



Adult Services Performance Report Quarter 2 2019-20



Summary

Key messages from the report:

- New 'Wales Safeguarding Procedures' finalised and will be launched in partnership with Welsh Government and Cardiff and Vale Regional Safeguarding Boards during National Safeguarding week
- Different way of working to support more people to be discharged from hospital through a reablement pathway – 12 week trial commenced 30th September 2019.
- Refurbishment of Fairwater Day Centre completed and formal opening held.



Corporate plan

- Continued reduction in DToC performance due to ongoing high demand.
- RISCA registration continues to be steady but slow.
- Work to becoming an Dementia Friendly City continues in earnest.



Directorate Plan

- Number of those receiving a Direct Payment to commission their own care continues to increase.
- Recording of carers assessment offers currently being reviewed to ensure full information captured – PI will increase throughout the year - cumulative.
- Increase in number of wellbeing referrals received.
- Action plan to improve timeliness of DoLS assessments being implemented.



Commissioning / Provision

- Joint work streams for key priorities outlined in the Joint Commissioning Strategy for Adults with Learning Disabilities established .
- Recommissioning of domiciliary care is progressing.



Conclusion

- Increase in demand – 11% increase in wellbeing referrals.
- Continued increase in DToC relating to winter demand levels being maintained throughout the year.
- Collaborative Communications training in relation to a strength based model for Adult Services is being very well received by staff.

