

**SWYDDFA CYMORTH Y CABINET  
CABINET SUPPORT OFFICE**

Fy Nghyf / My Ref : CM38877

Eich Cyf / Your Ref :

Dyddiad / Date: 18th January 2018

Cllr Nigel Howells  
C/O Member Services  
County Hall  
Atlantic Wharf  
Butetown  
Cardiff  
CF10 4UW



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Annwyl / Dear Nigel

**Scrutiny - Leisure Management Partnership**

With reference to your letter dated 14 December 2017, may I firstly thank you and members of the Economy & Culture Scrutiny Committee for the opportunity to report on the Partnership with GLL and the delivery of Leisure in this new delivery model following the first year of operation. Both GLL and I welcomed the opportunity to share some of the positives from the first year in operation as well as highlighting some of the challenges faced in order to reach a zero subsidy by the end of year three, whilst continuing to deliver high quality services.

In order to respond to the feedback sought by you from Leisure Service Users, GLL has received the comments from users and I have requested that a response be prepared that covers all aspects of issues raised by respondents. In addition to this information, officers have been in liaison with GLL in order to offer the further information requested.

In relation to the User Survey carried out by GLL, please see attached a breakdown of questions asked, results and profile of respondents. As requested, GLL has also provided comparative information regarding the user profile within Cardiff, attached. You will see from the information that the GLL User Survey response is representative of the user group profile.

In respect of the discussion regarding the healthy options vending, GLL has confirmed that installation of the new vending provision will commence in the South West, including Cardiff, from 15<sup>th</sup> January 2018.

Regarding the reduction in sickness levels, GLL has confirmed that the success is due to close monitoring and management of the Sickness Policy but are happy to discuss with Council Officers if required.

**ATEBWCH I / PLEASE REPLY TO :**

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In terms of Carbon Reduction, GLL has confirmed that they are in the final stages of agreeing the Carbon Reduction Plan for the Cardiff Leisure Contract. Following a recent survey by Unify, GLL's Energy Partner, a number of key carbon-energy saving opportunities have been identified and will form part of the final carbon reduction plan. This includes, for consideration, the installation of solar panels. GLL is also currently in liaison with Cardiff Community Energy to explore the possibility of moving this forward.

With reference to the Equality Impact Assessment within the GLL decision-making process, GLL has noted the recommendations.

Regarding the potential for 24 hour opening, GLL will be reviewing the current opening hours in order to consider business and customer needs and will take this into consideration.

As requested, please see attached contract information in relation to service user profile and overall number of visits. However, please note, it is not currently possible to provide information regarding the number of individuals, other than those with a membership, due to casual use. In relation to membership rates, GLL has reported an increase of 1,131 members compared to the same period last year.

In conclusion I trust that the above addresses the points raised by the Committee, please let me know if any further information or clarification is required.

Yn gywir / Yours sincerely

A handwritten signature in black ink, appearing to read 'Peter Bradbury', with a long horizontal flourish extending to the right.

**Y Cynghorydd / Councillor Councillor Peter Bradbury**  
**Aelod Cabinet Dros Ddiwylliant a Hamdden**  
**Cabinet Member for Culture & Leisure**