



Children's Services Performance Report Quarter 4 2018-19



Gweithio dros Gaerdydd, gweithio gyda'n gilydd
Working for Cardiff, working together



Strategic Vision



- Set of scorecards being developed to support each stage of the child's journey.
- Supported by development of core data



Performance Framework – Draft Scorecards

Early Help Services	Number of people accessing the gateway / Family Help / Family Support	Breakdown of contact / referrals by source	Breakdown of contact / referrals by outcome	Data development	Data development
Mash & Intake	Number of contact / referrals received and breakdown by source and outcome	Number of children subject to multiple contacts during the month	Breakdown of well-being assessments and s.47 by outcome	Timeliness of s.47 enquiries and well-being assessments (Measure 24)	Intake & Assessment social worker caseloads
Care & Support Plans	Number of children with Care & Support needs	% children supported to remain at home (Measure 25)	Timeliness of reviews of children with Care & Support needs (Element of CA 2.6)	Number of child-led changes to a care plan following a review (Data development)	Social worker caseloads
Child Protection	Profile of children on the Child Protection Register	Breakdown of length of time children have been on the Child Protection Register	Timeliness of initial conferences and reviews (SCC/014 and SCC / 034)	Numbers of registrations, de-registrations and re-registrations	Timeliness of visits to children on the CPR
Looked After Placement	Allocation of children looked after to social workers	Children and young people's engagement in their looked after reviews	Children and young people actively influencing their care (Data development)	Timeliness of looked after reviews and statutory visits to children looked after	Children and young people who were offered / received an advocacy session (Data development)
Court Proceedings	Number of cases not completed within 26 weeks (Data development)	Percentage of case within PLO completed as part of pre proceedings (Data development)	Number of statements requested by judiciary raising concerns (Data development)	% of overall cases issued as emergency (Data development)	Breakdown of recommendations and disposals (Data development)
Adoption	Placement Orders granted	Number and profile of children placed for adoption	Length of time between Placement Order and child placed for adoption	Number of children placed for adoption	Information about adopters (Data development)
Leaving Care	Completion of Pathway Plans	Destination for young people when leaving care	Suitability of accommodation for young people when leaving care	Allocation of Personal Advisers to care leavers	Care leavers in education, training or employment



Scorecards at each point of the child's journey

Where are we today?

- Draft scorecards developed for
 - MASH & Intake,
 - Care & Support,
 - Child Protection,
 - Looked After Children,
 - Adoption



Next Steps

- Test and challenge and refine these draft performance scorecards
- Complete the suite of scorecards



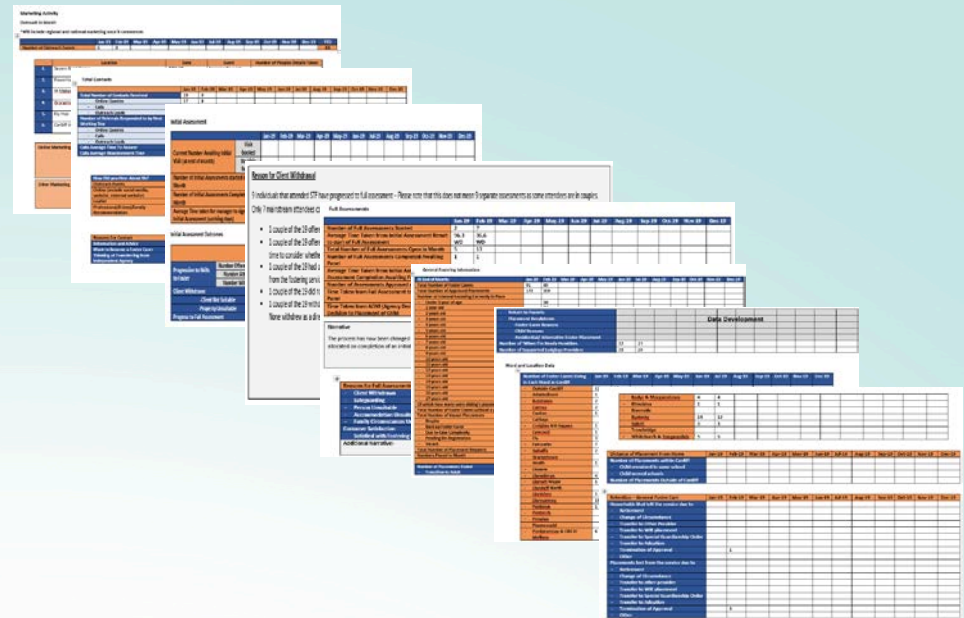
Detailed core data

Where are we today?

- Development of core data sets for
 - Fostering
 - Kinship
 - Early Help

Next Steps

- Prioritised core data development falling out of the scorecard review, key areas currently identified
 - Child Protection processes
 - Independent Reviewing Officers Child Reviews (timeliness, outcome of review and the child's involvement)
 - Child, Health and Disability Team (understanding demand, how we meet it and outcomes for children accessing the service)



The image shows a collage of several overlapping spreadsheets or data tables. These appear to be detailed core data sets for various services. The tables contain various headers, dates, and numerical data. Some tables have orange and blue color-coding. The data is organized into columns and rows, with some tables having multiple tabs or sections. The overall theme is data collection and analysis for service evaluation.



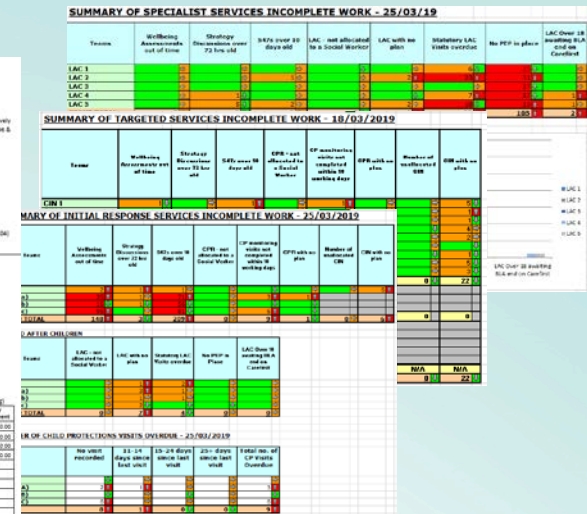
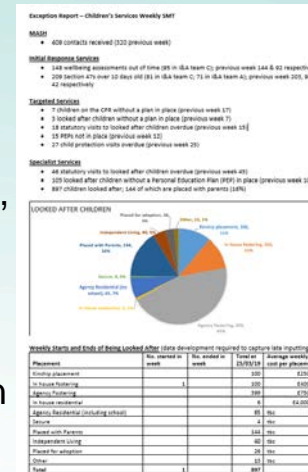
Weekly Reporting / Exception Reporting to CMT

Where are we today?

- Weekly reports in place
- Exception reporting to CMT covering performance, complaints & correspondence

Next Steps

- Continued development of the weekly reporting on key areas



Working towards live real-time data accessible to everyone

- Currently scoping what is needed to make this a reality
- Determine priority areas for focus

Intrinsically linked financial reporting within the framework

- Service Accountant regularly attending CMT, and undertaking detailed look at placement information and budgeting decisions
- Progress how this can be more integrated into regular performance reporting, for more real-time understanding of the budget position



Performance Overview

Good news:

- Improvement in timeliness of children protection conferences and reviews since Quarter 3
- Reduction in rate of admissions to care and overall growth in children looked after
- Improved education attainment at key stage 2 and 4
- Stability of indicators around placement and school moves for children looked after
- Increase in percentage of care leavers in ETE 24 months after leaving care
- Reduction in number of first time entrants to the Youth Justice system

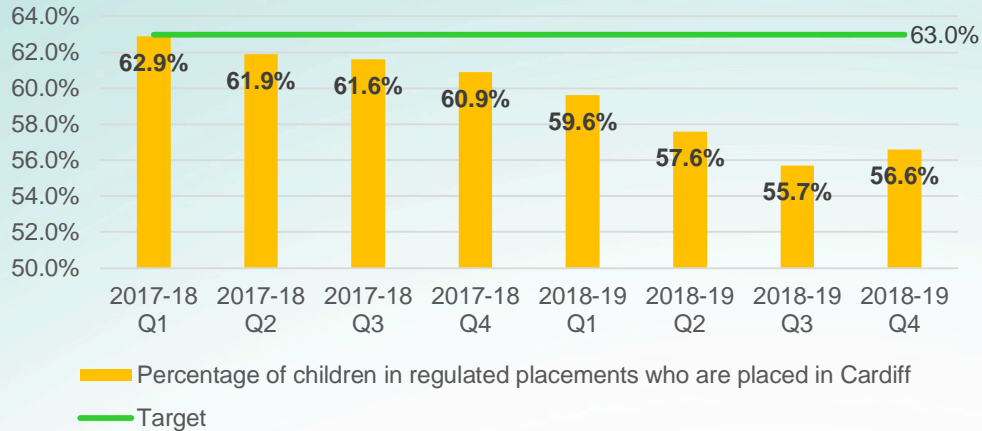
Issues to monitor:

- Increase in demand
- Timeliness of well-being assessments – noted that performance will not improve and will potentially deteriorate until ongoing out of time assessments are completed
- Lack of placement sufficiency
- Looked after children returned home from care
- Recording of information about dental checks and GP registration
- Decrease in percentage of care leavers in ETE 12 months after leaving care
- Social worker vacancies



Key Performance Indicators – Corporate Plan

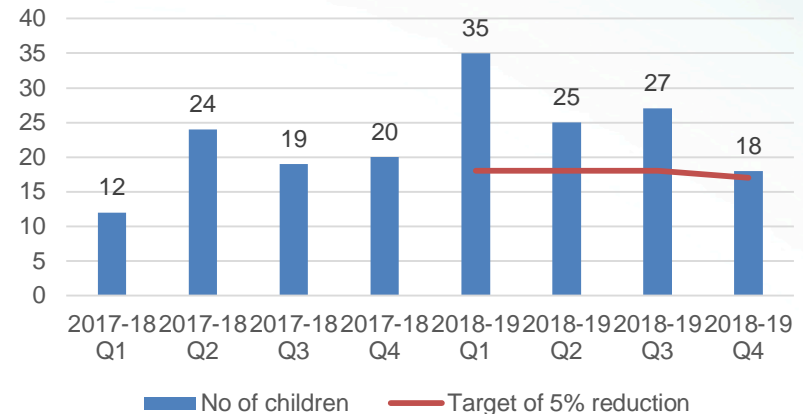
Percentage of children in regulated placements who are in Cardiff



This PI only counts children in regulated placements who are placed within the LA boundaries. When children placed in neighbouring authorities are included, the figure increases to 76.5%.

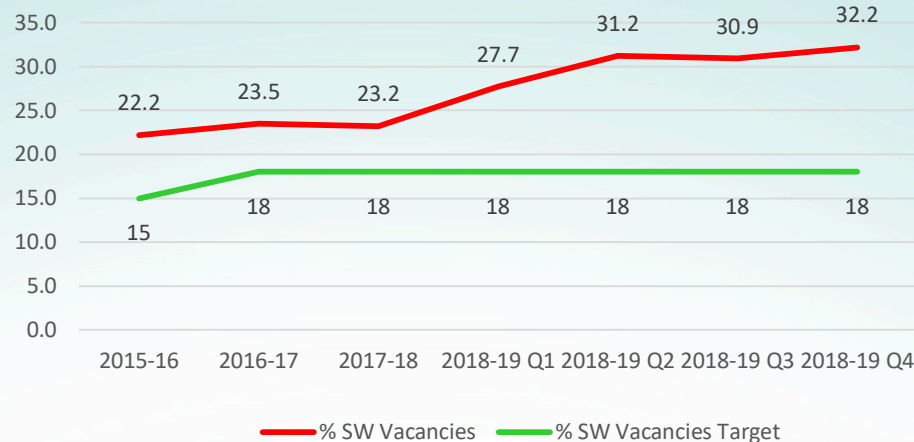
The number of first time entrants in Quarter 4 decreased from 27 to 18. 12 cases could not be diverted from becoming an FTE because the offences committed were either too serious or were offences that are automatically sent to court such as motoring offences. 5 young people had previously been referred to Divert and were no longer eligible to be diverted and 1 young person refused to engage with Divert who received a Youth Caution.

Number of children entering the criminal justice system



Key Performance Indicators – Corporate Plan

The percentage of social worker vacancies in all teams



During Quarter 4:

6 new Social Workers started filling 4.5 Grade 7 + 0.5 Grade 8 posts = 5 new posts filled.

8 Grade 8 and 1 Grade 7 Social Workers left the LA = 9 vacancies created; a net increase of 4 vacancies.

At the end of the year there were 59.5 social worker vacancies; 58 agency social workers were employed.

Of the 59.5 vacancies, 12 were out to advert, 26 were at shortlist / interview stage and 12 offers of appointment had been made.



Key Performance Indicators – Directorate Delivery Plan

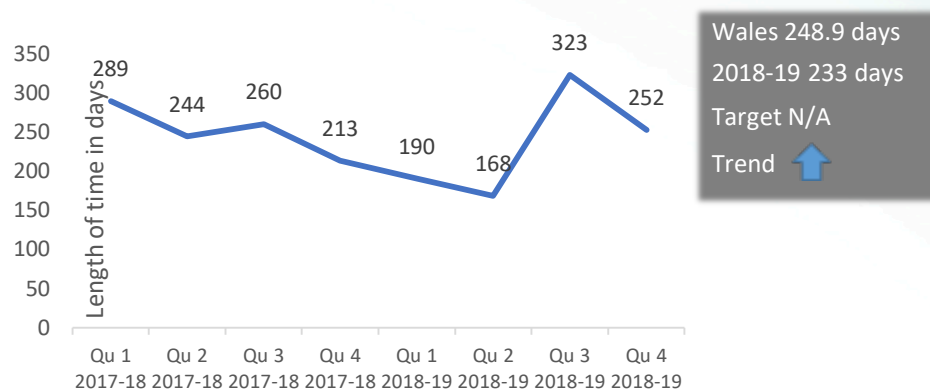
Percentage of re-registrations of children on Child Protection Register during the year and within 12 months from deregistration



16 of the 330 children registered during the year had been on the CPR within the previous 12 months.

The average length of time on the CPR for the 378 children who were deregistered during the year was 233 days

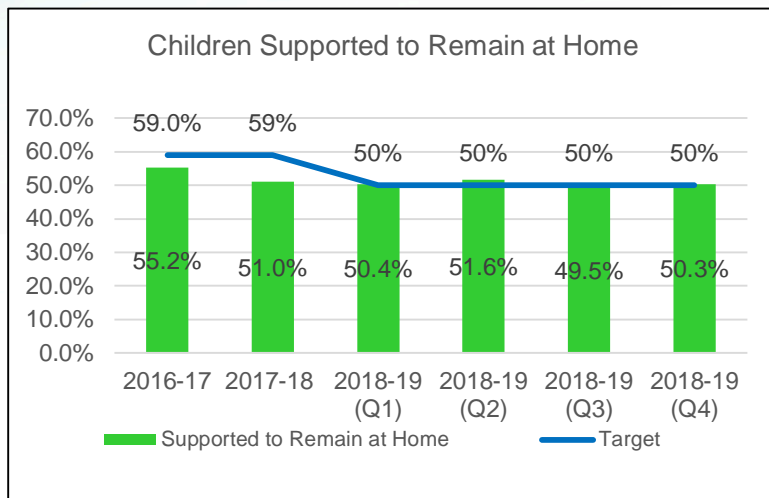
Average length of time on the Child Protection Register for all children who were de-registered during the year



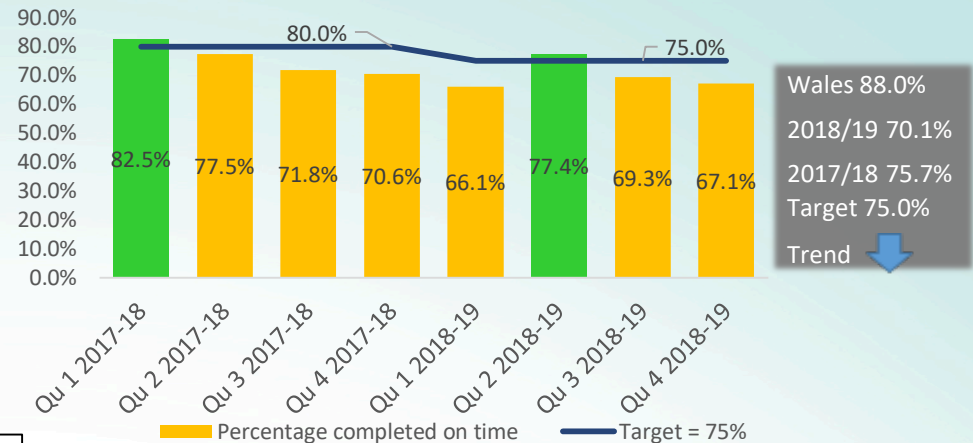
Key Performance Indicators – Directorate Delivery Plan

14% increase in number of assessments completed in Quarter 4; 742 compared to 651 during Quarter 3. This is in the context of a 14% decrease in the number of contacts requiring assessment; 690 compared to 806 in Quarter 3. 519 wellbeing assessments that were incomplete at the end of Quarter 4 - a decrease of 2% from 528 at the end of Quarter 3; of which 154 and 64 were respectively out of time.

Percentage of Children supported to remain living within their family



Percentage of Well-being assessments completed within statutory timescales



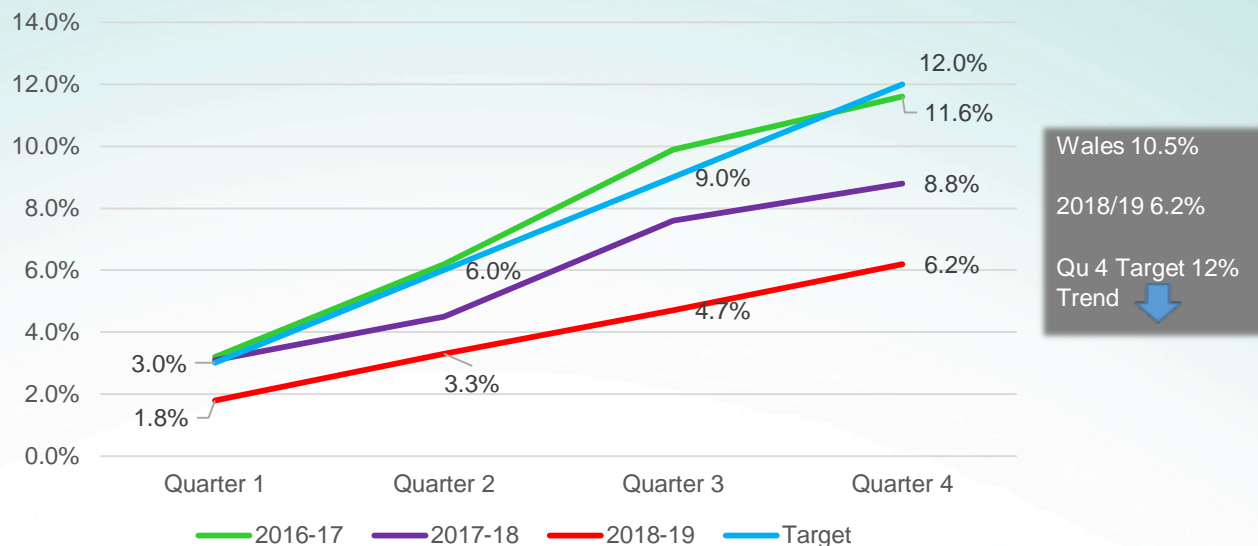
Wales 68.4%
YTD 50.3%
Target 50%
Trend ↑

Of the 1,810 children with a Care and Support Plan at 31st March 2019, 910 were being supported to live at home (i.e. were not being looked after).



Key Performance Indicators – Directorate Delivery Plan

Percentage of children looked after returned home from care during the year

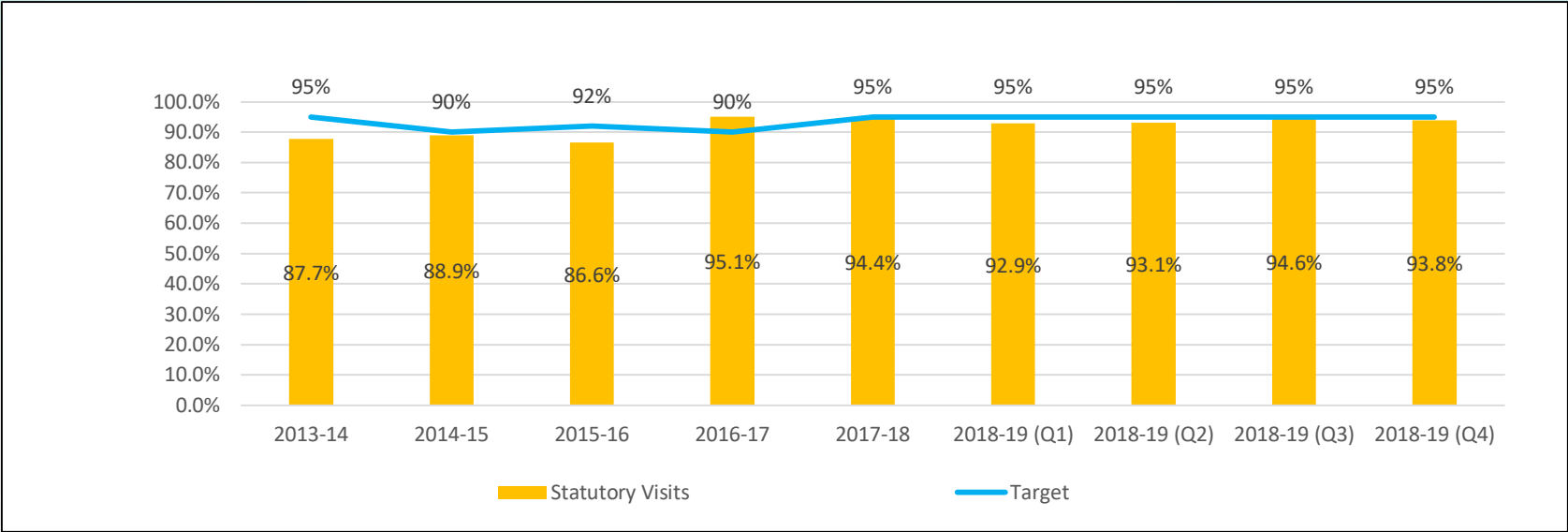


Of the 1,093 children who have been looked after during the year, 68 have returned home. In addition to the 68 children who were returned home from care, 142 children were in the care of their parents, but remain subject to a Care Order, and 101 children were placed with relative carers. It is noted that our judiciary have indicated a reluctance to discharge Care Orders, and continue to make new Care Orders as opposed to other orders, e.g. Supervision Orders.



Key Performance Indicators – Directorate Delivery Plan

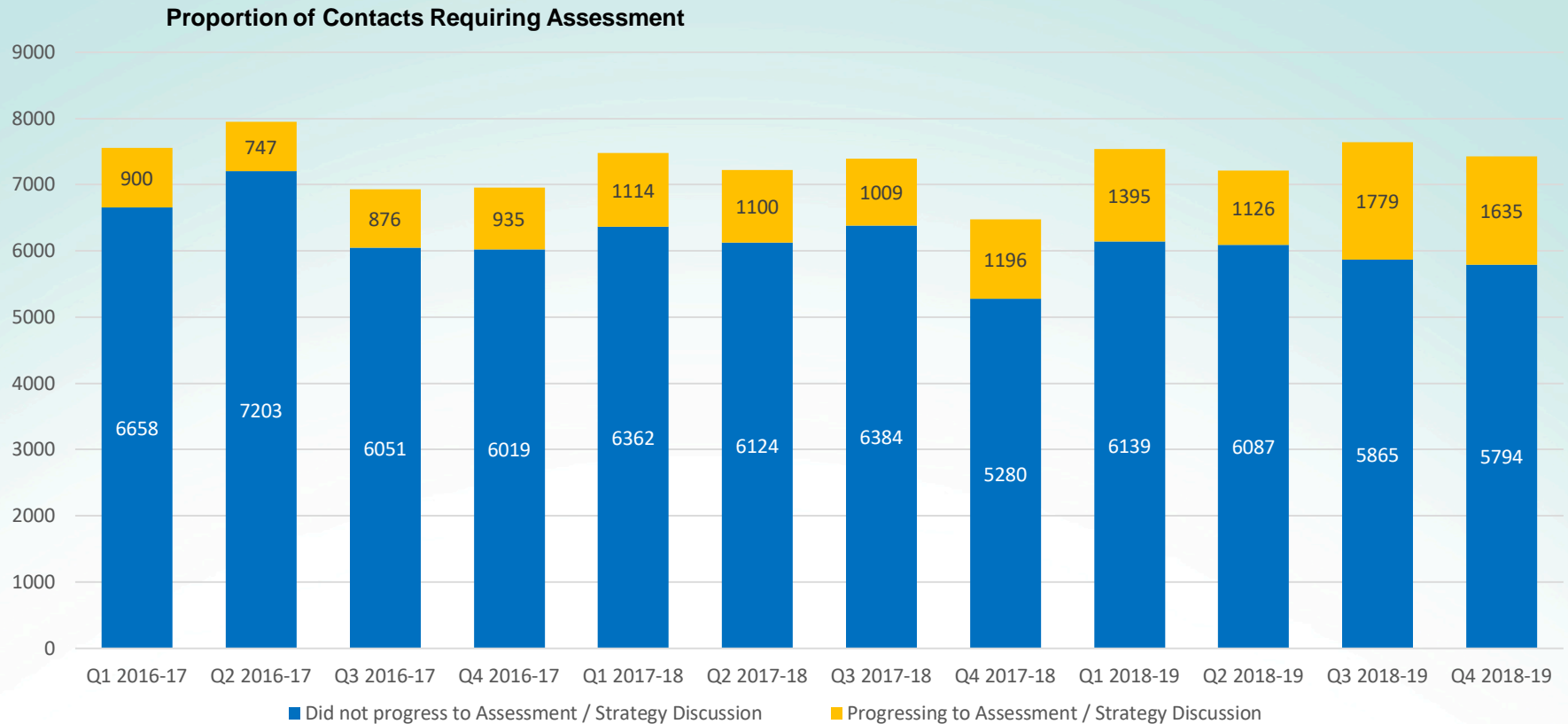
Percentage of statutory visits to children looked after due in the year that took place in accordance with regulations



Quarter 4 2018/19 is provisional



Well-being Assessments



During Quarter 4, 22.0% of contacts progressed to assessment / strategy discussion, compared to 23.3% in Quarter 3.

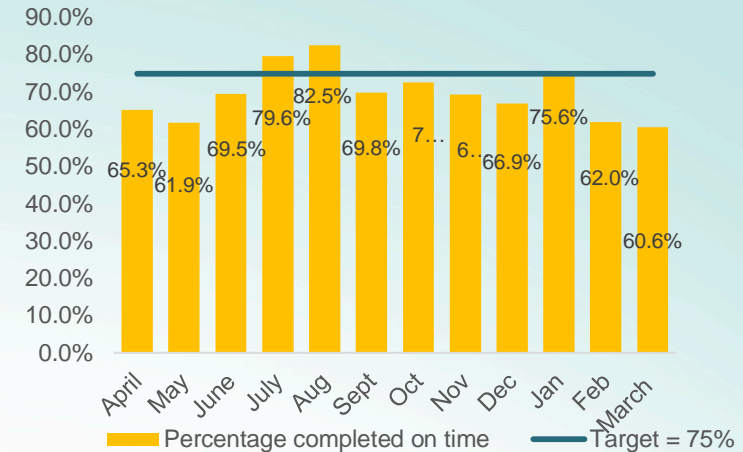


Well-being Assessments

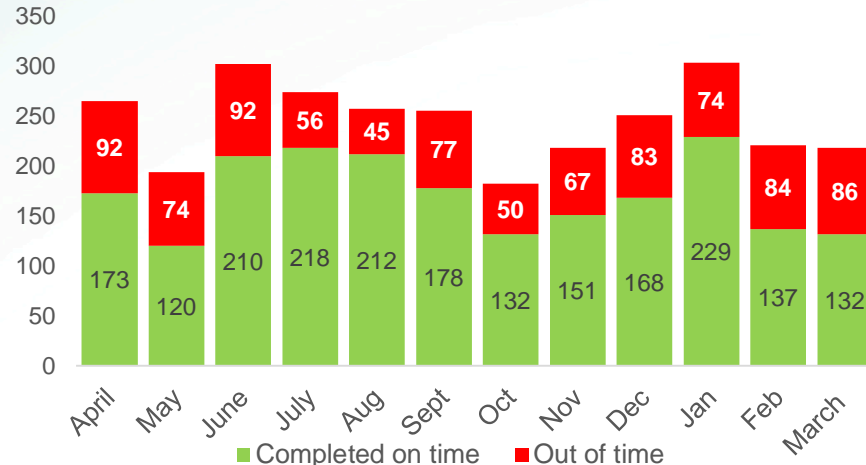
Key Statistics:

- 70.1% of well-being assessments completed within timescale during the year (target 75%).
- 519 were incomplete at the end of Quarter 4, 154 of which were out of time.
- 171 children and young people received direct payments during Quarter 4 and a further 24 were working towards Direct Payments.

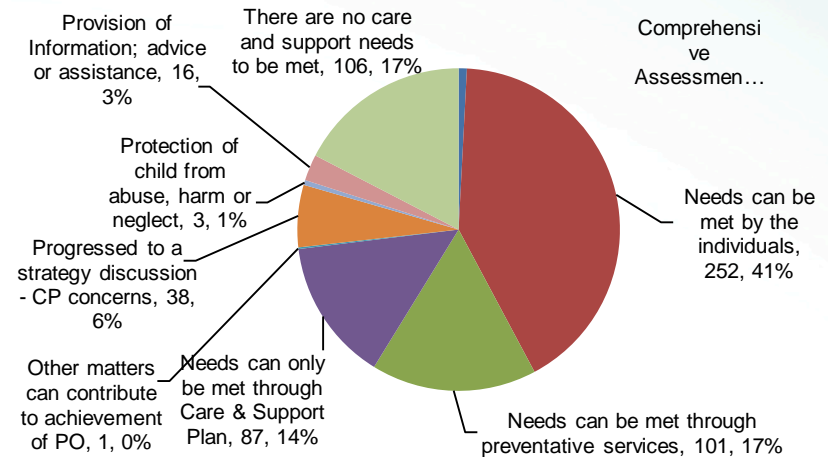
Percentage of well-being assessments completed within statutory timescales



Number of well-being assessments completed during the year

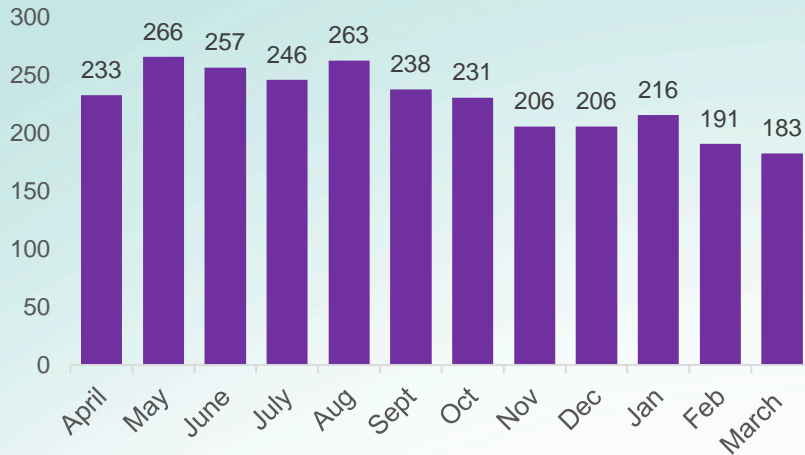


Well-being assessments completed by outcome during Quarter 4

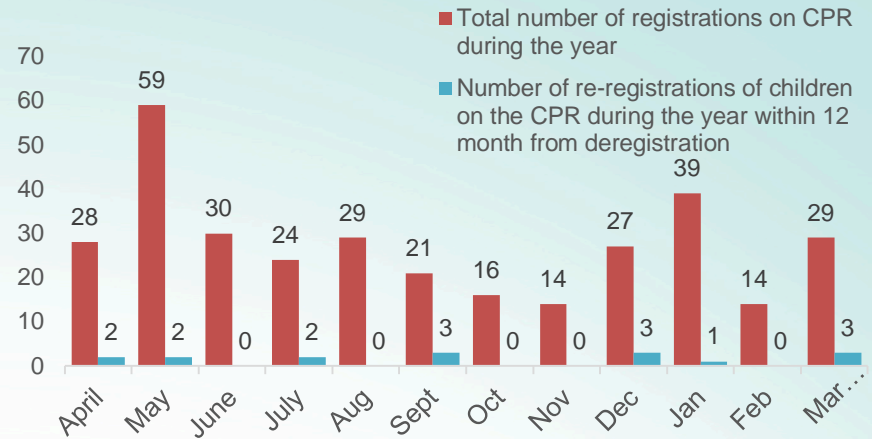


Child Protection Register

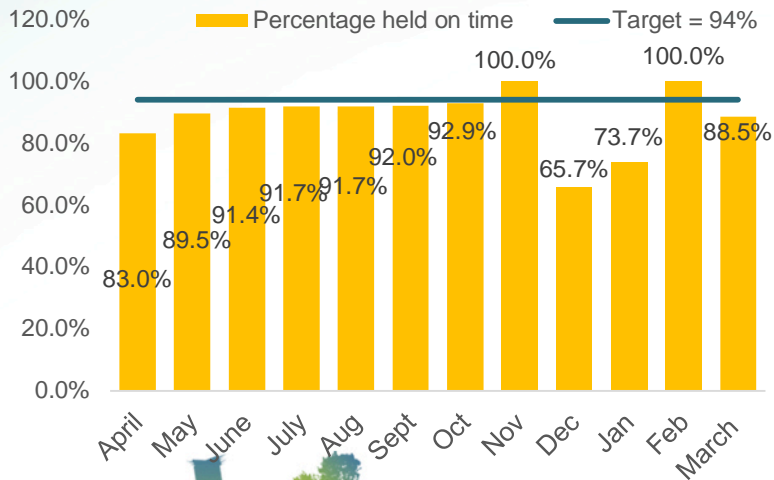
Number of Children on the Child Protection Register



Number of children registered and re-registered onto the Child Protection Register



Percentage of Initial Conferences held on time



86.7% (333 / 384) of Initial Conferences were held on time during the year.



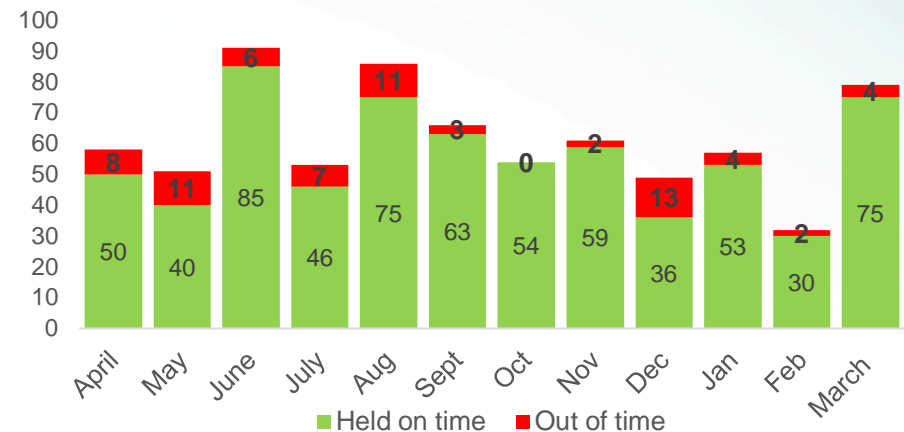
Child Protection Register

Percentage of Child Protection Reviews held on time



90.4% (666 / 737) of Child Protection Reviews were held on time during the year. All late conferences have since been held with performance improving to 94% (158 / 168) in Quarter 4.

Number of Child Protection Reviews due and held on time during the month

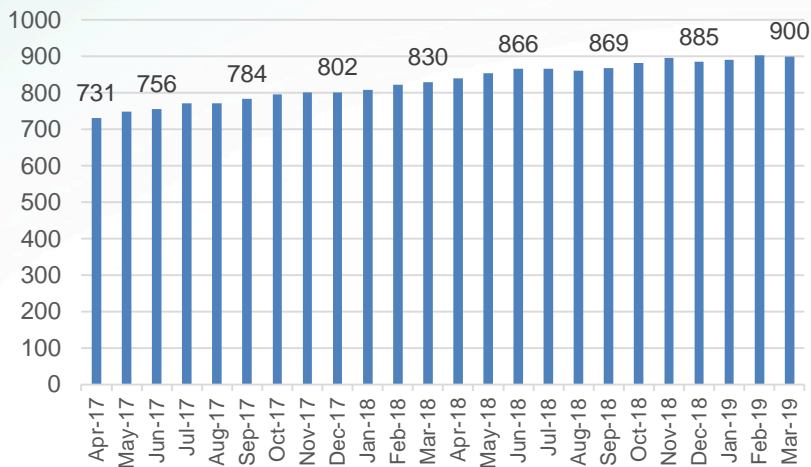


Children Looked After

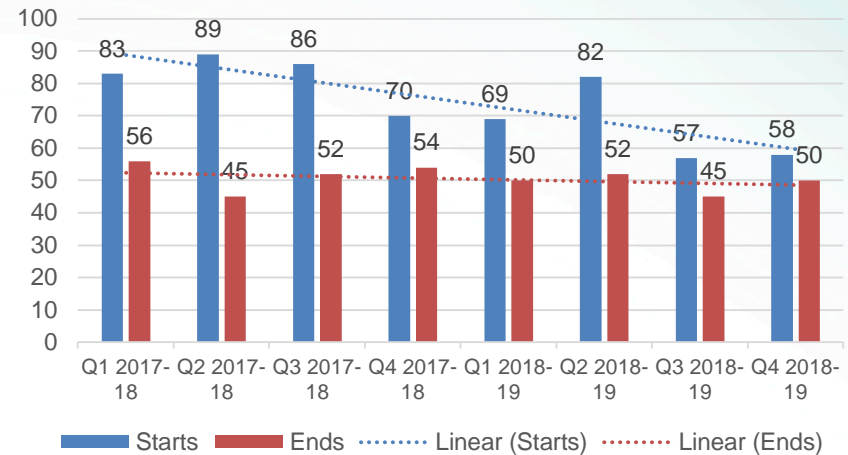
Key Statistics:

- 900 children looked after
- 266 starts of being looked after during the year
- 197 children ended being looked after during the year
- 56.6% of children looked after in regulated placements are placed in Cardiff (378 / 668), increasing to 76.5% when taking neighbouring authorities into consideration
- 100% of children looked after were allocated to a social worker
- Permanence secured for 42 children through adoptions during the year

Number of children looked after

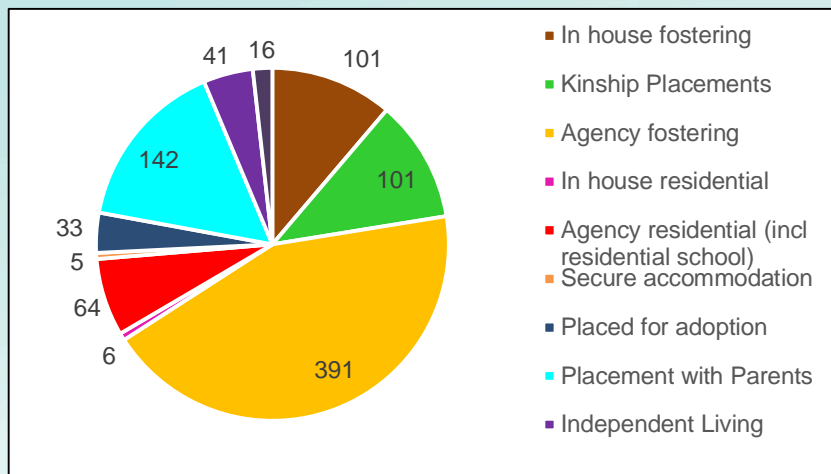


Starts and ends of being looked after

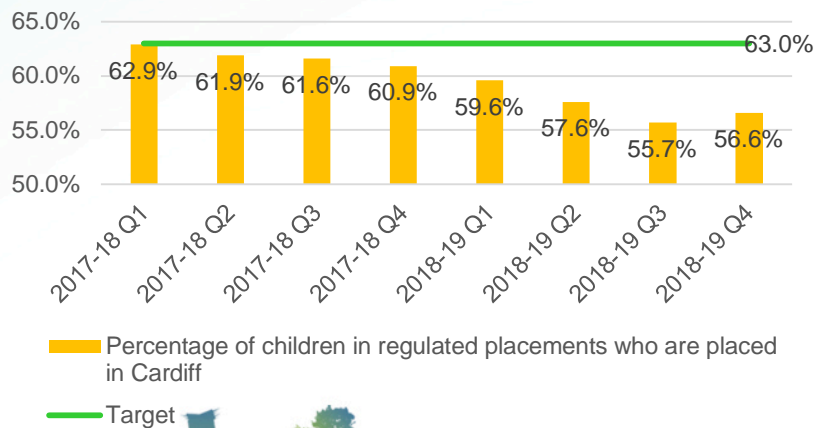


Children Looked After

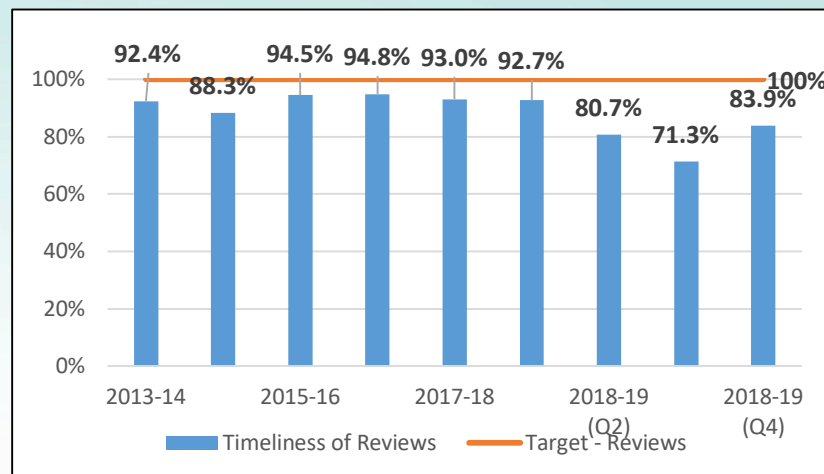
Breakdown of placements by type



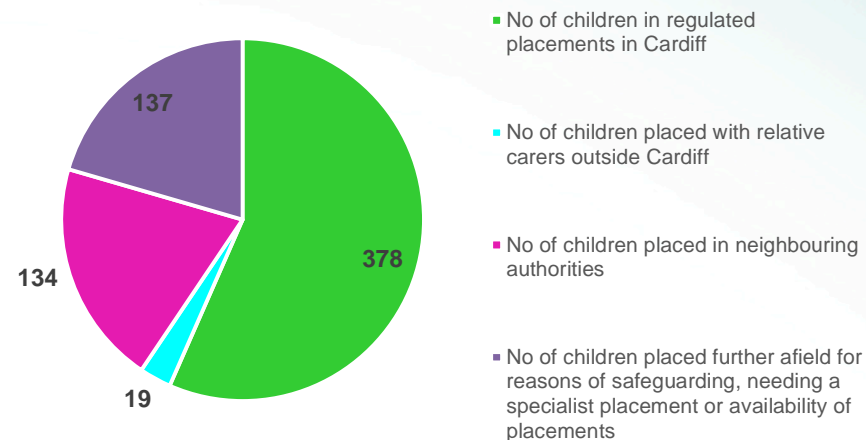
Percentage of children in regulated placements who are placed in Cardiff



Timeliness of Children Looked After Reviews

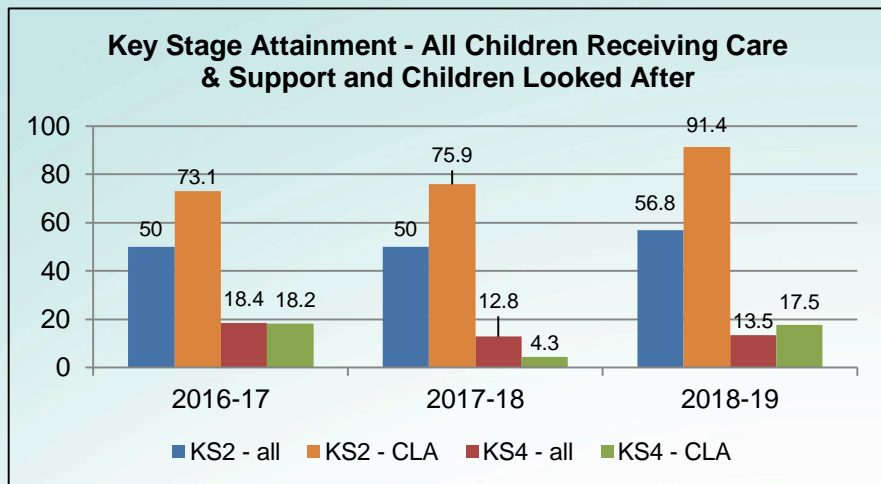


Breakdown of all children in regulated placements

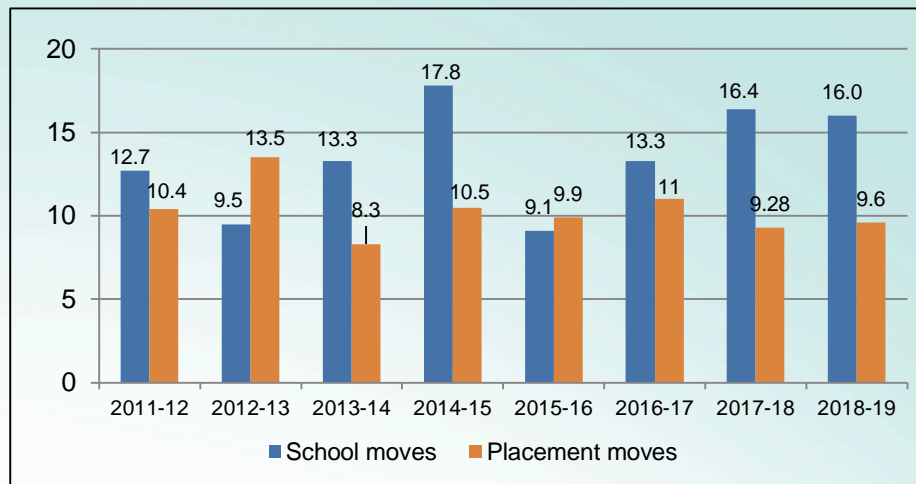


Children Looked After – Annual Indicators

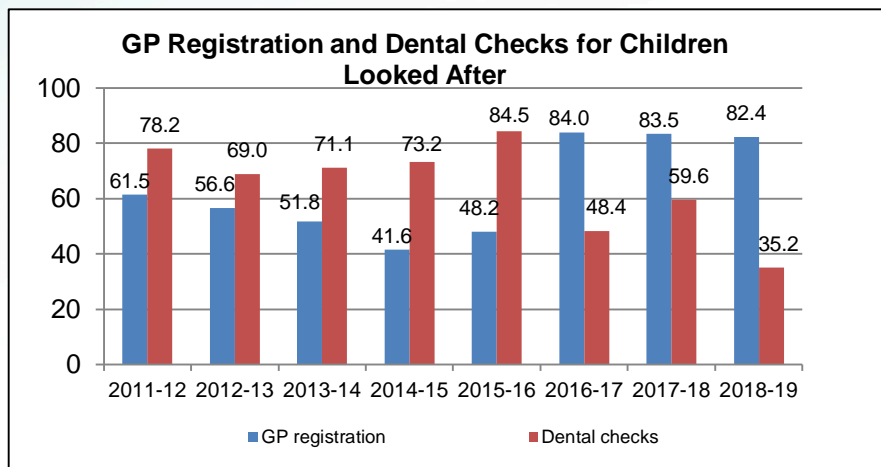
Education Achievement



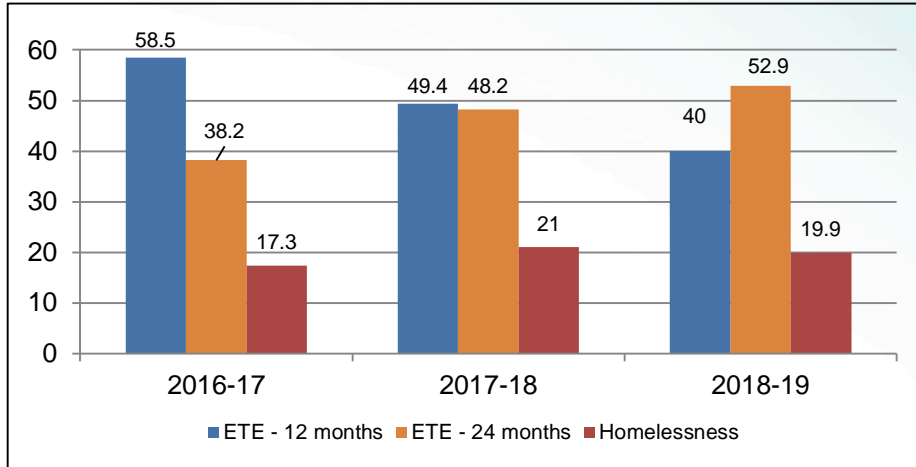
Placement and School Moves for Children Looked After



Health of Children Looked After



Care Leavers

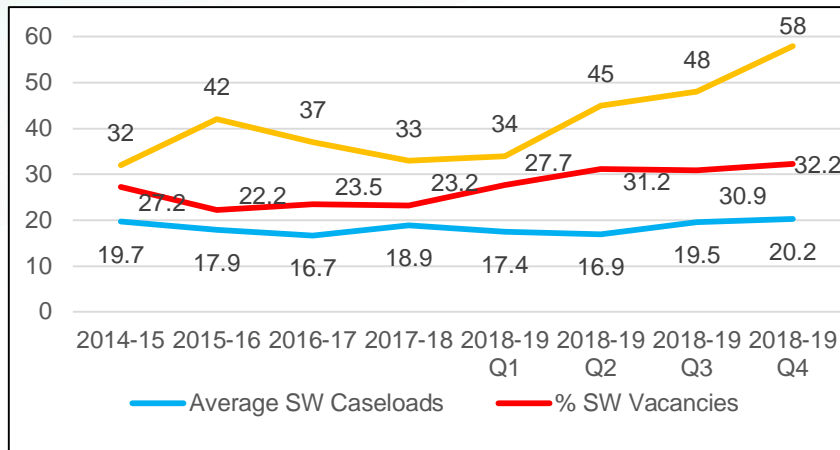


Workforce

Key Statistics:

- At March 2019 – 59 vacancies out of 178 posts
- 58 agency social workers
- Issues most significant in MASH and Intake & Assessment
- During Quarter 4:
 - 6 new social workers recruited
 - 9 social workers left the Local Authority
- As of the end of Quarter 4 the average caseload was 20.2 cases; maximum was 50 and minimum was 6 cases.
- 5 seconded staff were on the Social Work degree course during the year

Social Worker Vacancies and Agency Numbers



Number of Social Workers Leaving / Joining Council

