

QUARTER FOUR - PERFORMANCE REPORT FOR 2018/19

Purpose of Report

1. To present the Adult Services Performance Report for Quarter 4 (Jan - March) attached at **Appendix A**.
2. At this Scrutiny Committee meeting, Members will be able to decide what comments, observations or recommendations they wish to pass on to the Cabinet for their consideration.

Background to Performance Reports

3. The Council's Performance Management Framework includes the production of Quarterly Performance Reports designed to provide an overview of directorate performance. Effective scrutiny of performance is an important component of the Framework as it provides the opportunity to challenge performance levels, and helps the Council reprioritise efforts to secure the delivery of the Council's priorities and targets.
4. A Key part of performance management is the review of performance indicators. The performance indicators are contained within the report attached at **Appendix A**.

5. The Quarter 4 performance reports is structured to reflect the following priorities:

Adult Social Services:

- Executive Summary (pages 2 -3)
- Quarterly Performance – Q4 2018/19 (pages 4-5)
- KPIs – Corporate Plan (page 6)
- KPIs – Directorate Delivery Plan (pages 7-9)
- Prevention & Wellbeing (pages 10–13)
- Assessment & Outcome Focused Care Planning (pages 14-17)
- Commissioning & Service Provision (pages 18-21)
- Safeguarding (Adult) (pages 22-23)
- Managing People, Resources, Systems and Processes (pages24-25)
- Quality of Practice (pages 26-27)

6. At this meeting, the following Members and Officers will be in attendance:

Adult Social Services

Councillor Susan Elsmore, Cabinet Member for Social Care, Health & Wellbeing will be in attendance and may wish to make a statement on the scrutiny of Adult Social Services performance.

Claire Marchant, Director - Social Services, will provide Members with a presentation and will also answer Members' questions on Adult Social Services performance. The presentation to be delivered is attached to this report as

Appendix B.

Way Forward

7. Members are invited to consider the information set out in the attached Appendices and to:

- Provide any comments and observations to the Cabinet.
- Identify any issues that may require more detailed scrutiny or items for inclusion on the future work programme.

Legal Implications

8. The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct legal implications. However, legal implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any legal implications arising from those recommendations. All decisions taken by or on behalf of the Council must (a) be within the legal powers of the Council; (b) comply with any procedural requirement imposed by law; (c) be within the powers of the body or person exercising powers on behalf of the Council; (d) be undertaken in accordance with the procedural requirements imposed by the Council e.g. Scrutiny Procedure Rules; (e) be fully and properly informed; (f) be properly motivated; (g) be taken having regard to the Council's fiduciary duty to its taxpayers; and (h) be reasonable and proper in all the circumstances.

Financial Implications

9. The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct financial implications at this stage in relation to any of the work programme. However, financial implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any financial implications arising from those recommendations.

RECOMMENDATION

The Committee is recommended to:

- a. Consider the contents of the report, appendices and evidence presented at the meeting;
- b. Report any comments, observations or recommendations to the Cabinet.

DAVINA FIORE

Director of Governance and Legal Services and Monitoring Officer

30 May 2019