

EIN DYFODOL NI I GYD ALL OUR FUTURES

Appendix B



Cardiff Youth Justice Service Performance Report Quarter 2: July – September 2021



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Caerdydd a'r Fro
Cardiff and Vale
University Health Board



Cardiff
Caerdydd

Gwasanaeth Prawf
Cenedlaethol
National Probation
Service



De Cymru
Comisiynydd yr Heddlu a Throseddau
Police and Crime Commissioner
South Wales



CARDIFF
CAERDYDD

GWASANAETHAU
CYFIAWNDER IEUENCTID
CAERDYDD
CARDIFF
YOUTH JUSTICE
SERVICES

Organisational Health (August - November 2021)

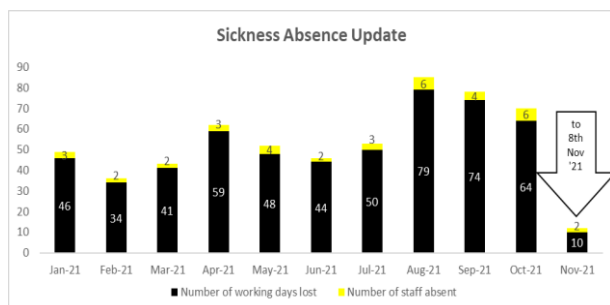
Posts filled: Grade 7 Case Management Post (September 2021)
Grade 10 Team Manager appointed (starting January)

Leavers: Team Manager (August 2021)
ISS Coordinator Manager (August 2021)
2 x Prevention Workers (August 2021)
1 x Prevention Worker (November 2021)
Business Support Manager (December 2021)

Vacancies: Junior Attendance Centre Officer in Charge (interviews ongoing)
Part-time Social Worker
1 x Social Worker (advertise next week)
2 x Team Managers (Grade 9) (out for advert)
ISS Coordinator (advert due within next week)
3 x Prevention Workers (advert out again)
Business Support Manager
Referral Order Case Manager (secondment ended, vacancy to be filled)

Current issues: The restructure of the management team has been agreed and will consist of 1 Grade 10 and 2 Grade 9 roles. The ISS Co-Ordinator post has been redefined and is ready to go out to advert as an Intensive Interventions Co-ordinator. One of the ISS workers has been redeployed and the other remains on sick leave.

Staff sickness: Between 01/08/2021 and 08/11/2021 - 7 members of staff have been on sickness leave losing **227** working days as per the breakdown below: -



- Prevention & Pre-Trial Team - 1 member of staff was absent totalling **69** working days
- Early Intervention Team - 1 member of staff was absent totalling **38** working days
- Court and Case Management Team - 4 members of staff were absent totalling **97** working days
- Business Support - 1 member of staff was absent totalling **23** working days

Staff Supervision:

The target is 1 supervision per month (LA staff) and every other month for partnership staff (exc. Probation).

The Prevention and Pre-Trial Team Manager currently supervises **12** staff:

- August 21 – 7/10 staff received supervision, 3 staff are off long term (7/7 - 100%)
- September 21 – 7/10 staff received supervision, 3 staff are off long term (7/7 – 100%)
- October 21 – 6/12 staff received supervision, 2 staff members didn't receive supervision due to annual leave, 1 staff member was off sick and 3 staff are off long term (6/9 - 67%)

Discounting long term absence, **20** of **23** supervision sessions took place (**87%**)

The Early Intervention Team Manager left the service in August which impacted on the provision of supervision, supervises **8** LA staff and **4** partnership staff:

- August 21 – **1/8** staff member received supervision, **11** staff members didn't receive supervision due to Team Manager leaving the service and **1** staff member was off sick (**1/12 - 8%**)
- September 21 – **9/12** staff received supervision, **1** staff member didn't receive supervision due to sickness and **2** partner agency staff were unavailable (**9/12 - 75%**)
- October 21 – **9/12** staff received supervision, **1** staff member didn't receive supervision, **2** partnership staff have bi-monthly supervision (**9/10 - 90%**)

Discounting long term absence, **19 of 34** supervision sessions took place (**56%**)

The Court and Case Management Team Manager currently supervises **7** LA staff and **4** partnership staff:

- August 21 - **1** staff member received supervision, **5** staff members didn't receive supervision, **1** staff member was off sick, **2** staff are off long term, **1** staff member was on leave and **1** staff member receives bi-monthly supervision (**1/8 - 13%**)
- September 21 – **3** staff received supervision, **4** staff members didn't receive supervision due to unforeseen events, **1** staff are off long term and **2** partnership staff members receive bi-monthly supervision (**3/7 - 43%**)
- October 21 – **2** staff received supervision 1 provided by the Prevention Team Manager as a new starter, **7** staff members didn't receive supervision due to Team Manager sickness, **1** staff member is off long term and **1** partnership staff member receives bi-monthly supervision (**1/8 – 29%**)

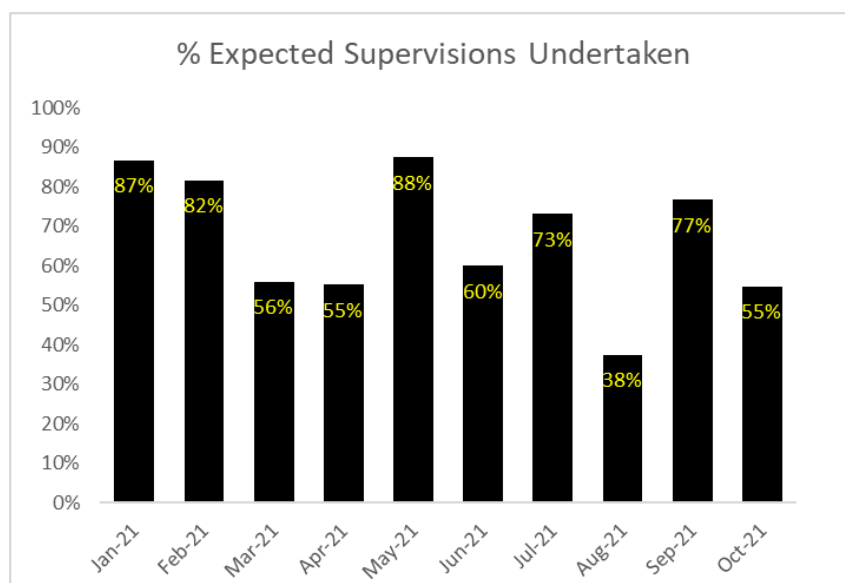
Discounting long term absence, **6 of 24** supervision sessions took place (**25%**)

Operational Manager currently supervises **4** team managers:

- August 21 - **3** staff received supervision and **1** staff member had their session postponed (**3/4 - 75%**)
- September 21 – **4** staff received supervision (**4/4 - 100%**)
- October 21 – **1** staff received supervision, **2** staff members were off sick and **1** staff member didn't receive supervision (**1/4 - 25%**)

Discounting long term absence, **8 of 12** supervision sessions took place (**67%**)

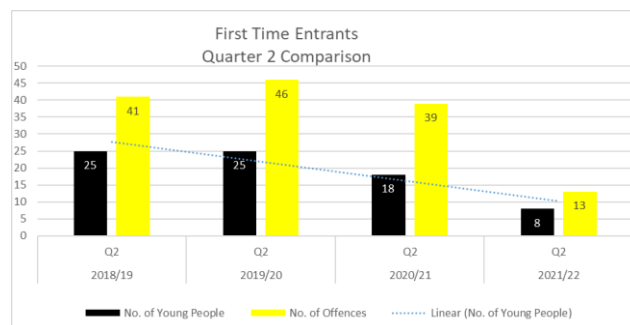
The chart below has been updated to show staff receiving supervision provided as a percentage of expected supervisions, this excludes staff on long term absence.



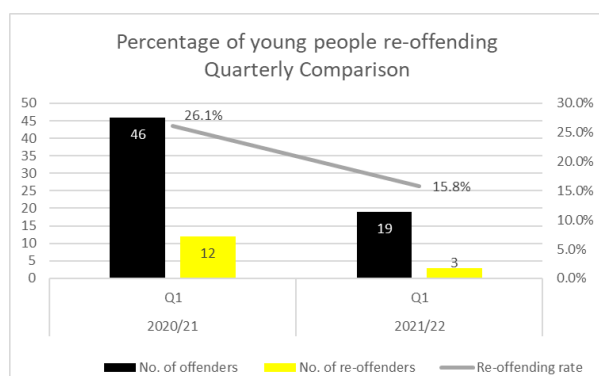
Local Picture

First Time Entrants

The ongoing downward trend since Q4 2019/20 ended in Q2 with an increase from 7 young people in Q1 to 8 in Q2. However, the chart opposite shows a reduction when compared to the same period in previous years. A number of initiatives have impacted upon FTE's maintaining very low levels. This includes the implementation of the Bureau Model which has diverted young people from the criminal justice service, with only 5% of young people referred for an Out of Court Disposal receiving a substantive outcome during the period. The courts in the South Wales Police area are implementing a referral back to YJS for low level car crimes for appropriate intervention in place of first tier penalties without intervention.



Re-offending



The cohort of young people receiving a substantive outcome during October - December 2020 has been tracked for 6 months to June 2021. During Quarter 1 - 19 young people were included in the cohort, with only 3 young people re-offending committing a further 5 offences. A re-offending rate of 15.8% for this period with re-offenders committing an average 1.67 further offences. 1/3 young people committed a different crime type and all young people committed a more serious offence.

Use of Custody

During Q2 1 young person received 2 custodial sentences, 1 short 4 month DTO for an offence committed in 2019 and a further 12 month DTO for violence against the person offences committed in July 2021 whilst subject to a Section 250 licence. 2 young people remain remanded in custody from the previous quarter and a further young person was remanded during Q2, all 3 young people have been charged with murder.

Welsh Devolved Indicators – 9 young people concluded a statutory community intervention

Education Training & Employment

School Age (Community) +11.1% (3). The offer to all 3 young people changed during the course of their intervention. Increased hours for 2 young people, both of whom were EOTAS, 1 young person offered alternative full-time provision with ACT and an increase from 0 to 5 hours being offered to the other. 1 young person attending Greenhill had a significant reduction from 25 to 5 hours offered by the end of intervention, however beyond the end of their intervention was offered 25 hours EOTAS.

Above School Age (Community) +88.8% (6). 3 young people were NEET at the start of intervention, 2 secured employment and the other engaged with ITEC showing an overall increase of 71 hours.

Accommodation

% Change – Community Penalties 0% (9)

1 young person aged 10-15 was in suitable accommodation at the beginning and the end of their intervention. Of the 8 young people who were 16+ 1 young person was in unsuitable accommodation at both the beginning and the end of the intervention, the young person was looked after but due to no appropriate placement being available they were placed at home.

Substance Misuse

% Commencing a SM assessment within 5 days of referral date – 100% (3)

All young people referred for an assessment were assessed within 5 days.

% Receiving Tier 1, 2, 3 or 4 Service within 10 days of assessment – 100% (3)

All young people assessed as requiring a service and agreed to engage received it within 10 days of the assessment being completed.

5 young people were identified via the screening process as requiring an assessment, 1 young person was already receiving a service and 1 young person refused to engage with the service after an assessment was completed. Of the 3 young people assessed and engaged on substance misuse interventions 1 young person was referred onto CAMHS for assessment as Tier 3 needs were identified and 2 young people engaged with Tier 2 interventions.

Mental Health

% Commencing a MH assessment within 28 days of referral date – 100% (1)

All young people referred for an assessment were assessed within 28 days.

% receiving a Tier 2, 3 or 4 service within 28 days of MH assessment – 100% (1)

All young people assessed as requiring a service and agreed to engage received it within 28 days of the assessment being completed.

5 of the 9 young people concluding a statutory intervention identified mental health concerns when assessed.

4 young people either had a diagnosis or had previously been referred to CAMHS. 2 referrals were made for a mental health assessment which were completed within 28 days from referral. 1 young person had Tier 2 needs identified and engaged in the service within 28 days whilst the other young person had no needs identified during the assessment.

Youth Justice Service and Children's Services Scorecard – November 2021

Risk Management Panels (RMP)

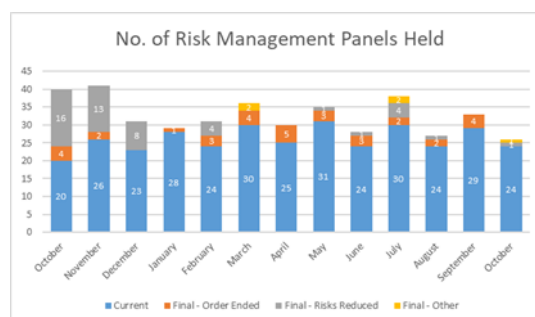
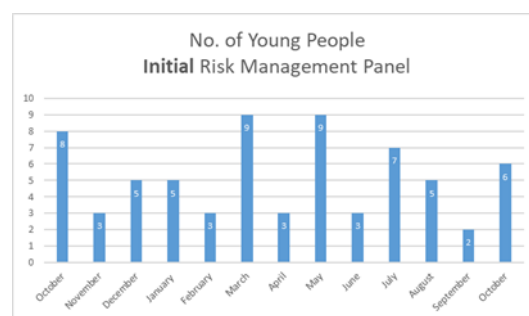
There have been 5 referrals to RMP during October. 26 Risk Management Panels took place during October. As at end October 28% (40/143) of all young people currently open to YJS were ongoing at the Risk Management Panels. The 2 cases concluding were under review for an average of 20.6 months.

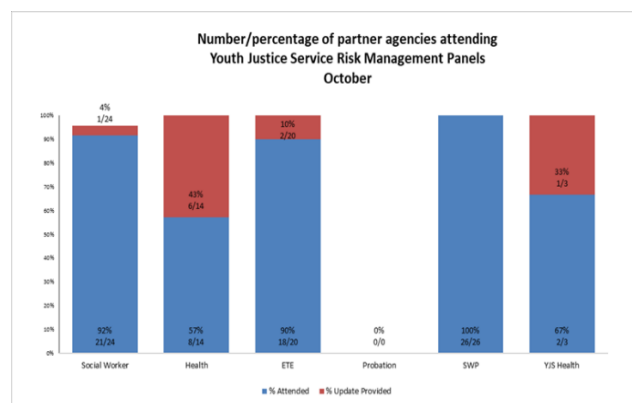
Number / percentage of cases referred to Risk Management Multi Agency Strategy Meeting with Child Sexual Exploitation (CSE) / Child Criminal Exploitation (CCE) concerns

66% (23/35) of cases currently ongoing at RMP include CSE / CCE issues. 4/5 referrals made in October had CSE / CCE concerns.

Number of cases referred to High Risk Panel

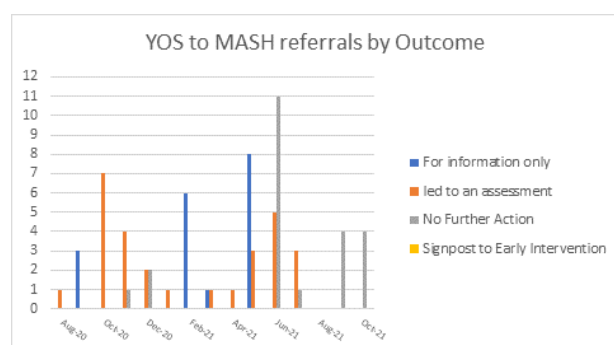
40 young people known to YJS have been referred to High Risk Panel (since April 2020). 10 cases known to YJS currently being reviewed at HRP 9 of which are currently active cases. 7 cases currently being reviewed have been re-referred. 0 cases open to YJS were referred during October





As shown in the majority of RMPs all relevant parties have either attended the meeting or provided an update.

Number / percentage of cases referred to the MASH by YJS by outcome (assessment / no further action)

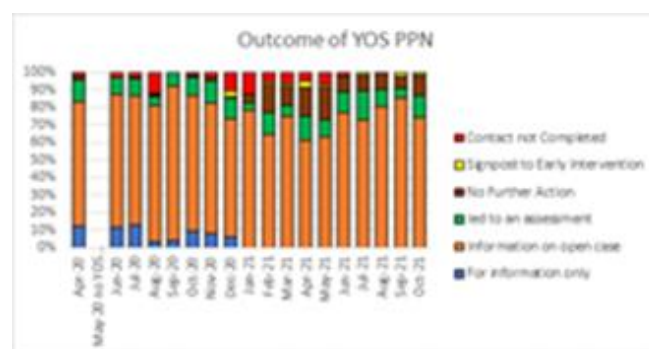
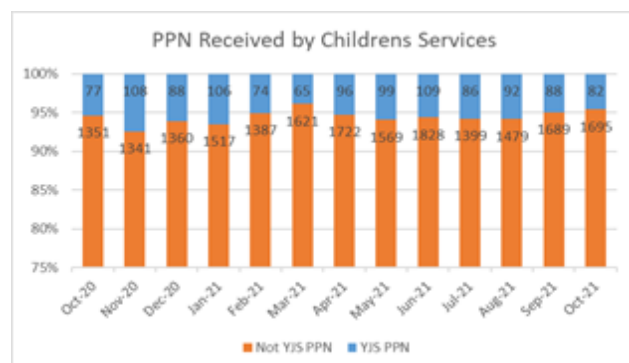


There have been very few referrals received during Q2 all of have resulted in no further action.

An average of 6% of PPNs relate to the YJS.

Since July there have been no 'Contact not completed' during the period.

Number of Public Protection Notifications (PPN) relating to YJS by outcome



Number of closed cases audited - A target of 2 cases per team manager per month to be reviewed after case has closed

Overview of case audits completed to date

- all young people presenting high risks have been reviewed at Risk Management Panel and shared with relevant agencies
- all necessary actions have been taken to safeguard young person where required
- panel and court reports were not consistently being shared with the young person and their family prior to attendance

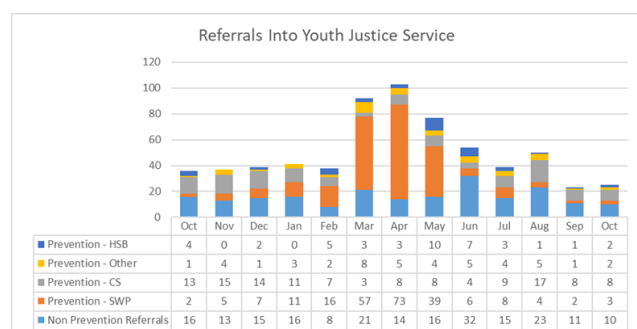
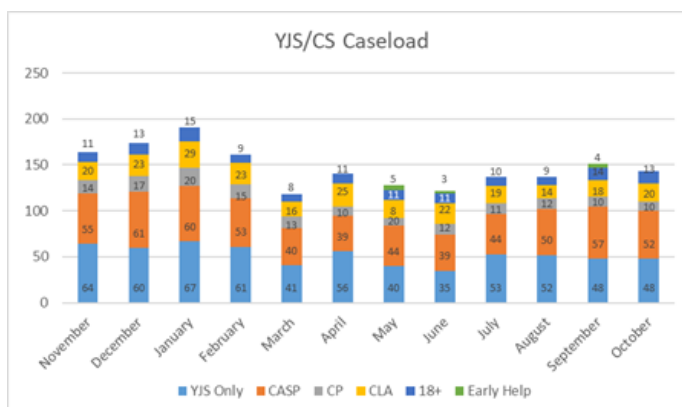
- although there has been an increase in completing parent/carer self-assessments relatively low numbers of parents provided feedback at the end of an intervention.

As a result of findings from case audits

- intervention planning meetings for professionals have been implemented to ensure priorities are focussed and sequenced to build upon positive and protective factors
- procedure ensuring plans are adjusted to account for changing circumstances.

YJS/CS Caseload and Referrals into YJS

Intervention Types	No.
Voluntary	7
Prevention	45
Out of Court Disposals - Non-statutory	49
Out of Court Disposals - Statutory	8
Remand - Community	3
Remand - Custody	2
Community Court Orders	26
Custodial	1
Licence	2
Total (October)	143



Timeliness of ASSET+ Assessments - Standard 20 Working Days

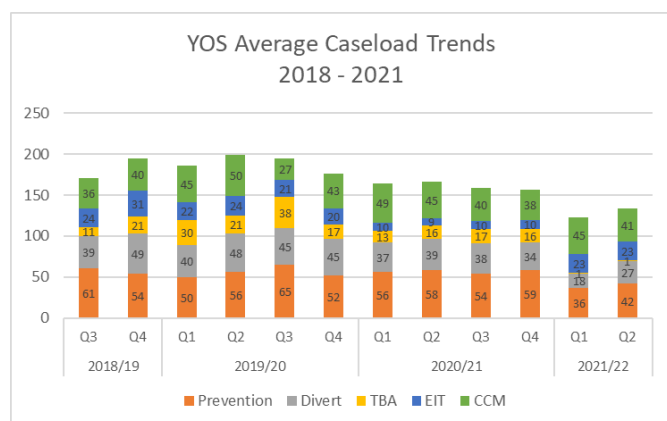
As at 01/11/2021 54 assessments were in progress for an average of 47 working days with 29 in progress with the case manager and 36 awaiting countersigning.



Average number of working days to complete assessments

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total Avg.
2020/21	43	42	31	87	40	20	21						41
2021/22	22	20	25	13	22	36	29						24

Caseloads



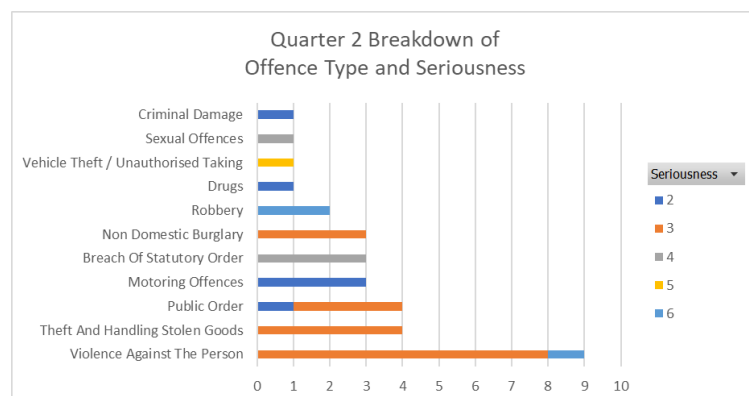
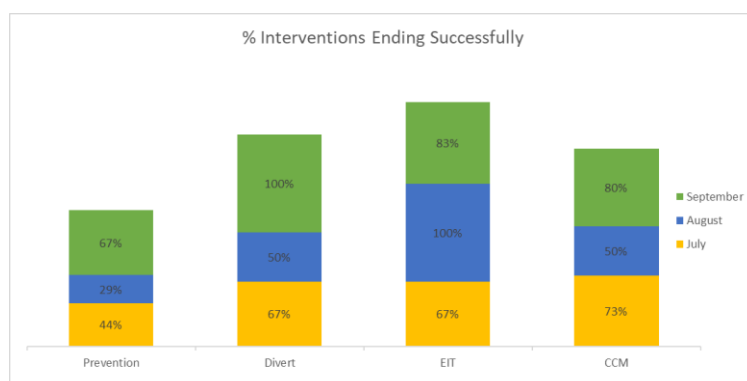
The review of the Prevention referral criteria has been ongoing which has impacted upon caseloads.

After the reduction in caseload numbers during Q1, Q2 shows an increase where changes in administrative processes were implemented in Q1 have embedded.

*NOTE: from 2021/22 - Q1 OoCD's are no longer shown separately

86% of interventions supervised by the Early Intervention Team and Court and Case Management Team successfully completed interventions during the period.

Prevention and Divert interventions are voluntary, however, the success rate is still high at 61%.



The chart shows offences convicted or receiving a Youth Caution.

75% of all offences had a seriousness score of 2 or 3 (1 being the lowest and 6 the highest) and 13% of offences were +5.

There has been an increase in the number of young people convicted during Q2 compared to Q1.

Q1 - 14 young people committed 17 offences, average number of offences per young person = 1.88

Q2 - 18 young people committed 32 offences, average number of offences per young person = 1.21

Weekly Briefings

Weekly briefings were introduced at the YJS at the beginning of 2021 to assist with the implementation of new policies and procedures and also to highlight and share good practice. Staff members volunteered to look at new policies and disseminate the salient messages at these meetings.

Sessions are kept to approximately 30 minutes and were initially weekly but have since reduced to fortnightly. All sessions are recorded for those members of the team not able to attend. There have been a number of themes covered to date as listed below:-

Q4	ACORDS Case Recording Protocol
Q4	Policy Briefings - Planning
Q4	Saving Documents to ChildView
Q4	Allocation Policy
Q4	Induction Policy
Q4	Management Oversight Policy
Q4	ChildView Recording - Start of Intervention Checklists
Q4	Victim Policy (including Awareness & Empathy)
Q4	Resource Library
Q4	QA Framework
Q4	CE / NRM
Q1	Welsh Language Offer
Q1	Navigating SharePoint
Q1	Agored Vocational Quals
Q1	Planning Process
Q1	ChildView - Version 5 Update
Q1	Case Closure Summaries
Q1	YJS Police Officers
Q1	Knife Crime and Local Trends
Q2	Intervention End Checklist
Q2	Brief Assessment Tool
Q2	Health Provision / Pathways
Q3	Evidencing Information Gathering and Navigating AssetPlus Assessment
Q3	NRM Pilot Briefing / Update
Q3	ChildView Upgrade

YJB Published Comparison Data Quarter 1 - April 2021 – June 2021

Green arrows = improvement

Red arrows = deterioration

Amber = static

Directional arrows = increase (up)/reduction (down) on previous period



National and Welsh Indicator Performance	Cardiff		Wales Comparison to Cardiff YJS		S. Wales Comparison to Cardiff YJS		YOS Family Comparison to Cardiff YJS		Core City Comparison to Cardiff YJS	
	Previous Year	Latest Period								
Number of FTE per 100,000 population of 10 to 17 year olds (January – December 20)	-2.0%	↓ -67.2%	↓	-30.2%	↓	-38.9%	↓	-3.8%	↓	-26%
Proportion of Offenders who Re-offend (July 19 – September 19)	42.4%	↓ 34.4%	↑	44.1%	↓	41.7%	↓	34.2%	↓	31.8%
Frequency of Reoffending – Number of Offences per Offender (July 19 – September 19)	1.64	↓ 0.84	↑	1.95	↓	1.94	↓	1.38	↓	1.25
Reoffences per reoffenders after 12 months (July 19 – September 19)	3.86	↓ 2.45	↑	4.43	↓	4.65	↓	4.04	↓	3.93
Rate of Custodial Disposals per 1000 population of 10 to 17 yrs (July 20 – June 21)	0.35	↓ 0.12	↓	0.08	↓	0.07	↓	0.15	↓	0.31
% Change in average No. of ETE hours for school age YP at end (April - June 21)	37.7%	↓ -60.0%	↓	-4.8%	↓	-34.8%	N/A	N/A	N/A	N/A
% Change in average No. of ETE hours for 16 plus age YP at end (April - June 21)	28.3%	↓ 0.0%	↑	67.8%	↑	32.0%	N/A	N/A	N/A	N/A
% Change in YP in suitable accommodation by end of YOT community (April - June 21)	-14.3%	↑ 0.0%	↑	-1.0%	↑	3.0%	N/A	N/A	N/A	N/A
% Change in YP in suitable accommodation by end of YOT custodial (April - June 21)	N/A	↔ N/A	↔	0.0%	↔	0.0%	N/A	N/A	N/A	N/A
Proportion of children requiring substance misuse assessment starting in 5 days (April - June 21)	100%	↓ 0%	↑	81.0%	↑	79.0%	N/A	N/A	N/A	N/A
Proportion of children requiring substance misuse treatment starting in 10 days (April - June 21)	100%	↔ 100%	↓	97.0%	↔	100%	N/A	N/A	N/A	N/A
Mental health assessment within 10 days of sentence (April - June 21)	N/A	100%	↓	92.0%	↔	100%	N/A	N/A	N/A	N/A
Mental health service within 28 days of assessment (April - June 21)	N/A	100%	↓	89.0%	↓	75.0%	N/A	N/A	N/A	N/A

Resettlement Tracker																
	Custodial sentence															
	Remand in custody															
	Licence															
Child 1	Male	S91	Accomm. ✓ ETE ✗ Health ✓		Licence Recall (Tag)	Accomm. ✓ ETE ✓ Health ✓	Accomm. ✓ ETE ✗ Health ✓				DTO 4m	DTO 12m				
Child 2	Male	DTO				Transition to Probation in custody	Accomm. ✓ ETE ✓ Health ✓									
Child 3	Male				DTO						Accomm. ✓ ETE ✓ Health ✓			Accomm. ✓ ETE ✗ Health ✗		
Child 4	Male	RLAA		RLAA		DTO				Accomm. ✓ ETE ✓ Health ✓	Licence recall			Transition to Probation	Accomm. ✓ ETE ✗ Health ✓	
Child 5	Male					S91					Transition to Probation in custody	Accomm. ✓ ETE ✓ Health ✓				
Child 6	Male						Community Penalty	Accomm. ✗ ETE ✗ Health ✓								
Child 7	Male															
Child 8	Female															
		Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
		Quarter 3 - 2020/21			Quarter 4 - 2020/21			Quarter 1 - 2021/22			Quarter 2 - 2021/22			Quarter 3 - 2021/22		

S91 Section 91 - custodial sentence for young person 10-17 (where an offence is punishable in the case of an adult with imprisonment of 14 years or more)
 DTO Detention and Training Order - custodial disposal for young people 10-17 (can be for 4 - 24 months)
 RLAA Remanded to Local Authority Accommodation (can be used as an alternative to a custodial remand)