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CORRESPONDENCE FOLLOWING THE COMMITTEE MEETING

Committee COMMUNITY & ADULT SERVICES SCRUTINY COMMITTEE

Date and Time of Meeting WEDNESDAY, 7 NOVEMBER 2018, 4.30 PM

Please find below correspondence send by the Committee Chair following the meeting, together with any responses received.

For any further details, please contact scrutinyviewpoints@cardiff.gov.uk

10 **Correspondence Following Committee Meeting** (Pages 3 - 6)

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My Ref: Scrutiny/Correspondence/Cllr McGarry

13 November 2018

Ian Wile

Director of Operations for the Mental Health Clinical Board
Cardiff & Vale University Health Board



Via email

Dear Ian,

**COMMUNITY & ADULT SERVICES SCRUTINY COMMITTEE – 7 NOVEMBER 2018
– COMMUNITY MENTAL HEALTH SERVICES REVIEW**

As Chair of the Community & Adult Services Scrutiny Committee, I wish to thank you, Dan and Mark for attending Committee and providing Members with an update on the Community Mental Health Services Review. Members of the Committee have requested that I feed back the following comments and observations to you.

Members welcomed the update on the Pilot based at Barry Hospital and hearing that this had resulted in a significant improvement in the quality of facilities on offer. Members also acknowledged that the Pilot had been able to offer a much more responsive service and had presented opportunities to implement cultural changes required via legislation and to have greater input from the third sector. Members also welcomed the new and emerging stream of work in Cardiff East, providing mental health practitioners in GP surgeries, and the positive impact this has had in this area. Members were also pleased that funding appeared to be stable and that this has led to being able to provide a sustainable service to date.

During the question and answer session, Members were satisfied with responses to questions in relation to vulnerable people in supported accommodation; progress in the culture shift arising from the Social Services & Wellbeing and Wellbeing of Future Generations Acts; and how you are addressing the complexities of the issue and the focus on “getting it right first time”.

However, Members were concerned that, despite raising this in our letter in November 2017, there was still no strategy and/or action plan in place to demonstrate how the programme will be delivered, including the roll-out of a new, significant stream of work.

Throughout the presentation, and question and answer session, Members consistently raised the issues of “joined up working” and the complexities of delivering mental health services. Members questioned you and colleagues about issues relating to the proposals for Cardiff (including premises); engagement with, and access to, services by the BAME communities in Cardiff; making vital links to, and integration with, other services in Cardiff (Police, housing, hubs, education, health and social care, third sector etc.); and tackling loneliness and social isolation.

From this, Members did not feel that there was a “planned” approach to moving the programme forward, and addressing critical issues raised above.

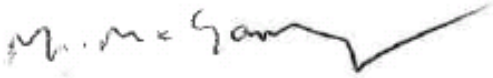
Members were also concerned about the apparent lack of progress in implementing the programme in Cardiff. Whilst Members fully acknowledged that such a major programme would take time, Members stated that they felt there was “slow movement” in the implementation of the programme. This included the identification and development of suitable premises in Cardiff and a lack of detail of how/when this would happen (milestones, timescales etc), how it will be funded, who will be affected, and who you need to work with to achieve your aims.

Whilst Members commend the work done to date, the lack of a strategic, planned approach to not only rolling out the programme in Cardiff but also making vital links to communities and other agencies was a major concern. Members did not feel they had sufficient detail to undertake the checks and balances Scrutiny Members in Cardiff would expect for such a major project.

In the light of this, we call on you again to put a Strategy and/or Action Plan in place as a matter of urgency, and report back to us at the earliest opportunity to inform us of progress.

Thank you again to you and colleagues for attending. I should be very grateful if you would ask the Steering Group to consider the issues raised in this letter and respond to me as soon as possible. Please ensure that Councillor Susan Elsmore, Cabinet Member for Social Care, Health & Wellbeing is included in your response. We look forward to continuing to work with you in relation to this issue and receiving updates in due course.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Mary McGarry', with a stylized flourish at the end.

COUNTY COUNCILLOR MARY M^CGARRY

Chairperson - Community & Adult Services Scrutiny Committee

Cc: Councillor Susan Elsmore, Cabinet Member for Social Care, Health & Wellbeing
Claire Marchant, Director of Social Services
Myfanwy Moran, Operational Manager Mental Health, Social Services
Dan Crossland, Programme Manager, Cardiff and Vale University Health Board
Mark Jones, Adult Mental Health, Cardiff and Vale University Health Board

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