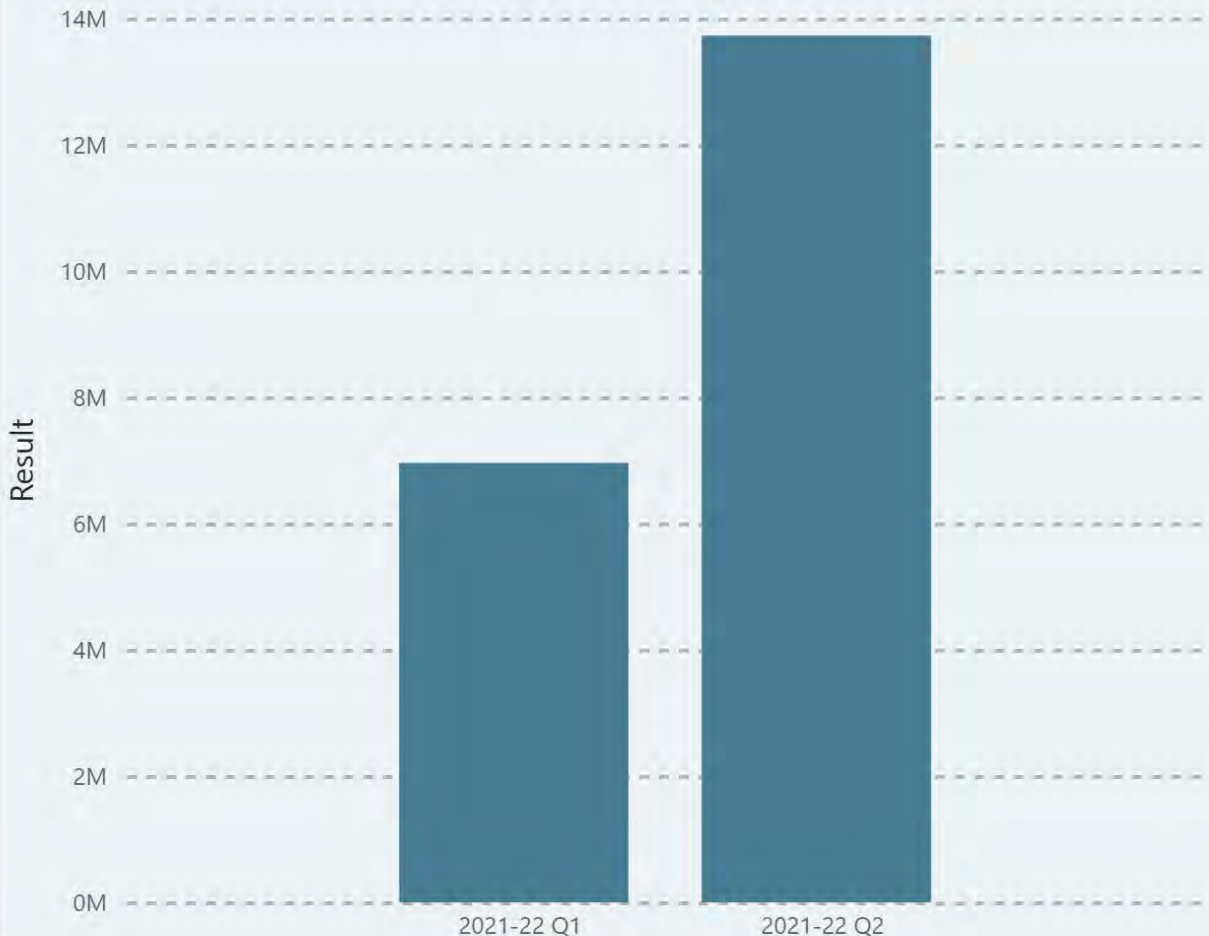
Monitor KPI but no target set

Year End Result

New KPI Introduced 2021-22 reported.
There will be no Year End Result data until
Q4 results in 2021-22

The number of items of PPE issued

Performance by Quarter



Latest Result

13.7M

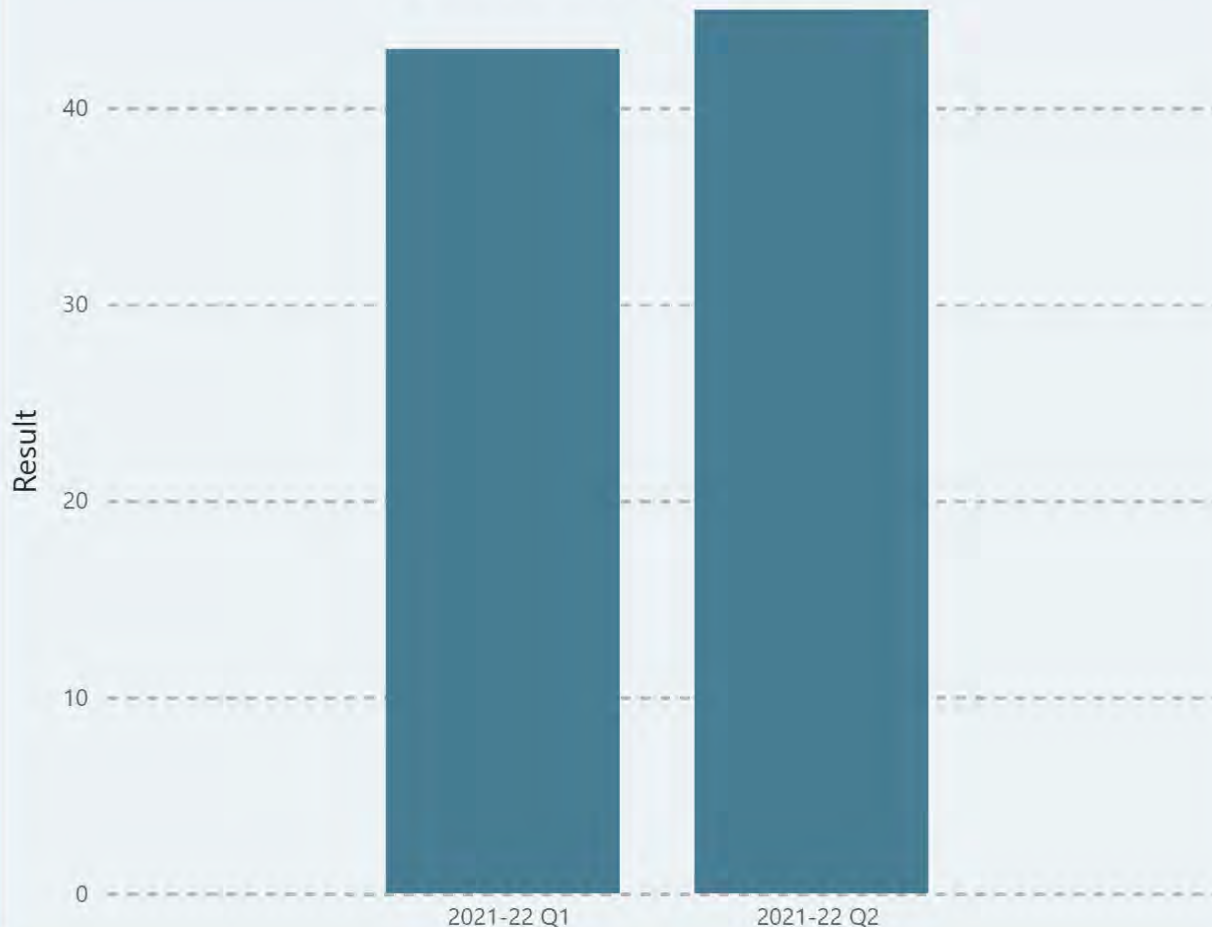
Monitor KPI but no target set

Year End Result

New KPI Introduced 2021-22 reported.
There will be no Year End Result data until
Q4 results in 2021-22

The number of enforcement notices served: Improvement Notices

Performance by Quarter



Latest Result

45

Monitor KPI but no target set

Year End Result

New KPI Introduced 2021-22 reported.
There will be no Year End Result data until
Q4 results in 2021-22

The number of enforcement notices served: Closure Notices

Performance by Quarter



Latest Result

5

Monitor KPI but no target set

Year End Result

New KPI Introduced 2021-22 reported.
There will be no Year End Result data until
Q4 results in 2021-22

The number of enforcement notices served: Compliance Notices

Performance by Quarter



Latest Result

0

Monitor KPI but no target set

Year End Result

New KPI Introduced 2021-22 reported.
There will be no Year End Result data until
Q4 results in 2021-22

The number of enforcement notices served: Fixed Penalty Notices

Performance by Quarter



Latest Result

0

Monitor KPI but no target set

Year End Result

New KPI Introduced 2021-22 reported.
There will be no Year End Result data until
Q4 results in 2021-22