

Hafod currently have a very healthy relationship with a range of departments with Cardiff Council and are collaborating on several project areas.

Hafod's Development team work closely with Cardiff Council's Housing Development & Enabling Team, liaising frequently and attending the biannual meetings with Cardiff's developing RSLs to discuss need/opportunity.

We have Quarterly review meetings between Hafod's Development Team and Cardiff's Senior Housing Strategy Officer and commends Cardiff's very supportive approach to new development and the protocols in place to obtain strategic support for grant funding.

In terms of land availability, Cardiff via their own Cardiff Partnership scheme look to expand the boroughs social housing portfolio utilising land that is in current ownership. This is an area RSLs could add stock to the portfolio, pooling land resources. Hafod have however worked in partnership with Cardiff land development to develop care homes and social housing on land on which they were freeholders e.g. Dorothy Lewis, Riverside, and Cathedral View, Whitchurch.

The Welsh Health Estates protocol, where surplus land is made available to RSLs before going to market, is a benefit to us. Hafod took advantage on this on our Cwrt Hir Development in Trowbridge. We also work collaboratively with Cardiff and other RSLs to allocate social housing that becomes available via s106 agreements. We are currently exploring a joint JV opportunity (commercially sensitive/confidential at the moment) with Cardiff for development of a mixed tenure scheme of 100 dwellings built to Passivhaus standard.

We find that Cardiff Council is always willing to work collaboratively on innovative developments; recent examples include:

- 9-dwelling supported living development in Canton for adults with Learning Difficulties
- A strong example of partnership working was the Huggard Centre redevelopment on Dumballs Road, where we acted as main partner in a 3 way joint venture to develop 2 hostels, day centres and the administrative base for the City's homelessness team. This is the largest development of its type in Wales
- Redevelopment of the Woodcroft Care Home and Close Care units in Trowbridge, creating a supported community for a individuals with a range of need, enabling them to stay in their home locality as needs increase.
- Recently completed Close Care development in Llys Aur, Gabalfa

Hafod have a presence on a number of steering Groups dealing with Homelessness, Housing Strategy, Common Waiting List etc. Relationships are good and we feel we are able to add valuable contribution to these and be heard. From these we have mobilised a number of joint projects such as Community Initiatives within St Mellons. Other collaboration projects include providing temporary accommodation to homeless families through our Cardiff TA scheme in partnership with Cardiff Council and Calon Lettings. We are currently in discussion regarding provision of further bespoke accommodation within 2019.

With groups such as Housing First we have participated since inception and have moved from discussion to practical resolution sampling; successfully rehousing a long-term rough sleeper. We are working as a co-productive team to further build on this and scale up our involvement.

As an output from the Common Waiting List we are in conversation with Cardiff Council to jointly market our flexi-tenure accommodation for older people to those on the waiting list; enabling older individuals to purchase share of households adding an additional housing option. Our relationships with Cardiff Council have resulted in our Cartrefi Team, who work with private landlords to provide temporary accommodation for single homeless and Syrian Resettlement families, being recorded as an alternative on the housing options lists, aiding reduction waiting list numbers.

A possible area for change within the steering group approach could be increased opportunity for smaller, more direct, meetings to focus on specific projects, initiatives and ideas to more speedily formulate these into action. An example of this perhaps is the potential re-development of a leasehold site in Llanishen, which currently holds care accommodation. Several meetings were held with Cardiff Development teams and Operational Care Management to discuss need and realisation opportunities – however the outcomes for each team were very different, evidencing a need for more joint working across departments with our help as a joint RSL and provider.

Hafod have a desire to help empower its communities, beyond bricks and mortar of a home. For realisation of the Future Generations Wellbeing Act for Wales an all encompassing approach to health and wellbeing needs to be taken enabling people to be active members of their communities; an area of significance to us is Butetown, Cardiff. Through internal research into Cardiff's older BME population as a whole we have deeper understanding of the current and future needs of this community. Interim findings suggest there are gaps in current provisions and ethnic minorities are less likely to engage with care services due to language, religion and cultural barriers. As with the older nation as a whole, the elderly ethnic minority population is increasing with no sign of suitable and accommodating provision to support them; presenting a substantial potential opportunity we are keen to explore – with Cardiff as a strategic partner.

Hafod provides a full life course pathway of services, from the young to end of life, and we aim to support the aspirations of all to achieve desired outcomes. In February 2019 we held a work placement recruitment and awareness event in Butetown, in conjunction with local community education resources. The event was held as part of our Academi Hafod ambitions where as well as providing development for colleagues, we are committed to providing development and work placement opportunities for our local communities. The day was attended by over 90 people who learnt more about accessing work through a range of routes. To date 2 Butetown community members have successfully secured work placements with us – in Health and Safety and Recruitment. Saeed and Jonny will follow a structured work based learning programme, guided and supported by a Mentor who will coach them to achieve their placement and personal goals. We hope this is the start of a longstanding and successful relationship with the Butetown community, of all ages.

Hafod's Care presence in Cardiff is sizable with 119 Residential and 40 Supported Living/Closer Care beds, 121 supporting people units as well as Domiciliary Care. Our relationships with these teams are longstanding and dialogue has been increasing over the last 12 months, resulting in positive service delivery changes, benefiting both Cardiff Council and us as a provider – maximising outcomes for the communities we serve. Recognition of this is our success of new contract awards for joint commissioned services within Supported Living - integrating Health, Care and Support, under and RSL.

A memorandum of understanding was signed with Cardiff & Vale College in October 2018, facilitating a strategic and operational commitment to work in partnership across a range of areas to support skills and talent development between Hafod and Cardiff and Vale College. The scope of activities includes the provision of:

- Care qualifications in line with regulatory standards for new and existing staff
- A wide range of qualifications and apprenticeship delivery for new and existing staff

- Leadership and Management training accredited and non-accredited
- Provision which supports career development across all business areas.