

EIN DYFODOL NI I GYD ALL OUR FUTURES



Cardiff Youth Justice Service Performance Report Quarter 1: April – June 2021



Gwasanaeth Prawf
Cenedlaethol
National Probation
Service



Bwrdd Iechyd Prifysgol
Caerdydd a'r Fro
Cardiff and Vale
University Health Board



Cardiff
Caerdydd



De Cymru
Comisiynydd yr Heddlu a Throseddu
Police and Crime Commissioner
South Wales



CARDIFF
CAERDYDD

**GWASANAETHAU
CYFIAWNDER IEUENCTID
CAERDYDD
CARDIFF
YOUTH JUSTICE
SERVICES**

Organisational Health (June – August 2021)

Posts filled: Volunteer Coordinator (Started: 26/07/21)
Grade 7 Case Management Post (Starting in September)

Leavers: Team Manager (August 2021)
ISS Coordinator Manager (August 2021)
2 x Prevention Workers (August 2021)

Vacancies: Junior Attendance Centre Officer in Charge
Part-time Social Worker
Team Manager
ISS Coordinator
2 x Prevention Workers

Current issues: ISS - The ISS Co-Ordinator post is being re-written to become an Intensive Interventions Co-ordinator and will soon go out to advert. There are 2 ISS workers currently off sick (ongoing resolution process at the moment so unable to comment on individuals). However, the hope will be that these posts will also be modified to become Intensive Intervention workers across the team, not just ISS.

Staff sickness: During this period **8** members of staff have been on sickness leave losing **346** working days as per the breakdown below: -

- Prevention & Pre-Trial Team - **3** members of staff were absent totalling **184** working days
- Early Intervention Team - **1** member of staff were absent totalling **15** working days
- Court and Case Management Team - **3** members of staff were absent totalling **131** w/days
- Business Support - **1** member of staff was absent totalling **16** working days

Staff Supervision:

The target is 1 supervision per month (LA staff) and every other month for partnership staff (exc. Probation).

The Prevention and Pre-Trial Team Manager supervises **10** staff:

- June 21 – 6 staff received supervision, 1 staff member didn't receive supervision due to an unexpected staff absence and 3 staff are off long term (6/7 - 86%)
- July 21 – 6 staff received supervision, 1 staff member didn't receive supervision due to sickness absence and 3 staff are off long term (6/7 - 86%)
- August 21 - 7 staff received supervision and 3 staff are off long term (7/7 - 100%)

Discounting long term absence, **19** of **21** supervision sessions took place (**90%**)

The Early Intervention Team Manager supervised **8** LA staff and **5** partnership staff:

- June 21 – 5 staff received supervision, 7 staff members didn't receive supervision and 1 staff member started in late July 2021 (5/12 - 42%)
- July 21 – 5 staff received supervision, 2 staff members didn't receive supervision, 5 partnership staff have bi-monthly supervision and 1 staff member started in late July 2021 (5/7 - 71%)
- August 21 - 1 staff member received supervision, 11 staff members didn't receive supervision and 1 staff member is off sick (1/12 - 8%)

Discounting long term absence, **11** of **31** supervision sessions took place (**35%**)

The Court and Case Management Team Manager supervises **9** LA staff and **3** partnership staff:

- June 21 – 6 staff received supervision, 2 staff members didn't receive supervision due to unforeseen events, 2 staff are off long term, 1 partnership staff member receives bi-monthly supervision and 1 staff member started in mid July 2021 (6/8 - 75%)
- July 21 – 4 staff received supervision, 4 staff members didn't receive supervision due to unforeseen events, 2 staff are off long term, 1 partnership staff member receives bi-monthly supervision and 1 staff member started in mid July 2021 (4/8 – 50%)
- August 21 - 1 staff member received supervision, 7 staff members didn't receive supervision (a number were on leave), 1 member of staff left in early August and 3 staff were off sick (1/8 - 13%)

Discounting long term absence, 11 of 24 supervision sessions took place (46%)

Operational Manager supervises 5 team managers:

- June 21 – 5 staff received supervision (5/5 - 100%)
- July 21 – 4 staff received supervision and 1 staff member didn't receive supervision (4/5 - 80%)
- August 21 - 3 staff received supervision and 2 staff members didn't receive supervision (3/5 - 60%)

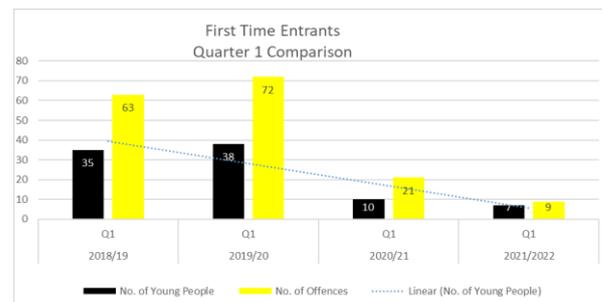
Discounting long term absence, 12 of 15 supervision sessions took place (80%)

Local Picture

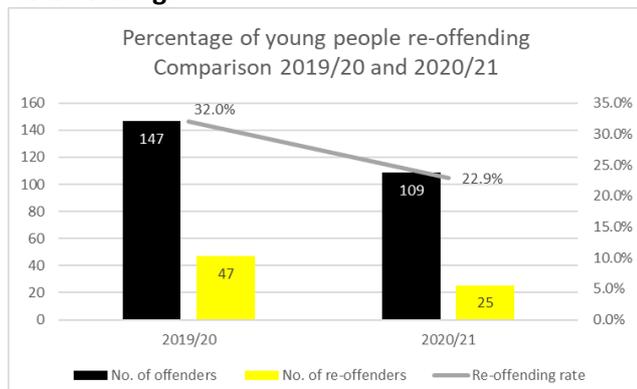
First Time Entrants (FTE)

The local data shows there has been a 22% (9-7) reduction in the number of young people becoming an FTE when compared to Q4 and a 30% (10-7) reduction when comparing the same period in 2020/21. The graph shows the overall downward trend continues on previous years. In addition to Covid restrictions there have been other

influencing factors in the reduction of FTE's including the introduction of the Bureau process for out of court disposals. Consideration is now being given to divert young people committing weapons offences who require weapons awareness interventions. Local courts are adopting approaches prevalent in Gwent courts whereby low level driving offences are referred to the YJS for consideration of diversionary interventions.



Re-offending



The cohort of young people receiving a substantive outcome during Jul/Aug/Sep 2020 has been tracked for 6 months to March 2021. The local re-offending rate for Q4 has increased from 7.7% in Q3 to 24.1% where 7 of 29 young people re-offended. However, the trend chart shows there has been a significant reduction in the overall number of young people re-offending when compared to the same period 2019/20.

Use of Custody

During Q2 no young people received a custodial sentence. 2 young people were remanded into custody during this period who have been committed to Crown Court.

Welsh Devolved Indicators – 5 young people concluded a statutory community intervention

Education Training & Employment

School Age (Community) -60% (1). The decrease in hours offered relates to 1 young person who is identified with special educational needs. Whilst engaging with the YJS they were excluded from school and subsequently had a reduced timetable of 10 hours per week with a plan to offer full-time hours.

Above School Age (Community) 0% (3). There was no change for the 3 young people above school age. However, 1 young person that was below school age at the start of their intervention and above at the end left school and secured a full-time course with Cardiff and Vale College.

Accommodation

% Change – Community Penalties -0% (5)

4 young people aged 16+ were all in suitable accommodation at the beginning and end of their interventions. 1 young person aged 10-15 was deemed to be in unsuitable accommodation during their intervention due to overcrowding. However, very shortly after ending this intervention they moved to a new home that was suitable.

% Change – Custody Sentences – (0).

Substance Misuse

% Commencing a SM assessment within 5 days of referral date – 100% (0)

2 young people completed a substance misuse assessment, both of which were completed beyond the 5 day target. This was due to difficulties in contacting 1 young person and the other being undertaken 2 days beyond this target.

% Receiving Tier 1, 2, 3 or 4 Service within 10 days of assessment – 100% (1)

1 young person assessed required a Tier 3 service who agreed to engage received it within 10 days of the assessment being completed. 1 young person who completed an assessment declined to engage with the service offered as was not ready.

Mental Health

% Commencing a MH assessment within 28 days of referral date – 100% (2)

2 of the 5 young people concluding a statutory intervention identified mental health concerns when assessed.

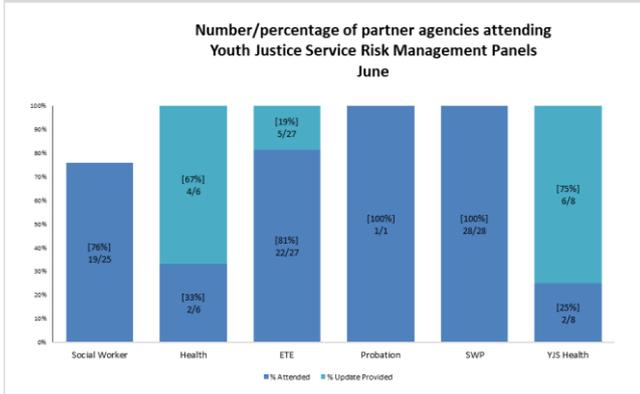
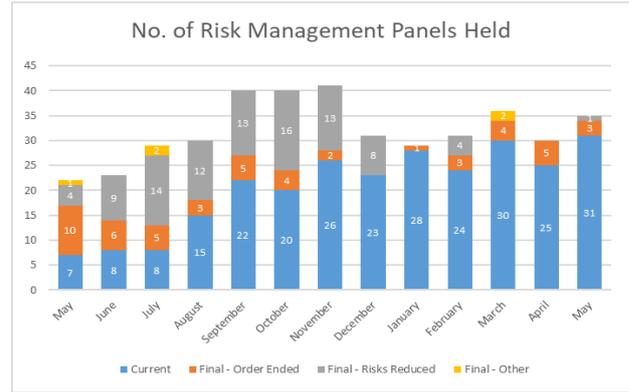
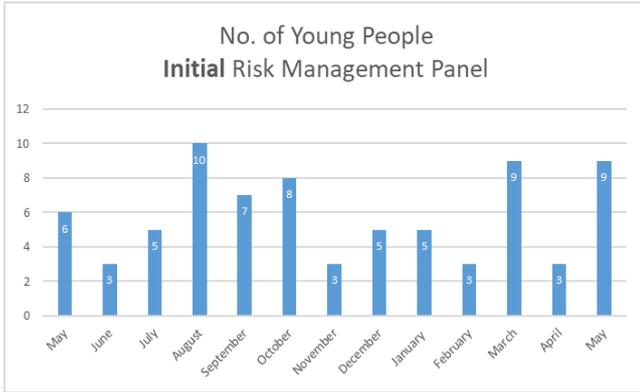
% Receiving Tier 2, 3 or 4 Service within 28 days of mental health assessment – 100% (2)

Both young people completing an assessment engaged with the relevant service level within 28 days of completing the assessment.

Youth Justice Service and Children's Services Scorecard – June 2021

Risk Management Panels (RMP)

There have been **11** referrals to RMP during June. **28** Risk Management Panels took place during June. As at end June **30%** (37/122) of all young people currently open to YJS were ongoing at the Risk Management Panels. The **4** cases concluding were under review for an average of **4.6** months.



Number / percentage of cases referred to Risk Management Multi Agency Strategy Meeting with Child Sexual Exploitation (CSE) / Child Criminal Exploitation (CCE) concerns

54% (20/37) of cases currently ongoing at RMP include CSE/CCE issues. **4/11** referrals made in June had CSE / CCE concerns.

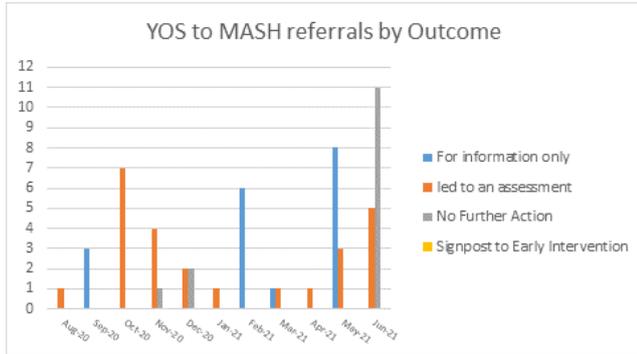
Number of cases referred to High Risk Panel

39 young people known to YJS have been referred to High Risk Panel (since April 2020). **15** cases known to YJS currently being reviewed at HRP **8** of which are currently open. **12** cases have been re-referred and **3** cases open to YJS were referred during June.

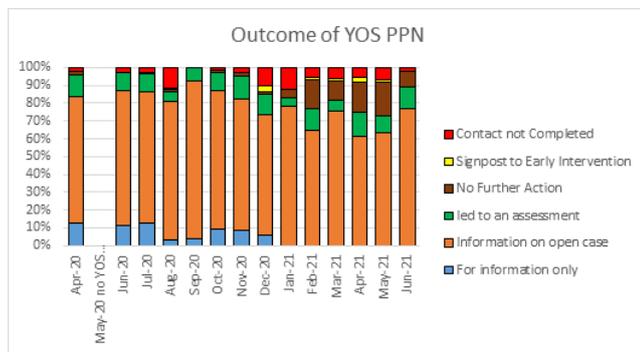
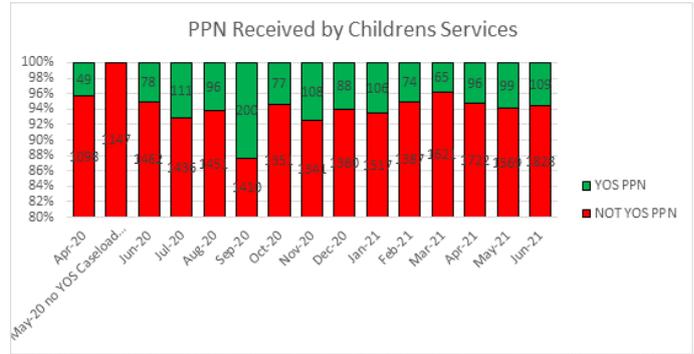
YJS Attendance at Children's Services Statutory Meetings

Meeting Type	Invites received	No. meetings attended
Core Group	2	2
Care & Support	9	7
CP Conference	1	1
CLA	1	0

Number / percentage of cases referred to the MASH by YJS by outcome (assessment / no further action)



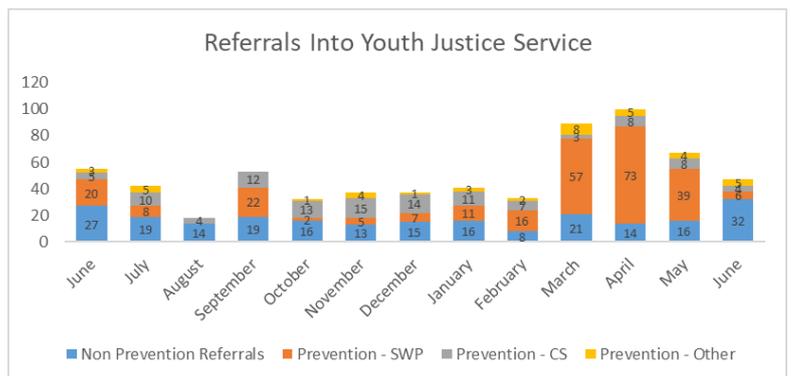
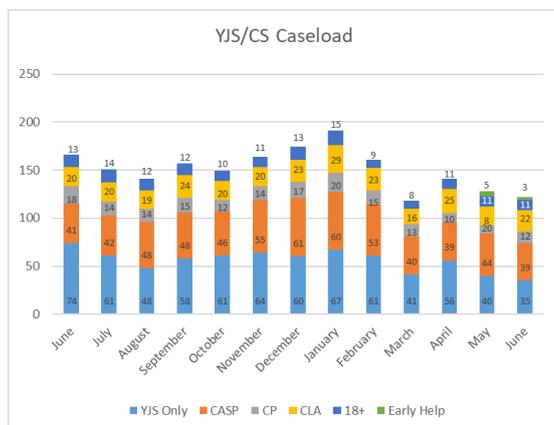
Number of Public Protection Notifications (PPN) relating to YJS by outcome



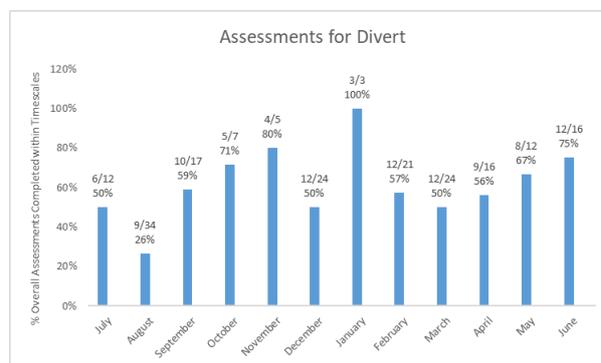
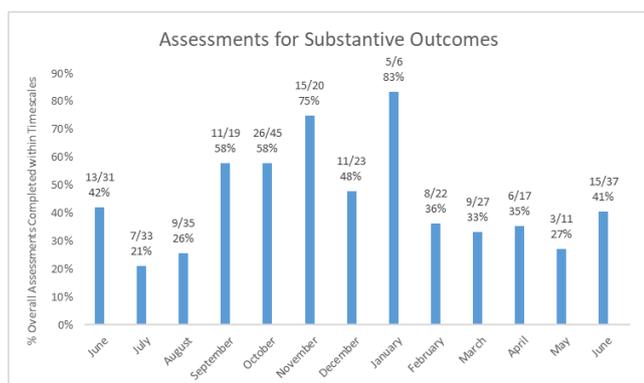
Number of closed cases audited - A target of 2 cases per team manager per month to be reviewed after case has closed

17/28 cases audited to date. The QA process has been reviewed and now includes a full case QA audit focussed on closed cases. Case Audit findings to date show recent training has impacted on the quality of assessments and intervention planning evidenced with the increased complexity presented by young people.

YJS/CS Caseload and Referrals in the YJS



Timeliness of ASSET+ Assessments - Standard 20 Working Days



As at 20/07/2021 57 assessments were in progress with 37 in progress with the case manager and 20 awaiting countersigning.

Average number of working days to complete assessments

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total Avg.
2020/21	43	42	31	87	40	20	21	17	18	15	29	26	32
2021/22	22	20	28										23

Capacity Update

There has been an ongoing shift in referrals into the service showing a reducing number of referrals from court and significant increases in referrals for Prevention intervention, however, the risks and complexities can be seen across the board for all young people.

As the structure of the team changes a pragmatic approach to allocation of young people is being adopted. Where young people were allocated to a specific team dependent upon the referral type, allocations are now decided upon the initial levels of risk presented at the point of referral.

The recent changes to the NRM process now being co-ordinated locally highlighted that 14 young people referred were awaiting outcomes, 5 of which were referred since the changes. 5 new referrals have been completed during quarter 1 and 3 young people have received either reasonable or conclusive grounds of being at risk of exploitation.

Below is a breakdown of non-prevention referrals into the service during the period

Out of court disposals	53
Remand interventions (inc. Bail Support)	3
Community court orders	5
Custodial court orders	1

Feedback – Victim Engagement

Using Microsoft Forms as the preferred method of feedback continues to provide us with valuable feedback from those affected by crime. Through regular analysing of the data obtained, we will identify any areas for development and recognise any trends that may occur. We continue to report on 2 separate sets of data to help establish whether the outcome of the young person involved with the Youth Justice Service has an impact on feedback from the harmed person.

Statutory - Harmed Person

During this reporting period, there were 2 responses from statutory cases- a reflection of a reduction in new court orders within this period. One of the respondents chose not to participate in a restorative option although did take up an offer of further support by a partner agency and reported feeling more positive after our communication. The feedback from the second respondent was addressed and used to facilitate further training for volunteers surrounding direct restorative meetings, which the respondent was pleased about.

Out of Court harmed person

During this reporting period, the feedback shows that the victim officer's contact had a positive impact on the 4 people who fed back. This is reflected by the overall feeling prior to any involvement being 4.25 and increasing after involvement to an average of 7.75. A theme emerging from both quarters' feedback is that the process allows respondents to feel more involved in the process of the young person's outcome. An aim for the next reporting period will be for more victims to take part in the restorative process.

