Well-being Objective 4:

Safe, confident and empowered communities

Safe, confident and empowered communities are at the heart of any successful city. They play a vital role in connecting people with the social networks and day-to-day services we all depend on.

We will continue to build new Council homes and to develop and lead community regeneration projects that will transform community centres for years to come as a core part of our city's recovery programme. Our hubs and libraries will be re-opened and adapted so that they can operate safely, and we will put in place recovery plans for those community services, including leisure centres, whose business models have been most impacted by the pandemic.

We will work with community leaders, citizens and partners to build greater community cohesion and focus, and through the recently-established Race Equality Taskforce, we will work with partners to identify opportunities for implementing meaningful and practical changes that address racial inequality in the city.

As a city that champions the Welsh language, delivery of our new bilingual policy will support Welsh in the workplace and will ensure that services are easily accessible in both English and Welsh. Investment in Welsh-medium education across the city will continue, with plans approved to expand Ysgol Y Wern and establish new Cylch Meithrin provision, provide dual-stream provision to serve the Plasdŵr development and increase provision in Central Cardiff.

Cardiff has a rich history of diversity and multi-culturalism with over 100 languages spoken in the city. It is also a safe and inclusive city and we know from our engagement work that this is a big part of Cardiff's appeal. We also know that community safety is important for our residents and the Council has strong partnership arrangements in place to address community safety issues.

Although Cardiff is a safe city, crime and anti-social behaviour remains a problem in some of our most deprived communities, and a small number of people are subject to abuse, violence and exploitation. Working with partners, we will deliver a local and targeted approach to crime prevention and safeguarding, protecting vulnerable people – particularly vulnerable young people – from being drawn into knife crime, County Lines and serious organised crime.

Our priorities for delivering Capital Ambition and leading the recovery in 2021/22:

- Building new Council homes and invest in community facilities
- Ensuring children and adults are protected from risk of harm and abuse
- Creating safe and inclusive communities
- Working together to support a healthier and more active population
- Promoting the Welsh language

Progress Made

- 396 new Council homes have been delivered, including 80 this financial year, as part of the Council's commitment to delivering 1,000 new Council Homes by 2022. It is expected that over 500 homes will be completed by March 2021.
- The Council's Hub programme continues to be rolled out, with a new Butetown Creative Hub and refurbished Whitchurch and Rhydpennau Hubs. Options are being explored for a Youth Hub in the city centre, whilst the Maelfa Health and Well-being Hub, as well as the new domestic abuse one-stop shop in the Cardiff Royal Infirmary, are close to being ready.
- A joint Child and Adult Exploitation Strategy has been launched, reflecting new and emerging themes of child and adult exploitation, such as modern slavery.
- The Council has continued to help EU citizens apply to the EU Settlement Scheme, providing digital support to access the scheme online. Between 28 August 2018 and 30 September 2020, 16,710 applications were made to the scheme by EU nationals living in Cardiff.
- A Race Equality Taskforce has been established to address racial discrimination and promote race equality in the city, in collaboration with public sector partners and major employers in the city.
- Following the launch of the 'Together for Cardiff' initiative, which saw over 1,000 people volunteer to help the most vulnerable access food and medical supplies at the beginning of lockdown in March 2020, high levels of volunteering have continued – as much as ten times higher than the same period last year. Between March and December 2020, 6,212 food parcels were delivered to vulnerable people.
- The number of the city's parks and green spaces achieving the Keep Wales Tidy international mark of quality continues to rise. We have achieved the Full Green Flag standard for 14 of our parks and green spaces, with Forest Farm Country Park and Hailey Park both receiving the award for the first time.
- Work to enhance biodiversity in the city has continued throughout 2020/21. Important wetland habitats at Forest Farm have been restored as part of the 'No Net Loss' project, funded by Network Rail and more pollinator friendly 'one cut' mowing regimes have been adopted, bringing the total area of native meadows already looked after by the Council to 33.5 hectares.
- The Council provided 1,000 trees for primary schools to plant during the current planting season.
- Construction work required for the restoration of Lisvane and Llanishen Reservoirs has been completed, which will become a destination for walking and water sports, as well as a space for improving residents' mental and physical well-being.

• Welsh-medium education plans have been approved to expand Ysgol Y Wern and establish new Cylch Meithrin provision, provide dual-stream provision to serve the Plasdŵr development and increase provision in Central Cardiff.



Priorities for 2021/22

Covid-19 continues to have significant implications for the well-being and safety of our communities. The closure of Hubs and libraries has meant limited access to community services that play a vital role in the health and well-being of residents. Lockdown has further isolated some of the most vulnerable in society, potentially resulting in under-reporting of incidents of domestic violence and abuse. There is also the risk that tensions between communities could increase as the crisis continues to have an impact on lives and livelihoods.

In response, our priorities will be to continue to invest in our communities and improve access to services, to safeguard and support the most vulnerable that will be most impacted by the pandemic and to work together with our partners to deliver healthy communities.

Building new Council homes and invest in community facilities

As part of the largest house building programme in Wales, we will continue the progress made on our 'Cardiff Living' and community housing schemes, including the delivery of 1,000 new Council homes by 2022. By delivering new energy-efficient homes and community facilities, better connectivity to green spaces and improved sustainable transport networks, these developments will transform whole neighbourhoods. The Maelfa scheme, including the Health and Well-being Hub, is near completion and construction has started on 200 high-energy performing, low-carbon homes on the former site of Eastern High school, the first of four schemes designed to the meet the needs of the older generation. A planning application for Phase 1 of the Channel View scheme – which will deliver up to 400 new Council homes in Grangetown – is due to be submitted by April 2021.

Ensuring children and adults are protected from risk of harm and abuse

Building on our collaborative efforts in response to the emergence of Covid-19, we will take forward our new joint child and adult exploitation strategy and address new and emerging themes of exploitation, such as modern slavery. In particular, we will work with partners to develop contextual safeguarding, recognising that outside of the family unit, the different relationships that young people form in their neighbourhoods, schools and online can feature violence and abuse.

Creating safe and inclusive communities

Through the city's Community Safety Partnership, the Council and its public and private sector partners will continue to work together to tackle crime and anti-social behaviour and to keep our communities safe, which will involve developing a preventative approach to tackling the emerging threats of knife crime, County Lines and serious organised crime.

We will continue supporting EU nationals in applying to the EU Settlement Scheme, as well as monitoring the impact of Brexit on cohesion through our Community Cohesion Action Plan. As a founding city of the Inclusive Cities Programme, we will also lead on the coordination of support for migrant communities, supporting access to legal advice for those

whose immigration status is uncertain and which could place them at additional risk of the pandemic's economic and health impacts.

Working together to support a healthier and more active population

The emergence of Covid-19 has further emphasised the importance of physical and mental well-being and the need to tackle health inequalities. We will continue to invest in our parks and green spaces – which have acted as havens for many communities during the pandemic - with an aim to once again increase the number of Green Flag parks in Cardiff.

Working with partners, we will support the delivery of the Cardiff and Vale 'Move More, Eat Well Plan', improving access to healthy environments in which to be active and make active travel choices, improving access to healthy food and encouraging healthy lifestyle choices. We will also develop Cardiff's Sport, Health and Physical Activity Strategy to maximise the use of the city's parks, green spaces and leisure centres and increase participation in physical activity, particularly in our most deprived communities.

Promoting the Welsh language

As a bilingual capital, we will continue to champion the Welsh language, taking forward the new Bilingual Cardiff policy to support Welsh in the workplace and ensure that services are easily accessible in both English and Welsh. We will also continue to explore innovative ways to support the Welsh language across the city, building on the Street Naming policy and the success of Tafwyl.

What we will do to create safe, confident and empowered communities

Building new Council homes and invest in community facilities

Ref	We will:	Lead	Lead Directorate
S4.1	Deliver a programme to build over 2,000 new Council homes, targeting delivery of the first 1,000 by December 2022.	Member Cllr Lynda Thorne	People & Communities
S4.2	Deliver the Shared Regulatory Services' Business Plan to drive up standards in the private rented sector through: Enforcement action against rogue agents and landlords letting and managing properties; Intelligence-led enforcement actions for unsafe properties and rogue landlords; Work with Rent Smart Wales to address problem landlords. Invest in the regeneration of local communities by: Completing Phase 2 of the Maelfa redevelopment scheme by November 2021; Implementing improvement schemes for existing housing estates across the city based on the priorities identified in the current Estate Regeneration Programme and designing a new programme to co-ordinate with wider new housing initiatives in and around existing communities; Securing Welsh Government Targeted Regeneration Investment Programme funding to deliver regeneration initiatives in the South Riverside Business Corridor; Submitting an outline planning application for the subsequent Channel View Regeneration of pre-existing homes by the end of 2021/22; Delivering projects identified in the three-year programme for Neighbourhood Renewal Schemes based on ideas submitted	Cllr Lynda Thorne & Cllr Michael Michael Thorne	Resources, and Economic Development People & Communities
S4.4	by Ward Members. Continue to deliver the Community Hubs programme, in collaboration with partners, including:	Cllr Lynda Thorne	Adult Services, Housing & Communities,

	 Progressing plans for Youth Hubs in the city centre and Butetown; Working with partners to deliver a Community Hub in south Riverside; Working with the University Health Board on the Cardiff Royal Infirmary, Maelfa Hub and other Hubs within the North District; Ensuring people are connected with local service providers and activities in their neighbourhood through the work of Community Inclusion Officers, extending the range of online activities and restarting faceto-face events when restrictions allow. 		and People & Communities
\$4.5	Further enhance the Bereavement Services Strategy by delivering schemes, including investigating future burial space, digital improvements, carbon reduction, equalities and modernising service delivery.	Cllr Michael Michael	Planning, Transport & Environment
S4.6	Deliver the Northern Cemetery by October 2021.	Cllr Michael Michael	PT & E

Ref	Key Performance Indicator	Target
K4.1	Total number of new Council homes completed and provided (Target to be achieved by December 2022.)	1,000 cumulative
K4.2	The number of Category 1 hazards removed from private sector properties following intervention from Shared Regulatory Services	100
K4.3	The percentage of residents satisfied with completed regeneration projects	90%
K4.4	The number of visitors to libraries and Hubs across the city	Monitor KPI, but no target set
K4.5	The number of click and collect requests for library books	Monitor KPI, but no target set
K4.6	The number of page views on the Hubs website	Monitor KPI, but no target set
K4.7	The percentage of customers who agreed with the statement 'Overall the Hub met my requirements/ I got what I needed'	Monitor KPI, but no target set
K4.8	The number of visits (page views) to the volunteer portal	70,000

Ensuring children and adults are protected from risk of harm and abuse

Ref	We will:	Lead	Lead
		Member	Directorate
S4.7	 Deliver excellent outcomes for individuals, families and communities through the continued embedding of strengths-based practice and Signs of Safety in our frontline social work and preventative teams by: Developing and implementing a new structure for the Social Care Training Unit that best meets the needs of the service area and that meets its staff training and development requirements; Reviewing the arrangements for delivering outcome-focussed/strengths-based training to maximise participation and strengthen impact on practice; Embedding the Quality Assurance framework in Children's Services case management teams; Embedding peer audit review processes throughout Adult Services, supported by Quality Assurance panels and champions within the service.	Cllr Susan Elsmore & Cllr Graham Hinchey	Adult Services, Housing & Communities
S4.8	Complete the move to locality working for all adult social services by 2023, aligning with primary, community and third sector services, with Phase 1 completed by September 2021, to include: • Providing easily accessible locations for partners to meet throughout the city; • Expanding and diversifying expertise, sharing best practice across the community and hospitals by transitioning adult older people's social care into locality practice; • Developing closer relationships with domiciliary care providers, starting with recommissioning; • Developing working relationships and practices with the six health clusters.	Cllr Susan Elsmore	Adult Services, Housing & Communities
\$4.9	Develop a new Adult Services Strategy by autumn 2021 with the aims for delivery identified as: Developing a whole-system approach for improving and monitoring performance;	Cllr Susan Elsmore	Adult Services, Housing & Communities

S4.10	 Embedding a rights-based approach into everything we do; Ensuring that the systems in place are suitable to meet the outcomes identified and provide a platform for change where they are not. Implement the Cardiff and Vale Regional Partnership Board's transformational proposals for 'A Healthier Wales' to promote productive partnerships and to further develop preventative services and resilient communities, so that people remain independent and connected for as long as possible. 	Cllr Susan Elsmore	Adult Services, Housing & Communities
S4.11	 Assist people with disabilities and mental health issues to be more independent by: Embedding an all-age disability approach by October 2021; Working with partners to deliver the refreshed crisis care concordat, meeting the needs of those who may not require secondary services and reviewing services to ensure that they are fit for purpose to meet a range of needs of the population moving forward; Reducing the number of people in crisis and acute admissions by using preventative measures. 	Cllr Susan Elsmore	Adult Services, Housing & Communities
S4.12	 Undertake a review of commissioned services, including a full review of commissioned activities, throughout 2021 to include: All commissioned services in Children's Services, including Young Carers Contract, Independent Foster Panel Chair, Assessment and Therapies, Young Families, Family Group Conferencing, Support with Leisure and Overnight Respite; Direct Payments (Adults and Children's); Domiciliary Care Contract. 	Cllr Graham Hinchey & Cllr Susan Elsmore	Adult Services, Housing & Communities
\$4.13	 Ensure children and adults are protected from risk of harm and abuse by: Implementing the Exploitation Strategy to encompass new and emerging themes of child and adult exploitation by March 2022; Completing the corporate safeguarding self-evaluations by March 2022; 	Cllr Graham Hinchey, Cllr Susan Elsmore & Cllr Chris Weaver	Adult Services, Housing & Communities

•	Continuing the work identified in the Adult	
	Safeguarding Action Plan and monitoring the	
	volume of referrals received.	

Ref	Key Performance Indicator	Target
K4.9	The percentage of Council staff completing Safeguarding Awareness Training	85%
K4.10	The percentage of Council staff completing the Level 1 online module of the National Training Framework on violence against women, domestic abuse and sexual violence as a percentage of all staff	85%
K4.11	The percentage of referrals from South Wales Police regarding high-risk domestic abuse victims, where contact has been attempted by the specialist service within one calendar day of receiving the referral	90%
K4.13	The number of adult protection enquiries received	Not appropriate to set target
K4.12	The percentage of adult protection enquiries completed within seven days	99%

Creating safe and inclusive communities

Ref	We will:	Lead Member	Lead Directorate
4.14	Implement with partners a targeted approach to tackling crime and anti-social behaviour in Butetown and Splott as identified priority areas in 2021.	Cllr Lynda Thorne	People & Communities
4.15	Work in partnership with the Violence Prevention Unit at South Wales Police to develop an enhanced preventative approach to tackling violence and organised crime by December 2021.	Cllr Lynda Thorne	People & Communities
4.16	Deliver the actions identified in the Cardiff & Vale of Glamorgan Violence against Women, Domestic Abuse and Sexual Violence Strategy 2018-2023, including the launch of a regional service for male victims by July 2021.	Clir Susan Elsmore	Adult Services, Housing & Communities
4.17	Implement the Cardiff PREVENT Strategy by September 2021.	Cllr Lynda Thorne	People & Communities
4.18	 Continue to lead an inclusive and open city to migrants, refugees and asylum seekers by: Co-ordinating local support and information to enable EU citizens to access the EU Settlement Scheme by 30th June 2021; Continuing to deliver the Inclusive Cities project. 	Cllr Susan Elsmore	People & Communities
4.19	Progress the Race Equality taskforce and report on progress to Council and Cabinet.	Cllr Lynda Thorne	People & Communities
4.20	Implement the Welsh Government's Community Cohesion Delivery Plan.	Cllr Susan Elsmore	People & Communities

Working together to support a healthier and more active population

Ref	We will:	Lead	Lead
		Member	Directorate
4.21	 Working with partners and stakeholders through the joint venture with Cardiff Metropolitan University and Sport Cardiff to identify clubs at most risk and in need of support and to develop post-Covid recovery plans that ensure both short-term and long-term sustainability; Working with partners to develop strategic plans for the development of sport and physical activity through until 2021/22 that secure increases in participation, attract investment, improve health and inequality, and ensure sustainability of provision; Developing and embedding an approach for Community-Focused Schools to ensure access for local community sports clubs and 	Cllr Peter Bradbury	Economic Development
	organisations and increase participation whilst improving opportunities in extra-curricular time.		
4.22	Improve our parks and public spaces by:	Cllr Peter	Economic
	 Growing the number of parks in Cardiff which receive the Green Flag Award – the international standard for the management of parks and green spaces; Working with partners in order to bring forward overarching proposals for increasing Cardiff's tree canopy, as part of the One Planet Cardiff strategy, by July 2021; Undertaking a fundamental review of the allotment strategy in conjunction with stakeholders of the service to ensure fitness for purpose and to respond to emerging issues; Promoting the benefits and supporting the development of the volunteer movement, through the Friends Forum and community based platforms; Implementing a renewal programme for improving playgrounds through until 2021/22; Working in partnership with Welsh Water to bring the Llanishen Reservoir site back into use for sailing and other recreational purposes. 	Bradbury	Development

4.23	Maintain the long-term future of our leisure centres by:	Cllr Peter Bradbury	Economic Development
	 Reviewing the Leisure Services contract with GLL by December 2021 to ensure the sustainable delivery of the contract over the full term; Developing a plan for Pentwyn Leisure Centre 		
	to remove the operational deficit by 2022.		

Ref	Key Performance Indicator	Target
K4.14	The number of visits to Local Authority sport and leisure centres during the year per 1,000 population where the visitor will be participating in physical activity	Monitor KPI, but no target set
K4.15	The number of Green Flag parks and open spaces	15
K4.16	The number of volunteer hours committed to parks and green spaces	Monitor KPI, but no target set

Promoting the Welsh language

Ref	We will:	Lead Member	Lead Directorate
4.24	Promote and support the growth of the Welsh Language to help meet the Welsh Government's 'Cymraeg 2050: A million Welsh speakers' strategy by delivering Cardiff Council's commitments in the city-wide Bilingual Cardiff Strategy.	Cllr Huw Thomas	People & Communities
4.25	Increase the number and percentage of Welsh speakers in the workforce in line with the 'Bilingual Cardiff: Bilingual Council' Policy and expand capacity to deliver bilingual services by implementing the Welsh Language Skills Strategy 2021.	Cllr Huw Thomas	People & Communities

Ref	Key Performance Indicator	Target	
4.17	The number of staff with Welsh language skills	20% increase by 2021/22	
4.18	The number of staff attending Welsh courses	10% increase by 2021/22	

Well-being Objective 5:

A capital city that works for Wales

Over the past year, the pandemic has had a significant impact on the city economy, putting many jobs and businesses at risk, particularly in the hospitality, retail and cultural sectors. It has resulted in the doubling of people claiming unemployment benefits and the closure of a number of businesses within the city. Given the scale of the challenge, the Council has moved at an unprecedented pace to support businesses and workers over the course of the pandemic, ensuring that jobs and industries viable before the pandemic will continue to thrive in the future, whilst working to repurpose the city centre as a Covid-secure environment for residents and visitors.

The Council remains committed to delivering the major Capital Ambition projects, including the new Indoor Arena, the ongoing development of Central Square, the next phase of Cardiff Bay's regeneration and the Canal Quarter, all of which will contribute significantly to the protection of jobs and creation of new opportunities in the future.

Over the coming year, we will work to regain any momentum lost due to the pandemic, bringing forward delivery where we can to support the recovery. A new Economic Recovery Taskforce has been launched to respond to the economic challenges facing workers and businesses, which will involve cross-Council working to develop an enhanced support offer to those who have lost their jobs, as well as helping those looking to enter the labour market.

Our priorities for delivering Capital Ambition and leading the recovery in 2021/22:

- Leading the economic recovery in Wales
- Leading a recovery programme for the City Centre and Bay
- Supporting innovation and business development, with an enhanced package of interventions to help the sectors worst affected by the pandemic
- Supporting the recovery of the Cultural Sector and major events programme

Progress Made

- Approximately £100 million in grant support has been allocated to roughly 10,000 local businesses over the course of the pandemic.
- The Council's innovative public space and outdoor seating area, the Castle Quarter, allowed the hospitality industry in the city centre to continue trading within the confines of social distancing regulations over the summer and autumn of 2020. This initiative generated approximately half a million pounds for the local economy and drove a rise in city centre footfall that benefitted the retail sector.
- A Recovery Taskforce has been established to support those who have lost their job due to Covid-19 into new employment, help employers recruit and train, and more broadly, to lead the post-Covid economic recovery in Cardiff.
- The Cabinet appointed Live Nation as its preferred bidder for the construction and operation of the new Indoor Arena in Cardiff Bay, marking a significant step forward in the delivery of the last major missing piece of infrastructure in the city's culturallyfocused economic regeneration programme of the last two decades.
- A masterplan for the future vision of Atlantic Wharf was approved by Cabinet in December 2020. The future tramline and heating network linking the city centre and Cardiff Bay will ensure that new developments included in the masterplan have a low or neutral carbon impact, in line with our ambition for inclusive and green growth.
- The planning application for Cardiff Parkway, a key component of the Industrial Strategy for the East, has been progressed, which will deliver a new train station, a new business park and real economic opportunity for this long-overlooked area of the city.
- The Council supported a Cardiff University-led Strength in Places (SIP) bid to UK Research and Innovation (UKRI) to increase research and development in the cityregion's screen and creative industries. This sector – one of Cardiff's key growth industries for the future – has been significantly affected by the pandemic, and ensuring its recovery will be critical to the future success of the local economy.
- Work to expand the city's business infrastructure has continued, with support from the **Town Centre Loan Fund** secured to develop new facilities for fin-tech businesses.

Priorities for 2021/22

Leading the economic recovery in Wales

As Cardiff's economy reopens and recovers from the winter lockdown, we will maintain our focus on creating high-quality sustainable jobs, working closely with partners in the cityregion and beyond. We will position the city to compete in the post-Covid world, supporting activity in key sectors and supporting the foundational economy in our communities. We will also prepare for the establishment of the Corporate Joint Committee (CJC) for the Cardiff Capital Region, through which we will collaborate with our city-regional partners to maximise the impact of post-Brexit public investment, ensuring that it supports the creation of a sustainable and inclusive post-Covid economy.

Leading a recovery programme for the City Centre and Bay

The impact of the pandemic on city centres across the UK cannot be understated. A number of large retail chains have been forced to close, whilst the emphasis on home working and the adoption of other lockdown restrictions have had a dramatic impact on footfall. What is clear is that a successful city centre is the cornerstone of recovery and will remain a key component of a successful economy. Cardiff's city centre must continue to represent a regionally significant employment footprint, provide a national and international draw to Cardiff and unlock the economic benefit of agglomeration.

Over the coming year, work to transform Cardiff Bay will continue. With the preferred bidder for the new Indoor Arena now appointed and the masterplan for the future vision of Atlantic Wharf approved, we will progress to the consultation and planning phases for both developments. We will also finalise the masterplan for the Canal Quarter to transform the eastern edge of the city centre with a new public square surrounded by the uncovered dock feeder canals of Cardiff's industrial past.

The Dumballs Road regeneration project and the next phase of development for the International Sports Village will also be brought forward, with a planning application for the former recently submitted to the Council. All of these developments will be supported by investment in public transport to connect people with opportunities, as work on Cardiff Central Station and the Bus Station is progressed.

Supporting innovation and business development, with an enhanced package of interventions to help the sectors worst affected by the pandemic

Given the impact of Covid-19 on inward investment, the Council will need to play an enhanced role in supporting the development of its key growth industries, namely the fintech, digital and creative sectors. We will also make sure that the benefits of growth in these sectors can be felt across all communities, whether through projects such as Cardiff Parkway in the east of the city or supporting the development of a creative cluster in Butetown.

Supporting the recovery of the Cultural Sector and major events programme

Cardiff's sports offer and cultural scene are two of its major draws for residents and visitors alike, and both play a vital role in the city's economic success. Clearly, these sectors have been hit hard by the pandemic, with our cultural venues closed since the end of March 2020, the new Signature Music Event delayed until autumn 2021 at the earliest and the Guinness Pro 14 Final 2020 cancelled last summer. However, the Council is taking a leading role in recovery efforts and we remain optimistic for the future.

We will continue working with Welsh Government to identify and develop future opportunities in the events sector, which will be crucial in maintaining Cardiff's outwardfacing approach in the post-Brexit era. Equally important will be continuing our support for our internationally-renowned live music and theatre offer and positioning this sector to thrive once again in the future. To do so, we will implement our Covid-delayed Music Strategy, Cultural City Compact and Tourism Strategy, ensuring that we maximise the potential of Cardiff's cultural assets and attract the necessary levels of attendance to sustain our venues over the long term.



What we will do to make Cardiff a capital city that works for Wales

Leading the economic recovery in Wales

Ref	We will:	Lead Cabinet Member	Lead Directorate
5.1	Work with the Cardiff Capital Region City Deal to progress Cardiff projects, support wider city-region projects and input into any Corporate Joint Committee transition arrangements to support the regional Covid-19 recovery strategy.	Cllr Huw Thomas	Economic Development
5.2	Work with the UK Government and Welsh Government to implement a programme of investments over the next five years to deliver investment and capacity improvements at Cardiff Central Station.	Cllr Russell Goodway & Cllr Caro Wild	Economic Development



Leading a recovery programme for the City Centre and Bay

Ref	We will:	Lead Cabinet Member	Lead Directorate
5.3	 Enhance the city centre as a location for businesses and investment and reassert its role as a regional employment centre by working with partners to: Progress the development of Metro Central; Begin the Central Quay development extending the business district south of the station; Support the completion of Capital Quarter and the next phase of regeneration for Callaghan Square; Support the development of new commercial premises that respond to the post-Covid demand for workspace; 	Clir Russell Goodway	Economic Development
	 Establish arrangements to ensure the recovery of the city centre post-Covid; Develop a new masterplan for the Canal Quarter area. 		
5.4	 Write the next chapter in Cardiff Bay's regeneration story by: Delivering the new 15,000-capacity Multi-Purpose Indoor Arena by 2024; Progress a development strategy for the next phase of the International Sports Village by October 2021; Bringing forward proposals to protect and revitalise historic buildings in the Bay. 	Clir Russell Goodway	Economic Development

Ref	Indicator	Status	Target
5.1	The amount of 'Grade A' office space committed to in	No	300,000 sq.
	Cardiff (sq. ft.)	change	ft.
	(This is a rolling two-year target.)		

Supporting innovation and business development, with an enhanced package of interventions to help the sectors worst affected by the pandemic

Ref	We will:	Lead Cabinet Member	Lead Directorate
5.5	 Develop a sustainable post-Covid economy by: Supporting the completion of Cardiff Parkway as part of our Industrial Strategy for the east of the city; Working with City Deal partners, the private sector and the University Health Board to explore proposals for the creation of a Science Park Campus at Coryton; Working with Cardiff Clwstwr Creadigol to support the growth of creative enterprises in the city; Working with partners to attract investment into innovation and start-up space across the city and support the sector in adapting to the requirements of a post-Covid economy. 	Clir Russell Goodway	Economic Development, and Planning, Transport & Environment
5.6	 Work with partners to support the retail and hospitality sector in successfully re-emerging from lockdown by: Continuing to adapt and re-purpose the city to create a Covid-Safe Space; Enhancing the promotion of Cardiff as a visitor destination; Developing a new pipeline of major events to drive up footfall and visitor numbers; Working with Welsh Government to establish a tax and regulatory environment that can accelerate recovery. 	Clir Russell Goodway	Economic Development, and Planning, Transport & Environment

Ref	Indicator	Target
5.2	The number of new jobs created and jobs safeguarded	1,000

Supporting the recovery of the Cultural Sector and major events programme

Ref	We will:	Lead Cabinet Member	Lead Directorate
5.7	 Re-establish Cardiff as a centre of creativity and culture by: Supporting the Cardiff Music Board to implement the agreed recommendations of the Sound Diplomacy report, in partnership with the Welsh Government by March 2022; Consider development and investment opportunities for St David's Hall by March 2022; Developing a Cultural City Compact approach with the cultural sector as a means for taking forward a new Cultural Strategy for Cardiff by March 2022. 	Cllr Peter Bradbury	Economic Development
5.8	 Work with event promoters and the city's cultural venues to rebuild the capital's event and cultural offer, reflecting the ongoing Covid-19 challenges, by: Developing a new post-Covid Events Strategy with Welsh Government to champion and reinvigorate the event sector; Developing a 'signature music event'; Working in partnership with the Welsh and UK Governments to inform the feasibility of a 2030 FIFA Football World Cup bid. 	Cllr Peter Bradbury	Economic Development

Ref	Indicator	Target
5.3	The number of staying visitors	Monitor KPI, but no target set
5.4	Total visitor numbers	Monitor KPI, but no target set
5.5	Total visitor days	Monitor KPI, but no target set
5.6	Attendance at Council venues	Monitor KPI, but no target set

Well-Being Objective 6:

Cardiff grows in a resilient way

The Council's One Planet Cardiff strategy sets out our response to the Climate Emergency, which includes our ambition to make Cardiff a Carbon Neutral City by 2030. Over the coming decade, the Council will lead a city-wide programme of action to decarbonise the city's transport, built environment and food systems, while preparing for more extreme weather events. This work will also include a cross-organisation programme to achieve a carbonneutral Council by 2030.

The delivery of the Council's Transport and Clean Air White Paper will be central to the One Planet ambitions for delivering economic recovery and for Cardiff to grow in a sustainable and resilient way. The Council will continue to invest in the city's active and sustainable travel infrastructure, aiming for achieving the ambitious target of 60% of commuters travelling by these modes by 2026.

Over the past year, the emergence of Covid-19 demanded urgent work to establish Cardiff city centre and a number of district centres as Covid-secure spaces. This effort has not only helped to safeguard residents and visitors, but has also supported local businesses, delivered public realm improvements and improved the local environment. As the city economy reopens and recovers, the Council will continue to work with local communities and businesses to rapidly transform public spaces into safe, socially distanced environments.

Our priorities for delivering Capital Ambition and leading the recovery in 2021/22:

- Delivering One Planet Cardiff to decarbonise the city and lead a green recovery
- Transforming Cardiff's public transport and active travel systems
- Putting sustainability and well-being at the heart of the city's growth
- **Enhancing Cardiff's flood defences**
- Making Cardiff a world-leading recycling city
- Working as one team to keep our streets clean
- **Building resilience into our Highway Network**

Progress Made

- The One Planet Cardiff Strategy, our vision for a Carbon Neutral City by 2030, was launched in October 2020. The Strategy identifies a very broad ranging programme which could position Cardiff as a UK leader in a climate responsive economy, shaping environmental solutions to deliver benefits for businesses and the wider city, as well as the new skills and jobs that will be crucial to create this change.
- The Council has started delivering the Clean Air Plan, with overall air quality in the city improving significantly during 2020/21, in accordance with Welsh Government timescales.
- The Council has delivered four new segregated cycle routes, including pop-up cycleways, to promote safe and active travel. Routes include North Road, Cycleway 1 (Senghennydd Road), Cycleway 4 (Sophia Gardens) and the Cross-City Pop-Up Route.
- Through the new Schools Bike Scheme, the Council provided 660 bicycles to over 30 schools in October 2020. The scheme aims to increase the number of children taking part in cycling by embedding it into school curriculums. Schools are also continuing to receive support in creating bespoke Active Travel Plans; so far, approximately 60 schools have a plan completed or in development.
- The Council has introduced a School Streets Scheme in order to ensure that children can attend school as safely as possible, as well as to encourage active travel. During term time, motor vehicles are not permitted to drive in specified streets on weekdays during peak drop-off and pick-up times. To date, 14 School Street Schemes have been implemented.
- The Council has delivered a 9 Megawatt Solar Farm at Lamby Way, and has also developed and agreed a business case for an innovative heat network to serve Cardiff Bay and the City Centre.
- The Council has delivered an improvement programme which resurfaced 135 roads, equating to an approximate total area of 175,000m². In addition, 32,000 m² of localised resurfacing work, commonly referred to as patching, was carried out to our highway network, achieving a reduction of highway condition complaints, such as potholes.
- The Council has implemented a new service model for waste and recycling collections in the city in order to provide a better service that is both more efficient and cost effective in the long-term and that will help keep streets cleaner. This new approach involves re-modelled collection rounds, with an aim to collect all waste from residents' homes by 3.30pm.

Priorities for 2021/22

Delivering One Planet Cardiff to decarbonise the city and lead a green recovery

The One Planet Cardiff Strategy sets out how Cardiff will become a Carbon Neutral Council and a Carbon Neutral City by 2030. It outlines a wide range of activity to reduce carbon, whist creating economic opportunities and promoting social well-being. The economic impact of Covid-19 has heightened the importance of this approach, and the Council will work to accelerate those carbon reduction projects that will create jobs and reduce living costs for the people of Cardiff and the region. The Council will therefore prioritise a green recovery that delivers on economic, environmental and social goals through a ten-year pipeline of projects to mitigate the impacts of climate change and underpin sustainable and inclusive economic growth.

Transforming Cardiff's public transport and active travel systems

Improving the transport system remains a strategic priority and will form a crucial part of the city's economic recovery. Getting this work right can help tackle congestion, increase active travel and improve air quality. This goal will be more important than ever given the impact that lockdown and travel restrictions will have had on public and municipal transport, meaning that a fast, efficient and safe transport network will be a key component of the city's recovery.

As well as redeveloping the city's main transport hub, including a new central bus station and the modernisation of Cardiff Central train station, we will commence work on the Cardiff Crossrail and Cardiff Circle tramlines. To enhance active travel in Cardiff, we will deliver a fully segregated, safe cycling network across the city. This will be supported by a new Active Travel Network Map, which will indicate future walking and cycling routes. We are also committed to ensuring that all schools develop Active Travel Plans, and we will deliver infrastructure improvements and other initiatives, such as School Streets, where necessary to enable safe walking and cycling to and from school.

Putting sustainability and well-being at the heart of the city's growth

Sustainable communities must be well-planned and well-connected, with infrastructure and public services that are fit for the future. The Council has begun a full review of the current Local Development Plan (LDP) 2006-2026, which will draw on UK best practice to ensure that all new developments meet the highest design quality and are underpinned by sustainable development and well-being principles.

Enhancing Cardiff's flood defences

Our weather is changing, and with it, our environment. Media headlines relating to flooding in Wales and across the UK are becoming more common, with local flooding events becoming more common each year in Cardiff. Recognising the risk flooding presents to the city, as well as the impact that it has on families whose homes and communities experience flooding, the Council has delivered a number of improvement schemes throughout the city.

We will continue to deliver flood defences schemes in East Cardiff, and to ensure we're planning for the long terms, we will develop a sustainable water, flood and drainage strategy.

Making Cardiff a world-leading recycling city

Cardiff is Britain's leading major city for recycling, with rates having increased from 4% to 58% since 2001. However, we still have some work to do to meet the Welsh Government's statutory targets of 64% by 2020 and 70% by 2025. Working with partners, we will implement improvements to drive up recycling rates in the city and promote a circular economy for recycled materials. This includes continuing to explore options for new Household Waste Recycling Centres in the north of the city and working with residents to maximise what we recycle.

Working as one team to keep our streets clean

Clean streets are a top priority for the city's residents. We will take forward an area-based approach to frontline services, focused on tackling all forms of littering and allied to a zerotolerance approach to those who litter or fly-tip. We will also expand community action on this important issue by extending the successful 'Love Where You Live' campaign. All of this work will be supported by a programme of workforce reforms to improve collections during bank holidays, support permanent staff recruitment and deliver improvements in workplace Health and Safety arrangements.

Building resilience into our highway network

The city's highway network is the largest and most visible community asset for which the Council is responsible. It is used daily by the majority of people who live and work in the city and is fundamental to the economic, social and environmental well-being of the community. Over 80% of journeys to work are made using the highway network, alongside a growing diversity of commercial traffic. The highway network also helps to shape the character and quality of the local areas that it serves and makes an important contribution to wider local authority priorities, including regeneration, social inclusion, community safety, education and health.

What we will do to make sure that Cardiff grows in a resilient way

Delivering One Planet Cardiff to decarbonise the city and lead a green recovery

Ref	We will:	Lead Member	Lead Directorate
S6.1	Approve the final One Planet Cardiff Strategy and associated action plan by June 2021.	Cllr Huw Thomas	*PT & E
S6.2	Finalise the delivery contract for the Cardiff Heat Network by April 2021 and begin construction by December 2021.	Cllr Michael Michael	PT & E
S6.3	Develop a pipeline of potential renewable energy generation projects for subsequent approval and implementation from 2022.	Cllr Michael Michael	PT & E
S6.4	Establish a private wire connection for the Solar Farm at Lamby Way by summer 2021.	Cllr Michael Michael	PT & E
\$6.5	Deliver a Housing Energy Efficiency Retrofit programme across all tenures of housing, including 2,000 domestic retrofits per year by 2024.	Cllr Michael Michael & Cllr Lynda Thorne	PT & E
\$6.6	 Implementing the Clean Air Plan as approved by Welsh Government to ensure compliance with the EU Limit Value for Nitrogen Dioxide (NO₂) in the shortest possible time by the end of 2021; Implementing the wider Clean Air Strategy and action plan to reduce Nitrogen Dioxide (NO₂) concentrations across the city and establish a citywide, real-time monitoring network. Working with the sector to support buses and taxis to achieve the Welsh Government's target of "Zero Tailpipe" by 2028. 	Cllr Michael Michael	PT & E
S6.7	 Support the transition to clean vehicles by: Completing an audit of the Council's fleet and adopting a Green Fleet Strategy, setting out the Council's transition schedule to a low emission fleet by December 2021; 	Cllr Michael Michael	PT & E

	 Developing a new electric by default procurement policy, with a strict "exemptions by exception" basis; Ensuring that a minimum of 90 Council vehicles are replaced by electric vehicles by 2022. 		
S6.8	 Promote healthy, local and low-carbon food through delivering the Cardiff Food strategy, including: Developing a plan to increase local food production opportunities (commercial and community-based) and integrate into local supply chains by December 2021; Working with the Education directorate to develop plans to ensure that school meals are healthy and rely on more sustainable and lower carbon supply chains; Developing a land use strategy to address inequality of access to healthy fresh food across the city by December 2021. 	Cllr Michael Michael	PT & E

Ref	Key Performance Indicator	Target
K6.1	The Citywide Annual Average Nitrogen Dioxide (NO ₂) concentrations at roadside locations	30μg/m ³
K6.2	Nitrogen Dioxide (NO ₂) concentrations within Air Quality Management Areas (AQMA)	35μg/m ³
K6.3	Legal compliance with EU Limit Value for Nitrogen Dioxide (NO ₂) on Castle Street (Target for December 2021)	32 μg/m ³
K6.4	The number of Council vehicles which are electric	90 by December 2022
K6.5	The percentage increase in on-street public electric charging points in the city	66%

Transforming Cardiff's public transport and active travel systems

Ref	We will:	Lead	Lead
		Member	Directorate
\$6.9	Work in partnership with Welsh Government and Transport for Wales to design and deliver a programme of strategic transport projects, including the Metro, public transport and network improvements by 2024. It will include key stages of: North West Corridor; Phase 1 City Centre to Cardiff Bay Metro; Crossrail; New stations; Strategic Park and Ride; Eastern Corridor Study; and A Bus Strategy.	Cllr Caro Wild	PT & E
S6.10	Continue to progress the City Centre (Loop) Network Improvements Upgrade projects, including: The Central Square Transport Project by April 2022; City Centre East Phase 1 by summer 2022; Castle Street by summer 2022; Boulevard de Nantes by late 2022.	Cllr Caro Wild	PT & E
S6.11	Programme the delivery of the bridge crossing scheme at Llanrumney as part of a wider regeneration scheme, completing design and planning permissions by the end of 2021 and delivery by 2023.	Cllr Caro Wild & Cllr Lynda Thorne	Economic Development
S6.12	 Invest £20m in a new fully segregated, safe cycling network across the city, completing the: Cross City and Bay Pop-ups by summer 2021; Hailey Park Cycleway by winter 2021; Cycleway 5 (Lawrenny Avenue) and Tudor Street by spring 2022; Cycleway 1 (Cathays Terrace) by summer 2022. 	Cllr Caro Wild	PT & E
S6.13	Develop a new Active Travel Network Map by December 2021.	Cllr Caro Wild	PT & E
S6.14	Roll out 20mph speed limits in the areas of Cardiff relating to Welsh Government 20mph Pilot, including Whitchurch & Tongwynlais, Llandaff North, Rhiwbina and Heath, by December 2021.	Cllr Caro Wild	PT & E
S6.16	Complete the rollout of the Ebike fleet by September 2021, delivering a new fleet of 125 bikes in up to 15 rental stations.	Cllr Caro Wild	PT & E

S6.17	 Support Schools with Active Travel by: Delivering an Active Travel Plan for every local authority-maintained school by March 2022; Ensuring all new schools adopt Active Travel principles; Integrating activities to support walking, scooting and cycling to school through the development and delivery of a Schools Active Travel Infrastructure Programme, including School Streets, by 2024. 	Cllr Caro Wild	PT & E
S6.18	 Build on the "Healthy Streets" pilot by: Adopting a heathy streets initiative to guide all transport and highway programmes; Supporting a number of healthy streets initiatives, including effective traffic filtering, active travel improvements, greening, street furniture & child friendly enhancements, through Section 106 contributions and other funding by 2022; Developing a plan for two Low Traffic Neighbourhood schemes by 2022. 	Cllr Caro Wild	PT & E
S.19	Prepare an Intelligent Transport System (ITS) Strategy by October 2021 to establish a programme of Smart City improvements to the transport network and support the modal shift to sustainable travel.	Cllr Caro Wild	PT & E

Ref	Key Performance Indicator	Target
K6.6	Modal Split for All Journeys: Proportion of people travelling to	52%
	work by sustainable transport modes	(2030 target
		76%):
K6.7	Proportion of work journeys made by:	
	Walking	18%
	Cycling	15%
	Public Transport	21%
K6.8	The number of schools supported to develop an Active Travel Plan	47

Putting sustainability and well-being at the heart of the city's growth

Ref	We will:	Lead Member	Lead Directorate
S6.20	Conduct a full review of the Local Development Plan (LDP) by late 2024 and engage in dialogue on regional strategic planning arrangements.	Cllr Caro Wild	PT & E
S6.21	 Create better places through the delivery of new, high-quality, well-designed, sustainable and well-connected communities, as described by the Council's Master Planning Principle, by: Applying place-making principles to major new settlements and developments, as well as existing communities, to support local centres and support the '15-minute city' principle; Utilising Section 106 contributions to help facilitate these improvements. 	Cllr Caro Wild	PT & E
S6.22	 Deliver the Council's Green Infrastructure Plan, including: Updating the Biodiversity and Resilience of Ecosystems Duty (BRED) Forward Plan to respond to the One Planet objectives and Action Plan; Ensuring the upcoming Replacement LDP process fully addresses green infrastructure matters and includes engagement upon potential policy approaches. 	Cllr Caro Wild	PT & E

Ref	Key Performance Indicator	Target
K6.9	The percentage of householder planning applications	>85%
	determined within agreed time periods	
K6.10	The percentage of major planning applications determined within agreed time periods	>70%
K6.11	The percentage of affordable housing at completion stage provided in a development on greenfield sites	30% (LDP)
K6.12	The percentage of affordable housing at completion stage provided in a development on brownfield sites	20% (LDP)

Enhancing Cardiff's flood defences

Ref	We will:	Lead Member	Lead Directorate
S6.23	Develop a sustainable water, flood and drainage strategy for Cardiff by 2022.	Cllr Michael Michael	PT & E
S6.24	Complete coastal defence improvements in Cardiff East by 2024.	Cllr Michael Michael	PT & E
S6.25	Deliver phase 1 of the new Canal Quarter scheme by 2022.	Cllr Michael Michael	PT & E

Building resilience into our highway network

We will:	Lead Member	Lead Directorate
Commence the delivery to replace all 24,000 residential lighting to low-energy LED lighting by December 2023.	Cllr Caro Wild	PT & E
Deliver a programme of over 30,000m ² patching improvements to our roads to reduce potholes by March 2022.	Cllr Caro Wild	PT & E
Deliver a programme of over 150,000m ² of surfacing and surface treatments to our roads by March 2022.	Cllr Caro Wild	PT & E

Making Cardiff a world-leading recycling city

Ref	We will:	Lead Member	Lead Directorate
S6.26	 Deliver the recycling services strategy to achieve 70% recycling performance by 2024/25 by: Continuing project work with Welsh Government, Waste & Resources Action Programme (WRAP) and Welsh Local Government Association (WLGA); Rolling out city-wide separate glass collection in 2021; Preparing a draft waste/recycling strategy for consultation in 2021. 	Cllr Michael Michael	Economic Development
S6.27	Launch an education and enforcement campaign to promote changes in resident behaviour and monitor improvements throughout 2021/22.	Cllr Michael Michael	Economic Development
S6.28	Develop a citizen-based strategic plan for recycling centres to achieve a re-use/recycling rate of above 85% every year.	Cllr Michael Michael	Economic Development
S6.29	Remove single-use plastics from Council venues and work with partners to develop a city-wide response to single-use plastics in all public services.	Cllr Michael Michael	Economic Development

Ref	Key Performance Indicator	Target
K6.13	The percentage of planned recycling and waste collections achieved	99.9%
K6.14	The percentage of municipal waste collected and prepared for re-use and/or recycled	64%
K6.15	The percentage of waste collected at recycling centres that has been prepared for re-use or recycled	85%
K6.16	The number of education and enforcement actions per month relating to improving recycling behaviour by citizens	3,000

Working as one team to keep our streets clean

Ref	We will:	Lead Member	Lead Directorate
S6.26	Deliver a comprehensive programme of improvement to the Council's Street Scene services by September 2021 through integration, digitalisation and the use of data to support the efficient and effective use of resources.	Cllr Michael Michael	Economic Development
S6.27	Engage with citizens and businesses on concerns in their communities through 'Love Where You Live' to encourage volunteering and working in collaboration.	Cllr Michael Michael	Economic Development

Ref	Key Performance Indicator	Target
K6.17	The percentage of highways land inspected by the Local	90%
	Authority found to be of a high or acceptable standard of	
	cleanliness	
K6.18	The number of wards in Cardiff where 90% of the highways	All
	land inspected is of a high or acceptable standard of cleanliness	
K6.19	The percentage of reported fly-tipping incidents cleared within	95%
	five working days	
K6.20	The percentage of reported fly-tipping incidents which lead to	90%
	enforcement activity	