Fighting fraud and Corruption Locally

The local government counter fraud and corruption strategy

Fighting Fraud and Corruption Locally is a strategy for English local authorities that is the result of collaboration by local authorities and key stakeholders from across the counter fraud landscape. Its production and subsequent implementation is overseen by an independent board, which includes representation from key stakeholders. The board commissioned the drafting and publication of the strategy from the CIPFA Counter Fraud Centre.

Executive Summary

Local authorities face a significant fraud challenge. Fraud costs local authorities an estimated £2.1bn a year. Every £1 that a local authority loses to fraud is £1 that it cannot spend on supporting the community. Fraud and corruption are a drain on local authority resources and can lead to reputational damage.

Fraudsters are constantly revising and sharpening their techniques and local authorities need to do the same. There is a clear need for a tougher stance. This includes tackling cross boundary and organised fraud and corruption attempts, as well as addressing new risks.

In addition to the scale of losses, there are further challenges arising from changes in the wider public sector landscape including budget reductions, service remodelling and integration, and government policy changes. Local authorities will need to work with new agencies in a new national counter fraud landscape.

This will offer opportunities to support the National Crime Agency in the fight against organised crime and work with the CIPFA Counter Fraud Centre, which has agreed to take on the hosting of Fighting Fraud and Corruption Locally, and other leaders in this field. Local authorities reported that they were still encountering barriers to tackling fraud effectively, including incentives, information sharing and powers. The strategy also addresses the issue of new anti-corruption measures for local authorities and integrates the relevant elements of the government’s Anti-Corruption Plan.

In response to these challenges, local authorities will need to continue to follow the principles developed in Fighting Fraud Locally 2011 (FFL):
Local authorities have achieved success by following this approach; however, they now need to respond to an increased threat.

The strategy sets out ways in which local authorities can further develop and enhance their counter fraud response by ensuring that it is comprehensive and effective and by focusing on the key changes that will make the most difference.

Local authorities can ensure that their counter fraud response is comprehensive and effective by considering their performance against each of the six themes that emerged from the research:

<table>
<thead>
<tr>
<th>Culture</th>
<th>creating a culture in which beating fraud and corruption is part of daily business</th>
</tr>
</thead>
<tbody>
<tr>
<td>Capability</td>
<td>ensuring that the range of counter fraud measures deployed is appropriate to the range of fraud risks</td>
</tr>
<tr>
<td>Competence</td>
<td>having the right skills and standards</td>
</tr>
<tr>
<td>Communication</td>
<td>raising awareness, deterring fraudsters, sharing information, celebrating successes</td>
</tr>
<tr>
<td>Capacity</td>
<td>deploying the right level of resources to deal with the level of fraud risk</td>
</tr>
<tr>
<td>Collaboration</td>
<td>working together across internal and external boundaries: with colleagues, with other local authorities, and with other agencies; sharing resources, skills and learning, good practice and innovation, and information.</td>
</tr>
</tbody>
</table>

The Fraud Challenge

Local authorities face a significant fraud challenge - an estimated £2.1bn a year:

The Fighting Fraud and Corruption Locally strategy sets out a vision that by 2019:

- There is a culture in which fraud and corruption are unacceptable and everyone plays a part in eradicating them.
- By better understanding of risk and using technology local authorities will shut the door to fraudsters who try to access their systems or services.
- Local authorities will have invested in sustainable systems to tackle fraud and corruption and will see the results of recovery.
- Local authorities will be sharing information more effectively and by using advanced data technology will prevent and detect losses.
- Fraudsters will be brought to account quickly.

It is now for elected members, chief executives, finance directors, and all those charged with governance to ensure this strategy is adopted and implemented in their local authorities.